





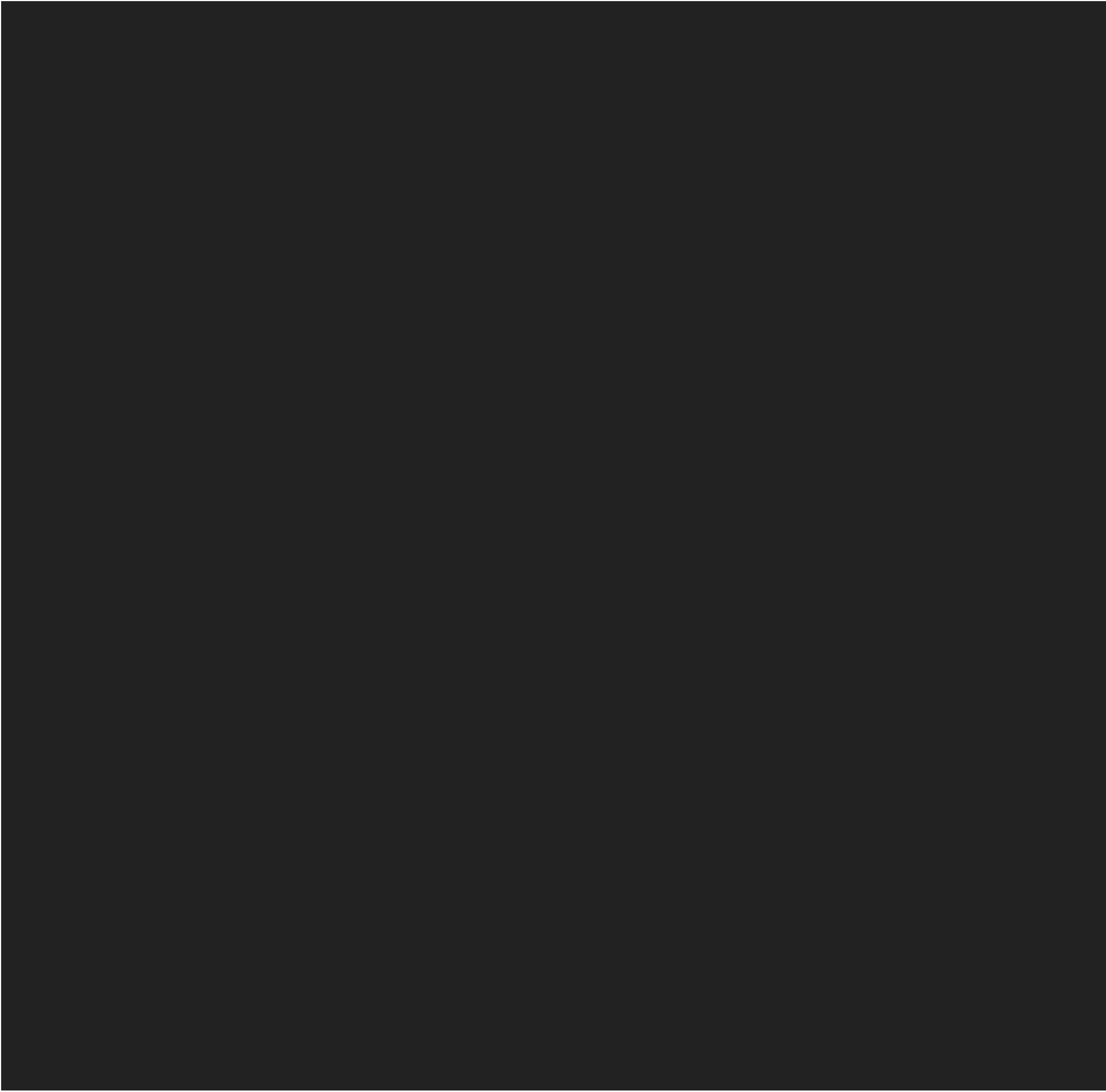


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SEA, LTD -

CANDLE APP

case study

- ▶ SEA, LTD's Candle Safety Testing division processes hundreds of thousands of candles every year
- ▶ Main bottlenecks were pen-and-paper data collection and slow, error prone data entry
- ▶ Lab required an integrated hardware and software solution to maximize efficiency and eliminate transcription errors

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# MY ROLE

- ▶ Learn the lab technician workflow to understand the unique user needs and effectively advocate for them
- ▶ Investigate all bug reports and user issues, turn them into action items for the development team
- ▶ Present bug reports and user research to project team, add approved items to task list
- ▶ Produce mockups of proposed features and enhancements, develop into prototypes