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PROFESSIONAL SUMMARY

Accomplished entrepreneur with proven history of success in HVAC installation and service with a focus on continual improvement. Manage and strengthen internal structures to keep organization agile and responsive for changing demands. Expert in personnel, financial and program management. Budding junior developer looking for a long-term fit to further develop my programming skills and add value to your organization and their customers.

SKILLS

- Specifications verification
- Quality assurance
- Customer relations

Sales

- Troubleshooting
- JavaScript app development

EXPERIENCE

Owner/Operator May 2016 - Current

DSI HVAC | Magna, Utah

- Handled all administrative requirements, including records management, legal compliance, and tax submissions.
- Developed customer base by delivering consistent customer service.
- Increased company business with skilled use of marketing, advertising, and social media.
- Created useful partnerships through remote and face-to-face networking.
- Controlled day-to-day operations, including setting schedules and managing employees.
- Built competitive edge with well-planned growth and strategic business development.

Refrigeration Mechanic

May 2011 - May 2016

KHI MECHANICAL | West Valley City , UT

- Connected pipe to functional components of water, power, and refrigeration systems.
- Detected performance problems and faults by observing systems in operation.
- Coordinated inventories for repair and maintenance work, including ordering and organizing materials and supplies.
- Updated customers' records with completed repairs, parts replacements, and diagnoses.

EDUCATION

University of Utah, Salt Lake City, UT

June 2021

• Trilogy Education Services, Full-stack web design certification