

DAVID SCALES

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EXPERIENCE

IT Systems Administrator

EMH Technology

📅 06/2024 - 09/2024

- Configured and deployed end-user PCs
- Automated tasks using scripts
- Provided daily IT support, account management, troubleshooting
- Assisted with system updates, patching, and documentation
- Delivered frontline technical support across hardware, software, and networks

Front and Back House Operative

Nando's Stevenage

📅 05/2023 - 01/2024

- Adapted to multiple roles across customer service and back-of-house operations

Stock Count Manager

WIS International

📅 09/2018 - 07/2021

- Managed inventory teams and prepared daily stock accuracy reports

Employee

McDonald's Stevenage

📅 06/2015 - 04/2018

- Trained across operational stations and supported deliveries

EDUCATION

B.Sc. Computer Science (Upper Second Class)

University of Hertfordshire

📅 09/2021 - 06/2024 📍 Hertfordshire, United Kingdom

PROJECTS

React Projects

📅 01/2021

React Projects that include various interactive applications and websites.

- Multiplayer coding game
- Language learning app
- Rugby charity website
- Finance tracker

Cybersecurity

📅 01/2021

Dissertation on web application vulnerabilities and mitigation.

- Dissertation on SQL Injection
- XSS Injection
- NoSQL Injection with mitigation strategies

Robotics

📅 01/2021

Engaged in robotics projects involving programming and system designs.

- Programmed robots for line following
- Arduino comms & temperature systems

Machine Learning

📅 01/2021

Machine learning projects focused on various predictive analyses.

- Heart disease prediction
- Parkinson's detection
- Rock vs Mine classification

SUMMARY

Computer Science graduate with a background in retail and hospitality.

SKILLS

Soft Skills

Customer service

Teamwork and Collaboration

Time Management

Attention to detail

Problem solving

Reliability and punctuality

Languages

SQL

Python

JavaScript

React

Java

Tools

MongoDB

Git

GitHub

Operating Systems

Windows

Linux