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Infrastructure Engineer (NOC) (Ref:3113)

Ministry of Justice

Apply before 11:55 pm on Friday 28th February 2025

Ministry of
JUSTICE

Reference number

392206

Salary

£41,463 - £52,040

The national salary range is £41,463 - £45,276, London salary range is £47,657 - £52,040. Your salary will be dependent on your base location.

London: £47,457- £56,050 (which may include an allowance of up to £8,393). National: £41,463- £51,675 (which may include an allowance of up to £10,212).

A Civil Service Pension with an employer contribution of 28.97%

Job grade

Senior Executive Officer
SEO

Contract type

Permanent

Type of role

Digital
Information Technology

Working pattern

Flexible working, Full-time, Job share, Part-time

Number of jobs available

1

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Location

East Midlands (England), East of England, London (region), North East England, North West England, Scotland, South East England, South West England, Wales, West Midlands (England), Yorkshire and the Humber

About the job

Job summary

This position is based nationally

Job description

Infrastructure Engineer (NOC)

Location: National*

Closing Date: Monday 28th February

Interviews: w/c 10th March

Grade: SEO

(MoJ candidates who are on a specialist grade, will be able to retain this grade on lateral transfer)

Salary: London: £47,457- £56,050 (which may include an allowance of up to £8,393). National: £41,463- £51,675 (which may include an allowance of up to £10,212).

Working pattern: Full time, part time, flexible working, job share

Contract Type: Permanent

Vacancy number: 3113

*We are currently offering hybrid working which includes 2 days per week in your local office. Office locations can be found [HERE](#)

The Role

We're recruiting for an Infrastructure Engineer - Networks here at [Justice Digital](#), to be part of our warm and collaborative Digital Infrastructure and Security Operations (DISO) team, as part of the Network Operations Centre (NOC) space.

This role aligns against [Infrastructure Engineer](#) from the Government Digital and Data Framework.

NOC is at the forefront of network services and responsible for monitoring and executing daily technical activities needed to manage IT services and support the MoJ IT infrastructure.

These are exciting times at Justice Digital. We have a clear vision - to develop a digitally enabled justice system that works simply for its users - and we're looking for enthusiastic, talented people to help us achieve it.

We're making things better by building adaptable, effective services and making systems that are simple to use for staff and citizens. It can be challenging but it's also important and rewarding.

As well as doing interesting work, we're creating an environment that's great to work in. We provide the opportunity to work with the latest technologies and offer brilliant training opportunities alongside support from expert colleagues. On top of that, you'll find flexible working, an inclusive culture, and a place where your opinion is valued.

To help picture your life at [MoJ Justice Digital](#) please take a look at our [blog](#) and our [Justice Digital Strategy](#)

Key Responsibilities:

Responsible for monitoring and executing daily technical activities needed to manage IT services and support IT infrastructure using the MOJ network monitoring tools (SolarWinds, Juniper MIST, Meraki, Palo Alto SASE, AWS).

Help to build, configure, administer and support network LAN and WiFi technologies and solutions that enable the Ministry of Justice to deliver services across the UK.

Troubleshoot network issues and participate in 3rd line support activities, including out of hours rota.

Support initiatives that deliver workable end-to-end infrastructure solutions.

Communicate with end users and stakeholders to provide timely and accurate information and status updates.

Present recommendations for resolving ticket requests and exercise some independent judgment while developing understanding of the process, policies and risk controls.

Collaborate and consult with peers, colleagues and managers to resolve issues.

Troubleshoot network related problem areas and issues as needed, to resolve operational issues and restore/optimize services.

If this feels like an exciting opportunity, something you are enthusiastic about, and want to join our team please read on and apply!

Person Specification

Essential

Experience in LAN and WiFi network infrastructure. This may include NACS, DNS and DHCP administration.

Prior experience of 2nd line support in a large-scale network, with knowledge of incidents, events, and changes.

Knowledge of strategic tools (e.g. ServiceNow, Mist, Meraki, ISE, SolarWinds) and their relevance to network services.

Ability to develop relationships with MoJ Business Units and technology Teams. Support for business demand and application of technology solutions to meet user need and Ongoing professional development.

Willingness to be assessed against [the requirements](#) for SC clearance

We welcome the unique contribution diverse applicants bring and do not discriminate on the basis of culture, ethnicity, race, nationality or national origin, age, sex, gender identity or expression, religion or belief, disability status, sexual orientation, educational or social background or any other factor.

Our values are Purpose, Humanity Openness and Together. Find out more [here](#) about how we celebrate diversity and an inclusive culture in our workplace.

Person specification

Please refer to attached Job Description

Benefits

Alongside your salary of £41,463, Ministry of Justice contributes £12,011 towards you being a member of the Civil Service Defined Benefit Pension scheme. [Find out what benefits a Civil Service Pension provides.](#)

Access to learning and development

A working environment that supports a range of flexible working options to enhance your work life balance

A working culture which encourages inclusion and diversity

A Civil Service pension with an employer contribution of 28.97%

Annual Leave

Public Holidays

Season Ticket Advance

For more information about the recruitment process, benefits and allowances and answers to general queries, please click the below link which will direct you to our Candidate Information Page.

Link: <https://justicejobs.tal.net/vx/candidate/cms/About%20the%20MOJ>

Things you need to know

Selection process details

How to Apply

Candidates must submit a CV and Mandatory Personal Statement which describes how you meet the requirements set out in the Person Specification above.

In Justice Digital, we recruit using a combination of the [Digital, Data and Technology Capability](#) and [Success Profiles](#) Frameworks. We will assess your Experience, Technical Skills and the following Behaviours during the assessment process:

Working Together

Delivering at Pace

Your application will be reviewed against the Person Specification above by a diverse panel.

Successful candidates who meet the required standard will then be invited to a 1-hour panel interview held via video conference.

Should we receive a high volume of applications, a pre-sift based on Experience in LAN and WiFi network infrastructure. This may include NACS, DNS and DHCP administration and Prior experience of 2nd line support in a

large-scale network, with knowledge of incidents, events, and changes will be conducted prior to the sift.

Should you be unsuccessful in the role that you have applied for but demonstrate the capability for a role at a lower level, we reserve the right to discuss this opportunity with you and offer you the position without needing a further application.

A reserve list may be held for up to 12 months, from which further appointments may be made.

Terms & Conditions

Please review our [Terms & Conditions](#) which set out the way we recruit and provide further information related to the role and salary arrangements.

If you have any questions please feel free to contact recruitment@digital.justice.gov.uk

Feedback will only be provided if you attend an interview or assessment.

Security

Successful candidates must undergo a criminal record check.

Successful candidates must meet the security requirements before they can be appointed. The level of security needed is [security check \(opens in a new window\)](#).

[See our vetting charter \(opens in a new window\)](#).

People working with government assets must complete [baseline personnel security standard \(opens in new window\)](#) checks.

Nationality requirements

This job is broadly open to the following groups:

UK nationals

nationals of the Republic of Ireland

nationals of Commonwealth countries who have the right to work in the UK

nationals of the EU, Switzerland, Norway, Iceland or Liechtenstein and family members of those nationalities with settled or pre-settled status under the [European Union Settlement Scheme \(EUSS\) \(opens in a new window\)](#)

nationals of the EU, Switzerland, Norway, Iceland or Liechtenstein and family members of those nationalities who have made a valid application for settled or pre-settled status under the European Union Settlement Scheme (EUSS)

individuals with limited leave to remain or indefinite leave to remain who were eligible to apply for EUSS on or before 31 December 2020

Turkish nationals, and certain family members of Turkish nationals, who have accrued the right to work in the Civil Service

[Further information on nationality requirements \(opens in a new window\)](#)

Working for the Civil Service

The [Civil Service Code \(opens in a new window\)](#) sets out the standards of behaviour expected of civil servants.

We recruit by merit on the basis of fair and open competition, as outlined in the Civil Service Commission's [recruitment principles \(opens in a new window\)](#).

The Civil Service embraces diversity and promotes equal opportunities. As such, we run a Disability Confident Scheme (DCS) for candidates with disabilities who meet the minimum selection criteria.

Diversity and Inclusion

The Civil Service is committed to attract, retain and invest in talent wherever it is found. To learn more please see the [Civil Service People Plan \(opens in a new window\)](#) and the [Civil Service Diversity and Inclusion Strategy \(opens in a new window\)](#).

Apply and further information

The Civil Service welcomes applications from people who have recently left prison or have an unspent conviction. [Read more about prison leaver recruitment \(opens in new window\)](#).

Once this job has closed, the job advert will no longer be available. You may want to save a copy for your records.

Contact point for applicants

Job contact :

Name :	SSCL Recruitment Enquiries Team
Email :	moj-recruitment-vetting-enquiries@resourcing.soprasteria.co.uk
Telephone :	0345 241 5359
Recruitment team	
Email :	moj-recruitment-vetting-enquiries@resourcing.soprasteria.co.uk

Further information

Appointment to the Civil Service is governed by the Civil Service Commission's Recruitment Principles. If you feel a department has breached the requirement of the Recruitment Principles and would like to raise this, please contact SSCL (Moj-recruitment-vetting-enquiries@gov.sscl.com) in the first instance. If the role has been advertised externally (outside of the Civil Service) and you are not satisfied with the response, you may bring your complaint to the Commission. For further information on bringing a complaint to the Civil Service Commission please visit their web pages: <http://civilservicecommission.independent.gov.uk/civil-service-recruitment/complaints/>

<https://www.jobtrain.co.uk/justicedigital/Job/JobDetail?jobid=598&isPreview=Yes&advert=external>

