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IRCTCs e-Ticketing Service
Electronic Reservation Slip

WL



PNRs having Fully waitlisted status will be dropped and names of the passengers will not appear on the chart. They are not allowed to board the train. If full waitlisted passengers are found travelling, they will be treated as without ticket and charged as per extant Railway rules.

Transaction ID: 0168762511		PNR No : 2529968996
Train No. & Name: 2533/PUSHPAK EXP		Date of Journey:21-Dec-2009
Class: 2A	Date of Booking:19-Dec-2009 09:03:08 AM	Date of Boarding:21-Dec-2009
From: LUCKNOW NE(LJN)	To : MUMBAI CST(CSTM)	Distance: 1425 KM
Boarding : LUCKNOW NE(LJN)	Resv Upto: MUMBAI CST(CSTM)	Quota: Tatkal
Scheduled Departure: 19:45*	Total Fare : Rs 1847.00	Adult: 1 Child: 0

***Departure time printed on the ERS is liable to change. New time table from 01-11-2009**

SNO.	Name	Age	Sex	Booking Status/Current Status/ Coach No/ Seat No
1.	Renu Suryavanshi	32	Female	CKWL 10/CKWL 10/ / 0000/

Service Charges

1-IRCTC service charge:-Rs 20.00

Important

- PNRs having Fully waitlisted status will be dropped and names of the passengers will not appear on the chart. They are not allowed to board the train. If full waitlisted passengers are found travelling, they will be treated as without ticket and charged as per extant Railway rules.
 - New time table will be effected from 01-11-2009. Departure time printed in ERS is liable to change.
- Customers are requested to check with Railway enquiry.**
- One of the passenger booked on an E-ticket is required to present any of the five identity cards noted below in original during the train journey and same will be accepted as a proof of identity failing which all the passengers will be treated as travelling without ticket and shall be dealt as per extant Railway Rules. Valid Ids:- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt. for their employees.
 - The accommodation booked is not transferable and is valid only if one of the ID card noted above is presented during the journey. The passenger should carry with him the Electronic Reservation Slip print out. In case the passenger does not carry the electronic reservation slip, a charge of Rs.50/- per ticket shall be recovered by the ticket checking staff and an excess fare ticket will be issued in lieu of that.
 - E-ticket cancellations are permitted through www.irctc.co.in by the user. In case e-ticket is booked through an agent, please contact respective agent for cancellations.
 - **For Railway Enquiry Dial 139 or SMS 'RAIL' to 139.**
 - **Jago Yatri Jago.**

For any query toll free no. 1800-111-139

Contact us on:- 24*7 Hrs. Customer Support at 011-23340000 , MON - SAT(10 AM - 6 PM) 011-23345500/4787/4773/5800/8539/8543 , Chennai Customer Care 044 - 25300000.or Mail To: care@irctc.co.in

Rules for Waitlisted E tickets passengers

a) **Status of E-tickets after chart preparation**

1. **Confirmed E ticket** –Wait-listed E- ticket where all passengers are confirmed at the time of charting.
2. **Partially waitlisted/Confirmed/RAC E ticket** - Wait-listed E- ticket where some passengers are

confirmed/RAC and others are wait-listed at the time of charting.

3. **Fully waitlisted E tickets** - Wait-listed E- ticket where all passengers continue to be waitlisted at the time of charting.

b) **Authorization to board the train**

1. Passengers with **Confirmed E ticket** are permitted to board the train. Their names will appear on the chart.
2. Names of passengers with **Partially Waitlisted /Confirmed/RAC** will appear on the chart (including the Waitlisted passengers).
3. PNRs having **Fully waitlisted** status will be dropped and names of the passengers will not appear on the chart. They are not allowed to board the train. If full waitlisted passengers are found travelling, they will be treated as without ticket and charged as per extant Railway rules.

c) **Cancellation rules**

1. **Confirmed E ticket** can be cancelled by passengers through internet before chart preparation only.
2. **Partially waitlisted/Confirmed/RAC E ticket** can be cancelled by passengers through internet before chart preparation only.
3. **Fully waitlisted E tickets** can be cancelled by passenger using internet before chart preparation. After chart preparation it will be cancelled by Railways and money refunded automatically.

d) **Refund rules**

1. After chart preparation, Refunds for **Confirmed/RAC/Partially Waitlisted E ticket** will be processed through TDR process. Customer can file TDR online and refund sanctioned by Railways would be credited back to user/agents account.
2. After chart preparation, **Fully waitlisted E ticket** will be cancelled by Railways and refund shall be credited to user/agents account automatically.

Thank you for using IRCTC's Services.

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