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# Power Platform Developer

**HM Revenue and Customs** 

Apply before 11:55 pm on Tuesday 28th January 2025



### Reference number

385936

### Salary

£36,320 - £39,234

A Civil Service Pension with an employer contribution of 28.97%

## Job grade

**Higher Executive Officer** 

### **Contract type**

Permanent

#### **Business** area

HMRC - CCG - Risk & Intelligence Services

### Type of role

Digital

# **Working pattern**

Flexible working, Full-time, Job share, Part-time

# Number of jobs available

1

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# Location

Belfast, Birmingham, Bristol, Glasgow, Leeds, Liverpool, Manchester, Newcastle-upon-Tyne

# About the job

### Job summary

Discover a career in your hands at HMRC. Whether you're seeking purpose, growth, or a workplace that gives you a true sense of belonging, hear from some of our employees as they share their story about what it s really like to work at HMRC.

# Y

Visit our <u>YouTube channel</u> to watch the full series and come and discover your potential.

HMRC has one of the largest customer bases and most sophisticated IT estates in the UK. We run the biggest digital operation in Government, providing digital services for around 45 million individuals and 5 million business customers.

RIS Analysis works within the Risk & Intelligence Service (RIS). We exist to shape compliance in HMRC using data, intelligence, analysis, and insight. This is to support the delivery of HMRC's strategic objectives.

The Capability, Resource and Finance Team (CRAFT) within RIS Analysis covers many functions that support, inform, and enable other business areas. This job would suit someone who works well in a digital environment with creatively challenging projects, is comfortable presenting and answering questions from senior leaders and continually looks for ways to improve business processes using the latest IT tools.

# **Job description**

As a Power Platform developer, you will play a key role in the design of innovative IT solutions. You will support RIS Analysis by producing tools to help them do their job. Also, you will produce products that will get used by wider stakeholders, and across HMRC. You will be solving problems in real time, learning, and applying new techniques. It is a great environment for creative, analytical problem solvers.

### **Person specification**

The ideal candidate is someone who has good knowledge of Microsoft's Power Platform. That being Power BI, Power Automate and Power Apps. They will be a fast learner, and someone who has an analytical approach to problem solving. They need to be creative and able to work alone, as well as part of a small team.

This role is suitable for existing HMRC employees who are contractual homeworkers with occasional attendance to the office.

### Responsibilities:-

Develop power platform products to meet user needs.

Follow best practice guidelines and help to improve those guidelines.

Write clean, secure, and well-tested code using Power Query, DAX and Power FX.

Work with stakeholders to refine proposed solutions through product iterations.

Act as first line support for products following release to the business.

Promote developed solutions using live demonstrations.

Help document user guides and identify potential improvements based on customer feedback.

Spot opportunities to use technology to assist in resolving problems.

Coach and mentor team colleagues to use Microsoft 365.

### **Essential Criteria:**

Experience with Microsoft Power Platform applications.

Experience of data modelling and report design.

### **Desirable Criteria:**

Passionate about IT with strong analytical skills.

A logical and creative approach to problem solving, paying close attention to detail.

Ability to prioritise and deliver to agreed due dates.

Understanding of data visualisation standards.

Some knowledge of testing procedures.

User focused understand users and can identify who they are and what

their needs are.

Understanding of accessibility standards.

Good interpersonal skills and willingness to network with stakeholders.

Able to apply best practices and relevant standards.

Self-motivated, professional, and open to continuous learning.

### Technical skills

We'll assess you against these technical skills during the selection process:

Presentation on Power BI

Presentation on Power Apps

Presentation on Power Automate

# **Benefits**

Alongside your salary of £36,320, HM Revenue and Customs contributes £10,521 towards you being a member of the Civil Service Defined Benefit Pension scheme. Find out what benefits a Civil Service Pension provides.

HMRC operates both Flexible and Hybrid Working policies, allowing you to balance your work and personal commitments. We welcome applications from those who need to work a more flexible arrangement and will agree to requests where possible, considering our operational and customer service needs.

We offer a generous leave allowance, starting at 25 days and increasing by as day for every year of qualifying service up to a maximum of 30 days.

Pension - We make contributions to our colleagues Alpha pension equal to at least 28.97% of their salary.

Family friendly policies.

Personal support.

Coaching and development.

To find out more about HMRC <u>benefits</u> and find out what it s really like to work for HMRC <u>hear from our insiders</u> or visit <u>Thinking of joining the Civil</u> Service

# Things you need to know

### Selection process details

This vacancy is using <u>Success Profiles</u> (opens in a new window), and will assess your Experience and Technical skills.

### **How to Apply**

As part of the application process, you will be asked to provide the following:

A name-blind CV including your job history, skills and experience and qualifications - this will be scored.

A 500-word personal statement which should be used to describe how your skills and experience would be suitable for the advertised role, making reference to the essential criteria and person specification outlined in the advert.

You will also be asked to provide a statement addressing the desirable criteria, if applicable, which will not be sifted on, but may be used in the event of a tie-break.

Further details around what this will entail are listed on the application form.

We acknowledge that AI can assist you in your application. Find our guidelines here.

#### Sift

At full sift your CV and your Personal Statement will be assessed, with the successful candidates being invited to interview.

We may also raise the score required at any stage of the process if we receive a high number of applications.

#### **Interview**

During the panel interview, you will be asked to provide 3 separate presentations, 1 on Power BI, 1 on Power Apps and 1 on Power Automate on which you will be assessed. Each presentation should be no more than 10 minutes (30 minutes in total for all 3 presentations). You may be asked follow up questions in relation to each of these presentations. Further information regarding these presentations will be provided prior to the interview, should you reach this stage.

You will also be assessed on an additional experience based question.

Interviews will take place via video link. Sift and interview dates to be confirmed.

### **Eligibility**

Please take extra care to tick the correct boxes in the eligibility sections of your application form. We understand mistakes sometimes happen but if you contact us later than two working days (Monday-Friday) before the vacancy closes, we will not be able to reopen your application for you. If you do make a mistake with your eligibility form, please contact us via: <a href="mailto:unitybusinessservicesrecruitmentresults@hmrc.gov.uk">unitybusinessservicesrecruitmentresults@hmrc.gov.uk</a> Use the subject line to insert appropriate wording for example Please re-open my application 385936 & vacancy closing date [insert date].

To check that you are eligible to apply for this role, <u>please review the</u> eligibility information before submitting your application

### **Reserve List**

A reserve list may be held for up to 12 months from which further appointments may be made for the same or similar roles - if this applies to you, we'll let you know via your Civil Service Jobs account.

### **Merit List**

After interview, a single merit list will be created, and you will only be considered for posts in locations you have expressed a preference for.

Appointments will be made in strict merit order in line with the set number of roles in each location.

### **Criminal Record Check**

Applications received from candidates with a criminal record are considered fairly in accordance with the DBS Code of Practice and the Recruitment of exoffenders Policy.

### **Reasonable Adjustments**

We want to make sure no one is put at a disadvantage during our recruitment process. To assist you with this, we will reduce or remove any barriers where possible and provide additional support where appropriate.

If you need a change to be made so that you can make your application, you should:

Contact the UBS Recruitment team via <u>unitybusinessservicesrecruitmentresults@hmrc.gov.uk</u> as soon as possible before the closing date to discuss your needs.

Complete the Assistance required section in the Additional requirements page of your application form to tell us what changes or help you might need further on in the recruitment process. For instance, you may need wheelchair access at interview, or if you re deaf, a Language Service Professional.

# Important information for existing HMRC contractual homeworkers

This role may be suitable for existing HMRC employees who are contractual homeworkers. Occasional attendance to the office will be required where there is a business need. Please consider the advertised office locations for this role when applying and only select locations from the location preferences section that you can travel to.

#### **Terms and Conditions**

Customer facing roles in HMRC require the ability to converse at ease with members of the public and provide advice in accurate spoken English and/or Welsh where required. Where this is an essential requirement, this will be tested as part of the selection process.

HMRC has a presence in every region of the UK. For more information on where you might be working, review this information on our locations.

The Civil Service values honesty and integrity and expects all candidates to abide by these principles. The evidence you provide in your application must relate to your own experiences.

Any instances of plagiarism or other forms of cheating will be investigated and, if proven, the relevant application(s) will be withdrawn from the process.

Recording of interviews is prohibited unless explicit agreement is sought in line with the UK General Data Protection Regulations.

Questions relating to an individual application must be emailed as detailed later in this advert.

Applicants who are successful at interview will be, as part of pre-employment screening, subject to a check on the Internal Fraud Database (IFD). This check

will provide information about employees who have been dismissed for fraud or dishonesty offences. This check also applies to employees who resign or otherwise leave before being dismissed for fraud or dishonesty had their employment continued. Any applicant s details held on the IFD will be refused employment.

A candidate is not eligible to apply for a role within the Civil Service if the application is made within a 5 year period following a dismissal for carrying out internal fraud against government.

New entrants will join on the minimum of the pay band.

Please note that, if you are applying for roles on a part-time basis, the salary agreed will be pro-rata, reflective of the working hours agreed within your contract.

If you experience accessibility problems with any attachments on this advert, please contact the email address in the 'Contact point for applicants' section.

Feedback will only be provided if you attend an interview or assessment.

### **Security**

Successful candidates must undergo a criminal record check.

People working with government assets must complete <u>baseline personnel</u> security standard (opens in new window) checks.

### **Nationality requirements**

This job is broadly open to the following groups:

**UK** nationals

nationals of the Republic of Ireland

nationals of Commonwealth countries who have the right to work in the UK

nationals of the EU, Switzerland, Norway, Iceland or Liechtenstein and family members of those nationalities with settled or pre-settled status under the <u>European Union Settlement Scheme (EUSS) (opens in a new window)</u>

nationals of the EU, Switzerland, Norway, Iceland or Liechtenstein and family members of those nationalities who have made a valid application for settled or pre-settled status under the European Union Settlement Scheme (EUSS)

individuals with limited leave to remain or indefinite leave to remain who were eligible to apply for EUSS on or before 31 December 2020

Turkish nationals, and certain family members of Turkish nationals, who have accrued the right to work in the Civil Service

Further information on nationality requirements (opens in a new window)

# Working for the Civil Service

The <u>Civil Service Code</u> (opens in a new window) sets out the standards of behaviour expected of civil servants.

We recruit by merit on the basis of fair and open competition, as outlined in

the Civil Service Commission's <u>recruitment principles (opens in a new</u> window).

The Civil Service embraces diversity and promotes equal opportunities. As such, we run a Disability Confident Scheme (DCS) for candidates with disabilities who meet the minimum selection criteria.

The Civil Service also offers a Redeployment Interview Scheme to civil servants who are at risk of redundancy, and who meet the minimum requirements for the advertised vacancy.

### **Diversity and Inclusion**

The Civil Service is committed to attract, retain and invest in talent wherever it is found. To learn more please see the <u>Civil Service People Plan (opens in a new window)</u> and the <u>Civil Service Diversity and Inclusion Strategy (opens in a new window)</u>.

# Apply and further information

This vacancy is part of the <u>Great Place to Work for Veterans (opens in a new</u> window) initiative.

Once this job has closed, the job advert will no longer be available. You may want to save a copy for your records.

# Contact point for applicants

Job contact:

Name: risrecuitmentservice@hmrc.gov.uk

Email: leo.mokhtare@hmrc.gov.uk

Telephone: 03000 547979

Recruitment team

Email: unitybusinessservicesrecruitmentresults@hmrc.gov.

uk

#### **Further information**

Appointment to the Civil Service is governed by the Civil Service Commission s Recruitment Principles. You have the right to complain if you feel there has been a breach of the Recruitment Principles.

In the first instance, you should raise the matter directly via ubsrecruitmentcomplaints@hmrc.gov.uk. If you are not satisfied with the response, you may bring your complaint to the Commission. For further information on bringing a complaint to the Civil Service Commission please visit their website.



