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Infrastructure Engineer

Driver and Vehicle Standards Agency

Apply before 11:55 pm on Sunday 15th February 2026

Reference number

446748

Salary

£35,663

Candidates based in Yeading will receive the London Weighting allowance of £4,000

A Civil Service Pension with an employer contribution of 28.97%

Job grade

Higher Executive Officer

Contract type

Permanent

Business area

DVSA - Digital Operations - Policy, Digital and Data

Type of role

Digital

Working pattern

Flexible working, Full-time, Job share, Part-time

Number of jobs available

1

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Location

Bristol, Swansea, Leeds, Nottingham, Newcastle, Oldham, Birmingham or Yeading.

About the job

Job summary

The DVSA plays a crucial role in maintaining safety standards on the roads, conducting tests, and overseeing vehicle-related matters in the UK. The Cloud Infrastructure team supports the infrastructure that provides the services used by colleagues across the country, with a strong focus on user experience, appropriate security, continuous improvement, and sustainability.

To achieve this the Cloud Infrastructure Engineering team provides second/ third line IT support, acting as a middle ground between the Service Desk and dedicated SME support teams. We help to maintain and develop modern, cloud hosted IaaS and leverage Cloud solutions such as M365, Azure, Meraki, Dynamics, Intune, Apple Automated Device Enrolment and other technologies to continually modernise our estate.

If you want to advance your IT career, are keen to take the opportunity to learn a broad range of skills across Platform, Digital Communications (Networks) and the Digital Workspace (End user devices), develop yourself and value an exciting, friendly, and healthy working environment, would like an opportunity to deliver a modern, high-quality digital experience, and want to make a real impact on road safety and sustainability, we'd love to hear from you.

Joining our department comes with many benefits, including:

Employer pension contribution of 28.97% of your salary. Read more about Civil Service Pensions [here](#)

25 days annual leave, increasing by 1 day each year of service (up to a maximum of 30 days annual leave), plus 8 bank holidays a privilege day for the King's birthday

Flexible working options where we encourage a great work-life balance.

Read more in the Benefits section below!

Find out more about what it's like working at [Driver and Vehicle Standards Agency - Department for Transport Careers](#)

Job description

Responsibilities include but are not limited to:

Maintenance of core infrastructure services through incident and problem management.

Drive improvements to deliver new and updated core infrastructure services, according to business and user needs, to ensure maximum value is achieved from services.

Drive automation throughout the core infrastructure estate.

System monitoring and maintenance, monitoring servers, networks, backups and end user devices to ensure optimal performance and uptime

Deploy and configure servers, end user device software, networking equipment, and enterprise software according to organizational standards.

Implement and maintain security controls, monitor for threats, and ensure adherence to regulatory requirements.

Maintain accurate documentation of infrastructure configurations, processes, and troubleshooting guides for team use.

Management of Junior Infrastructure Engineers

Great line management is important to us as an organisation, and we will equip and support line managers to develop the skills they need. We aim to empower line managers to create teams where people can flourish and deliver excellent outcomes for the public.

For further information on the role, please read the attached role profile. Please note that the role profile is for information purposes only - whilst all

elements are relevant to the role, they may not all be assessed during the recruitment process. This job advert will detail exactly what will be assessed during the recruitment process.

Person specification

We are looking for someone who:

- Is a confident communicator and team player
- Real interest in modern IT platforms
- Has a drive for continuous improvement
- A passion for delivering quality and results
- Embracing new technologies to deliver the right solution
- Has a strong willingness to continually develop and learn

Additional Information

Minimum of a level 4 relevant qualification or the willingness to work towards.

Working hours, office attendance and travel requirements

Full time roles consist of 37 hours per week.

Whilst we welcome applications from those looking to work with us on a part time basis, there is a business requirement for the successful candidate to be able to work at least **30** hours per week.

Regular travel to other offices will be required, which may involve overnight stays.

This role **is suitable** for hybrid working, which is a non-contractual arrangement where a combination of workplace and home-based working can be accommodated subject to business requirements.

The expectation at present is a minimum of **60%** of your working time a month will be spent at either your designated workplace (one of the locations cited in the advert) or, when required for business reasons, in another office/

work location. There may be occasions where you are required to attend above the minimum expectation.

If you have a question about hybrid working, part time/job share hours, flexible working, travelling for work, or require a reasonable adjustment, please contact the Vacancy Holder during the recruitment process to avoid possible disappointment later in the process should your working arrangements not be compatible with the requirements of the role (see below for contact details).

Behaviours

We'll assess you against these behaviours during the selection process:

- Developing Self and Others
- Changing and Improving
- Making Effective Decisions
- Communicating and Influencing

We only ask for evidence of these behaviours on your application form:

- Developing Self and Others

Technical skills

We'll assess you against these technical skills during the selection process:

- Technical Understanding
- IT Infrastructure

Benefits

Alongside your salary of £35,663, Driver and Vehicle Standards Agency contributes £10,331 towards you being a member of the Civil Service Defined Benefit Pension scheme. [Find out what benefits a Civil Service Pension provides.](#)

Being part of our brilliant Civil Service means you will have access to a wide range of fantastic benefits:

Employer pension contribution of 28.97% of your salary. Read more about Civil Service Pensions [here](#)

25 days annual leave, increasing by 1 day each year of service (up to a maximum of 30 days annual leave).

8 Bank Holidays plus an additional Privilege Day to mark the King's birthday.

Access to the staff discount portal.

Excellent career development opportunities and the potential to undertake professional qualifications relevant to your role paid for by the department, such as CIPD, Prince2, apprenticeships, etc.

Joining a diverse and inclusive workforce with a range of staff communities to support all our colleagues.

24-hour Employee Assistance Programme providing free confidential help and advice for staff.

Flexible working options where we encourage a great work-life balance.

Find out more about [the benefits of working at DfT and its agencies](#) (opens in a new window).

Things you need to know

Artificial intelligence

Artificial intelligence can be a useful tool to support your application, however, all examples and statements provided must be truthful, factually accurate and taken directly from your own experience. Where plagiarism has been identified (presenting the ideas and experiences of others, or generated by artificial intelligence, as your own) applications may be withdrawn and internal candidates may be subject to disciplinary action. Please see our [candidate guidance \(opens in a new window\)](#) for more information on appropriate and inappropriate use.

Selection process details

This vacancy is using [Success Profiles \(opens in a new window\)](#), and will assess your Behaviours, Experience and Technical skills.

How to apply:

Our selection process ensures a comprehensive assessment of each applicant's qualifications, skills, and potential fit within our organisation.

The selection process for this role will be:

Stage 1: Sift of CV and personal statement and behaviours

Stage 2: Interview & Presentation

You must be successful at each stage to progress to the next stage.

Stage 1: Sift

At sift, you will be assessed against the following Success Profile elements:

You will be asked to provide a CV (unlimited wordcount) and personal statement (1000 words). Please structure your Personal Statement to provide detailed evidence of each of the following:

Experience:

- Working knowledge of Public Cloud infrastructure

- Ability to assess, interpret and apply known skills to resolve Incidents.

- Developing, documenting, and sharing knowledge about the different elements of the infrastructure

- Assist with identifying and implementing functional, performance and quality improvements to the core infrastructure estate

Behaviours:

- Developing Self and Others

The sift will take place week commencing 16/02/2026

Stage 2: Interview & Presentation

At interview stage, you will be assessed against the following Success Profile elements:

Behaviours:

Changing and Improving

Making Effective Decisions

Experience:

Troubleshooting & Problem Resolution

Technical:

Technical Understanding

Skills A to Z - Government Digital and Data Profession Capability Framework

IT Infrastructure

Skills A to Z - Government Digital and Data Profession Capability Framework

You will also be required to create and deliver a presentation to assess the following profiles.

Behaviours:

Communicating and influencing

Experience:

Demonstrate significant experience and a successful track record of managing and monitoring an enterprise Digital environment.

Guidance will be provided if you are invited to interview.

Infrastructure engineer - Government Digital and Data Profession Capability Framework

The interviews will take place week commencing 02/03/2026

This interview will be conducted online via Microsoft Teams. Further details will be provided to you should you be selected for interview.

You can find out more about [our hiring process, how to apply, and application and interview guidance on our careers site \(opens in a new window\)](#).

Please note that we will try to meet the dates set out in the advert. There may be occasions when these dates will change.

Further information on the selection process

Feedback on your application can only be provided if you attend an interview or assessment.

We will also hold a 12-reserve list for this role, which may lead to potential opportunities beyond the role you applied for. You can read more about our reserve lists [here](#).

Should we receive a large number of applications, we may invite a shortlist of the highest performing candidates to interview. This means that some applications that meet the required standard could be placed on hold after the sift and invited to interview if the vacant position(s) remain unfilled. You will be notified if your application is being put on hold once the sift has been completed.

Appointments for this position will be made in order of merit. If you are successful in the selection process but there are no further available posts for the advertised role, you may be contacted to discuss an offer for a lower graded role (with similar experience and responsibility requirements).

If you are unsuccessful in the selection process, your application may be considered for a lower graded position if your demonstrated skills and

experience meet the requirements of the alternative position. Candidates will be considered in order of merit.

Reasonable Adjustments

As a Disability Confident Leader employer, we are committed to ensuring that the recruitment process is fair, accessible and allows all candidates to perform at their best. If a person with a visible or non-visible disability is substantially disadvantaged, we have a duty to make reasonable changes to our processes.

Complete the Assistance required section in the Additional requirements page of your application form to tell us what changes or help you might need during the recruitment process. For instance, you may need wheelchair access at an interview, or if you're deaf, a Language Service Professional.

If you need a reasonable adjustment so that you can complete your application, you should contact Government Recruitment Service via dftrecruitment.grs@cabinetoffice.gov.uk as soon as possible before the closing date to discuss your needs.

Document Accessibility

If you are experiencing accessibility problems with any attachments on this advert, please contact the email address in the 'Contact point for applicants' section.

This job advert contains links to the [DfT Careers website](#). Our website provides useful guidance and information that can support you during the application process. If you cannot access the information on our website for any reason, please email DRGComms@dft.gov.uk for assistance.

Further Information

For more information about how we hire, and for useful tips on submitting your application for this role, visit the [How We Hire](#) page of our DfT Careers website. You can find detailed information about the recruitment process and what to expect when applying for a role.

Pre-employment Checking

Applicants who are successful at interview will be, as part of pre-employment screening, subject to a check on the Internal Fraud Database (IFD). This check will provide information about employees who have been dismissed for fraud or dishonesty offences. This check also applies to employees who resign or otherwise leave before being dismissed for fraud or dishonesty had their employment continued. Any applicant's details held on the IFD will be refused employment.

A candidate is not eligible to apply for a role within the Civil Service if the application is made within a 5-year period following a dismissal for carrying out internal fraud against government.

All External applicants and current employees of accredited non-departmental public bodies (NDPBs) will be required to undergo a Social Media Check. A Social Media Check is a review of your publicly available online activity, typically across platforms like LinkedIn, Facebook, X (formerly Twitter), Instagram, and others. The purpose is to identify any public posts or content that could raise concerns for employers, such as:

Hate speech or discriminatory behaviour

Threats or acts of violence

Illegal activity or substance misuse

Sexually explicit material

Extremist views or affiliations

Importantly, this check does not involve hacking into your accounts or accessing private messages. It only considers content you have chosen to make public.

Employers use this kind of screening to help ensure their workplace remains safe, inclusive, and aligned with company values. It's not about judging your personality or lifestyle – it's about checking for potential red flags that might affect the role or company culture.

If you have questions or concerns about the social media check, we would be happy to explain in more detail what's being looked at and how your data is handled securely and fairly.

Vetting

For further information on National Security Vetting please [visit the Demystifying Vetting website](#).

Feedback will only be provided if you attend an interview or assessment.

Security

Successful candidates must undergo a criminal record check.

Successful candidates must meet the security requirements before they can be appointed. The level of security needed is [security check \(opens in a new window\)](#).

[See our vetting charter \(opens in a new window\)](#).

People working with government assets must complete [baseline personnel security standard \(opens in new window\)](#) checks.

Nationality requirements

This job is broadly open to the following groups:

- UK nationals

- nationals of the Republic of Ireland

- nationals of Commonwealth countries who have the right to work in the UK

- nationals of the EU, Switzerland, Norway, Iceland or Liechtenstein and family members of those nationalities with settled or pre-settled status under the [European Union Settlement Scheme \(EUSS\) \(opens in a new window\)](#)

- nationals of the EU, Switzerland, Norway, Iceland or Liechtenstein and family members of those nationalities who have made a valid application

for settled or pre-settled status under the European Union Settlement Scheme (EUSS)

individuals with limited leave to remain or indefinite leave to remain who were eligible to apply for EUSS on or before 31 December 2020

Turkish nationals, and certain family members of Turkish nationals, who have accrued the right to work in the Civil Service

[Further information on nationality requirements \(opens in a new window\)](#)

Working for the Civil Service

The [Civil Service Code \(opens in a new window\)](#) sets out the standards of behaviour expected of civil servants.

We recruit by merit on the basis of fair and open competition, as outlined in the Civil Service Commission's [recruitment principles \(opens in a new window\)](#).

The Civil Service embraces diversity and promotes equal opportunities. As such, we run a Disability Confident Scheme (DCS) for candidates with disabilities who meet the minimum selection criteria.

The Civil Service also offers a Redeployment Interview Scheme to civil servants who are at risk of redundancy, and who meet the minimum requirements for the advertised vacancy.

Diversity and Inclusion

The Civil Service is committed to attract, retain and invest in talent wherever it is found. To learn more please see the [Civil Service People Plan \(opens in a new window\)](#) and the [Civil Service Diversity and Inclusion Strategy \(opens in a new window\)](#).

Apply and further information

This vacancy is part of the [Great Place to Work for Veterans \(opens in a new window\)](#) initiative.

The Civil Service welcomes applications from people who have recently left prison or have an unspent conviction. [Read more about prison leaver recruitment \(opens in new window\)](#).

Once this job has closed, the job advert will no longer be available. You may want to save a copy for your records.

Contact point for applicants

Job contact :

Name : DVSA Digital Recruitment Team

Email : Digitalrecruitment@dvsa.gov.uk

Recruitment team

Email : dftrecruitment.grs@cabinetoffice.gov.uk

Further information

If you feel your application has not been treated in accordance with the Recruitment Principles and you wish to make a complaint, in the first instance, you should contact Government Recruitment Services via email: dftrecruitment.grs@cabinetoffice.gov.uk

If you are not satisfied with the response you receive from the Department, you can contact the Civil Service Commission: Visit the Civil Service Commission website [Here](#)

