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Senior Site Reliability Engineer (Ref:3195)

Ministry of Justice

Apply before 11:55 pm on Wednesday 5th March 2025

Ministry of
JUSTICE

Reference number

392442

Salary

£56,532 - £69,338

The national salary range is £56,532 - £64,048, London salary range is £61,201 - £69,338. Your salary will be dependent on your base location.

London: £61,201 - £69,338 (which may include an allowance of up to £6,199)
National: £56,532 - £64,048 (which may include an allowance of up to £6,168)

A Civil Service Pension with an employer contribution of 28.97%

Job grade

Grade 7
Grade 7

Contract type

Permanent

Type of role

Digital

Working pattern

Flexible working, Full-time, Job share, Part-time

Number of jobs available

2

Contents

Location

East Midlands (England), East of England, London (region), North East England, North West England, Scotland, South East England, South West England, Wales, West Midlands (England), Yorkshire and the Humber

About the job

Job summary

This position is based nationally

Job description

Senior Site Reliability Engineer

Location: National*

Closing Date: 5th March

Interviews: (subject to change) after the 24th March

Grade: Grade 7

(MoJ candidates who are on a specialist grade, will be able to retain this grade on lateral transfer)

Salary (for more information, please refer to the T&Cs below):

London: £61,201 - £69,338 (which <u>may include</u> an allowance of up to £6,199)

National: £56,532 - £64,048 (which <u>may include</u> an allowance of up to £6,168)

Working pattern: Full time, Flexible working, Job-share and part-time (min. 80%) also considered

Contract Type: Permanent

*We offer a hybrid working model, allowing for a balance between remote work and time spent in your local office. Office locations can be found [ON THIS MAP](#)

The Role

This is a great opportunity for an experienced **Site Reliability Engineer (SRE)**, or an experienced **DevOps Engineer** looking to move into SRE space, to work as part of the HMPPS Digital Support Team, responsible for growing the operational maturity, quality and performance of our portfolio of Digital Services alongside our growing Prison and Probation digital product teams. The role is pivotal in continuing to provide a high quality service to our colleagues across HMPPS, and forms a key part of Prison and Probation digital delivery practice.

Prison and Probation digital services exist to create the tools that support HMPPS so that they can provide decent, safe and productive places to live and work, and support prisons and Probation to protect the public and reduce reoffending by rehabilitating the people in our care through education and employment. Our Live Services mission is to ensure that the HMPPS Digital s underpinning technology and services operate for those accessing our digital services throughout the HMPPS estate.

This role aligns against the [Senior DevOps engineer](#) from the Government Digital and Data Framework.

To help picture your life at [MoJ Justice Digital](#) please take a look at our [blog](#) and our [Digital and Technology strategy 2025](#)

Key Responsibilities:

The **Site Reliability Engineering** team is responsible for the overall development of reliability engineering in Digital Prisons Services.

This will include being able to:

- help to identify and promote best practice in reliability engineering

- design, build and test systems and processes to support software development and deployment

- work in a multidisciplinary manner across the programme by working with developers, technical architects, product managers and others, to provide robust, resilient and scalable platforms

- help to ensure the programme has the right processes in place, including identifying and measuring important metrics to drive continual improvement

- work with colleagues on identification of technical risks in relation to the infrastructure, as well as plans to resolve or mitigate the risks

- communicate concerns, risks and issues with the broader team and senior management

- prioritise and deliver recommendations and improvements in response to incident reviews

- set an example for and encourage open, positive, and constructive communication both within the team and when communicating with other digital teams

- cultivate and maintain relationships with other teams within Justice Digital, the MoJ's Department responsible for Digital Services.

- collaborate effectively with other site reliability engineers and developers

work with teams, Cyber Security and Information Assurance to ensure the ongoing integrity and security of our service and infrastructure

provide coaching and mentoring to more junior colleagues and line manage a small group of less experienced SRE engineers

help with hiring, taking part in recruitment of other SRE engineers and technical staff

If this feels like an exciting challenge, something you are enthusiastic about, and want to join our team please read on and apply!

Person Specification

We re interested in people who:

have experience of working with technologies that underpin digital services such as databases, web servers, DNS, CDNs, reverse proxies, message queues and load balancers

have an understanding of version control (ideally with Git)

are familiar with container orchestration technologies such as Kubernetes, ECS or Cloud Foundry; or serverless application design such as AWS Lambda

have worked with public cloud providers such as Azure, AWS or Google Cloud in a production system

have an understanding of SRE principles such as capacity planning, SLOs and SLIs and how to design and support resilient, large scale, high performance services in a production environment

can deploy monitoring tools to ensure systems are appropriately monitored and instrumented to enable teams to identify and respond to operational issues quickly and effectively

are familiar with at least one programming language (we mainly use Node.js, Java and Kotlin)

have a strong preference for automation and experience of using Infrastructure as Code tools such as Terraform

enjoy learning and helping others

Willingness to be assessed against the requirements for BPSS clearance.

The Civil Service is committed to attract, retain and invest in talent wherever it is found. To learn more please see the Civil Service People Plan and the Civil Service D&I Strategy.

Person specification

Please refer to attached Job Description

Benefits

Alongside your salary of £56,532, Ministry of Justice contributes £16,377 towards you being a member of the Civil Service Defined Benefit Pension scheme. Find out what benefits a Civil Service Pension provides.

- Access to learning and development

- A working environment that supports a range of flexible working options to enhance your work life balance

- A working culture which encourages inclusion and diversity

- A Civil Service pension with an employer contribution of 28.97%

- Annual Leave

- Public Holidays

- Season Ticket Advance

For more information about the recruitment process, benefits and allowances and answers to general queries, please click the below link which will direct you to our Candidate Information Page.

Link: https://justicejobs.tal.net/vx/candidate/cms/About%20the%20MOJ

Things you need to know

Selection process details

How to Apply

Candidates must submit **a CV and a mandatory Statement of Suitability of no more than 500 words** which describes how you meet the requirements set out in the Person Specification above.

Failure to provide both documents will result in a rejection of your application.

In Justice Digital, we recruit using a combination of the **Government Digital and Data Profession Capability** and **Success Profiles** Frameworks. We will assess your Experience, Technical Skills and the following Behaviours during the assessment process:

Working together

Managing a quality service

Developing self and others

A diverse panel will review your application against the Person Specification above.

Successful candidates who meet the required standard will then be invited to a 90-minute panel interview held via video conference. A brief technical

exercise will need to be completed in advance, as it will be presented and discussed during the interview.

Should we receive a high volume of applications, a pre-sift based on **experience of working with technologies that underpin digital services** will be conducted prior to the sift.

Should you be unsuccessful in the role that you have applied for but demonstrate the capability for a role at a lower level, we reserve the right to discuss this opportunity with you and offer you the position without needing a further application.

A reserve list may be held for up to 12 months, from which further appointments may be made.

Terms & Conditions

Please review our Terms & Conditions which set out how we recruit and provide further information related to the Justice Digital Recruitment Terms & Conditions role and salary arrangements.

If you have any questions, please feel free to contact recruitment@digital.justice.gov.uk

Feedback will only be provided if you attend an interview or assessment.

Security

Successful candidates must undergo a criminal record check.

People working with government assets must complete baseline personnel security standard (opens in new window) checks.

Nationality requirements

This job is broadly open to the following groups:

UK nationals

nationals of the Republic of Ireland

nationals of Commonwealth countries who have the right to work in the UK

nationals of the EU, Switzerland, Norway, Iceland or Liechtenstein and family members of those nationalities with settled or pre-settled status under the European Union Settlement Scheme (EUSS) (opens in a new window)

nationals of the EU, Switzerland, Norway, Iceland or Liechtenstein and family members of those nationalities who have made a valid application for settled or pre-settled status under the European Union Settlement Scheme (EUSS)

individuals with limited leave to remain or indefinite leave to remain who were eligible to apply for EUSS on or before 31 December 2020

Turkish nationals, and certain family members of Turkish nationals, who have accrued the right to work in the Civil Service

Further information on nationality requirements (opens in a new window)

Working for the Civil Service

The Civil Service Code (opens in a new window) sets out the standards of behaviour expected of civil servants.

We recruit by merit on the basis of fair and open competition, as outlined in the Civil Service Commission's recruitment principles (opens in a new window).

The Civil Service embraces diversity and promotes equal opportunities. As such, we run a Disability Confident Scheme (DCS) for candidates with disabilities who meet the minimum selection criteria.

Diversity and Inclusion

The Civil Service is committed to attract, retain and invest in talent wherever it is found. To learn more please see the Civil Service People Plan (opens in a new window) and the Civil Service Diversity and Inclusion Strategy (opens in a new window).

Apply and further information

Once this job has closed, the job advert will no longer be available. You may want to save a copy for your records.

Contact point for applicants

Job contact :

Name :	SSCL Recruitment Enquiries Team
Email :	moj-recruitment-vetting-enquiries@resourcing.soprasteria.co.uk
Telephone :	
	0345 241 5359
Recruitment team	
Email :	moj-recruitment-vetting-enquiries@resourcing.soprasteria.co.uk

Further information

Appointment to the Civil Service is governed by the Civil Service Commission s Recruitment Principles. I you feel a department has breached the requirement of the Recruitment Principles and would like to raise this, please contact SSCL (Moj-recruitment-vetting-enquiries@gov.sscl.com) in the first instance. If the role has been advertised externally (outside of the Civil Service) and you are not satisfied with the response, you may bring your complaint to the Commission. For further information on bringing a complaint to the Civil Service Commission please visit their web pages: http://civilservicecommission.independent.gov.uk/civil-service-recruitment/complaints/

https://www.jobtrain.co.uk/justicedigital/Job/JobDetail?jobid=599&isPreview=Yes&advert=external