David A. Rodriguez-Jenkins

Pacific Northwest Technologist Puyallup|Seattle|Redmond|Olympia|Tacoma
(253)-441-7999 | davidrodriguezjenkins@gmail.com |github.com/davidrodjen

LANGUAGE AND TECHNOLOGIES

Proficient: C#, ASP.NET Core MVC, HTML5, Java, Entity Framework, Microsoft SQL Server, Visual Studio, VSCode, GitHub

Exposure: Python, JavaScript, C++, PowerShell, Typescript, CSS3, Android Studio

Applications: Office 365 Applications, ServiceNow, Microsoft 365, Microsoft Teams, GitHub Source Control, PowerBi

EDUCATION AND TRAINING

- **Computer Programming AAT, Clover Park Technical College** September 2020
  -Presidents List | GPA 3.97 | .NET Developer Certification 2020

- **Bachelor of Arts, University of Washington**   June 2013
  -Presidents List | GPA 3.01

WORK EXPERIENCE

DXC Technologies- Redmond Microsoft Campus-Seattle, WA   **February 2020- Present**
Senior Field Technician IT/Audio Visual

Self-manages time and equipment under directive of senior regional managers. Engages in remote and onsite IT solutions, Quick Assist and streamlined solutions via accessible technical libraries of documentation. Solves a variety of issues regarding VPN connections and application hang/crash/freeze. Perform client and contract requests by traveling abroad to perform onsite training. Flexible and assumes team leadership roles pertaining to special onsite conference support and application of technical documents. Signal flow expertise pertaining to Microsoft Conference standardization with both new and legacy control devices. Remote services through Crestron system programming utilizing IP address access. Featured in Microsoft IT Blog

Compass Group PLC- Redmond Microsoft Campus-Seattle, WA   **July 2015- March 2020**
Audio Visual Technician/Preventative Maintenance Tier 1

Performs upkeep of equipment and assets using a timely and precise method. Sets up audio equipment using power tools. Inspect technologies and electrical equipment to insure first time quality. Daily use of company inventory control programs. Manage personal equipment inventory utilizing basic coding applications for programming behind network services. Provides onsite technical support for the Microsoft Campus ensuring seamless utilization of conference and private spaces. Having a thorough understanding of audio and visual systems. Troubleshoot and problem solve breaks in connection and repair systems; use of network tools to correct connection issues. Connect and network with clients from both national and international sites, assist in client day-to-day functions and provide immediate support when necessary. Monitors project tracking through PowerBi and Excel.

The Seattle Gym- Seattle, WA   **September 2013- June 2015**
Resident Videographer

Conducted LiveStream Media Studio sessions capturing real-time footage for exercise video programs. Managed all teams associated with Videography program. Assembled and fixed exercise equipment using various types of hand, power, and pneumatic tools. Inspected videos and used live editing software to direct, cut and assemble footage to insure 100% customer satisfaction.

General Manager/Billing Coordinator
Led a service team of 35 employees. Collaborated with team members to streamline processes and improvements. Led monthly safety meetings, and daily stand-up meetings. Daily use of Microsoft Excel, Word, and Outlook. Ran individual improvement meetings for each team member and verified each employee had appropriate certifications. Monitored, inspected, and engaged in over 3200 billing accounts. Boosted team morale by recognizing individuals

SPECIAL PROJECTS

FoodTruck: C# MVC Web Application designed for a mobile restaurant. Project uses ASP.NET Core Identity with an object oriented design and local storage database system. | github.com/davidrodjen/FoodTruck

BlogIT: C# MVC Web Application designed as a blogsite for social media. Project uses ASP.Net Core Identity with various API's integrated to allow media upload and control. | github.com/CourtneyHutchin/BlogIT

Paradise Player: Android Application designed as a native and integrated multimedia player application for android devices. Original coded and designed navigation cues and event handlers to navigate and load originally crafted music pieces for example connectivity | github.com/davidrodjen/ParadisePlayer

Howler: Project exploring injecting various frameworks into websites for business application. This was a project designed to test the bootstrap framework and Howler, a music API. Music is self-designed. | github.com/davidrodjen/HowlerFinal

BankWithUs: Banking application using Database migrations and implementing login validation github.com/CourtneyHutchin/BankWithUs