

David Lunceford

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EDUCATION

Cloud Computing | January 2021 - July 2026

Brigham Young University - Idaho | Rexburg, ID

- Cloud Computing, Anticipated Graduation Date: July 24, 2026.
- Linux, Active Directory, PC Assembly and Repair, Python, C#, Cisco IOS CLI, Cisco Network Design and Implementation.

GED Courses | June 2017 - August 2017

Brigham Young University | Provo, Utah

- Religion, Cultural Anthropology.

High School Diploma | August 2016 - June 2017

Ghidotti Early College High School | Nevada City, CA

- Finished high school and college credits simultaneously at Sierra College.

GED Courses | August 2016 - May 2017

Sierra College | Nevada City, CA

- Finished college GED courses.

EXPERIENCE

Empowering Human Services | *Caregiver* | Idaho Falls, ID | July 2024 – Present

Reference: Julie Virgin 435-760-0807

- Administered medications and provided breathing treatments to ensure participants' health and comfort.
- Assisted participants with attending appointments, grocery shopping, and maintaining a clean, organized home environment.
- Supported participants in developing self-reliance and achieving their personal goals through guidance and encouragement.
- Documented significant events and incidents in detailed reports to safeguard participants' well-being and maintain accurate records.

Family Dollar | *Assistant Manager* | Orderville, UT | August 2023 - December 2023

Reference: 435-288-1486

- Supervised and executed opening and closing procedures, ensured store security, balanced the cash register daily, organized daily sales/tender reports, and supervised readiness for daily operations.
- Ensured the store was clean, well-stocked, and organized by overseeing inventory management, directing staff in maintaining store cleanliness, and ensuring product displays met company standards.
- Supervised and supported store associates in daily tasks.

Grand Teton Human Services | *Caregiver* | Idaho Falls, ID | February 2023 - August 2023
Reference: 208-528-7443

- Monitored and documented health conditions and communicated any changes to healthcare professionals.
- Planned and prepared nutritious meals according to participants' dietary needs and preferences.
- Performed housekeeping duties to maintain a clean and safe living environment.
- Tended to laundry and other household chores to maintain cleanliness in the household.
- Communicated with individuals, families, and other members of the care team to support participants.
- Provided emotional support and guidance to participants to help with stress and anxiety.

Artesian Sprinklers | *Irrigation Tech and Landscape Technician* | Rexburg, ID | August 2021 - February 2022

Reference: 208-356-6634

- Set up commercial and residential sprinkler and irrigation systems.
- Installed spray heads, drip tubing, and implemented sprinkler zoning.
- Maintained residential and commercial customer lawns with weekly scheduled trimming and edging.
- Completed winter snow removal for commercial business perimeters and parking areas.

Willis Towers Watson | *Customer Service Representative* | Phoenix, AZ | August 2020 - December 2020

Reference: 480-945-0013

- Coordinated email and phone communications to support employee medical benefits at Costco.
- Resolved frequent issues and organized data for a large employee base.
- Managed a high daily call volume, exceeding 50 calls.
- Facilitated the setup of medical benefits for Costco employees.

Johnson Sunrooms | *Residential Construction Worker* | Cornelius, NC | August 2017 - November 2017

Reference: 435-301-8298

- Completed 25+ projects, including decks, enclosures, shade covers, trellises, and pergolas.
- Executed cement jobs, oversaw tool and material transport, and ensuring workspace cleanliness.
- Transported supplies from hardware stores, lumber yards, and warehouse facilities.

Zipline Utah | *Tour Guide* | Heber City, UT | July 2017 - August 2017

Reference: 866-923-1063

- Served as a tour guide at Zipline Utah, ensuring the safe operation of equipment and guiding guests through thrilling zipline tours.
- Led and facilitated tours, ensuring a memorable and safe experience for guests.
- Conducted safety briefings and demonstrations, ensuring guests' understanding and adherence to safety protocols.
- Guided guests through climbing courses and facilitated transportation between 25 to 100-foot towers, ensuring comfort and safety throughout the experience.
- Provided exceptional customer service, addressing guest inquiries and ensuring a positive experience from start to finish.

Computer Addiction | *Hardware Technician/ Intern* | Auburn, CA | August 2016 - May 2017
Reference: 530-889-1325

- Constructed new desktop units and expertly installed various hardware devices.
- Conducted clean installations of Windows 10, efficiently transferring data and updating drivers.
- Replaced LCD displays, CPU coolant units, hard drives, and SSD units on notebooks.
- Utilized technical instruments proficiently for PC assembly and disassembly.
- Maintained meticulous cable organization and upheld workspace cleanliness standards.
- Committed to weekly shifts dedicated to advancing expertise in PC maintenance and repair techniques.

LICENSES AND SKILLS

Professional Applicator License (Pest Control)	Python Scripting	HTML/CSS
Completing CCNA	Cisco IOS Command Line Interface (CLI)	PC Assembly and Repair
Linux	Proficiency	