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# Senior Technology Delivery Manager

Home Office

**Apply before 11:55 pm on Thursday 12th February 2026**



Home Office

## Reference number

447023

## Salary

£62,109

New entrants to the Civil Service will start their role on the salary band minimum £62,109 for National roles or £66,229 for London roles. You may be eligible for an additional Recruitment and Retention Allowance, pending a Capability and Skills Assessment, with a value of up to £11,300

A Civil Service Pension with an employer contribution of 28.97%

**Job grade**

Grade 7

**Contract type**

Permanent

**Business area**

HO - Home Office Digital

**Type of role**

Digital

Information Technology

**Working pattern**

Flexible working, Full-time, Job share, Part-time, Compressed hours

**Number of jobs available**

2

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## Location

Croydon CR0 2WF, Manchester M5 3LZ, Sheffield S3 8NU,

# About the job

## Job summary

The **Migration and Borders Technology Portfolio (MBTP)** is part of HO Digital, responsible for delivering technology solutions and operational support across Migration, Asylum, and Borders.

**The Common Services and Data Platform (CSDP)** is an MBTP team who manage part of the United Kingdom's national infrastructure, namely the Person Centric Data Platform (PCDP) utilising technologies within Amazon Web Services (AWS). The PCDP is a critical part of our wider landscape delivering technology across all services linked to Immigration and crossing our borders.

## About the PCDP

The PCDP and associated products is a highly scalable, resilient, performant and secure data platform, using platform as a service products (PaaS) within AWS, such as:

AWS Aurora

AWS Neptune

AWS Managed Kafka Service

AWS Glue

AWS Lambda

## Delivery and Leadership

The goal for CSDP is to be managed by a team of civil servants working collaboratively with our partnered suppliers and other stakeholders within the portfolio and contractors.

As a Senior Technology Delivery Manager, you will be part of the management team of civil servants; you will play a key role in driving successful outcomes and enhancing service provision and delivery.

**Where business needs allow some roles may be suitable for a combination of office and home-based working. Where this is the case, employees will be expected to spend a minimum of 60% of their working time in the office.**

Watch this short video to hear from members of Home Office Digital talking about the projects they work on and their experience of working here: [Working for Home Office Digital](#).

## **Job description**

As a Senior Delivery Manager, you will directly contribute to team performance and the delivery of complex technology products and services over one or more complex programme workstreams with focus on taking ownership of and delivering on all programme commercial outcomes. You will align, assign and report on your teams' key objectives for commercial success and represent them to stakeholders and suppliers, building successful relationships across and beyond the organisation. You will find and remove blockers and inefficiencies, using data to continually push for better ways of working, leading to better outcomes.

As a senior member of the Home Office Delivery community, you'll share knowledge and experience with colleagues across the department and wider Government, building skills and applying good practice and standards.

You will support the UK's security and prosperity through the products and services that you help to deliver.

## **Person specification**

Your main day-to-day responsibilities will include:

- Take responsibility for delivery of technology products on the Home Office Immigration Data Platform, facilitating and coaching teams in using the most appropriate methodologies in complex, ambiguous situations.
- Facilitate structured approaches to problem-solving and competing user needs, continuously improving processes and performance.

Create and maintain realistic plans, keeping delivery on track within quality, cost, and time constraints. Remove blockers to success, managing stakeholders and engaging with governance as appropriate.

Develop motivated, functioning teams, empowering collaboration and delivery while giving direction and constructive feedback. Monitor the profile and health of teams and work with them to resolve issues.

Ensure that risks are identified, understood, and mitigated, involving specialists where necessary.

Manage engagement with technical and non-technical stakeholders. Collect and use feedback to measure, develop and enhance stakeholder relationships and resolve issues.

Act as a routine contact point for suppliers involved in delivery. Monitor supplier performance and help to resolve problems with suppliers.

## **Essential skills**

You'll have a demonstrable passion for delivery with the following skills or proven experience in:

Leading teams in different delivery approaches, such as Agile and Waterfall, guiding them in implementing the most appropriate methodology for the situation, while continuously reflecting and challenging them to inspect and improve processes,

Facilitating teams in the delivery of technology products and services throughout their lifecycle,

Creating the best team makeup for the situation, bringing people together into a motivated team, identifying and rectifying issues in the team dynamic,

Identifying, prioritising and managing risks, issues and dependencies,

Communicating and mediating between technical and non-technical stakeholders, managing stakeholder expectations, resolving issues and improving relationships,

Monitoring the performance of suppliers and acting as a point of contact with them,

Have a proven track record in delivery using database technologies within a Cloud vendor such as Amazon Web Services

## **SFIA capability framework**

Skills for the Information Age (SFIA) is the technical framework that sets the standard capability and development of all levels in the Home Office. This is a link to the capability framework: [All skills A - Z English \(sfia-online.org\)](http://All%20skills%20A%20-%20Z%20English%20(sfia-online.org).).

We use set SFIA technical skills to form our interview questions and we will assess you against these technical skills during the selection process.

The essential skills listed above are reflective of the Home Office Government Digital and Data Profession Career Framework (based on the industry standard SFIA framework). Use the SFIA [levels of responsibility](#) to understand what would be expected for each technical skills listed below.

### **Technical skills**

Strategy and Architecture

Governance, Risk and Compliance  
Risk Management (BURM) level 4

Change and Transformation

Change Implementation  
Project Management (PRMG) level 4

Relationships and Engagement

Stakeholder Management  
Stakeholder Relationship Management (RLMT) level 4  
Supplier Management (SUPP) level 3  
Team Dynamics and Collaboration (HO33) level 3

People and Skills

Stakeholder Management  
Organisational Facilitation (OFCL) level 4

## **Technical skills**

We'll assess you against these technical skills during the selection process:

Risk Management (BURM) level 4

Project Management (PRMG) level 4

Stakeholder Relationship Management (RLMT) level 4

Supplier Management (SUPP) level 3

Team Dynamics and Collaboration (HO33) level 3

Organisational Facilitation (OFCL) level 4

## **Benefits**

Alongside your salary of £62,109, Home Office contributes £17,992 towards you being a member of the Civil Service Defined Benefit Pension scheme.  
[Find out what benefits a Civil Service Pension provides.](#)

### **Why work for us...**

Find out more information at: [benefits - Home Office careers](#), but some of the primary ones are:

A competitive starting salary.

A civil service pension with employer contribution rates of at least 28.97%.

In-year reward scheme for one-off or sustained exceptional personal or team achievements.

The ability to potentially adopt flexible working options that suit your work/life balance, plus the opportunity in future to take a career break.

25 days annual leave on appointment, rising with service.

Eight days public holidays, plus one additional privilege day.

26 weeks maternity, adoption or shared parental leave at full pay, followed by 13 weeks statutory pay and a further 13 weeks unpaid, after qualifying service.

Maternity and adoption support leave (also known as paternity leave) of two weeks full pay, after qualifying service.

Paid leave for fostering approval processes, support when a child is substantively placed with you plus a foster to adopt policy.

Support for guardians and kinship carers.

Corporate membership of Employers for Carers providing additional information and advice for carers, plus a Carer's Passport to discuss workplace needs and underpin supportive conversations.

Time off to deal with emergencies and certain other unplanned special circumstances.

[Sign-up on our website](#) to receive emails with information about careers at the Home Office.

## Things you need to know

### Artificial intelligence

Artificial intelligence can be a useful tool to support your application, however, all examples and statements provided must be truthful, factually accurate and taken directly from your own experience. Where plagiarism has been identified (presenting the ideas and experiences of others, or generated by artificial intelligence, as your own) applications may be withdrawn and internal candidates may be subject to disciplinary action. Please see our [candidate guidance](#) (opens in a new window) for more information on appropriate and inappropriate use.

### Selection process details

This vacancy is using [Success Profiles](#) (opens in a new window), and will assess your Experience and Technical skills.

As part of the application process, you will be asked to complete a CV and personal statement (up to 1000 words). Please note your CV and personal statement should include all relevant experience that relates to our essential skills criteria listed in the advert and role description. We recommend that

you use the STAR format in your examples and ensure that both components are completed thoroughly.

Remove information that identifies you (for example your name, age or place of education) so that you will be judged on merit alone and not your personal background, circumstances, race or gender. Do NOT include e-mail addresses or links to online profiles, resumés, or prior work, either personal or business. Active links or e-mail addresses will result in your application being rejected.

Watch our three short videos on how to apply for our roles: [Applying - Home Office Careers](#).

### **Sift Stage**

The sift will be held on the **CV and Personal Statement**. Please read the essential skills for this position carefully. We will only consider those who meet the listed requirements.

In the event of a high number of applications received, an initial sift may be held on the personal statement.

### **Interview Stage**

Candidates reaching the required standard will then be invited to attend an interview. The interview will assess your technical skills (SFIA Framework ) using technical-based questions.

If you are invited to an interview, you will be required to bring a range of documentation for the purposes of establishing identity and to aid any pre-employment checks. Please see the attached list of Home Office acceptable ID documents.

### **Sift and interview dates**

The sift will commence from 16/02/2026.

Interviews are expected to take place from 10/03/2026 (subject to the panel's operational requirements/priorities).

Interviews will be conducted remotely via MS Teams.

We will try to meet the dates set out in the advert. There may be occasions when these dates will change. You will be provided with sufficient notice of the confirmed dates.

## **Further Information**

If you have previously made an unsuccessful application for a role with the same essential skills and are not able to demonstrate how you have developed these skills since your last application, please reconsider applying as your application is unlikely to be successful.

In order to process applications without delay, we will be sending a Criminal Record Check to Disclosure and Barring Service on your behalf. However, we recognise in exceptional circumstances some candidates will want to send their completed forms directly. If you are doing this, please advise Government Recruitment Service of your intention by emailing [pre-employmentchecks.grs@cabinetoffice.gov.uk](mailto:pre-employmentchecks.grs@cabinetoffice.gov.uk) stating the job reference number in the subject heading.

## **Reserve list**

A reserve list of successful candidates will be kept for 12 months. Should another role become available within that period you may be offered this position.

Reserve lists may be held for each location. Candidates will be appointed in merit order by location where this applies.

## **Similar roles**

Job offers to this post are made based on merit. We often have **similar roles** available at different grades. If a candidate is suitable for a similar role or a lower grade than they have applied for, we may offer the candidate that role without the need to go through a further selection process providing the role has the same behaviours and essential skills.

## **UK residency and security requirements**

For meaningful security checks to be carried out, individuals need to have lived in the UK for a sufficient period of time. Learn more on our website. [Security Checks - Home Office Careers.](#)

Please note that this role requires Security Check (SC) clearance, which would normally need 5 years UK residency in the past 5 years.

However, in exceptional circumstances security clearance applications for candidates who have been present in the UK for at least 3 of the last 5 years may be considered. Failure to meet this residency requirement will result in your security clearance application being rejected.

For further information on National Security Vetting please visit the following page [Demystifying Vetting - GOV.UK.](#)

## **Visa sponsorship**

We are unable to sponsor any individuals via Skilled Worker Sponsorship / Tier 2 (General) work visas as we do not hold a UK Visa & Immigration (UKVI) Skilled Worker License.

## **Capability Allowance**

This role has access to a Digital Capability-Based Allowance Recruitment and Retention Allowance (RRA). Applicants who are successful at interview will be invited to complete a Capability and Skills Assessment post-interview. Any allowance awarded will be based on the assessment of your capability against the six skills advertised for this role. Please see the attached candidate pack for information.

The allowance values are set by the Home Office, subject to remaining in a qualifying role. This allowance is non-contractual, subject to an annual review and could be withdrawn at any time.

For both new entrants and existing civil servants, the total compensation offer is a combination of base salary and, if applicable, a capability-based allowance. The pay ranges for this role are National: £62,109 - £68,320 and London: £66,229 - £72,852. New entrants to the Civil Service will start on

the pay range minimum. For existing civil servants, our policies on level transfer and promotion will apply.

## **Working at the Home Office**

Every day, Home Office civil servants do brilliant work to develop and deliver policies and services that affect the lives of people across the country and beyond. To do this effectively and fairly, the Home Office is committed to representing modern Britain in all its diversity, and creating a welcoming, inclusive workplace where all our people are able to bring their whole selves to work and perform at their best.

We are flexible, skilled, professional and diverse. We work to recruit and retain disabled staff and area Disability Confident Leader. We are proud to be one of the most ethnically diverse departments in the civil service. We are a Social Mobility Foundation top 75 employer.

**New entrants** are expected to join on the minimum of the pay band.

Applicants who are successful at interview will be, as part of pre-employment screening, subject to a check on the Internal Fraud Database (IFD). This check will provide information about employees who have been dismissed for fraud or dishonesty offences. This check also applies to employees who resign or otherwise leave before being dismissed for fraud or dishonesty had their employment continued. Any applicant's details held on the IFD will be refused employment.

For further information please see the attached notes for candidates which must be read before making an application.

Existing Civil Servants should note that some of the Home Office terms and conditions of employment have changed. It is the candidate's responsibility to ensure they are aware of the Terms and Conditions they will adopt should they be successful in application and should refer to the notes for candidates for further details.

Transfer Terms: Voluntary.

You will need to meet the nationality requirements for this role and obtain the necessary security clearance to take it up.

Any move to the Home Office from another employer will mean you can no longer access childcare vouchers. This includes moves between government departments. You may however be eligible for other government schemes, including tax free childcare. Determine your eligibility at <https://www.childcarechoices.gov.uk>.

## **Reasonable Adjustments**

If a person with disabilities is at a substantial disadvantage compared to a non-disabled person, we have a duty to make reasonable changes to our processes.

If you need a change to be made so that you can make your application, you should:

Contact Government Recruitment Service via [grs@cabinetoffice.gov.uk](mailto:grs@cabinetoffice.gov.uk) as soon as possible before the closing date to discuss your needs

Complete the Assistance Required section in the Additional Requirements page of your application form to tell us what changes or help you might need further on in the recruitment process. For instance, you may need wheelchair access at interview, or if you are deaf, a language service professional

If you are experiencing accessibility problems with any attachments on this advert, please contact the email address in the Contact point for applicants section.

## **Feedback**

Feedback will only be provided if you attend an interview or assessment.

## **Security**

Successful candidates must undergo a criminal record check.

Successful candidates must meet the security requirements before they can be appointed. The level of security needed is [security check \(opens in a new window\)](#).

[See our vetting charter \(opens in a new window\)](#).

People working with government assets must complete [baseline personnel security standard \(opens in new window\)](#) checks.

## Nationality requirements

This job is broadly open to the following groups:

UK nationals

nationals of the Republic of Ireland

nationals of Commonwealth countries who have the right to work in the UK

nationals of the EU, Switzerland, Norway, Iceland or Liechtenstein and family members of those nationalities with settled or pre-settled status under the [European Union Settlement Scheme \(EUSS\) \(opens in a new window\)](#)

nationals of the EU, Switzerland, Norway, Iceland or Liechtenstein and family members of those nationalities who have made a valid application for settled or pre-settled status under the European Union Settlement Scheme (EUSS)

individuals with limited leave to remain or indefinite leave to remain who were eligible to apply for EUSS on or before 31 December 2020

Turkish nationals, and certain family members of Turkish nationals, who have accrued the right to work in the Civil Service

[Further information on nationality requirements \(opens in a new window\)](#)

## Working for the Civil Service

The [Civil Service Code \(opens in a new window\)](#) sets out the standards of behaviour expected of civil servants.

We recruit by merit on the basis of fair and open competition, as outlined in the Civil Service Commission's [recruitment principles \(opens in a new window\)](#).

The Civil Service embraces diversity and promotes equal opportunities. As such, we run a Disability Confident Scheme (DCS) for candidates with disabilities who meet the minimum selection criteria.

The Civil Service also offers a Redeployment Interview Scheme to civil servants who are at risk of redundancy, and who meet the minimum requirements for the advertised vacancy.

### **Diversity and Inclusion**

The Civil Service is committed to attract, retain and invest in talent wherever it is found. To learn more please see the [Civil Service People Plan \(opens in a new window\)](#) and the [Civil Service Diversity and Inclusion Strategy \(opens in a new window\)](#).

## **Apply and further information**

This vacancy is part of the [Great Place to Work for Veterans \(opens in a new window\)](#) initiative.

Once this job has closed, the job advert will no longer be available. You may want to save a copy for your records.

### **Contact point for applicants**

Job contact :

Name : AC Recruitment

Email : ACRecruitment@homeoffice.gov.uk

Recruitment team

Email : HOrecruitment.grs@cabinetoffice.gov.uk

### **Further information**

If you feel that your application has not been treated in accordance with the Civil Service recruitment principles and you wish to make a complaint, then contact the Government Recruitment Service via [HOrecruitment.grs@cabinetoffice.gov.uk](mailto:HOrecruitment.grs@cabinetoffice.gov.uk). If you are not satisfied with the response that you receive, then you can contact the Civil Service

Commission.

