**David Olunloyo**

Redlands, California 92373| (840) 444-9374olunloyooladipupo@gmail.com|

**Summary**

Customer-focused retail professional with proven experience in fast-paced store environments and sales operations. Consistently deliver exceptional service to 100+ customers daily while maintaining merchandising standards and supporting store goals. Skilled in POS systems, cash handling, inventory management, and creating positive shopping experiences through product knowledge and effective communication. Thrive in collaborative team settings with a strong commitment to operational excellence and customer satisfaction.

**Skills**

|  |  |
| --- | --- |
| * Customer service * Time management and Multitasking * Organization * Communication * Teamwork and collaboration * Problem Solving | * Adaptability * Critical thinking * Leadership * Food safety and sanitation knowledge * POS systems / Cash handling * Inventory management |

**Experience**

Retail Assistant, 10/2024 － 02/2025

TK Maxx- **London, UK**

* Provided exceptional customer service by assisting shoppers with inquiries and locating products with patience and care.
* Maintained organized store environment through effective stock replenishment and inventory management.
* Collaborated with team members to achieve sales targets and resolve customer complaints.
* Supported promotional initiatives by designing engaging in-store displays for product visibility.
* Complete cashier duties for purchases, returns and exchanges
* Manage pickup orders for in-store collection and curbside delivery, ensuring a seamless customer experience

Barista, 02/2025 － 06/2025

Bakers and Barista- **London, UK**

* Prepared beverages following quality and safety standards ensuring consistency and guest satisfaction.
* Delivered efficient service to 100+ customers during peak hours.
* Maintained cleanliness and organization before and after customer visits.
* Greeted customers with warmth and addressed special requests promptly.
* Accurately processed 100+ transactions daily using POS systems and handled cash payments.
* Demonstrated full understanding of menu items and customized orders to guest preference.

**Education**

Middlesex University- **London, UK June 2025**

Bachelor of Science, Information Technology and Business Information Systems

* Relevant Coursework: Data Analytics & Business Intelligence (data mining, visualization), Strategic Information Systems (IT strategy, digital transformation), Agile (Scrum methodology, iterative development) Technology Innovation Management & Entrepreneurship, IT Solutions Development (system design, implementation)

**Languages -** English: Fluent