Results

Survey 481147

Number of records in this query:	873
Total records in survey:	873
Percentage of total:	100.00%

Field summary for Q0001
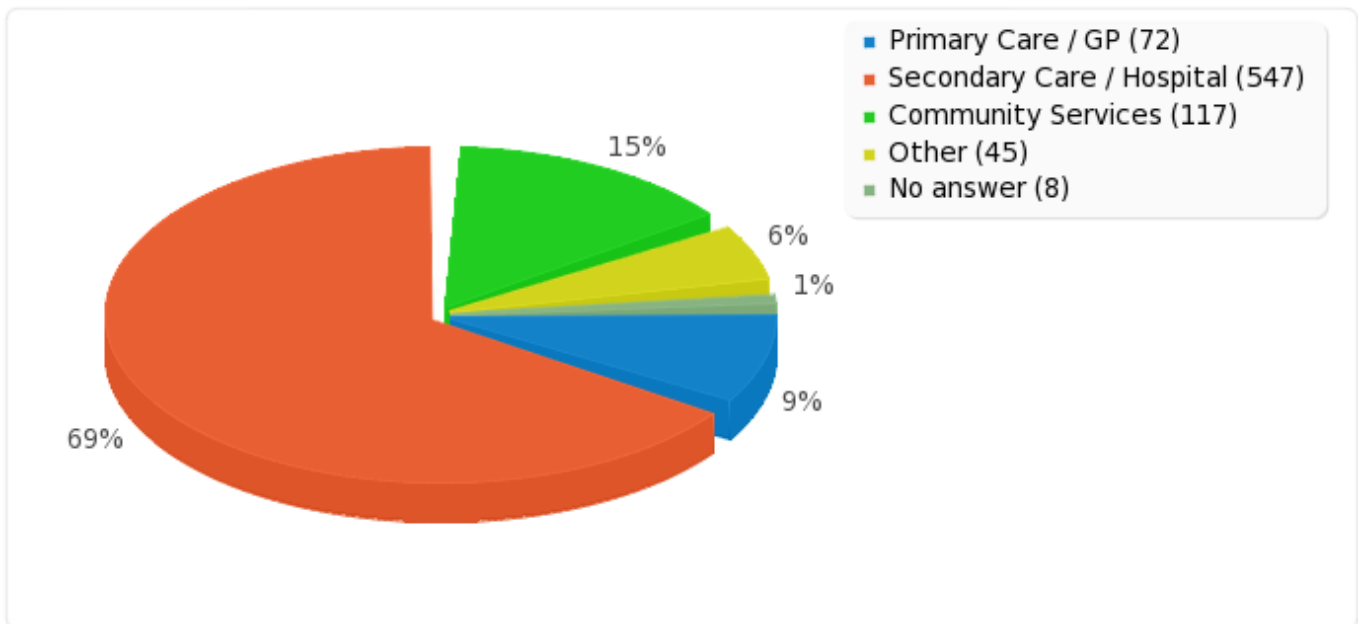
Which part of the NHS do you MAINLY work in?

Answer	Count	Percentage
Primary Care / GP (1)	72	9.13%
Secondary Care / Hospital (2)	547	69.33%
Community Services (3)	117	14.83%
Other	45	5.70%
No answer	8	1.01%

ID	Response
71	NHS Provider/CCG
178	public health
179	Nhs England
208	hospice
274	NISCHR CRC
281	Tertiary care
282	commissioning
284	FT acute care
299	Commissioning Support Unit
332	CCG
340	prison
355	Ambulance
356	Commissioning Support
390	Ambulance Service
392	NHS england
398	NHS England
400	Ambulance Service
471	Specialist tertiary care hospital
485	CSU
593	CCG
659	Hospital base, but in community.
698	IT services
699	HSCIC
700	Finance
791	ALB
856	NHS Trust
861	Ambulance
885	Library
886	HSCIC
920	all of the above
932	Community Mental Health
964	Mental health
985	Student Nurse
995	Psychiatric inpatient
1007	CAMHs
1042	asdf
1062	IT across the whole service
1069	DMIC/CSU
1082	JZAjyUWCImgvkwD
1145	Prison

Field summary for Q0001

Which part of the NHS do you MAINLY work in?

Field summary for Q0002

Which of the following best describes Staff access to WiFi at your usual place of NHS work? (For the purposes of this answer include only WiFi provided at/by your place of work, not WiFi from smartphone 3G tethering etc)

Answer	Count	Percentage
No WiFi - there are no WiFi networks at all (1)	291	37.60%
My organisation has a free WiFi network but I do not have the password/key (2)	161	20.80%
My organisation has a free WiFi network and I have the password/key to use it (3)	162	20.93%
A commercial provider (Wifispark, BT OpenZone or similar) WiFi service that is not free (4)	30	3.88%
EduRoam academic network (5)	12	1.55%
My place of work has installed its own free WiFi outside of NHS provision (eg a GP practice which has installed BT WiFi) (6)	21	2.71%
Other	97	12.53%
No answer	0	0.00%

ID	Response
108	I use Eduroam but think there is some trust wi-fi but not widely available and Eduroam not available to most trust staff
117	My organisation has a free WiFi network in certain areas and you need a username and password for the Trust network to use it. Some of our students have Trust passwords but not all.
120	There is access to a university WiFi system in the Learning Centre, and commercial WiFi in the Conference Centre, but as far as a I know there is no WiFi elsewhere
121	Library has provided free wifi in the library
129	Network has been implemented, but is not available
146	ED using iPads and going paperless. iPad linked to hospital wireless which I can use on my personal trust iPad. Can use some apps (twitter) but not access twitter web page for example. Dn
172	Limited to certain buildings - I have no password.
178	wifi for work work equipment but not for personal equipment
183	We have a wifi network for use with Trust Tablets but not with personal devices
187	WiFi in management offices only
192	Don't know
194	We have WiFi and my work laptop is set up for it, but we are not given key, therefore can't use on iPhone etc
196	WiFi is being installed
201	there is for the university but not for clinical staff
203	Wifi within intranet accessible from health board provided equipment only - not own kit.
231	Free access wifi on 2 new wards and the main reception area. Due for hospital wide coverage soon as a high priority
239	Some WIFI - limited accessibility
242	A trust wi fi which I do not have pass key and policy prevents its use on personal devices
248	Some areas have free wifi for staff and patients. Guest access is given for free
265	Restricted university/managers wifi
270	no access in certain buildings on hospital site, eg. library
285	WiFi but not given password.not sure if free
290	I have installed wifi routers at my health centre, plugged into NHS net, without telling IT
296	WiFi network for hospital devices (e.g. computers on trolleys to push around), but not for general staff/patient access.
299	My organisation has a free WiFi network but password/key only available for use on hardware provided by organisation
316	There is limited wifi but only for trust-based laptops/tablets etc ie nothing for general staff (or patients)
317	Secure WiFi available at HQ only. Requires work equipment to gain access using a certificate - no key available for Guests.
318	free wifi at 3 sites - small proportion of overall number of sites
327	Availabl in the Clinical Library only
335	Trust-specific internal wifi in development

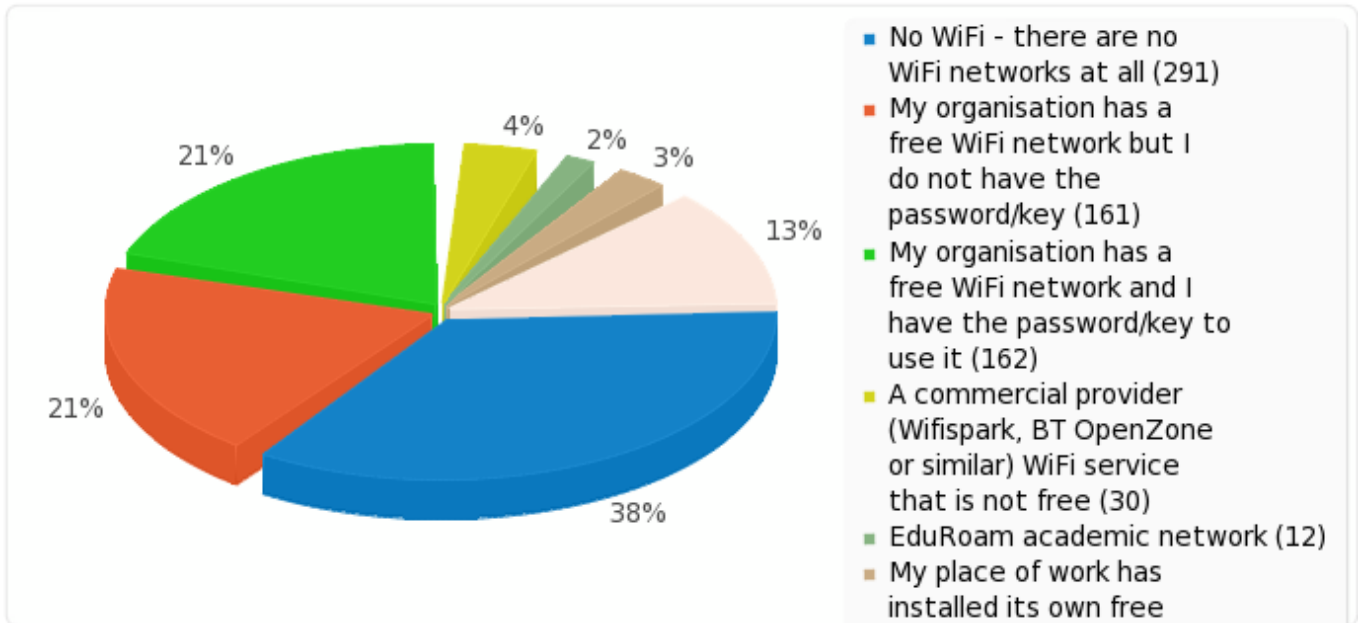|	
337	My organisation has some free WiFi network and I have the password/key to use it
341	Only in a very few areas, not viable
343	My organisation supposedly has a network for specific NHS laptops to access but in my building no one has these laptops or any passwords/access to it. So in practicality there is no wifi.
346	WiFi for access by approved hospital laptops only to gain access to hopsital network
360	Free WiFi for Trust owned/supported hardware and pay service for user owned devices.
362	my workplace has wifi but it only supports NHS devices and is not stable
367	it depends on whic site I am on!
368	the library has free WiFi
369	On 2 sites there is no wifi, on another site there is wifi but only available to selected people on the network and one which is for the public (I think() which will only give you 2 hours access and on the other 2 sites I don't know
382	My organisation has a free WiFi network on part of the site and no password is required to use it
383	Installed but only usuable by Trust-enabled devices
392	New premises, awaitign installation of WIF then woudl hope that 1st check box woudl apply - at the moment its No WIFI but I'll give them a chance!!
393	We have WiFi installed in some buildings but access is limited to certain members of staff only.
394	There is a wifi network but it does not cover all areas (this includes the library) and it is only possible to acces wifi if you are on a Trust laptop or device
397	The Library has its own Internet access and WiFi access is provided through this in the Education Centre and doctor's mess
410	in specific places
414	Guest WIFI that needs to be re-logged in for each use
427	Some parts have access not others
443	WiFi is provided for patients
459	Limited wifi availability in the canteen only
463	My organisation has a free WiFi network and I have the password/key to use it but the access is erratic, slow, poor with systematic disconnections.
550	Only available at HQ for guest access
562	My organisation has WiFi but I believe its use is restricted to patients and visitors
568	The Education Centre has a BT wifi network which is free for all users; the hospital is wifi in parts but I don;t know how to access it
576	I currently connect to a free wifi pilot study with password
605	wifi but trust encrypted hardware only
609	It has been standard for a long time for NHS staff to have Internet. All trusts devices have it, both wireless and non wireless. Staff MUST not be given wireless keys!
614	Trust has several wifi networks, but accessed is severely restricted
621	wifi inly on trust devuces eg tablets, laptops
630	Clinical Wif only - not for personal use
644	Dont know
649	WiFi for work use only but full coverage
657	Wifi but only for IT staff.
662	not sure
672	dont know - never tried
683	Limited WiFi Network avialable oly on a few wards only for use with Trust devices
685	Internal wifi but restricted to IT staff only
696	Hospital has WiFi not accessible by BYOD users
709	my organization has wifi but only in the eating area and the signal does not reach my office or any area outside the cafeteria
802	There is none available to staff- however there is good speed of WiFi for patients (paid service)
714	Access via trust lap tops only
755	It is free, only for work devices and coverage is poor
763	Wifi network portable computers but not for staff to access on personal devices
795	I work for a Hospital foundation trust. Wifi in the community is owned by the community pct trust. There are issues surrouning access because I am not employed by them
818	The is some access to WiFi but specifically not for smart phones or ipads.
828	Ha s WIfi network, staff not allowed personal access
838	Wifi for only certain staff- managers
841	wi-fi but only for priviledged staff
846	Wifi for Trust use only - and only for trust provided laptops
856	Wifi only available to some employees

858	Wifi networks but access limited to management and IT only
861	My organisation has a corporate wi-fi network, but no access to anything other than corporate devices
867	unsure
878	Wifi for trust devices, Southampton Uni wifi in library for students, free wifi in costa coffee
883	Has wifi but patchy and often impossible to connect to
903	academic network shared password
911	My organisation provides large coverage area for wifi, and broadcasts 9 wireless networks including Eduroam and BT-Wifi
923	There is wifi at one location of the trust but i dont know how to access it
942	Dont know
970	Wifi in limited places but only for trust devices, not personal devices.
992	wifi in some sites, not all
1042	asdf
1062	Open access wifi.
1064	Free WiFi is installed for patients.visitors, but staff are not allowed to use it.
1073	NHs only
1075	There is WiFi access for Trust laptops and personal Iphone/iPads belonging to staff as long as the Trust can install encryption on them and remoely erase them in the event of loss or theft.
1082	ZWwDPuCTRBx

Field summary for Q0002

Which of the following best describes Staff access to WiFi at your usual place of NHS work? (For the purposes of this answer include only WiFi provided at/by your place of work, not WiFi from smartphone 3G tethering etc)

- No WiFi - there are no WiFi networks at all (291)
- My organisation has a free WiFi network but I do not have the password/key (161)
- My organisation has a free WiFi network and I have the password/key to use it (162)
- A commercial provider (Wifispark, BT OpenZone or similar) WiFi service that is not free (30)
- EduRoam academic network (12)
- My place of work has installed its own free

Field summary for Q0003

Which of the following best describes Patient/Visitor access to WiFi at your place of NHS work:

Answer	Count	Percentage
WiFi for patients and visitors is free without registration (1)	66	8.56%
WiFi for patients and visitors is free with registration (2)	60	7.78%
WiFi for patients and visitors is open but chargeable/non-free (3)	42	5.45%
I don't know (4)	276	35.80%
Other	318	41.25%
No answer	9	1.17%

ID	Response
24	None
77	No wifi
78	no wifi
80	definitely no wifi
82	free wifi is being installed
85	none available
86	there isn't any
87	Not available
88	No patient access
89	Some wards have password protected wifi for patients - not all. None elsewhere.
90	Does not exist!
91	No wifi for non NHS staff
94	No WIFI
538	no wifi for patients/visitors
110	As far as I am aware there is no wifi available for patients/visitors
111	No Wi Fi for patients
115	only for staff
117	The Trust is still deciding what to do about WiFi for patients and visitors. A charge is anticipated.
122	WiFi is only for staff, not patients/visitors
126	There is only wifi for Trust staff with access to the wifi network. Not all staff have access. I do not.
129	No access for patients or visitors
147	No wifi
148	No provision
150	no wifi
153	No WiFi for patients and visitors
155	No WiFi for patients and visitors
156	none
157	None provided
158	No wifi at all
162	No wifi
166	No WiFi
167	No wifi
168	None
170	no access for pts or visitors
172	None
173	there is no wifi
175	no access for patients/staff/visitors
176	Not available
177	No free wifi for visitors to our office
178	no wifi for visitors
179	No pts attend site
180	No wifi
183	Wifi for private patient wards but not for NHS
187	No access
188	None
194	None

196	None just yet
201	no wifi
203	None
205	none
206	No patients at my site
209	no wifi
212	None
215	None available
216	Bt open zone occ
217	No wifi for pts/visitors
220	none
221	None availabke
222	Not available for patients, I think
225	no wifi for patients
227	No wifi
228	None (wifi for certain medical tasks only)
229	no wifi
231	Currently limited to 2 wards and reception are
234	Not available for non-nhs devices
236	There is no WiFi
237	Free wifi for children in patients via wifi spark, paid by dept. Rest have to pay
240	only on the private patients ward
242	No access
243	no WiFi for patients/visitors
246	no wifi for them
253	Patient WiFi not available
260	No wifi access except in specific areas, for free funded by charity (e.g. teenage cancer ward)
262	not available
265	Case by case access for long stay patients
266	dont have it
267	No WiFi
272	no wifi
273	Not available unless use their own mobile/roaming service
276	No wifi
277	No [atient or visitor wifi
278	no internet for the patients of our surgery but we have a web site
280	None
283	No wifi
286	Not available to patients
287	None
290	no WIFI for patients/ visitor
296	No WiFi for patients
299	No patients use building
301	none
302	No pt wifi
308	No access
306	No wifi
307	no wifi for patients visitors
309	None available
310	none available
312	None for patients
313	None for patients
315	non
316	no wifi
317	Not available
318	wi-fi set up currently only in admin areas for staff
320	none
323	None
329	no wifi
331	Patient/Visitors dont have access to WiFi
335	nil
336	There is no wi fi
340	none
341	Not applicable, work in patient homes

343	Don't have patients to my sesion - our visitors oare NHS staff and students - and in effect there is currently no wifi access
345	no WiFi facility
346	No WiFi
352	Not available
355	wifi not available
357	Service not available
358	No WiFi for patients and visitors
359	Non patient area
362	i think it is avaialble for a 10 minute free slot
363	No patient access to WiFi
375	none
379	None
387	No access
390	No patients at ambulance stations
392	N/A
393	No patient WiFi available
397	No WiFi; only in canteen with purchase
400	No patients at ambulance stations
405	No WiFi
459	Not available
475	No WiFi available
480	is not accessible by patients and visitors
482	No Wifi access
484	no wifi.
485	Not applicable
487	no wifi
495	Our Wi-Fi is currently for NHS employed staff only
496	no wifi !
502	No Wifi at all
508	none
510	Not available for patients/visitors
511	Not available
516	no access to wifi
517	wifi not available to patients and none of the staff i know - perhaps only managers?
551	none
554	there is no WiFi for patients
555	Wifi available for visitors with registration
564	No patient access
565	No wifi provision
579	No Wifi access
583	None
584	Not available to patients and visitors
587	no WiFi
589	None
602	None available
604	no patient/visitor WiFi
609	Case by case ad hoc passwords set up based on need
617	not available
620	None
621	none
622	no wifi
623	No wifi for patients/visitors
630	Not yet available - it will be in the near future
634	wifi not yet in place for visitors
644	It is not available
647	No Wi-fi access for patients and visitors
649	No wifi for patients and visitors but could be made available
650	no wifi for patients
653	not available
654	No WiFi
657	No wifi for patients
664	none
673	No wifi at all
675	None availableb

679	No wifi
683	None
685	Not available
690	No Wifi
698	depends on which customer
696	no WiFi for patients and visitors
699	no access
703	WiFi only for limited staff, NOT for patients/visitors/wider staff
709	WIFI is only for visitors as the signal does not reach patient areas and wards
714	none
721	None available
725	not accessable
726	no wifi
727	No wifi for patients/visitors
732	Not available
733	None
736	there is no wifi access for patients or visitors
737	No Wi-Fi
738	There is none
739	staff only
741	no wifi
743	none
745	none
746	is none
749	No wi-Fi
750	there is no WiFi at my workplace
753	None
760	there is none
766	NO WIFI FOR PATIENTS
771	none available
774	As answered in Q.2 there is No WiFi
776	ni Wi fi
777	none available
779	no wifi
784	none
785	no wifi for pts/visitors
789	none
790	No WiFi access
794	not available
798	no wi fi
812	None
815	No Wifi for patients
816	nO wifi
819	None
820	No wi fi for patients
821	none
825	None
826	No WiFi
827	not open to patients/visitors
835	none
838	None
839	free wifi only at the entrance
840	There is no patient/visitor wifi
841	none
846	No access at all
848	No wifi
852	No access
853	No WIfi
857	No wifi
858	None
861	not available
864	no wifi
878	costa coffee
941	Not available
877	none available

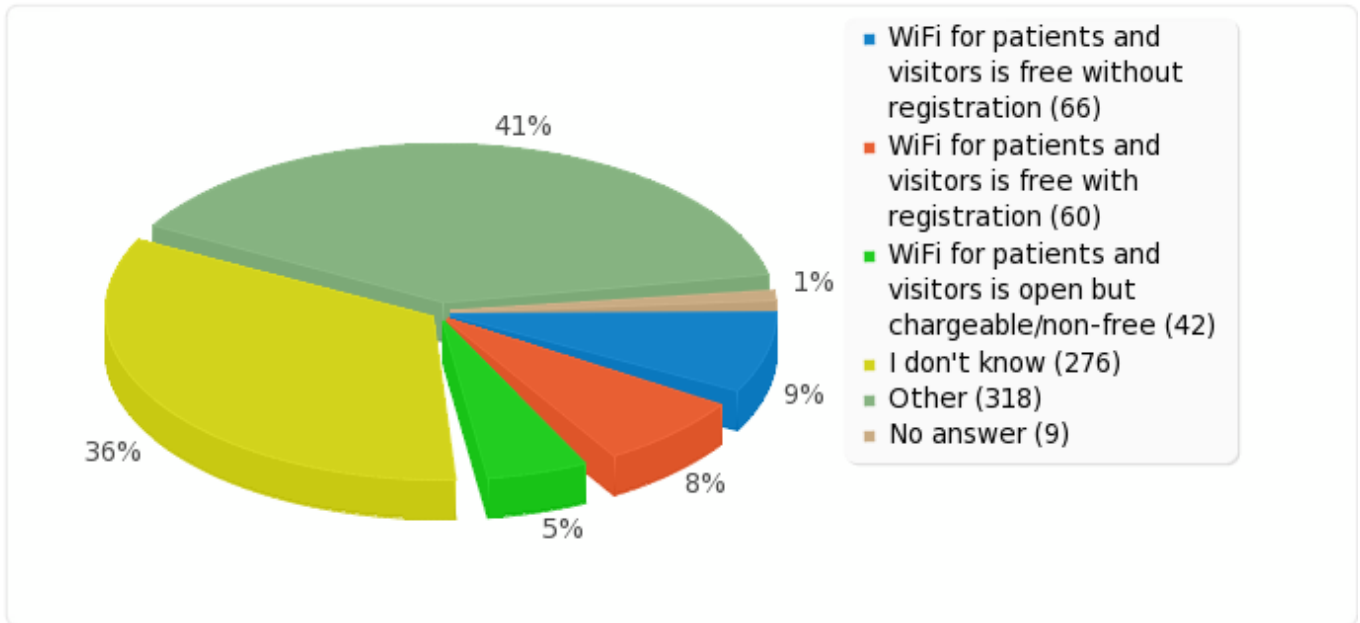|	
882	none!
884	No WIFi at all for patients
886	Wired access only for visitors
940	No wifi available
898	None
899	No visitor/patient wifi other than BT users
901	Not available
902	No wifi for visitors
903	not available
905	NO current provision but plans under review
907	no wifi
909	No access
914	No wifi available for anyone
913	none
937	No access to WiFi
918	none
920	Wifi is not provided
922	no wifi available
925	No access
927	No WiFi access for patients/visitors
928	not available
929	None
931	only available through Trust devices
932	No Wifi despite many requests
934	there is none
935	There is no wifi for patients and visitors
942	No wifi access
943	No wifi for patients and visitors
945	No access
952	No wifi at all
953	no patients on site
957	non available
958	No wi-fi available for patients or visitors
959	there is no wifi for visitors/patients
960	dont have any
968	No wifi
974	none
977	No patients/ visitors
982	no WiFi
983	no wifi
987	not available
988	There is no wifi access for patients
989	not available
990	WiFi is not available for patients and visitors
992	no wifi for patients
994	no wifi
995	Wifi is not offered to patients or visitors.
997	no WIFI
998	None
999	no wifi
1000	No WiFi at all
1007	no access
1009	None available
1011	None
1022	No WIFI available
1026	No WIFI
1028	No access
1031	None available
1035	no wifi available
1036	none i think ?
1039	No WiFi
1042	asdf
1045	No wifi for patients
1065	No wifi available
1068	No access althouth there are plans for patient access.

1075	Not available
1079	No wifi
1082	evecDXzI
1145	Could not have access

Field summary for Q0003

Which of the following best describes Patient/Visitor access to WiFi at your place of NHS work:

- WiFi for patients and visitors is free without registration (66)
- WiFi for patients and visitors is free with registration (60)
- WiFi for patients and visitors is open but chargeable/non-free (42)
- I don't know (276)
- Other (318)
- No answer (9)

Field summary for Q0004

Do you think access to Wireless Internet (WiFi) during your NHS work would affect the care you can provide for your patients? (please feel free to expand on your response in the free text box)

Answer	Count	Percentage
It would improve my ability to provide good quality care (1)	523	68.28%
I am not sure what effect it would have (2)	108	14.10%
It would have no effect (4)	105	13.71%
It would worsen the care I provide (3)	4	0.52%
Comments	194	25.33%
No answer	26	3.39%

ID	Response
71	Free WIFI is already available at most of our Trust sites, and continues to be rolled out more widely
77	Finding signposting information easier and for pts using own devices able to show them where info is to support self management and education for mental health
80	As a GP, I work either next to a PC with internet access in my office, or in patients' homes, where I'd have to rely on 3G access anyway
82	access to mobile resources including point of care tools is becoming more important
85	spped and ease of access to results etc depends on GUI and device - most are hopeless
86	No impact for me as I am always using desktop
538	it would allow me to access information at any time rather than try to gain access to a work computer
108	Would allow evidence based sources to be easily accessed
110	I do not actually work on the clinical side (I work in the library) but from my own point of view, I often have to use our own wifi on my own netbook to access information that I need for my work (which is often providing information for clinical staff). I am also aware that I have never spoken to a member of staff who is not frustrated by the NHS provided internet access.
111	It would provide access to online resources at bedside.
112	I'm not actually a clinician, but this is what I think they would say.
117	It would mean we could demonstrate ebooks, Pubmed information on ward rounds, BNF and much, much more. Clinicians would get the information they need at the time they need it.
120	I'm not a clinician, but as a librarian I can say that WiFi access would enable clinicians to access some of the clinical decision making tools like UpToDate that we offer.
124	I don't care directly for patients - but it would help me provide support to those who do.
126	I am a librarian. It is not applicable.
132	It would allow me instant access to policies and procedural documentation whilst also allowing me to look up reference or teaching material
135	it would enable me to look up guidelines and provide evidence based care. The internet on the desktop computers blocks almost all sites making this impossible unless logged in to individual account but logging in and out on a regular basis isn't feasible when very busy.
144	Crucial for rapid access to up to date guidelines, decision support and formularies
150	Quicker access to reference material
154	I can open the electronic patient record from my laptop, compose emails etc. without having to return to my office.
158	I use the Internet a lot at work,but it is painfully slow.wifi would clearly be faster
163	I use 3G but it is very patchy. I would love to have better access to data, apps and guidelines at POC. I use UptoDate in addition to many high quality apps. This makes the care of my patients better, more evidence based. I improve my practice by learning more every day using easily accessible information. Except it's not easily accessible as there is no wifi and it takes too long to login to NHS computers or there aren't enough of them when they are shared between doctors, nurses, physios, pharmacists, OTs......
178	I currently utilise my own phone/tablet to access information in order to provide better services
182	I use my smartphone on 3G to access apps, guidelines and other knowledge sources. This makes my practice more evidence based and higher quality at the point of care. I can also continuously learn and develop my professional knowledge. It is not convenient to use

	static NHS computers as it takes too long to login and they have to be shared with other doctors/nurses/physios/OTs/pharmacists. My 3G signal is patchy and unreliable within the hospital. Wifi would have a very real, positive effect on my ability to provide high quality care in the NHS
191	Electronic records replacing paper rolling out across site over this year. Upgrade of IT systems likely needed.
193	It would also improve my education, by being able to look things up and record notes. This would indirectly improve patient care.
194	It would improve ability to use smartphone to access guidelines etc when computer not immediately available eg in receiving where computers are always in use. Would speed up decision making on occasion.
197	Able to access research and share at the bedside on hand held device.
201	easier access to online resources, from my own device that I can use in theatre.
203	Rapid access to online resources using wifi in the workplace would be extremely helpful. The 3G signal inside the buildings is insufficient to maintain a connection (it's great outside!) and the hospital has wifi infrastructure installed so it wouldn't be difficult to do.
206	I don't see patients
207	I am lucky to have free access to fast wifi provided free to all staff at my Trust. It is rated Number 3 in the worlds top centres of excellence and the wifi is a major contributor to that - we all use it for patient databases, checking eBNF, journals, NICE, specilist guidance etc etc etc It is invaluable and a major contribution to outstanding care.
214	would allow cows system
237	Have reasonable 3G. However work in lot of other hosps where even mobile phone signal is v poor
240	Really online is the main way of working
241	I have it already and it is very useful
242	It would also cost less as at present I am using my own 3G
246	Would significantly improve access to smartphone apps and online evidence sites like up to date. Only one Ward computer has Internet access and always used by someone who is nonclinical .
248	Plenty of online resources would aid patient care. Currently rely on slow 3G
260	Trust IT provides everything I need.

WiFi access from personal devices isn't going to add to my ability to care for patients. |
265	Would allow me to access information and plan treatments somewhere quiet, instead of having to battle nurses/physios for a computer at a desk in the middle of the ward where there are absolutely constant interruptions. Of course a doctor's office would be nice, but the old SHO room now belongs to a nurse.
266	all doctors within the NHS should have a personal iPad for use for the NHS a deposit paid for the use within the length of time they work for the NHS would reduce the use of paper lists loss of sensitive data having to pay for confidential waste management
267	Easy access to reference sources
273	Access to more computers would be of more benefit than having wifi.
278	I have a mobile dongle
283	Especially for BOYD use were trust tech has not kept up eg iPads etc
284	I am based in the library - our FT offer a wi-fi network but the doctors regard it as a hassle to connect to, and so it goes unused. There's also the issue of non-trust computing devices connecting to the wi-fi - is this permissable? We would have to check with our IT services.
286	I think there is a risk that some staff will use it to access Internet for their own personal use. Despite this it would be beneficial to access up to date research to use at the bedside. Would need monitoring.
288	Ability to access on line sources of evidence in a more timely manner to assist in identifying appropriate and quality care for patients
304	It would have no effect on my patients care, because I wouldn't let it !
308	Work in secure environment. No connectivity permitted!
310	The community nurses all have toughbooks but only access to one connection point and this involves unplugging the PC. We do all have mobile 3G but it is a very poor service and frequently there is no signal
312	Review articles, literature searches, guidelines.
316	I don't think it would improve my ability to provide good care as the trust-based mobile devices can all access wifi (not in the remoter part of the hospital ie my offices). I believe the hospital is planning to provide wifi for staff/patients - at a cost
336	Being able to use hand held tablets would make documentation for patients quicker and more efficient as it could be at the patient bedside.
337	I am an NHS Librarian, not a clinician, so cannot say for certain that it would improve

	patient care.
338	Provides on the spot access to evidence for patient care and research on laptop, when other PCs are tied up with the clinical admin side.
342	As a Librarian in the NHS, my work is to provide access to evidence and patient care resources at the point of need. Wi-fi would drastically improve my ability to do this as customers (i.e clinicians) will be able to open resources they need from the ward or even the patient's bedside.
343	It would not affect my patient care as working in the library I do not work directly with patients, but would mnean colleagues could demonstrate point of care resources to our customers - NHS employees.
352	Would have direct access to online resources such as uptodate
357	No longer work in clinical area but feel wifi access would ease access to quality information resources for staff at point of care.
367	Better access to information at the point of care is vital for excellent care
368	i would be able to look up items on my private devices in order to help patients
369	As most of my work is doing lit searches for clinicians, and I can't always get access to the computers, I bring my personal laptop and have to provide my personal dongle/wifi so that I can actually do my job - so realistically access to wifi that I don't have to pay for can only improve things
372	the relatively inexpensive access via BT openzone is used by over 600 people every day and the cost does not appear to be a barrier
382	I am not in a clinical role, but I am sure that wider wi-fi availability would improve care and would benefit patients and visitors
384	Have access to WiFi specially if it would be outside NHS net restrictions, would improve the access to resources
390	Having wifi access using mobile phones/laptops at ambulance stations would mean that staff would have more of an opportunity to check things that are internal only (e.g. rotas, certain parts of our intranet, CPIs and Performance Monitoring) as at the moment there is usually only one computer per station for general staff use - this means that at busy times it is often in use
392	N/A not in a patient environment
393	We have accesss to wired PCs so not sure what benefit WiFi would add. Could be of benefit in the Library for educational/research purposes on own devices.
400	can get information faster, for example allow staff to view shifts without fighting for sole computer in ambulance station
402	I'm not clinical but having trust wide free WiFi will greatly increase the number of devices that could be used in the hospital to innovate and provide better care
405	Enables access to evidence based information on the internet at point of care.
411	I communicate with many hospital personnel by email. For example, I have just done a procedure that needs to be discussed at a meeting later this week. However, I was unable to send the email from theatre as there was no phone signal. WiFi would have helped. Also my specialty is highly evidence based and I regularly require access to large data files - mainly journals - over WiFi.
412	Does not look professional to be accessing internet at point of care. PAtients are not to know what is being looked up, be it hotmail, facebook or a professional site.
415	It does help especially if I encounter rare diseases that I am not familiar about. I do internet searches and straight away information is readily available for your own reference.
430	Access to resource materials and data on the web is a very valuable tool in front line care.
436	Access to the intranet and not just internet would
439	Access to online resources, including the eBNF. Also allows for online logbook entries which is a requirement of training
443	being able to look things up at the point where I need the information, not having to wait to go back to a computer desktop.
452	I work sitting at a PC that has a fast wired connection: WiFi would confer no additional advantage.
463	Wifi access is an invaluable tool on my line of work. I end up spending my own phone internet data from my paid for service provider.
467	Many times I need to access journal articles or clinical information on the go (in clinics, etc) and it's impractical to come back to my office to do it. Often I have to wait until I get home as even the Ethernet connection and PC at work are too slow.
471	Although the reliability of our system is poor and it often goes down.
474	Although there is WiFi, access is limited to a "guest" account with a web-browser log in. Log in details can not be stored for automatic connection by a smartphone / laptop, so wifi access is in practice substantially limited. Ready access would speed up data access and improve clinical care. Staff assume that we have continual access to Trust email via

	personal devices, but this is not necessarily the case for the above reasons (+ poor mobile reception + limitations with data encryption on personal devices).
476	As a specialist clinical nurse I work in many different clinical areas throughout the hospital. Available wifi would enable me to check test results for patients at the bedside without the need for queueing up for one of the computer terminals
483	It allows access to medical journals away from the work computer terminal, which is often taken by something else. It also allows timely communication about patient care.
498	I do not work directly with patients.
500	it would mean that I could access what I needed there and then, and cut down multiple visits, also reduce the amount of hardware (paperwork) that I some times have to carry.
502	it would be useful as would allow us to try and work with different devices. the effect of this is not known
505	The hospital networked computers are very slow and often have to have software downloaded for particular webpages to work. I use the internet to educate the patient and look up rare conditions.
507	Being able to access the internet on the move for work purposes will be a plus point. Currently if not at my work station i have to return there in order to check something on the internet, or use my personal phone for 3G access. The WiFi signal is so weak that one is unable to actually connect to the internet despite the hospital being WiFi enabled.
510	I work in IT - would be useful to have access to tickets while out on jobs
516	I dont need wifi in the work[lace but access in other settings would be useful - nursing/residential homes etc
517	I would like to think I wouldnt be sat in front of the computer if patients needed something as that is unprofessional. We should be treated as adult professionals not children who cant be torn away from the computer.
519	It would enable people to use mobile/hand held devices . Also it would enable us to use internet sites which are presently blocked on trust computers-e.g mendelay, facebook which sometimes need to be used in a research or patient context.
527	As 3G signal strength is poor in our department, access to online information resources can be slow or non-existent. Although, when required, I can use other methods to access the information I need (medications, interactions) wifi access would save time and reduce delays, as well as ensuring information is up to date.
528	it would certainly increase productivity as people who work also away from their offices would be able to be in touch with incoming e-mails, responding to them more promptly - it would be like "being in the office but physically away from it, specially whilst seeing patients in a clinical setting, and not in an office.
541	We have internet on our PCs but it has been threatened to remove it.
550	All clinic based work has network points available and therefore Internet access. Little if any 'mobile' computer use is required within buildings.
551	having available access to internet connection means you don't have to rely on desktop computers and so you can readily access the net anytime if you need to search for anything that relates to your job in the health care setting.
555	It does
564	It should not have any affect but should increase efficiency and effort. People are limited to their ability to access PCs anyway not enough on the Ward areas. But it may enable patients access and those staff from overseas the opportunity to keep in closer contact with family.
565	Our patients (children) and families expect to use their technology and the Internet to get information. They expect to have free wifi.
567	It would improve my ability to check definitions and referral guidelines.
568	I don't provide direct patient care but believe unrestricted access to the internet and social media should be viewed no differently than access to an e-mail account or a phone
569	A mandatory requirement of my training is to complete online workplace based assessments which are supposed to be done in real time with the consultant. Although I have an ipad which would allow me to do this I am not allowed access to the hospital wifi. I work in theatres, there are not spare computer terminals available.
572	Faster, better, more reliable access to information. However easier access may also allow more distraction.
575	I am not in a patient facing role but think it would have beneifts
580	Currently as an HCA it would have no effect; however as a doctor (training starting in September) having access to online resources immediately would be invaluable.
586	I currently hace access to the internet via a terminal. the wifi is great as I can check my personal email on my smart phone during my breaks. especially as I dont have 3g signal due to being in a basement.

587	At present access to the Internet is only available by wired NHS from desktop which is often extremely slow, frustrating given that we have super fast broadband running in the street outside. WiFi would enable me to use my iPad anywhere in the surgery to access medical information
590	access to medical software- databases, PubMed, research articles, guidelines, etc, would be incredibly helpful.
592	It would facilitate lookups and literature searches from my laptop, on which I use Word and EndNote to write papers.
601	Access to guidelines / papers in theatre with ease
605	access reports at any site in hosp. but would require encrypted trust hardware.
609	I don't treat patients, but it should not be about the wifi, it should be about the right software, available where its needed
610	Would enable me to access online healthcare resources e.g Medline/Pubmed and UptoDate in particular
621	I find it very useful
622	we have PCs in every consulting room allowing access to online information and resouces so I am not sure what wireless access would bring
637	It depends on which company provides the service to the NHS and their quality of WiFi signals.
639	Able to use online web resources - however this needs to be balanced with ensuring accessing valid information.
645	I do not have direct patient access
647	I don't provide care directly but it makes my job a little easier
659	I already access it. In that i can, it improves care, because it allows us to more flexibly/effectively use our IT.
662	Can't say as i dont know if we have it
664	would be so much easier and quicker to access information directly related to patient care, including downloadable patient information leaflets
670	Yes it would and through our library survey we are being asked for it a lot e.g. doctors in training would like to be able access resources via wifi to facilitate more effective patient care via apps such as BNF and also NIHCE.
684	I would like to hold ward meetings using SKYPE or facetime but would need to bring in own laptop as work computers not up to it so WiFi would be great.
690	It would mean I could use mobile devices and head towards a paperless office
693	Internet has become a valuable tool in clinical practice. It can improve quality care provided that the personnel uses it for the right reasons
696	Access to WiFi would allow me to use my tablet for patient information, better email and calendar access and clinical notes access on the go (as I cover multiple wards across several Hospitals).
700	As I am finance based
706	quick access to information
802	Free WiFi is now a standard in every other industry, it is frustrating to see that the hospital managers do not see the urgent need to allow their staff access to information whilst at work, that would improve efficiency and help us provide patients with better care.
718	quick access to information - ability to contact colleagues - most wards no phone signal -
724	NHS computers/IT are shit. ability to use own laptop, or even a tablet, for non patient related work is essential for productivity
727	Access to internet at point of care is easily done on a desktop within GP but it may be argued that some very useful apps are only functional on the tablet device they are designed for and these tend to be WiFi dependent. I'm not sure, in reality, if this is significant enough at the moment to make a palpable effect on patient care
736	would be able to access emails/ clinical papers etc on the move
737	I already have internet access at work
743	no
755	I could use speech recognition software; access clinical info etc
761	It would improve my access to online resources such as the BNF online. It would open the door for portable devices to be used in patient care.
768	Because I could access resources without queueing for a desktop!
777	smart phone apps use would be useful and efficient if available
779	I use a 3G connection to access the stuff I need as I can't rely on NHS IT
780	can access BNF or NHS mail without the need for a terminal
791	No direct patient care but our national Wi-Fi scheme allows guest access from a single network around the country (in deployment)
799	Now we all have nhs laptops,, but no wifi so sometimes its a pain to acess internet by

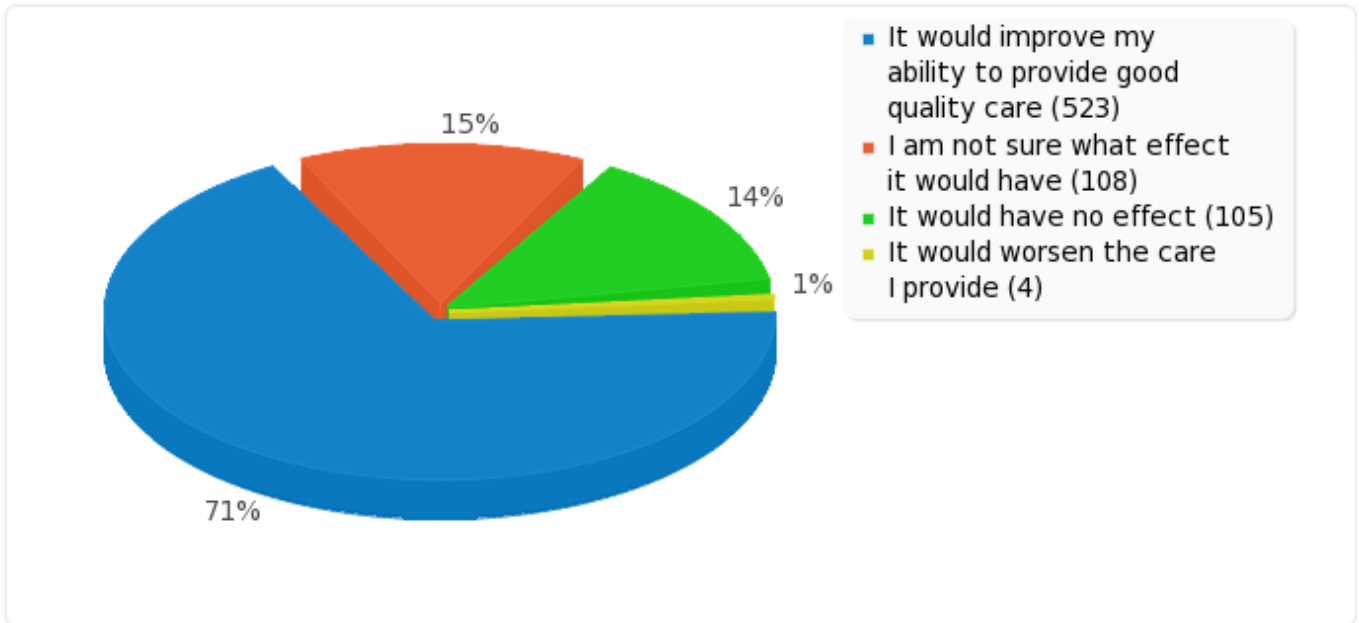|	
	ethernet cord, specially while ur wiht the patient and can not connect to the net or can't find hte right place to connect ur device. It will definitly improve effiency and quality of carre and time savinf as well. Thanks
810	without doubt. in this day and age no internet access in a hospital is positively ridiculous
815	There are very large mobile phone Dead area's so can't always look up something in a hurry.
839	It will give qick access to any information that i need to search
852	Access to internet searches for evidence Ability to check clinical results from theatre
860	As a Histopathology trainee I have access to a computer and would seldom need point of care internet access. However, I can see the need for trainee doctors and consultants working on the wards requiring wi-fi for consistent internet access at point of care.
861	so many devices rely on internet connectivity, and whilst computers are well placed in all of the ambulacne stations, offices and headquarters, increasingly - especially with the advent of tablets - we want to use our own devices for research and CPD
868	I work in a number of venues such as GP surgeries and childrens centres. The signal for the Tablet I use on Stream comes and goes or is absent. Access to wifi would be helpful as I could access lab reports/patient records and email.
870	Already have it
882	I do not care for patients directly, but provide resoues staff could use at the point of care. Staff do tell me of apps etc which they use on their own phones with patients.
883	Not involved in direct patient care but would certainl help me to support clinicians who are
885	It would help me answer peoples queries regarding downloading NICE Apps on smart phones
898	It would facilitate communication and save time when working at locations other than my desk.
901	Allows patients to access and understand their records and also complete transactional tasks whilst in the surgery either before they see us or even after. Could also help with registering for online services too
903	improved communication of all sorts are facilitated by wireless.
905	All clinical areas in my NHS Trust have desktop computers connected to the network for all clinical staff but access into the EPR as well as other web resources through a wireless device greatly improves access and thus the efficiency
907	I quite often want to look at Mimms or BNF or other health related item whilst I have the patient with me and the internet access on the work computers blocks access to many sites.
909	It would make it easier though to access other information for patient's use.
917	part of my role is education and using facilities such as you tube would be great benift
923	I frequently use my own phone to access information from the internet if I am not based at a trust site/and or have access to a computer. Even then a lot of websites are blocked and I cant access them. I think in todays day in age it would greatly benefit the experience of having wifi access for both staff and patients
927	It would allow me to make entires into case notes while I am in the process of interviewing my patient. I will also be able to access records of previous contacts with the patient, as well as the results of special investigations. This will free up a significant amount of time which could be used for other clinical matters.
932	We provide therepeutic group activity and wi fi would significantly enhance this experience and enable staff to use technology to improve information giving and advise
949	We need equipment, which will allow us to access and add to patient notes when working with them in their homes. Laptops provided do not reliably link into the internet and are time ineffient. At present make notes and then add to patient notes on the computer in the office. Sometimes very difficult to find available computer to do this.
952	Yes, there are times when working in the community to provide therapy appointments in various GP practices around the borough that I cannot access my clinical notes (IAPTus) as this is a webpage. Which means notes have to get done on Word and then transfered onto the patients' records when back at the main base and have networked/cabled internet access. Having wi-fi is really essential. Having access to peer journals would also help to provide better care.
953	i do not treat patients
957	I use my own phone now to access BNF, etc which helps at the point of care
958	it would make it easier to access online resources, plus allow e-communiacation while away from a desktop computer.
960	you dont use a computer to provide care
968	Wifi would make care more efficient & flexible by enable the use of laptops.

980	in conjunction with ipad or tablet technology i could draw formulations and access measuring scales readily for clients using both 2nd and 3rd wave XCBT.
	In the ACT group youtube exercises are fabulous, currently I have to download them on to my macbook and bring it in to play them for the group, it would be beneficial to access wifi to navigate alternatives during these groups
983	dependent on info types and devices allowed to be used on the network
987	it will allow to access information sites currently blocked by the internet provision. You will be able to use the smart phone.
989	It would enable more effect working. Updates can be done more quickly during working time with wifi access.
996	As a community worker, it would release me from making unnecessary journeys to base, all the more so as I rely on public transport
997	Having WIFI access would improve client experience as they could be more involved in recording of theri information.
	There could be improved client contact due to being less reliant on having to get to an nhs site to complete notes
1001	To provide the best care, all community staff would need access to wifi via tablet, mobile or laptop. This would give staff the easy access to information while visiting or seeing service users outside of the work place.
1011	A patient who is furnished with up to date information is more likely to make informed decisions about their care.
1026	With the new parenting app, we could directly give patients the information for them. With the right equipment it would help more staff have access to IT, due to desk hopping and lack of pc's space, laptops are mobile with less room.
1031	with the right resources such as tablets notes would be easier to record quickly and effectively.
1035	But I work in a prison and telephones, laptops are banned
1042	asdf
1062	I am not a clinician, but I have no doubt at all about the importance of wifi to give patients and visitors access to information, and the importance of tools such as Skype and social networks to help recovery and wellbeing
1069	I'm not involved in direct patient care
1075	As I am "ofice based" in radiology I always have the internet access I need on my desktop PC.
1079	Currently I get good 4G. Unfortunately the hospital firewalls any useful sites.
1082	Jam5MJ xmcnugboilwj, [url=http://vfmgqrgmntdp.com/]vfmgqrgmntdp[/url], [link=http://wtmxigcnkubs.com/]wtmxigcnkubs[/link], http://jefwznlfwkjq.com/

Field summary for Q0004

Do you think access to Wireless Internet (WiFi) during your NHS work would affect the care you can provide for your patients? (please feel free to expand on your response in the free text box)

Field summary for Q0005 [1]

What would you most like to be able to do with WiFi access at your workplace?[Ranking 1]

Answer	Count	Percentage
Knowledge resources on Internet (1)	182	38.72%
Email and other communications (2)	77	16.38%
Trust Intranet access (3)	28	5.96%
NHSMail (4)	45	9.57%
Electronic medical record access (5)	76	16.17%
Ordering tests for patients (6)	16	3.40%
Getting results of patients' tests (7)	32	6.81%
Patients' demographic details & tracking (8)	14	2.98%

Field summary for Q0005 [2]

What would you most like to be able to do with WiFi access at your workplace?[Ranking 2]

Answer	Count	Percentage
Knowledge resources on Internet (1)	64	14.07%
Email and other communications (2)	108	23.74%
Trust Intranet access (3)	71	15.60%
NHSMail (4)	55	12.09%
Electronic medical record access (5)	47	10.33%
Ordering tests for patients (6)	31	6.81%
Getting results of patients' tests (7)	52	11.43%
Patients' demographic details & tracking (8)	27	5.93%

Field summary for Q0005 [3]

What would you most like to be able to do with WiFi access at your workplace?[Ranking 3]

Answer	Count	Percentage
Knowledge resources on Internet (1)	70	16.55%
Email and other communications (2)	69	16.31%
Trust Intranet access (3)	63	14.89%
NHSMail (4)	54	12.77%
Electronic medical record access (5)	49	11.58%
Ordering tests for patients (6)	43	10.17%
Getting results of patients' tests (7)	51	12.06%
Patients' demographic details & tracking (8)	24	5.67%

Field summary for Q0005 [4]

What would you most like to be able to do with WiFi access at your workplace?[Ranking 4]

Answer	Count	Percentage
Knowledge resources on Internet (1)	51	13.35%
Email and other communications (2)	42	10.99%
Trust Intranet access (3)	61	15.97%
NHSMail (4)	58	15.18%
Electronic medical record access (5)	46	12.04%
Ordering tests for patients (6)	36	9.42%
Getting results of patients' tests (7)	42	10.99%
Patients' demographic details & tracking (8)	46	12.04%

Field summary for Q0005 [5]

What would you most like to be able to do with WiFi access at your workplace?[Ranking 5]

Answer	Count	Percentage
Knowledge resources on Internet (1)	36	10.88%
Email and other communications (2)	39	11.78%
Trust Intranet access (3)	46	13.90%
NHSMail (4)	27	8.16%
Electronic medical record access (5)	53	16.01%
Ordering tests for patients (6)	41	12.39%
Getting results of patients' tests (7)	39	11.78%
Patients' demographic details & tracking (8)	50	15.11%

Field summary for Q0005 [6]

What would you most like to be able to do with WiFi access at your workplace?[Ranking 6]

Answer	Count	Percentage
Knowledge resources on Internet (1)	21	6.77%
Email and other communications (2)	35	11.29%
Trust Intranet access (3)	48	15.48%
NHSMail (4)	27	8.71%
Electronic medical record access (5)	39	12.58%
Ordering tests for patients (6)	45	14.52%
Getting results of patients' tests (7)	52	16.77%
Patients' demographic details & tracking (8)	43	13.87%

Field summary for Q0005 [7]

What would you most like to be able to do with WiFi access at your workplace?[Ranking 7]

Answer	Count	Percentage
Knowledge resources on Internet (1)	14	4.61%
Email and other communications (2)	21	6.91%
Trust Intranet access (3)	42	13.82%
NHSMail (4)	59	19.41%
Electronic medical record access (5)	25	8.22%
Ordering tests for patients (6)	57	18.75%
Getting results of patients' tests (7)	32	10.53%
Patients' demographic details & tracking (8)	54	17.76%

Field summary for Q0005 [8]

What would you most like to be able to do with WiFi access at your workplace?[Ranking 8]

Answer	Count	Percentage
Knowledge resources on Internet (1)	13	4.33%
Email and other communications (2)	39	13.00%
Trust Intranet access (3)	41	13.67%
NHSMail (4)	60	20.00%
Electronic medical record access (5)	14	4.67%
Ordering tests for patients (6)	44	14.67%
Getting results of patients' tests (7)	23	7.67%
Patients' demographic details & tracking (8)	66	22.00%

Field summary for Q0006

OPTIONAL: What is the postcode of the NHS organisation at which you do most of your work? (this question is optional but helpful - we need your work postcode so we can create maps of WiFi access across the NHS)

Answer	Count	Percentage
Answer	555	73.51%
No answer	200	26.49%

ID	Response
71	TQ2 7TD
24	sn1 1ed
539	EC1V 2PD
540	EC1
76	wn3 6pr
77	SO14
80	nw67jq
531	UB8
82	CF14 2TL
85	NE29 8NH
86	cf83 8fa
88	CW10 9BE
89	B15 2TT
93	SW4 8JP
94	LL18 5UJ
105	LN2 5QY
538	ub96jh
106	ls2
108	s10 2th
110	SA18
111	RH19 3DZ
112	ig3 8xj
114	CV10 7DJ
115	gl13nn
117	BS23 4TQ
118	BD9 6DP
120	SY3 8XQ
122	b91
124	CM20 1QX
126	ts43af
129	LS7 4SA
132	CB2
133	S10 2TH
135	UB1 3HW
138	Cr7 7ye
140	Croydon
141	KT22 7AD
144	BN2 5BE
145	CF728XR
146	Sk27JE
147	Bl9 7td
148	Cv346sr
149	LE1 5WW
150	hp123af
153	NP7 7EG
154	HA1 3UJ
156	pr
157	SA6 6NL
158	Darlington

159	IG3 8YB
160	NG7 2UH
162	Ts43bw
164	CH49 5PE
166	TS4 3BW
167	Bs161le
168	L12 2ap
169	l355dr
171	HP21 8AL
172	N19 5NX
173	MK17
175	sa313ax
176	PA30 8LB
178	pe21
180	Ls9 7tf
182	NW1 2BU
183	NW3 2QG
185	FK5 4WR
186	G75
187	LD3 0LS
188	Sp2
190	HR1 2ER
191	PA15 4LY
192	NE1 4LP
193	Np20
194	Ml6 0js
195	WC1 2BU
196	LS9
198	Wc1n3bg
201	dd2 9sy
202	Se184qh
203	CF31 1RQ
205	TS4 3BW
207	HA7 4LP
208	PO33
210	CB2 0QQ
213	se5 9rs
214	wd18
215	Se9
216	Ox3 0du
218	E13 6SL
219	Ls9
220	L12 2AP
222	SE1 7EH
223	Le39qp
224	Nr7
225	ss16
226	NE7 7DV
227	Ts34bw
228	Ca2 7hy
229	WC1X 8DA
230	Cb20qq
232	FK5 4WR
234	E9
236	SS0 0RY
237	Se5 9rs
240	NW3
241	Tq27aa
246	dn2
248	TA1 5DA
252	Cb2 0qq
253	CF14
254	TQ2 7AA
260	B15 2WB
261	S10 2th

262	ME8 0NJ
265	SO
266	SE13 6HP
267	G22
269	L7 8XP
270	ex2 5dw
274	CF11 9LJ
276	Ng5
277	sk10 3bl
278	bn22 8JR
281	SE5 8AZ
282	BN
283	Bs10 5nb
284	DH15RD
285	NG7
287	eh16 4sa
288	Ng31 8dg
290	sk116jl
294	cf728xr
295	PE219QS
298	ws11 1jp
299	EC2A 2DU
304	L35 5DR
308	M609AH
307	ts43bw
310	PL177JJ
311	CV10 7DJ
312	dt1 2jy
315	PE29 7HN
317	WF2 0XQ
318	LS2 9LN
319	bd9 6rj
320	NR29 4EW
323	BH15 2JB
324	ox3 9du
537	mk429dj
329	CA2 7HY
332	UB6
334	HP21 8AL
335	LS1 3EX
336	HA6 2RN
337	TA1
338	SY10 7AG
340	m609ah
342	TS19 8PE
343	st4
346	SS0 0RY
348	WV10 0QP
349	OX3 7JX
350	HU3 2JZ
352	WV10 0QP
355	YO30 1XW
357	OL1 2JH
358	NG17 4JL
359	BN3 7HZ
360	BN2 5BE
363	TS4 3BW
366	SW10
368	SA14 8QF
369	E1 1BB
372	ox3
374	pe3 9gz
375	yo30 7by
379	Pl4
381	E9 6SR

382	E9
384	Sm1 5AA
386	UB8 3NN
390	E11 1NU
391	SE13
392	CM2
393	SE13
395	ha8
397	se18 4qh
400	N11 3DG
402	SW17 0QT
403	AB24
405	KT2 7QB
408	UB9 6JH
409	EC1V 2PD
411	SW3 6NP
412	SW3 6NP
413	SW3 6NP
414	SW3 6NP
415	SW3
416	sw36np
417	sw3 6np
419	SW3 6NP
420	sw3 6np
424	SW3 6NP
425	Sw3 6np
426	SW3 6NP
427	SW36NP
429	SW3 6NP
430	sw3 6np
432	ec1v 2pd
433	EC1V 2PD
434	N1 7NP
435	sw3
436	SW3 6NP
437	SW3 6NP
438	SW3
439	B152WB
440	ec1v 2pd
442	sw36np
443	SW3
444	KY12 0SU
445	SW36NP
447	sw3 6np
448	SW3 6NP
451	sw36np
453	SW3 6NP
454	sw3 6np
456	EC1V
457	sw3 6np
459	UB8 3NN
460	EC1V 2PD
461	SW3 6NP
462	sw3
463	SW3 6NP
464	Royal Brompton Hospital
466	ML60JS
467	SW3 6NP
470	sw3 6NP
471	SW3 6NP
472	DD1 9SY
473	sw36np
474	sw3 6np
475	ls1 3ex
476	UB9 6JH

480	DT2 9TB
483	EC1V 2PD
484	co10
487	dy6
488	EC1 V2PD
490	EC1V 2PD
492	UB9 6JH
496	hu16 5jq
498	ub9 6jh
499	sw36np
500	SW3 6NP
501	sw3
502	W13 8ER
505	EC1V 2PD
506	UB9 6JH
507	EC1V 2PD
508	ub96jh
510	S44 5BL
515	sw3 2np
516	bd23 1eu
518	sw17 0QT
519	wc1e 6eb
520	SW3 6NP
524	UB9 6JH
525	ec1v 2pd
527	SW3
528	sw36hp
529	SW3 6NP
541	sw3
542	mk403db
546	ub9 6jh
547	l14 3pe
548	S5 7au
553	EC1V 2PD
554	dy1 2hq
557	le1 5ww
558	M6 8HD
559	G51 4TF
560	EC1V 2PD
561	ub96jh
564	HU3 2JZ
565	WC1N 3JH
567	UB9 6JH
569	sw3 6np
570	BN1
571	L8 7SS
575	EC1V 2PD
576	NR4 7UY
577	SW3 6NP
578	sw3 6np
579	N18 1QX
580	UB9 6JH
583	HA1 3UJ
584	BR6 8ND
585	EC1v2PD
586	EC1V 2PD
587	TQ12 3HN
589	UB1 3UJ
590	sw6
596	UB9 6JH
598	ec1v 2pd
601	Nw1
602	SA2
603	CM16 6TN
604	le7 2eq

605	ts4 3bw
606	LS1
607	UB96JH
608	SW3 6NP
610	Royal Brompton and Harefield NHS Foundation Trust
614	SE1 7EH
615	SW3 6NP
617	BB4 7PL, BB12 8EA, BB9 8EH
621	e9 6sr
622	LS28 7DE
623	EC1V 2PD
624	MK42 9DJ
626	SW3 6NP
629	ne31 1at
633	HP21 8AL
635	ky
637	W2
639	s752ep
642	S75 2EP
643	s75 2ep
645	S75 2EP
646	s752ep
647	S75 2EP
649	S752EP
650	s75 2ep
653	DN4 5LT
654	S75 2EP
656	S75 2EP
659	s75
661	S752EP
662	S752EP
664	S75 2EP
666	S71 2QN
667	s75 2ep
670	SM5 1AA
671	s71
672	S36
673	RG45 7EG
675	Wa51qg
676	brompton
683	WA5
684	Barnsley Hospital
690	NE1 4EP
691	s75 2ep
692	s36 6br
693	EC1V 2PD
696	B9 5SS; B91 2JL; B15 2TH
700	UB96JH
702	BS105NB
703	S10
706	UB9 6JH
709	cb2 0qq
802	Ng5
711	bbbbbbbb
714	DH1
716	EC1V 2PD
717	UB9 6JH
718	w12
720	PA31 8TY
721	PE3 9GZ
722	l112ya
724	GU16
725	nw3
726	FK2 7AZ
728	ng157jp

729	ng12 5bq
730	wf1
731	GU2 3ER
732	bb11 2dl
733	Dudley
737	BS11 9JJ
738	DE23
739	PE14 9BT
741	rg8 0hl
742	de74
745	m19 2af
748	co2
749	S44 5BL
750	NG8 5RU
753	Wd18
755	B714hj
758	NE1 4LP
760	bl4 0jr
761	LE15WW
763	E1 1bb
764	LE1 5WW
765	G4
766	ll18
768	TW 6AF
769	FK5 4WR
772	sw3 6np
773	N19
775	s44 5bl
776	de45 1ed
777	DE557AH
778	All Barnsley Postcodes
779	S44 5BL
780	S44
781	SW36NP
782	s36 6br
784	s75
785	ip332qz
786	SE5 8AZ
787	S44 5BL
789	sk2 7je
790	BB12 6LH
791	All NHS England sites across the country (in deployment)
792	UB9 6JH
793	S!0 3th
794	bb7 3ep
795	S70 2EP
796	BS7 9XF
799	GU27LX
803	NG51PB
810	gl53 7an
811	gl53 7an
813	SE5 8AZ
814	CV10 7DJ
816	b63 3HN
817	PR7 1PP
820	Co4 3hs
823	M13 9WL
824	PE3 9GZ
826	M9 5XS
827	BL4 0JR
839	CB2 2QQ
841	dl3 6hx
843	DE22 3NE
845	B152tt
847	dl3 6hx

848	DH15TW
850	s74
852	DL36HX
853	dl4
854	bt47 6sb
856	S75
857	ST4 6QG
858	BS105NB
861	sm72as
863	DL3
864	b28
866	DL3 6HX
868	S73
870	B15
878	SO22 5dg
941	se18 6qr
874	SO16 6YD
877	SP10 3LB
882	PO30 5TG
883	RG1 5AN
885	RG304EJ
898	DD1 9SY
899	SN8 3HL
901	Sk14 1jy
902	EC1V 2PD
903	SE5 9RS
905	SE18 4QH
907	SE28 8BE
909	SE20 7TS
911	ox3
914	se18 3RZ
913	se183rz
937	DA2
917	se18 1bh
918	se18 3rz
920	da5
922	se18 2jd
923	da6
924	da8 1rq
927	SE20 8QU
928	SE18 6QR
929	DA2 7AF
930	se18 4qh
932	BR2 8JA
933	SE18 3RZ
935	SE18 3RZ
945	SE18 6HQ
948	DA15
949	SE18 3RZ
950	SE18 3RZ
951	DA14 4TA
952	SE9 1TQ
953	da2 7wg
957	SE9 5AB
958	DA2 7AF
959	BR1 1RJ
960	da8 1rq
961	SE18 4QH
963	SE3 9FA
964	DA1
965	DA% 3GJ
968	se20ay
969	se18
974	da27af
976	SE18 3RZ

977	SE18 3RG
978	BR1 1RJ
979	se3 0en
980	BR6 0JB
981	DA6 8DX
982	SE18 3RG
986	SE20 8QU
987	SE20 7TS
988	da68lq
989	se18 3ep
990	DA2 7WG
994	se2 0ay
996	SE26 7TS
997	BR6 0JB
998	SE18 1BB
999	DA15 9HW
1000	SE9 5AB
1001	SE18
1002	SE78JH
1003	DA68DX
1005	sidcup da6
1006	se18
1009	DA14 6LT
1011	da2 7af
1014	DA8 1RQ
1019	se18 3rg
1021	Oxleas NHs Foundation Trust
1022	SE10 0QN
1026	SE9 and DA15
1028	DA68BW
1031	BR7
1032	DA14 6LT
1035	me12 4 DZ
1036	se18 3rz
1039	DA2 7WG
1041	da5
1042	asdf
1047	SE28 8BE
1048	GU4
1060	bs234tq
1061	Wf13 4ee
1062	HS12AF
1065	ls9
1066	ch21ul
1068	NG17 4JL
1069	BD5 7JR
1071	ox3
1075	Yorkshire
1079	W2
1082	pEjVjKOdsZvCyPNa
1145	M60 9ah

Field summary for Q0007

OPTIONAL: do you have any comments on WiFi access for staff or patients in the NHS? (please do not include any patient-identifiable or staff-identifiable information in this box)

Answer	Count	Percentage
Answer	270	35.86%
No answer	483	64.14%

ID	Response
71	Both Public Wifi and Corporate Wifi are generally available at all of our community hospitals, but this is an ongoing programme of work. It is available at our local DGH, and at 50% of our community hospitals. We are hoping to expand this to all GP surgeries in the CCG within the next year, subject to NGMS funding
24	3g for community use would be much more useful
539	Having complete coverage around the hospital, although we have it, it can be patchy at best
540	I would only use my own iPhone/iPad/laptop to access the WiFi for email & teaching resourcses. I do not think personal equipment should be used to access pateint details eg demographics, records, test results etc. This would be different if it were encryptded NHS equipment & this would be very useful for some meetings & allow me to add to electronic records in a contemporaneous manner.
77	Would make diary management easier. Pts would be able to keep in touch with social network. Finding information easie
87	It is essential to the provision of good clinical care.
538	Patients would like access to wifi to pass time while in hospital, computers are available to staff but dependent on availability and not wifi
106	Wifi can only aid the Information Strategy,
108	Think it should be freely available for visitors, patients and staff
110	I do not work on the clinical side, but I feel very strongly that by not providing wifi access for staff and patients, the NHS is still languishing in the information dark-ages. The lack of access to something (the internet) which has become such and all-pervading part of everyday life, can only be detrimental to healthcare.
111	It would be helpful if the library could loan laptops with access key to Wi Fi.
112	Our Trust has many sites spread over four London Boroughs and South West Essex. There is wifi in the Library (where I work) and in Head Office (next door) and at a couple of other sites. But coverage is certainly not comprehensive.
114	Staff network is good. Guest user network is sometimes unreliable.
115	Wifi access in our hospital is only in the education centres and not in clinical areas
117	In this age of SmartPhones, WiFi is really essential to both staff and patients. It would enhance care and the quality of teaching that clinicians could provide to students, junior doctors, and patients - just imagine being able to pull up a YouTube video, for instance, of clinical examinations to demonstrate to students just before they complete their OSCEs, long cases, or other tests and exams. Imagine patients being able to access patient stories online from others in the same situation as themselves. And imagine patients being able to cheerfully download books and magazines on their Kindles to while away the hours between tests, drug rounds and meals.
118	It is frustrating that although 'agile working' is the Trust's agenda, staff are unable to access the Wi-Fi. This is made worse by the ban on memory sticks so that staff without Trust email access are unable to transfer their work to their own machines. Free web email services are blocked.
120	We have pressed for NHS WiFi in our building, and the infrastructure is partly installed but was never enabled. This doesn't seem to be a priority at all here.
126	Wifi access would be very useful for professional visitors eg solicitors attending trbunals and staff from other Trusts. Also useful for placement students and locum workers. Useful for new starters without access to the Trust intra net until after they have done Info Governance and been allowed a login. Generally useful amenity at lunch break and would free up band width which generally is greatly reduced between 12;00 and 14:00. Wifi access for patients may need to be firewalled as we are a mental health trust but would be useful for their mood and in order to research their condition. With so many mobile

	devices working on wifi these days it is a good way to segregate personal and Trust usage maintaining the hygene of the Trust patient systems.
135	It should be available for both staff and patients.
144	Patients should definitely have wifi access as they may have long waits or be stuck in bed. Staff need wifi for clinical uses. An electronic patient record would obviously be great.
145	WiFi apparently to be installed. Would enable / facilitate electronic patient record and potentially improve ward rounds, help with anti microbial stewardship and would be well received by patients.
149	There is Wifi but ONLY in the library. WIFISpark is available at a cost (but I thnk is aimed mostly at patients)
150	Am doing this on my phone and Q5 doesn't work
153	Our wifi for staff is only permitted from 'approved' devices with Trust software installed
154	Is this really a priority? I would consider the development of clinician-responsive open electronic record systems more important. I would also expect employers to provide appropriate IT hardware/software rather than simply provide a wireless access point and expect employees to bring their own devices.
160	The chargeable access is described as good value. I do not agree.
164	My Trust provides free, no registration required, WiFi access to anybody with a WiFi gadget, but it's intended to access the Internet rather than internal resources. I suppose that restricting acess to the clinical networks is justified on data security grounds, but access to the clinical networks doesn't seem to be encouraged in ayway. I am aware that the new hospital system (Cerner Millenium) can be accessed from Android tablets and iOS devices, but this hasn't been promoted in way. I need some time to experiment and see if I can access the system from the information I currently have, but I suspect that I will need to need to know server names and settings.
178	Our official issued equipment cannot access any unofficial wifi. Which slows us down.our roles are becoming more and more agile and we are required to access info on the move. Equitable Issuing of appropriate equipment is also an issue locally. I utilise my own I T equipment as it is far superior and quicker and easier to use. This is a great shame as employers should trust us with peoples lives so they should trust us with technology.
180	I hope it becomes available but I think it's unlikely due to fear of abuse I.e. increased use of mobile phones or concern over inappropriate use by staff. Not helped by negativity of social media and strict monitoring of Internet use (my place of work I am discussing)
182	Wifi access should be free for all staff and patients. Excuses over concerns about patient-identifiable data are no longer good enough. We are missing out on major learning and quality improvement opportunities. Staff deserve better. Patients deserve better.
183	Just like 3G and wifi revolutionised we use data in our personal lives, wifi in hospitals will completely change the way we work in ways that we cannot even start to imagine. IMHO it is less about wifi than the ability to be wireless and to have information and work on it with geographical restriction. Allows me to spend more time with my patients, work on their information with them, help them understand their results, improve team working. The ability to order tests as you think about it, streamlines work for the services in the rest of the hospital so that they can better design their services.
188	It's awful
190	I feel in this day and age, patients should have easy access to free WiFi as it is a great means of communication, keeping them in touch with their support network thus assisting in the healing process. For staff I would be slightly concerned about distractions from accessing social media however, there are opportunities for using it for very positive reasons so staff should be able to access it too.
192	I think important that NHS remains current in IT, but I'm not clear on what wifi gives as positive. I do think there will be positives but my understanding of it is limited.
193	Sorry, question 5 wouldn't work on my iPad.
194	Ours is actually pretty good for permanent members of staff, would be so much more convenient to be able to use on smartphone as well though. No access for patients though which is pretty rubbish or for juniors rotating through who don't have their own work computer.
195	It is unbelievable that in 2013 NHS hospitals do not have access to Wifi for staff, particularly as the internet is such a huge resource. The same applies for patients, surely patients should be able to access a cheap or free Wifi whilst they sit in hospital consistent with the rest of society!!
197	Would support patients and enable them to keep in touch with family and friends. Support contemporary research at the bedside. Health apps can be accessed on. Supports agile working.
201	I am an anaesthetist. We have limited access to computers in theatre and have to leave

	the patient to use the computer. It takes time to log in and out of and if I have to return to the patient in a hurry it is not always possible to log out. I have no way of accessing the internet and being beside my patient. This is necessary for accessing patient details, and also useful for accessing on-line learning resources. Apparently there is university internet but we are not able to use it. Much of the theatre areas are a black-spot for mobile phone, so even accessing a quick guideline is not possible.
203	Internet access is an essential part of daily life for many people. It should be available - even if only for a small charge - within hospital buildings.
205	Its shit
207	It is secure and run well by our superb in house IT team. All our iPhones and laptops were connected by IT at Induction day. They are the best IT Department I have ever come across and as a result of that, we have some incredibly well set up and supported electronic systems for tests, scans, results, admitting, letters etc - utterly incredible facilities
219	I think it would be extremely useful and appears quite backward that we don't have this.
220	abysmal
226	Access to the Trust network is not an issue as WiFi can be used to link to this. However, the Trust's network does not allow access to social media, and access to knowledge resources can be really difficult. I find SoMe incredibly useful in keeping up with my field of interest and in keeping in contact with my colleagues.
232	I do clinics in the community where we have no computer access at all, let alone WiFi.
237	Hosp want us to have paperless records but inadequate computer access. Do have comps on wheels with wifi access but need laptops for staff. Out our outreach clinics few have any wifi that we could login to with the laptops to continue the paperless records work
240	I suppose the problem is securing user's devices for use on the intranet which is the current access framework with WiFi - they need to separate this and allow intERnet access and.hopefully other changes and access to clinical systems will follow
246	Should be available for all staff given lack of Internet enabled desktops. Unlikely to be abused as no-one has the time! Would make life much easier and improve morale by enabling easier communication between Junior doctors.
252	There is free wifi on the concourse downstairs but not in clinical areas.
254	Love the fact that Torbay Hospital's is not only free for staff and patients, but that it doesn't require registration or time-out the connection or require manual intervention to re-connect when I get to work. I do have to use a secure wifi network to access hospital systems but that's okay as 90% of what I want to do on the open one I can.
260	There is a trust-wide WiFi network that is used for the electronic prescribing tablets, computers-on-wheels, and VOIP phones as well as the Blackberry MVS service. It is not accessible to private devices.
261	Though there is a wifi network it is not available in all areas of the hospital
262	Issue we have is that we do not own building or infrastructure - also N3 is somewhat prohibitive.
265	Poor access in all places worked. Feeling that doctors are not trusted to be able to do any work in sites away from the watchful gaze of nursing staff. Given the constant moving between wards covering the carnage that is "Hospital @ night" and the slow, broken, constantly locked with someone elses password state of trust computers wifi access on smart devices really would be helpful.
266	should be free for staff perhaps a small charge for patients as it is not a necessity for patients while it is for staff
273	Way down the list of priorities for the NHS IT depts and for junior doctors. Would be nice to have but not at the expense of anything else
278	I would prefer to have access to WIFI AT WORK BUT THE BOSS FEELS THAT TOO MANY OF THE STAFF WOULD BE ACCCESSING THE INTERNET FOR OTHER ITEMS
286	In this day and age I think WiFi should be available to everyone in hospital but there should obviously be limits to what each group can access. It would also be extremely beneficial for staff to be able to have easy access to communicate between hospital, community, hospices and other care organisations. WiFi would make this communication more streamlined but does require each organisation to allow open access to their systems. I work for a hospice but provide a service to an acute hospital and the two IT systems do not link together thus time is spent inputting into both organisation's data systems. This involves me having to move from the ward over to the hospice to get access to their IT system which in fact does have WiFi. For patients and families I think WiFi access would be very helpful in particular so they can keep in touch with family and friends or make any arrangements they need to.
287	Essential in today's world
290	It should be freely available for staff
294	WIfi for staff is a good idea, but needs to be regulated, as it allows unapproved applications

	into healthcare delivery, contrary to the MHRA. WIFI for patients, should be in designated areas only, as the use of smart phones or devices can and does interfere with medical devices operating within the 2.4ghz band. Promoting the use of smart devices whilst giving choice to the patients and enabling communication also brings with it the dangers of inapproiate use of these devices, in the recording of conversations and images. We also have experience of patients refusing timed care because they were preoccupied with using a smart device.
304	Theres a lot of dead time (no pun intended) which could be filled for patients and relatives. Maybe take their mind off complaining about length of wait etc
310	I do think wifi is very important but the focus must be aimed at improving services to patients and streamlining work patterns. Patients do not like their clinicians to be looking at a screen rather than focussing on what they say
	Wifi would help the team I am with to be far more productive and reduce resistance to using IT by making it far more straightforward to access.
311	Everyone should have access, though the staff and patient networks should be different - staff need access to the intranet.
316	If I find that a hotel I am planning to stay in in the UK or abroad does not have free WIFI I will change to a hotel that does. WIFI is important and access to it at work is just as important.
318	I work in corporate support services, so do not have direct knowledge about how patients might benefit from a ward setting. However, I think that overall improvements in the quality of care provided would be made with the introduction of widespread wifi. The Trust has a plan to roll out wifi acrross the organisation over the next two years. This will have enormous benefit for mobile/more flexible working and the introduction of more efficient working practices. There are a lot of restrictions around the accessibility of IT/network points etc. Time is lost in trying to find work arounds and sometimes we simply don't do things because the right IT isn't in place to facilitate it.
320	Wifi connections are common place everywhere, except within the NHS. It needs to be a secure wifi network with specific logins and controlled passwords by registration with the provider, which ever NHS / GP surgery holds the hub.
331	I am a non-medical member of staff
332	I think it would revolutionise working practice in primary, community care and acute care
536	I feel it is benificial for staff as they can access knowledge via WiFi readily and they do not require access to a computer which may not always be available/functioning properly.
334	n/a
338	Having free wireless for patients and visitors has had positive effect in that it is a good way for them to stay in touch with family as most have an ipad or laptop. It's been useful for students on placement also who have difficulty accessing PCs on busy wards so they can look at things at the point of care rather than later in the library so they can discuss with other members of staff.
340	wonderful idea but not where i work
341	WiFi will NEVER meet all requirements. Neither will 3G/4G
343	It should be set up and be unrestricted as many of the resources that a NHS member of staff may wish to access are hosted on external sites (e.g. You Tube for literature searching training videos). It will be of little use if it is restricted to NHS intranet only. It would be good if it was freely accessible internet and then if any staff wished to access the intranet that they then need to go through a password/login page. WiFi should be considered in all new buildings - and not as a late add on. If the NHS organisation has joint/partnership agreements with a University the wifi systems should ideally be interchangeable and accessible to all (i.e. students should be able to use the NHS wifi and vice versa) (it would be even better if it doesn't require additional logins).
345	Very useful 1) for those who don't have access to the hospital computers 2) when there are no public computers and 3) for those who want to attend to some work on the move will be able to use own devices any time anywhere within the premises to obtain/ provide information and to , communicate especailly in r emergencies etc.
348	Although WiFi is installed access to it is heavily restricted to encrypted devices. The current network appears to have problems with IOS and thus apple devices cannot be set-up to access WiFi. Security concerns although legitimate seriously hamper access to evidence based information as it si difficult/impossible to roll out point of care tools
349	It is not universally, widely available I believe - in my organisation it is available only in parts. I think it should be extended to improve communication networks.
350	No, but your survey would not let me put the following in the order I wanted,. For some reason it kept putting NHSMail top.
	My list should have read from highest to lowest: Access knowledge resources; patient demographic data; order tests; get results of tests; access electronic medical records;

	email; trust Intranet; NHSmail.
352	The IT Services Department have so much restriction on such services that it makes it difficult to access such resources. Medical Students have to have their personal machines incripted if they wish to use the WiFi. Generally we don't promote that we have the service as it causes to many problems.
355	I think it should be available free to all staff and patients
357	Staff do not have any wifi access across the trust but there is access available exclusively for medical students. The library service purchased a small number of iPads to loan (for meetings, grand rounds, study etc.) but the IM&T department has blocked this trial. Unfortunately, I do not foresee an imminent change in trust stance on wifi access.
358	Although we have WiFi - it is patchy across the Trust - so not accessible from every clinic area. Also it takes an age to login and then it doesn't always work.
362	Wi-fi should be available throughout the NHS for staff and patients. Eduroam should be provided as it is elsewhere. A family member is on holiday on an island in Thailand and they have better wi-fi provision there than the NHS does!
366	We also have a university based in the hospital and use the wifi from there - free with password
365	even though it is supported in our Trust reception is poor and intermittent, we pay large sums of money on e resources locally and nationally which need to be accesssed via mobile technology, staff are happy to do this at the point of need. from a patients/visitors perspective having contact with other people at stressful times can help recovery and avoid complaints
367	We need an equivalent to eduroam and universal access to free wifi for staff across the NHS estate.
369	It would be useful for staff particularly as everyone is now expected to work cross site, and yet there are not enough computers/computer access for staff ... Realistically the NHS is trailing when it comes to technology - wifi through the Trust network shouldn't be an issue, or a problem with information governance if the IT department set it up properly, any more than any other wifi account. Having a free wifi network arrangement like some cafes do (eg MacDs or Starbucks) for patients and relatives also shouldn't be a problem, unless you are saying wifi can interfere with hospital machinery in which case ban it in those areas.
372	Wi Fi is used regularly by staff, academics and patients
374	Would be nice to have some
377	have access on trust laptop pc in certain buildings so i can access pts details but systems in different orgsnisations primary to secondary care and vice versa dont exist
386	Would be a huge benefit for staff and students (difficult for most students to get access to trust network / pc's). Improved flexibility and mobility.
390	often poor at hospitals/other parts of the NHS that I have visited
391	Free WiFi access is available on the wards for patient related care, but need to use WiFi Spark elsewhere in the trust
392	Secure networks shoudl be available for staff in all NHS premises. Dont think it appropriate for the network to be avilable to patients / visitors, but could provide alternative i.e. BT openZone
395	Wifi access for all NHS staff is a brilliant idea. But I do suspect the 'quality of such universal service'. When we are making a case for such a unique but important service then there are some consequences of possibility of debates and discussions around 'collectice business interests' and 'market monoply' in IT business and corporate sector. I support this idea. But I suspect the 'quality of service' as an outcome of this effort because it can result in less dependence of Wifi services by market providers. More waste of public finances by greedy IT corporate companies. Good luck.
397	It is very ineffective to have open WiFi in one NHS organisation and yet have it restricted in others. Surely this is one protocol which should be standard across the NHS, like NHSMail.
402	Some trust s have left over WiFi which is not monitored by it that can be used.
405	Wi-Fi would increase the availability of evidence based material - everyone generally has smart phones and/or tablets. It would be useful to have two versions, the secured (like the current internet) and the open to enable educational resources such as WebEx training and YouTube to be available for the educators.
411	It is essential. I also just want to clarify. My organisation has a WiFi password protected connection. But this is useless because: a) It forgets the password and the user is forced to log in again every ten minutes b) it blocks all non-Trust emails.
412	At the bedside staff shold not be accessing the internet or intranet. Patients and families

	should be able to access the internet if they wish but strict controls should be in place when it comes to uploading from the ward / department.
413	Make it available to all staff... I have no clue to acesss wifi..
415	We are provided with trust internet guest access and the only annoyance is, it does log you off over a short period of time so continuous login is not permissible and you have to get the logins again if you want to connect. The trust has its own wifi access which is not for guest that continuously log you in whilst you are in the premises and it would be great if this is provided to the staff!
417	all hospitals should be wi-fi enabled not just for leisure use but for all staff to use for normal working practises. this would free staff from the desktop and they could be mobile. this would also allow "virual PCs" to be used so any staff could log in anywhere & pick up their PC applications on their tablet/PC/device.
420	Wifi would be generally helpful. If there also was the ability to access EPR via smarphone that would be very useful.
425	if it was available free then this would allow staff to check emails and have better communication where ever they are at work (if not based much in the office). It would improve general day to day care having wi fi free of charge and easily accessible.
430	Essential to offer this to staff and especially to patients who will feel less cut off from their lives during their hospital stay.
432	Wifi access not available in all parts of the hospital. Would be useful to have access in all parts of the trust - especially when trying to communicate with staff members in clinics where mobile phone reception is very low/non existent.
433	wifi is currently NOT used for intranet or clinical data at my workplace - access to the intranet/clinical services is via nhs computers only
437	There is free wi-fi access in my current workplace but it logs me out every time my phone locks. Logging in again is a long process, so it almost discourages me from using it. In my previous workplace I only logged on once with my personal login details and since then it would log on automatically every time I was at work. That was much more convenient and user friendly.
439	There IS a wireless network but access is restricted to Trust issued Blackberry devices. This allows those with these devices to access the internet, intranet, trust email and so on. It is also used to provide the signal for the VoIP system that the Blackberrys use. There is virtually no useable mobile network signal in the hospital and so those without the Blackberry devices are essentially incommunicado while at work. This requires them to either leave the workplace to do essential email and phone activity or use Trust phones for personal calls (officially forbidden). Alternatively this must all be done before work (when nobody is in the office to be called) or after work (likewise). Break times are therefore used to try and find the one place on the floor where a signal can be found. As this is a new PFI hospital, it is appalling!
444	I think WiFi access would be very helpful for staff and patients in the NHS.
445	I do not have patient care and whilst I know there is Wifi available, it is not known how to get onto the network
448	WiFi at our trust is supported by our Information Services team. It is not as quick as the wired access but we have 3 patient computers on the ward and 3 staff computers on the ward which have wired internet access also. The trust does not currently supply smart phones or tablets so the only problem is it can look unprofessional if all the staff on the ward are using their personal mobiles to access the internet. The other problem is although the internet is used for good it can also encourage staff to use such things as facebook etc.. whilst working and as staff may have their own internet packages on personal mobiles this would be difficult to control.
457	we have wifi. it is just really slow.
461	none
462	it would be very useful
463	From my experience, it does indeed appear that the wifi access is somehow "hidden" from staff and visitors. No information at all to acknowledge that the wifi is available. In this time and age of the internet and health information in healthcare settings it is rather odd that the wifi access details are not immediately available to the staff and patients. Even when wifi is established it usually is slow and unstable.
467	No.
470	We have WiFi access for staff and patients which is excellent
472	wifi would be extremely usefyl. I can't even look things up on 3G as there is absolutely no signal available in the hospital. Wifi for contractors and university only, not NHS
474	Although there is WiFi in our trust, access is limited to a "guest" account with a web-browser log in. Log in details can not be stored for automatic connection by a smartphone / laptop, so wifi access is in practice substantially limited.

	Ready access would speed up data access and improve clinical care. Senior colleagues assume that I have continual access to Trust email via personal devices, but this is not necessarily the case for the above reasons (+ poor mobile reception + limitations with data encryption on personal devices).
480	There is no reason why patients should not be able to have free wifi access. Current system simply isolates them from rest of the world as in my unit there is no 3g coverage as well so practically smartphones and tablets for both patients and staff are useless whereas trust wifi does not allow access to anyone and anything except trust laptops, which again is hindered by complicated and unreliable IT processes. Passwords are guarded by IT and not available even for staff.
483	This is an essential service that both patients and clinicians appreciate.
498	WiFi, is the best tool to help the NHS deliver quality care to patients.
505	WiFi access should be available for staff and patients in the NHS. It facilitates a better patient and staff experience.
506	WiFi would be an excellent benefit to both staff and patients as an efficient and speedy way of communicating
510	The staff wifi coverage is inadequate - in some (clinical) parts of the hospital you have to be standing in very specific places to be able to access it.
518	Free wifi for patients would be great as I work in outpatients and patients often have a long wait for their appointment time and if they could use wifi I think their wait would be more enjoyable
519	We have a group of Teenage Young Adult ambulatory Care Patients -we want to set up an online group so they can access peer support - and a lot of stuff is blocked on our NHS computers so it is not possible for us to use facebook etc. We also need to share research discussion with people otside trust so google docs , mendelay etc impossible
520	It is a basic requirement. Why has it taken so long to discuss / implement this?
523	Very useful for Doctors, very good for patients, especially if the waiting time is very long.
524	guest WIFI is available, athought reliabilitiy is patchy, non guest WiFi is i used for some patient related activities but not a generally used modality. unable to access patient info through own devices.
525	It should no longer be an issue - it is integral to patient care and must be in place everywhere. I think charging patients should be phased out also
527	I am aware that all departments in our organisation have routers installed. Patients, if they wish, can have wifi access after registering. All the infrastructure is in place. As far as I can see, there is no good reason to oppose free wifi access for employees' own devices.
528	I understand that access to patients might be restricted and agree that it should be allowed mostly to in-patients, but I believe there should be a wider/easier access inside the hospital to any staff, i.e., healthcare professionals such as clinical research nurses who are based in an office, however spend 90% of their time in a clinical setting away from their office, therefore unable to view his/her e-mails on time, arrange appointments w/patients, arrange meetings with the MDT, etc.
541	I think as an international institution, it should be offered as many people are away from home. Many international patients and staff here.
548	Wifi is being installed. So far only live in Admin Central. Planned access for clinicians "some point this year" Nothing for pts/visitors
549	it should be free for both groups. Why is it reserved for patient usage only?
551	none
559	We have the very dreadful PWiFi It's there Nobody can access it because nobody knows the password But it screws up 3G access by phone! WiFi for access to BNF etc should be standard for all NHS premises
560	I am a scientist and researcher in the NHS. Access to wifi is crucial for my work in research to access scientific journals and internet resources. Hospitals can be very isolating for patients. Being able to use skype for example to contact their families would help patients feel less lonely.
561	wifi is available but not in every part of the theatre complex so it's essentially useless for entire working days in those areas.
564	According to our IT Department we have access to WiFi but this is not true. Have requested permission to but outside WiFi in and again this has been refused.
567	The wi-fi is essentail in the modern world for patients. Ony guest wi-fi is available to staff here, thus no medical records would be made available on it. There is a hospital wi-fi but it

	is not generally available to staff.
568	As mentioned before I believe there should be no restrictions other than in areas such as ICU where proximity to equipment is an issue. Accessing the internet and apps via a mobile device is a way of life now and the sooner the NHS wakes up to this, the better it will be for patients and staff.
569	wi fi access would be really helpful.
	For patient sensitive data would need a lot of IT support to make sure doctors were using appropriately.
571	It would be beneficial to both staff and patients if wifi access was easier to access.
572	It's a good idea if it works. Makes sense to have restrictions on what can be accessed, but these have to be sensible - eg disallowing access to Wikipedia is pointless
575	wifi access is not readily known to staff or patients, access is patchy across the trust - may be when someone enters trust that an alert/prompt comes up?
577	Wifi should be available free of charge, even if the bandwidth is limited (eg. no video streaming!). Access is even more valuable for patients, making them feel less trapped, and should not be used as a way to fund the Trust (like ridiculously expensive TV rentals).
578	WIFI access important for own devices - I am less certain about need for accessing clinical systems.
580	Currently the Wi-Fi provided for staff and patients is the same network; hard to access, tempermental and has no link to the hospital system, just simple internet access.
584	We have WiFi installed only in the Education Centre at our hospital site, which means that staff can only access it when they are actually in the Eduation Centre building. There is not WiFi access in any other part of the site.
586	widley used by staff, only patients who are technology away and look for wifi come and ask if they can use it and for the password
590	The guest wifi (the only one accessible to staff on their personal computers or handheld devices) is exceedingly slow, and requires re-authentification every time it is accessed. It would be very helpful to have a password-protected account that, once accessed from one device, will recognize that device and log in automatically.
592	Very useful. Don't leave home without it.
596	I think WiFi should be accessible
601	Should be freely available as the great tool for work that it is!
604	we have just had a wireless network installed but the local NHS service which provided it will only let you access it with computers/tablets which have been purchased from them!
617	this would be suitable across all platforms to ensure that not only patienst are able to accesss information but NHS staff have a loading platform for clinical nad non clinical work loads.
622	I think this is much more important in larger organisations. In a (relatively) small GP practice we have enough wired access for all clinicians to utilise. But access when on home visits, in care homes etc - ie 3G access to information and records would make a large difference
624	Not all staff are aware, not very good access
629	Think free WiFi should be available for all staff in the NHS, especially in community settings where access to PCs is extremely limited and staff are on the move. Nice for inpatients too but not essential.
630	This would be of benefit, particularly for patients, howver it must not impact on the use of wifi for the delivery of clinical services. This particularly applies to acutes.
633	We do really need WIFI access that's reliable and easy to access. Although we do have wifi here - its not widely advertised and connection seems to be intermittent.
635	I have experience of good wifi access at work in hospital in Australia. this was limited to staff and set up by IT dept. It undoubtedly improved efficiency and easy access to valuable clinical knowledge resources. never had this type of access in the uk.
637	I have never being told by my trust whether there is an access to the WiFi service at the hospital, but whenever patients or visitors ask, the response I get from the permanent staff is that they either do not know the password or it is only available to staff.
646	it is a vastly unused resource.
	It should be used to order test, review results and communicate with each other in real time (if we carried PDA devices).
	it could also be used to monitor patients in other locations.
	the email and information resource is only now being used.
653	We should have free access to wifi for patients and staff
657	NHS IT services in all of the NHS trusts I have worked in during my career seem to be bureaucratic, inefficient, unreliable well behind commercial and other organisations, and difficult to access for service enquiries.
659	Not just Wifi. 3g important for services working in community. We are lucky, our hospital

	(Barnsley) has been excellent in both of these. This allows us to deliver our servcices much more flexibly - along with VPN access to the network.
662	NONE BECAUSE NOT ABLE TO IDENTIFY WHERE IT IS OR ACCESS TO IT
664	should be happening and should be rapid and easy to access. Yet again the public sector is light years behind the private sector organisations, so we are using old desktop computers with slow internet connections and outdated software when we all have our own smartphones and tablets that are just so much quicker, slicker, etc. Also NHS needs to look at use of cloud storage and remote access to it's systems so we can all work much more efficiently off and on site!
672	I have internet access at the base where i work from, but my time is limited there to a couple of hours per week. Therefore it is away from my base where i need access
673	We should introduce secure wifi, at the very least in each meeting room, and preferably across the hospital.
683	In this day an age it is tragic that technology that most of us use at home on a daily basis is not available for us to use in the workplace to improve patient care
690	There is none and where it is available on other sites, it is patchy and very slow. We are very behind in what we can do and security policies are strangling my ability to do my job.
696	Free WiFi access would contribute considerably to wellbeing of patients who due to their illness or injury are confined to the Hospital bed for long periods of time (e.g. traumatic injury or haematological cancer treatment) as it would allow them access to their social network and media at a difficult and isolating time.

For staff it would allow multidisciplinary teams who are spread over large geographical areas to work together as a team via shared workspaces. |
701	There are countries that we consider as "Third world" that have better WiFi access/coverage in their public buildings (including hospitals) than we do.
706	this would be a great sourse of information, and ideally bedside computers should allow acces to the hospital intranet, for access to guidelines, policies, teachings, emails etc
709	I cannot believe that in this day and age we do not have wifi for staff or patients in our hospital other than the eating cafeteria. it most definitely has consequences for patients who would like to communicate with their families when staying in the hospital. patients also would benefit from wifi for entertainment. As of now, they have to purchase TV subscriptions, and there is no other option for entertainment for them. With WiFi, they could use their tablets, or laptops to surf the net or watch video, but then that would cut into the profits of the hospital....as the amount of money brought in from TV subscriptions would fall, wouldn't it?
802	It is an urgent need that has to be addressed as soon as possible
714	Don't know how practical it would be with licencing laws e.g watching tv, but having links to e-mail and social networking would probably make patients/ visitors feel better who can't get to visit the patient.
721	Should be Available to all.
723	Use 3G so not much of a problem
724	all staff should have decent free access.
726	not required in general practice
728	Need 1gbps speed , patient education centre with plasma tv , ipad and you tube access
732	When I was in hospital I did feel that Internet access was too restricted. At that time I would have liked access to blood results and BNF online.
Now I work as a GP so wireless internet access is not an issue. However, it would be valuable in hospital.
737	All GPs have internet access at work - not sure why WiFi would be needed
738	there doesn;t seem to be any locally.
741	not a big problem in primary care as we are room /desk based with continual internet access. I imagine it would be very useful in secondary care.
749	It is something which i think would benefit patient care however my trust is not keen to have open internet access due to caldecote
750	I don't think we need it as a stand alone GP practice, but it would be nice to have when away from our consulting rooms.
752	They block access to lots of useful sites so that we don't waste our time on them.
755	We need to regard cloud based computing rather like we came to regard electricity 70 yrs ago
763	As stated, wifi for workstation on wheels, but would be useful if personal devices eg phones, tablets could connect (with correct security) to network to access resources etc. 3G network does not penetrate building!
768	The WiFi access at work is limited to an hour and (anecdotally) difficult to get onto.

	Although I think it'd be wonderful to be able to check tests on the wifi, I don't think the Trust have the gumption to offer it!
769	In my hospital, patients and consultants get wifi access, but no other staff!!
780	It depends on the speed available
789	would make the stay more pleasant for a lot of patients and would facilitate looking after them for a lot of staff
790	Think it would be useful especially for convenience for Patients.
791	Wi-Fi is an essencial part of any modern infrastructure. It provides significant benefits to staff and partners/visitors with an easily managable cost.
793	It should be free for all staff to use, so we can go paperless.
794	we work in very small building so can easily use ordinary computer . very remote practice so wifi would be difficult
795	As a mobile community worker I am able to access the 3G network at present but this can be slow and patchy in places. Wifi would much improve connectivity and make the use of technology much easierr.
798	in GP - my consulting room has pc web access. No need for wi fi. Would be useful perhaps on home visits - but I could use my smartphone with bt internet wi fi hot spot if available. Would be useful - - but clearly not something employer can provide.

I recently worked in hospital. wi fi there at bedside would have been useful. more so than in GP

patients in the waiting room are free to use their smartphones with their own data mobile package. I don;t see why GP should provide free wi fi. |
803	Wifi access is restricted in my trust but I do not understand why as staff easily has access to 3G.
809	?
810	My trusts computers are so slow that i had to convert to a Mac. my hospital wont recognise Macvs for hospital e mails and also wont allow me wi fi access with a Mac. i feel im living in the stone age!!
811	i feel i am living in the ice age
814	Everyone should have it. There should be specific patient and staff wifi networks in every hospital. Multiple staff networks may even be needed for clinicians working in different areas.
823	IT SHOULD BE AVAILABLE TO STAFF
824	going paperless relies on WiFi access for staff. However our trust spends the minimum on IT and we're broke!
839	Not available
841	will the survey have any effect if we can not even get nhs.net for all staff as a default?
847	none
856	Yes it needs to happen so that we can be more efficient in our roles. Employees often say they don't have access because of a lack of computers so this would be really useful
861	yes, it should and must be made available free of charge to staff without the worry of inappropriate useage. Impossible to provide it on ambulances just at the moment, but some time soon it will be.
862	We have WiFi access in our Trust but you log in numerous times to get the access. It does always work
864	Not just in clinical areas but CCG building and the like
868	Some childrens centres have wifi but even with the security code I have been unable to access with my tablet. My GP surgery will not give me the security code. Some childrens centres say they have wifi but it doesn't work
878	continually asked for bring your own device wifi in the library. Plans are in progress and I am hoping the library will be an early implementer but not hopeful it will be soon.
941	It is imperative we have better internet access, as current provision is time consuming and on a number of occaisions unavilable, which leads to poor clinical governance.
882	We are putting a case for wifi - students particulary want to use their own laptops in the library, outside consultants expect to be able to log in, download and software version restrictions could be overcome with own gadgets and wifi. Our Trust is embracing it soon (through a provider tendering scenario), but only if cost neutral so staff and patients will have to pay which is not ideal for staff accessing library resources in their place of work. It will be on the same bandwidth as current Trust access which may have speed implications for both also - an additional line would have been preferable.
883	I think the NHS needs something like the Eduroam service.
899	Suggest Free unrestricted WiFi with login username & password lined with NHS.net e-mail

	address & password respectively to traceuse & ensure security.
901	I think we need to think about what content we are providing alongside providing access and also think about how we can prove its benefits because this is not a no-cost option. Benefits will accrues if clinicians lead this project with service managers rather than health informatics people who may just see this as a technical solution
903	We have adequate wi-fi access for our clinical applications. Access to external resources would be nice.
905	Wifi access should be universal and standard, same as the availability of paper has been taken for granted at all NHS facilites. Similar to carrying my own pen, I can carry my mobile device but need not go through complex log in steps if there is an agreed standard through which my NHS issued/managed mobile device is "recognised" at the point where I need to access the network.

We are a long way from that. In my NHS Trust, we have started the journey. Trust issued devices log into the wireless network automatically without I having to action anything different than logging into the wired network through the usual steps. Protocol for enabling access for visitors and patients + carers in the waiting areas of clinical facilities is under review. |
907	It needs to be more widespread to bring the NHS into the present day.
917	I have used it before in another nhs trust and it was a great benifit. It was like taking the GP surgery to the patient in their home. The important thing is having access. Without access you are working blind
929	Wifi is crucial for bringing patient and staff together fast in knowledge and for better care/treatment.
930	Wifi is increasingly becoming widespread in our society , i think its only approptaite we update this with current provisions for staff and pateints alike
932	Older peoples services are currently excluded from the benefits of having internet services. As patient attending day therapies they could benefit both from staff accessing information for the patients and alongside them, and also enable people to develop skills and knowledge in accessing a safe service user internet -staffed and supervised as part of their recovery.
949	Would help with sharing information and support patients self management.
950	I understand the dilemmas about confidentiality, security and quality of connection, but it seems mad to still be relying on wired communication - it has to be more expensive surely and so much less flexible and accessible for staff and service-users.
952	Having been a patient for significant amount of time within the last 2 years at both Kings College Hospital in London and Whiston Hospital in Knowseley I'd say that wi-fi access for patients is really important. Not just providing a signal but one that actually works and allows people to use the network. It is vital form of communication for most people nowadays as well as having access to things to pass the time. I've had experience of not being able to access the free wifi on the ward i was on (and too ill to go wandering looking for a spot to access the network properly) and also of actually paying for wifi access at Kings and still not being able to access the network as the signal strength was so poor so had to rely on mobile internet services anyway.
957	working with children in the community, many now have tablet computers which can't work when they stay here.
959	I think it would be useful for servicue user involvement and participation. If patients can access wifi in waiting room/sessions we could give them acces to limited/important info. Updates about our work, a way of answering questionnaires and seeing/discussing results with practitioner, news about projects they might want to be involved in etc
960	we have difficulty getting phone reception in certain areas. so i dont think wifi will be any better. it takes a long time for our computers now to get on line.
964	I feel this would be beneficial for staff to be able to hot desk and use Wi-fi on laptops, tablets, phones etc.
968	We need Wifi
969	currently only able to do work on allocated computers, not got access to the system away from work
980	I think this would also enable staff to offer a broader range of information sharing with clients. I am unsure how this would enhance the scope for clinical notes access, as the hardware availability is limited. Floating hardware, for example laptops may help with this.
982	Would be useful for personal reasons as there is virtually no mobile reception due to the location of the building so I cannot access personal emails or internet.
988	Having been an inpatient myself having wifi access would have made life in hospital alot easier
989	It should be a service that is available for all. I have worked on wards where it would be

	very beneficial for long term patients to have access to wifi. The cost of tv/internet access is very exclusive to those with money/families etc
996	I believe this would be very valuable to me personally, alongside another proposal, scanning my hand written information on to computer records, as I can only type slowly
997	Wifi access is very poor across the NHS
1000	WiFi access would greatly improve the lives of our service users whilst they are staying with us.
1002	NO
1019	Access to wi-fi would enable staff and staff to exchange information readily.
1021	Frankly i think it is essential, it woudl allow us to be more rsponsive, actually when we are with patient and also to know when there are changes so that i can be more eeficient in the way i work
1022	Free WIFI should be available on all NHS premises for staff and patients. It is especially helpful for community based work where you are required to travel to multiple sites.
1026	WIFI Would be extremley helpful to the health visiting service, as many staff work at different bases, so having a laptop/tablet and wifi would make it easier for us to go to a nearer base and complete work, thus saving time and money and being more efficient. Currently have to wait for a PC to be free or no PC at all.
1031	Patients with tablets would be able to access thew internet on the ward. Staff would benefit but would need the correct equiptment to use the WiFi on such as tabelt pc's.
1032	Some independant resources are not available at current NHS work place (prohibited) but would be accessible if WiFi were available, through use of iphone or SMART phones. This would save having to take work home and access on home computer and e mailing information over to self at work. This would stop the delay in getting the information to the client / patient.
1034	Wi fi would make it easier for staff to communicate with colleagues and patients
1035	Working in a prison providing equivalent care as community nurses is very challenging as we have to phone, mail, fax or a times post to CMHTs and GPs for information, often causing a delay in treatment. We only have access to the prison electronic system (not rio) but only in our offices,never when we are with our prisoners. We can access the internet but not oxleas e mail. When we request information we still get told to go through information rights and we have to constantly explain we are NHS!! If we had a wifi system and were able to access RIO theis would make life much easier
1036	the drag box option didnt work for section 6 :) !!!!!! if we had a ipad could show educational things access to RIO data base . NHS just doesnt have enough computers , work stations so behind the times !!
1039	There should be WiFi access that is available to all that work in the trust - password access.
1062	https://twitter.com/search?q=%40miasaini%20maslow&src=typd Says it all really!
1066	Internet connection is provisioned anyway for remote access to hospital systems for remote staff. Adding in a free, open source, proxy/firewall/filter - we use pfsense, was FREE and relatively easy to install and manage. This is very doable and provides definite value for patients and staff.
1069	In my capacity as a patient I note there are still signs at the GP practice and hospital asking me to turn my phone off. This makes using wifi somewhat difficult. As a member of staff I spend most of my working day in front of an internet connected PC so I don't find much need for wifi in the office but when I travel to another office it's vital so that I can keep up with developments at base.
1075	Not providing WiFi is luddite.
1079	Should be free wifi for staff and for patients. Its ridiculous that there isn't.
1082	Jam5MJ xmcnugboilwj, [url=http://vfmgqrgmntdp.com/]vfmgqrgmntdp[/url], [link=http://wtmxigcnkubs.com/]wtmxigcnkubs[/link], http://jefwznlfwkjq.com/