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# Senior Technical Architect

HM Revenue and Customs

**Apply before 11:55 pm on Friday 27th February 2026**



HM Revenue  
& Customs

## Reference number

448980

## Salary

£58,541 - £64,624

You may also be eligible for Higher Starting Pay; a starting salary above the minimum of the pay band depending on your skill level and capability.

A Civil Service Pension with an employer contribution of 28.97%

**Job grade**

Grade 7

**Contract type**

Permanent

**Business area**

HMRC - CDIO - Chief Engineering and Platform Office - Enterprise Cloud Services

**Type of role**

Architecture and Data  
Information Technology

**Working pattern**

Flexible working, Full-time, Job share, Part-time

**Number of jobs available**

2

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## Location

Bristol, Leeds, Liverpool, Manchester, Telford

# About the job

## Job summary

Discover a career in your hands at HMRC. Whether you're seeking purpose, growth, or a workplace that gives you a true sense of belonging, hear from some of our employees as they share their story about what it's really like to work at HMRC.

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Visit our [YouTube channel](#) to watch the full series and come and discover your potential.

HMRC is transforming the UK's tax system through cutting-edge digital innovation and the **Chief Digital and Information Officer (CDIO) Group** is at the heart of that mission.

We are building high-quality digital services that will enhance the customer experience, enable real time interactions, and make tax simpler and more intuitive for everyone. By equipping our colleagues with modern tools and technologies, we are also reshaping how we work – allowing HMRC to focus its resources where they can deliver the greatest impact.

Do you want to help deliver secure, reliable, and efficient platforms used by millions across the UK?

We're looking for an experienced Senior Technical Architect to join HMRC's Enterprise Cloud Services (ECS) team, embedded directly within product teams to shape, build, and evolve cloud native services.

We are redefining our offerings and growing the team of outstanding people to improve the Cloud Centre of Excellence. We are already a diverse team of 90+ technologists, creating a dynamic and inclusive working environment whose skills cover architecture, platform development, service design, platform operations and governance.

You'll work closely with engineers and product owners to set technical

direction, solve complex challenges, and drive best practice across cloud, DevOps, and automation.

**Important:** Travel to Telford is required as part of this role.

## **Job description**

As a Senior Technical Architect within HMRC's Enterprise Cloud Services (ECS) you will be a key member of one or more Cloud product teams, providing hands-on technical leadership and architectural guidance.

Unlike traditional centralised architecture roles, you will be embedded directly within the product teams, working closely with engineers, product owners, and stakeholders to design, build, and evolve robust cloud-native solutions. Your expertise will help shape the technical direction of our products, ensuring they are secure, scalable, and maintainable.

## **Person specification**

### **Responsibilities**

Architect and deliver solutions across CI/CD, security/secrets, DNS automation, or machine image pipelines.

Promote DevOps and IaC approaches across teams.

Ensure security and regulatory compliance.

Balance immediate delivery needs with long-term technical strategy.

Work with other architects to align standards and patterns.

Provide hands on support and mentorship to engineering teams, helping to resolve complex technical challenges.

### **Essential Criteria**

Proven experience as a cloud focused technical architect or senior engineer (AWS/Azure).

Hands on expertise in one or more: CI/CD tooling, secrets/security, DNS, or image pipelines.

Strong DevOps and IaC skills (Terraform, CloudFormation).

Familiarity with container orchestration (e.g., Kubernetes, ECS).

Experience working within embedded product or feature teams.

Excellent analytical, communication, stakeholder management skills.

### **Technical Leadership & Mentoring**

As a Senior Technical Architect, you will provide clear architectural leadership, mentoring engineers and guiding teams through complex design decisions. You will share best practice, offer constructive technical direction, and help shape a collaborative, high-performing engineering culture.

### **Critical Thinking & Architectural Mindset**

We're looking for someone who brings strong architectural judgment able to challenge assumptions, evaluate options, and make well-reasoned design decisions. You will navigate ambiguity confidently, analyse trade-offs, and propose solutions that balance long-term vision with practical delivery.

### **Transitional Sites**

For more information on where you might be working, [review this information on our locations](#).

If your location preference is for the following site, it's important to note that this is not a long-term site for HMRC and we will require you to move to a new building in the future, subject to our location strategy and the applicable employee policies at that time.

This site is:

Telford Plaza, Telford - moving to Parkside Court, Telford

You will be given more information about what this means at the job offer stage.

### **Leeds Locations**

Moves Adjustment Payment will be available for this role, provided the successful applicant is a current HMRC colleague in Bradford and meets the eligibility requirements outlined in the HMRC's Moves Adjustment Payment guidance.

# Benefits

Alongside your salary of £58,541, HM Revenue and Customs contributes £16,959 towards you being a member of the Civil Service Defined Benefit Pension scheme. [Find out what benefits a Civil Service Pension provides.](#)

HMRC operates both Flexible and Hybrid Working policies, allowing you to balance your work and personal commitments. We welcome applications from those who need to work a more flexible arrangement and will agree to requests where possible, considering our operational and customer service needs.

We offer a generous leave allowance, starting at 25 days and increasing by a day for every year of qualifying service up to a maximum of 30 days.

Pension - We make contributions to our colleagues' Alpha pension equal to at least 28.97% of their salary.

Family friendly policies.

Personal support.

Coaching and development.

To find out more about HMRC [benefits](#) and find out what it's really like to work for HMRC [hear from our insiders](#) or visit [Thinking of joining the Civil Service](#)

## Things you need to know

### Artificial intelligence

Artificial intelligence can be a useful tool to support your application, however, all examples and statements provided must be truthful, factually accurate and taken directly from your own experience. Where plagiarism has been identified (presenting the ideas and experiences of others, or generated by artificial intelligence, as your own) applications may be withdrawn and internal candidates may be subject to disciplinary action. Please see our [candidate guidance \(opens in a new window\)](#) for more information on appropriate and inappropriate use.

## **Selection process details**

### **How to Apply**

As part of the application process, you will be asked to provide the following:

A name-blind CV including your job history. Please give a brief summary of what you delivered and any key achievements.

A 500-word Personal Statement, describing how your skills and experience would make you suitable for the role, and how you meet the Essential Criteria and Person Specification.

Further details around what this will entail are listed on the application form.

### **Sift**

In the event of a large number of applications being received, an initial sift may be held on your CV.

At full sift your CV and your Personal Statement, will be assessed, with the successful candidates being invited to interview.

We may also raise the score required at any stage of the process if we receive a high number of applications.

### **Interview**

During the panel interview, you will be asked Experience and Technical based questions to explore your skills, abilities and relevant experience relevant to the Essential Criteria.

Interviews will take place via video link. Sift and interview dates to be confirmed.

### **Eligibility**

Please take extra care to tick the correct boxes in the eligibility sections of your application form. We understand mistakes sometimes happen but if you contact us later than two working days (Monday-Friday) before the vacancy closes, we will not be able to reopen your application for you. If you do make a mistake with your eligibility form, or have withdrawn yourself in error and



need your application reinstated whilst the campaign is still live, please contact us via: [unitybusinessservicesrecruitmentresults@hmrc.gov.uk](mailto:unitybusinessservicesrecruitmentresults@hmrc.gov.uk) Use the subject line to insert appropriate wording for example Please re-open my application **[insert vacancy ref]** & vacancy closing date **[insert date]** .

To check that you are eligible to apply for this role, [please review the eligibility information before submitting your application.](#)

## **The HMRC app can help you with your application**

The [HMRC app](#) can provide you with your past 5 years' employment history, making the process of filling in your application quicker and easier.

If successful in your application, you will need your National Insurance number for the onboarding process.

Download the [HMRC app](#) now and save your National Insurance number to your digital phone wallet.

## **How to download the HMRC app and sign up for an account**

Download the free [HMRC app](#) from the App Store or Google Play store.

If you have an HMRC online account already, sign straight in using your ID and password. If not, you can prove your identity by answering some questions or providing your photo ID.

You ll then be able to access the app quickly and easily by signing in using a 6-digit PIN, your fingerprint, or facial recognition.

You can find guidance for technical issues on GOV.UK: [Technical support with HMRC online services](#).

## **Reserve List**

A reserve list may be held for up to 6 months from which further appointments may be made for the same or similar roles if this applies to you, we ll let you know via your Civil Service Jobs account.

## **Merit List**

After interview, a single merit list will be created, and you will only be considered for posts in locations you have expressed a preference for. Appointments will be made in strict merit order in line with the set number of roles in each location.

## **Criminal Record Check**

Applications received from candidates with a criminal record are considered fairly in accordance with the DBS Code of Practice and the Recruitment of ex-offenders Policy.

## **Hybrid working at HMRC**

HMRC is an office-based organisation, and colleagues are expected to spend 60% of their working time in the office. Our offices provide opportunity for interaction, collaboration which aids learning and development and a sense of community. Where the role allows it, and where the home environment is suitable, colleagues can work from home for up to 2 days a week, averaged over a calendar month (or a proportionate amount of time for colleagues who work less than full time).

## **Reasonable Adjustments**

We want to make sure no one is put at a disadvantage during our recruitment process. To assist you with this, we will reduce or remove any barriers where possible and provide additional support where appropriate.

If you need a change to be made so that you can make your application, you should:

Contact the UBS Recruitment team via [unitybusinessservicesrecruitmentresults@hmrc.gov.uk](mailto:unitybusinessservicesrecruitmentresults@hmrc.gov.uk) as soon as possible before the closing date to discuss your needs.

Complete the Assistance required section in the Additional requirements page of your application form to tell us what changes or help you might need further on in the recruitment process. For instance, you may need wheelchair access at interview, or if you're deaf, a Language Service Professional.

## **Additional Security Information**

Please note: in addition to the standard pre-employment checks for appointment into the Civil Service, all candidates must also obtain National Security Vetting at Security Check (SC) clearance level for this vacancy. You will normally need to meet the minimum UK residency period as determined by the level of vetting being undertaken, which for SC is 5 years UK residency prior to your vetting application. If you have any questions about this residency requirement, please speak to the vacancy holder for this post.

From 1 April 2026, applicants will be required to meet updated nationality and residency requirements so that National Security Vetting (NSV) checks can be conducted. If this affects you, we will give you more information at the appropriate time.

### **Important information for existing HMRC contractual homeworkers**

This role may be suitable for existing HMRC employees who are contractual homeworkers. Occasional attendance to the office will be required where there is a business need. Please consider the advertised office locations for this role when applying and only select locations from the location preferences section that you can travel to.

### **Terms and Conditions**

Customer facing roles in HMRC require the ability to converse at ease with members of the public and provide advice in accurate spoken English and/or Welsh where required. Where this is an essential requirement, this will be tested as part of the selection process.

HMRC has a presence in every region of the UK. For more information on where you might be working, [review this information on our locations](#).

The Civil Service values honesty and integrity and expects all candidates to abide by these principles. The evidence you provide in your application must relate to your own experiences.

Any instances of plagiarism or other forms of cheating will be investigated and, if proven, the relevant application(s) will be withdrawn from the process.

Recording of interviews is prohibited unless explicit agreement is sought in line with the UK General Data Protection Regulations.

Questions relating to an individual application must be emailed as detailed later in this advert.

Applicants who are successful at interview will be, as part of pre-employment screening, subject to a check on the Internal Fraud Database (IFD). This check will provide information about employees who have been dismissed for fraud or dishonesty offences. This check also applies to employees who resign or otherwise leave before being dismissed for fraud or dishonesty had their employment continued. Any applicant's details held on the IFD will be refused employment.

A candidate is not eligible to apply for a role within the Civil Service if the application is made within a 5 year period following a dismissal for carrying out internal fraud against government.

New entrants will join on the minimum of the pay band.

Please note that, if you are applying for roles on a part-time basis, the salary agreed will be pro-rata, reflective of the working hours agreed within your contract.

If you experience accessibility problems with any attachments on this advert, please contact the email address in the 'Contact point for applicants' section.

For more Information for people applying for, or thinking of applying for, roles at HM Revenue and Customs, please see link: [Working for HMRC: information for applicants - GOV.UK](#)

Feedback will only be provided if you attend an interview or assessment.

## **Security**

Successful candidates must undergo a criminal record check.

Successful candidates must meet the security requirements before they can be appointed. The level of security needed is [security check \(opens in a new](#)

window).

See our vetting charter (opens in a new window).

People working with government assets must complete baseline personnel security standard (opens in new window) checks.

## **Nationality requirements**

This job is broadly open to the following groups:

UK nationals

nationals of the Republic of Ireland

nationals of Commonwealth countries who have the right to work in the UK

nationals of the EU, Switzerland, Norway, Iceland or Liechtenstein and family members of those nationalities with settled or pre-settled status under the European Union Settlement Scheme (EUSS) (opens in a new window)

nationals of the EU, Switzerland, Norway, Iceland or Liechtenstein and family members of those nationalities who have made a valid application for settled or pre-settled status under the European Union Settlement Scheme (EUSS)

individuals with limited leave to remain or indefinite leave to remain who were eligible to apply for EUSS on or before 31 December 2020

Turkish nationals, and certain family members of Turkish nationals, who have accrued the right to work in the Civil Service

Further information on nationality requirements (opens in a new window)

## **Working for the Civil Service**

The Civil Service Code (opens in a new window) sets out the standards of behaviour expected of civil servants.

We recruit by merit on the basis of fair and open competition, as outlined in the Civil Service Commission's recruitment principles (opens in a new window).

The Civil Service embraces diversity and promotes equal opportunities. As such, we run a Disability Confident Scheme (DCS) for candidates with disabilities who meet the minimum selection criteria.

The Civil Service also offers a Redeployment Interview Scheme to civil servants who are at risk of redundancy, and who meet the minimum requirements for the advertised vacancy.

## **Diversity and Inclusion**

The Civil Service is committed to attract, retain and invest in talent wherever it is found. To learn more please see the [Civil Service People Plan \(opens in a new window\)](#) and the [Civil Service Diversity and Inclusion Strategy \(opens in a new window\)](#).

## **Apply and further information**

This vacancy is part of the [Great Place to Work for Veterans \(opens in a new window\)](#) initiative.

Once this job has closed, the job advert will no longer be available. You may want to save a copy for your records.

## **Contact point for applicants**

Job contact :

Name : Richard Everitt

Email : richard.everitt@hmrc.gov.uk

Recruitment team

Email : unitybusinessservicesrecruitmentresults@hmrc.gov.uk

## **Further information**

Appointment to the Civil Service is governed by the Civil Service Commission's Recruitment Principles. You have the right to complain if you feel there has been a breach of the Recruitment Principles. In the first instance, you should raise the matter directly via [ubsrecruitmentcomplaints@hmrc.gov.uk](mailto:ubsrecruitmentcomplaints@hmrc.gov.uk). Please note that we do not accept complaints or appeals regarding scoring of outcomes of campaigns, unless

candidates can provide clear evidence that the campaign did not follow the Recruitment Principles. If you are not satisfied with the response, you may bring your complaint to the Commission. For further information on bringing a complaint to the Civil Service Commission please visit their website.

