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Quiktrak Job #

12345

EMG ID#

Emg Id

SECTION: OFFICE INFORMATION

Group or Practice Name

Practice Name

PCP or Specialist?

Specialist

Specialty Type

_Other

Other Specialty Type:

Spec Type

Other Specialty Type:

Spec Type

Practitioner Name from

Practitioner

Humana Request

Manager/Contact Manager

Office Address

Address 1234

Office City

Vancouver

Office State

Washington

Office Zip Code

98683

Office Phone Number

(503) 214 3052

Manager/Contact email

Email

Practice Tax ID

Tax Id

Organization/ Entity NPI

Organization

Office Contact Completing

and Signing Survey

Contact Completing

Date of Survey

Oct 23, 2019

Company Conducting

Inspection

Quiktrak

Name of Auditor/Inspector

Auditor

Survey Purpose

Re-credentialing

Provider Type

OB/GYN

SECTION: EXTERIOR PHOTOS

Take photos of the accessible parking spaces.

Take a photo of the front of the building.

Take photos of all exterior signage.

Take a photo of the address number on the subject property.

Take a photo of the posted operating hours and after hours phone number.



SECTION: PARKING

Is there parking adequate and close by?

d Yes

Does your facility provide one

No

Are all interior travel route Yes

paths at least 36 inches wide?

accessible parking space per 25 total parking spaces?			
Is at least one van-accessible parking space available per every one to 25 total spaces?	Yes		
Is the parking space clearly marked by the International Symbol of Access?	No		
If only street parking is available, is there an unobstructed curb cut/ramp?	Yes		
If the accessible route crosses a curb, is a curb ramp provided?	No		
Is the ramp at least 36 inches wide?	N/A		
	SECTION: GENERAL INFORMATION		
Do/can you provide alternative appointment scheduling for those who need extra time?	Yes		
Are members' rights to file a grievance visually posted?	No		
Is there a policy and procedure document that states what to do in case of emergency? Take a photo of the emergency policy and procedure document.	Yes		
SECTION: BUILDING ENTRANCE			
Is the exterior entry door at least 32 inches wide and does it open at least 90 degrees?	Yes		
Does the entrance door have handles that can be opened without grasping, pinching or twisting of the wrist?	No		
	SECTION: INTERIOR ROUTE		
Are all interior travel route	V		

Is the route stable, firm and slip-resistant?	No
Is the route clear of any free object that may stick out?	Yes
Is the interior door leading from waiting room to other interior rooms at least 32 inches wide and does it open at least 90 degrees?	No
Does the facility have an elevator?	Yes
Do the sliding doors reopen automatically when obstructed by an object? (Note: If constructed before March 15, 2012, and manually operated, the door is not required to reopen automatically.)	No
Are the call buttons no higher than 54 inches from the floor?	N/A
Are the in-car buttons no higher than 48 inches from the floor?	Yes
Do the elevators provide audible signal indicators and or Braille signage?	No
Are there audible signals when the elevator car passes or stops at a floor?	N/A
	SECTION: WAITING ROOM AREA
Is there an open space at least 36 inches wide by 48 inches long in the waiting area to accommodate a wheelchair?	Yes
Does the reception area accommodate at least 1.5 seats per number of patients scheduled each hour?	No
	SECTION: RESTROOMS
Does the restroom entry configuration provide adequate maneuvering space for a person using a	Yes

wheelchair? (Needs 36" of clear width for forward movement and a five-foot diameter or T-shaped clear space to make turns. If entry vestibule has two doors, a minimum distance of 48" clear of the door swing between the two doors.)
In restrooms without stalls, is there at least 30"X48" area of open floor space clear of the door swing?
Is the side-wall grab bar at

Is the side-wall grab bar at Yes least 42 inches long?

No

Is the rear-wall grab bar at No least 36 inches long?

Is the toilet paper dispenser Yes no greater than 48 inches above the floor below the sidewall grab bar?

Is there at least one accessible sink that provides enough space for wheelchair users to park in front of the sink (30"W X 48"L)?

Is the faucet handle operable Yes without needing to grasp, twist or pinch?

Are the soap and towel dispensers (or hand-driers) within reach (i.e., no higher than 48" from the floor) and not over an obstruction?

SECTION: EXAM ROOMS

Is the entry door to the exam room at least 32 inches wide?

Is there adequate space for a mobility device to make a 180-degree turn (i.e., at least 30" X 48") on one side of the exam table?

Are there private changing areas that are accessible?

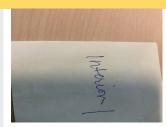
Are gowns and drapes

Yes

provided?

SECTION: ADDITIONAL INTERIOR PHOTOS

Take photos of the interior of the facility. The photos should be representational of the facility and include, but not be limited to: interior signage, posted operating hours/after hours phone number, offices, reception area, employee break room, x-ray room, lab, conference room, storage area).



SECTION: EQUIPMENT/SCALES

Is there a weight scale that
can accommodate
wheelchairs or people who are
unable to stand without
assistance, which is either
integrated into a patient lift,
integrated into an exam table
or has a platform?

Yes

Does the office have or can your office adapt an exam table for accessible transfers of people who use a wheelchair or are unable to transfer without assistance? (This may include the use of an adjustable-height table, transfer board, portable lift or a stretcher/gurney.)

No

SECTION: ACCOMMODATIONS

Does the office have the ability to accommodate members with hearing, speech and sight disabilities? (The following materials are examples of accommodations: paper/writing utensil, visual aids, written materials, assistive-listening devices or systems and access to qualified sign language interpreters.)

Yes

No

Are translation services available in a minimum of 150

6/10

languages (such as an oral interpretation vendor)?	
	SECTION: ADA
Do staff members or designated leader receive ADA training once a year?	Yes
	SECTION: PLANS, POLICIES AND LICENSURE
Is there a hazardous materials/waste policy that describes the storage of sterile needles and proper disposal of used needles?	No
Is there an exposure-control process that includes infections control and universal precautions policies, procedures or protocols?	Yes
Does the office have a Clinical Laboratory Improvement Amendments (CLIA) certificate and/or waiver?	No
Does the office have an automated prescription writing tool that ensures the following list of abbreviations, acronyms, symbols and dose designations are not used? The list must include: U,u; IU; Q.D., QD, q.d., qd, Q.O.D., QOD, q.o.d., qod; Trailing zero (x.o mg); Lack of leading zero (.xmg); MS; MSO4;	Yes
Are procedures in place to review prescriptions for accuracy prior to giving to patients or sending to pharmacies?	No
Does the office label all medications and medication containers (e.g., syringes, basins) to identify the contents?	Yes
Are all medications stored and maintained in an area away from public access and in an	No

area, cabinet or room that can be securely locked? If no medications currently stored in office is there a policy that addresses medication storage if ever needed?

Is there a 24-hour answering service or machine instructing members about how to obtain care?

Are your office hours and afterhours phone number posted
internally and externally?
(NOTE: May be "N/A" only if
the office is located in large
building and outside posting is
prohibited by building
management.)

SECTION: MEDICAL RECORDS

Are medical records Yes maintained in an area away from public access?

Is a Health Insurance No Portability and Accountability Act (HIPAA)-compliant written authorization obtained from the member or the member's authorized representative for maintaining the release of medical records? (Ask to see

Is there a mechanism for tracking referrals and reports to and from other practitioners and providers (e.g., between a primary care physician and a specialist)?

policy and procedure and the

release form.)

Is there evidence that medical record documentation standards have been implemented (e.g., legible, clear, concise, consistent, complete)?

Is there prominent documentation in an individual's record regarding

V--

Yes

Yes

execution of an advance directive?				
Is there a policy/procedure that outlines anti-discrimination in health care delivery? (Ask to see policy.)	No			
	SECTION: OVERALL ASSESSMENT			
On inspection, is the office functionally safe and sanitary?	Yes			
Complete physical exam, routine preventive health, or well-child visits within 21 to 30 calendar days?	No			
Symptomatic visit within seven calendar days?	Yes			
Specialty care within 21 working days?	No			
Urgent visit for an established patient within 24 hours?	Yes			
Emergent visit with an established patient as soon as possible (i.e., immediately)?	No			
Do physicians see patients within 15 to 30 minutes of scheduled appointments?	Yes			
	SECTION: ADDITIONAL DETAILS			
Comments:	This is a comment.			
	SECTION: PRACTITIONER/DESIGNEE SIGNATURE			
Printed name:	Joe			
Signature	De			
Date/Time	Oct 23, 2019 08:14 AM			
SECTION: EMG REPRESENTATIVE SIGNATURE				



Printed name:

Michele

Signature

Date/Time Oct 23, 2019 08:14 AM