Let's YELP to Open Restaurants

Team 8

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Our Dataset:

We have used the <u>Yelp (https://www.kaggle.com/yelp-dataset/yelp-dataset/version/6)</u> dataset from Kaggle, which is a subset of Yelp's businesses, reviews, and user data.

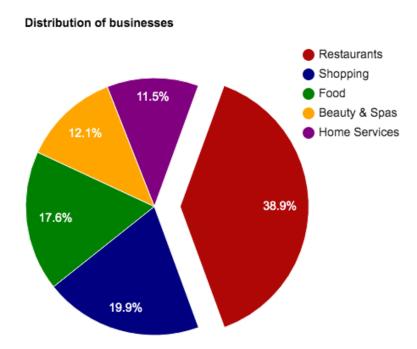
It gives us information about businesses across 11 metropolitan areas in 4 countries.

```
%%bq query -n Restaurant number piechart
SELECT
 category name,
 COUNT(*) AS number
FROM (
 SELECT
  business id,
  name,
  SPLIT(categories,";") AS category
 FROM
  'team-8-bs-770-b.Yelp.Yelp business'),
 UNNEST( category ) AS category name
GROUP BY category name
ORDER BY number DESC
LIMIT 5
# First, we clean the data from the "Yelp business" database and unnest the array of category column of each busines
# Then we select the name and the number of categories using group by.
# The output gives us the total number of businesses present in the top 5 business categories.
```

%%chart pie --data Restaurant_number_piechart title: Distribution of businesses colors: ['af0606', 'navy', 'green', 'orange', 'purple'] height: 600 width: 800 pieStartAngle: 20 slices:

0:

offset: .2



From the output and the pie chart, "Restaurants" is clearly the most prevalent business in the database, which comprises 38.9% of the top 5 categories - which is more than double of the second category "Shopping". This is the reason we only decided to focus on businesses which belong to the category "restaurants".

NOTE: The category "Food" is an atypical category. Restaurants, shopping and other category of business may contain the "Food" category.

Business Problem:

Our **aim** is to recommend to investors:

- 1. Top 3 cities to open restaurants in
- 2. Unique combination of possible **cuisines and attributes** that would make the restaurant popular in each city respectively

We will be basing these recommendations on star ratings, check-ins and feedback given by the customers.

Quick Look:

Here is a quick look at the 4 tables we used for this analysis:

1. The "Yelp_business" table which gave us basic information about the restaurants.

%%**bq** query SELECT *

FROM 'team-8-bs-770-b.Yelp.Yelp_business' WHERE categories LIKE ('%Restaurants%') LIMIT 5

business_id	name	neighborhood	address	city	state	postal_code	latitude	
ppoOoE1YTERcWdFfh25qHQ	"Upper Crust Famously Fresh Baguettes"		"Toronto Pearson International Airport, Terminal 1, After- Security (USA), Level 2 Gates."	Mississauga	ON		43.6799150875	-7
ECUSa_fHQVLvG5Dg2d0M5w	"Burger King"	Saint-Laurent	"Pierre Elliott Trudeau Airport"	Montréal	QC		45.4561357168	-7
a2Kt_hXNlBIM_ZlpUVfm2A	"Gourmet Bitches"	Downtown Core	""	Toronto	ON		43.653226	
RGVanstTVdGptTJD-FQTpw	"Cabine M"	Dorval	"Zone Internationale de l'aéroport Montréal- Trudeau, porte 52, Restaurant de Louis François Marcotte."	Dorval	QC		45.45	
2aWV8Rx4TwtB0x2pfIPNxA	"Restaurant Houston Steaks et Cotes Levees"	Dorval	"Aeroport Trudeau Montreal, US Departures Side"	Dorval	QC		45.4560993506	-7

(rows: 5, time: 0.7s, 32MB processed, job: job_d4A1SVf9SG9zkiYo2LdH4nQImeP0)

2. The "Yelp_Checkins" table which gave us information about the number of checkins at restaurants.

```
%%bq query

SELECT *

FROM `team-8-bs-770-b.Yelp.Checkins`
LIMIT 5
```

business_id	weekday	hour	checkins
uU8up3hGwW9qnzQD1HZsMQ	Fri	0:00	1
rXUZNVlpWMV5ORDDSguOEQ	Fri	0:00	3
0Myf2fOlXXNHgIuPZoOlsA	Fri	0:00	2
mc5Ha4QyQZvU7fzr-ubhhw	Fri	0:00	5
u0wSFmWfg7IFJRl-WdSrNQ	Fri	0:00	1

(rows: 5, time: 0.5s, 170MB processed, job: job_sG5TbX3X9wPaixJv0ES7W1plj_yy)

3. The "Attributes" table which gave us information about what attribute/service is provided by each restaurants.

%%**bq** query

SELECT *

FROM `team-8-bs-770-b.Yelp.Attributes`
LIMIT 5

business_id	Business Accepts Credit Cards	BusinessParking_garage	WheelchairAccessible	BikeParking	\mathbf{A}
UlI0TksGFiIXtcbtg2KalQ	Na	Na	Na	Na	
NS6sflNa3aqP74iDzIDB9g	Na	Na	Na	Na	
fHCf4N3K7Ul8TLj6z5CKFQ	Na	Na	Na	Na	ŗ
gXjcL8ZDCpFG1J8pxaxdFA	Na	Na	Na	Na	
R06MTQpLNdsnr5wrCkMXfQ	Na	Na	Na	Na	

•

(rows: 5, time: 0.6s, 8MB processed, job: job_ec1j9z57fho72auJ1micF-pi9dzy)

4. The "Yelp_reviews" table which gave us information about what feedback customers have left for each of the restaurants.

SELECT *
FROM `team-8-bs-770-b.Yelp.Yelp_reviews`
LIMIT 5

%%**bq** query

review_id	user_id	business_id	stars	date	text	use
8UIishPUD92hXtScSga_gw	u0LXt3Uea_GidxRW1xcsfg	gkCorLgPyQLsptTHalL61g	4	2015- 10-27	Always drove past this coffee house and wondered about it. BF and I finally made the stop to try this place out. Cute, quaint coffee shop with nice muskoka chairs outside. BF ordered an ice coffee and really enjoyed it! Guess we will be back again!	
zEDdYhDYYfvd8bSQqpe_ww	u0LXt3Uea_GidxRW1xcsfg	0-yj2jtzLUHG2b7PpEHyog	4	2010- 01-15	Hidden in the east end of the Danforth, who knew there would be a little Ethiopian community? The decor is definitely interesting. Although, the outside has lots of lights as decoration, the inside is kind of dark. The red lighting and orange menu makes it hard to read. The food is not bad. Although they tell you that the vegetarian platter is only for one person - this platter is definitely made for sharing!	

couple weeks ago. Almost forgot to Yelp it. Guess that shows how memorable it was. It struck me as a typical chain restaurant. 2013-The food was tL2pS5UOmN6aAOi3Z-qFGg O9LDS66IUKIBkGz uFZKWQ 3 6111Gupx2U-O7YY5WNIMbw 07-17 bland and unmemorable as was the staff. Would I return? I suppose so. Nothing special here but it'll do for a quick lunch or dinner. I am familiar with other Big 5 locations but was new to this store. My husband was looking for new softball cleats so we headed over to do some shopping. We waited for a while for someone to help us in the shoe 2011vGvpRRFbWsQIzbGYYfUOPg6 COf1mXwa8tnQgBnuQFvQ 3 Jt4u7qnfrk35buainfOuGA department 09-04 and we eventually had to seek someone out. My husband found what he was looking for and their prices seemed to be very reasonable. I will probably return here when I'm in the market for this type of product. K0STdHe9SFRCmN9L58J9Gg aD263WOD4RShoqgvVhcKqQ igU-mCXzyn-gmwSzJgeMEQ3 2016-The Pizza 02-25 Kitchen is located on the corner of Hacienda and

I ate here a

S.Fort Apache. It is in the

Walmart Plaza. Easy to find. We arrived there around 6pm for dinner. We were the only people there for a few minutes and then a few more customers cam in. It was not that busy Wednesday night at dinner time. You stand in line while they prepare your pizza just like you were at a sandwich shop or a burrito spot. After you pick all of your toppings it goes in the oven and you go sit down. When the pizza is cooked a server brings it to your table. \$8.00 for unlimited toppings is great. They had plenty of fresh toppings to choose from. Unfortunately the were out of whole wheat dough. They lose one star for running out of product. The pizza crust was very thin, so it cooked quickly. They also have vegan cheese, meats, and gluten free dough. Overall the pizza was good, the service was good, and the

(rows: 5, time: 0.7s, 3GB processed, job: job_V58o_CuKBiknhApuSv0FF__6C0p2)

Here's a look at how the star ratings are distributed for restaurants around the world:

%%**bq** query --n star_distribution

SELECT stars, count(stars) AS Number_Of_Restaurants FROM `team-8-bs-770-b.Yelp.Yelp_business` WHERE categories LIKE ('%Restaurants%') GROUP BY stars ORDER BY stars

In this snippet of code, we are trying to find out how many restaurants fall under each star category, respectively.

%%chart columns --data star distribution

title: Distribution of stars for restaurants

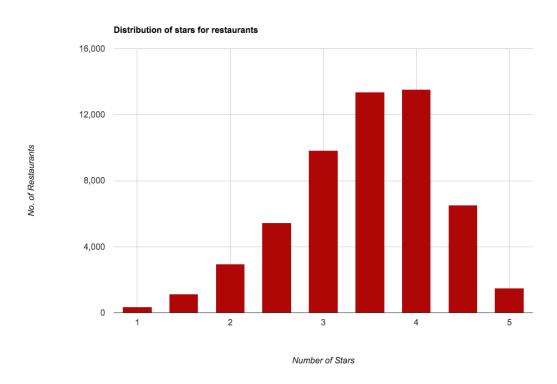
height: 800 hAxis:

title: Number of Stars

vAxis:

title: No. of Restaurants

legend: 'none' colors: ['af0606']



This chart shows us that most restaurants fall between 3 to 4.5 stars.

```
%%bq query

SELECT ROUND(avg(stars),1) AS avg_stars
FROM `team-8-bs-770-b.Yelp.Yelp_business`
WHERE categories LIKE ("%Restaurants%")

avg_stars
```

3.5

(rows: 1, time: 0.5s, 10MB processed, job: job_RLZ9ngv1z6BFpgzJDuTL-CKd0aPo)

On further calculation, we found out that the average star rating for restaurants around the world is 3.5.

Choosing the top 3 cities to open restaurants in:

%%**bq** query -n Most Visited Cities Restaurants

SELECT city,average_checkins FROM 'team-8-bs-770-b.Saved_queries.chosen_cities' ORDER BY average_checkins DESC limit 5

- # This Query selects the city and their respective average check-ins per restaurant per week.
- # It then organizes the data by average check-ins per restaurant in descending order.
- # We will easily see which 5 cities have the most number of average check-ins per week.

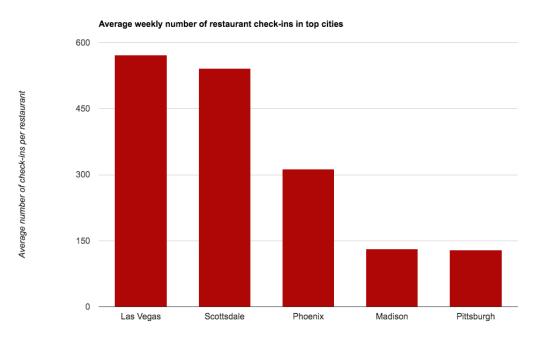
%%chart columns --data Most_Visited_Cities_Restaurants

title: Average weekly number of restaurant check-ins in top cities

height: 800 hAxis: title: 'City' vAxis:

title: 'Average number of check-ins per restaurant'

legend: 'none' colors: ['af0606']



We created a columns chart to visualize the variation in check-ins for each of the cities. We plotted the city names on the x-axis and the average check-in per restaurant on the y-axis. Since the data was organized by the average check-ins per restaurants per week in descending order, we can conclude that the 5 cities shown above have the most check-in per restaurant, and from these, we narrowed our scope down to 3 cities, namely: **Las Vegas, Scottsdate and Phoenix**. These are the cities our team decided to further investigate and open restaurants in, as it shows that there is a significant demand for restaurants in general in these 3 cities.

Choosing top tags (attributes and cuisines) for Las Vegas:

```
%%bq query

SELECT string_field_0 AS category, COUNT(string_field_0) AS category_count
FROM (SELECT
business_id,
name,
SPLIT(categories,";") AS category
FROM
`team-8-bs-770-b.Yelp.Yelp_business`
WHERE city = 'Las Vegas' AND categories LIKE '%Restaurants%'),
UNNEST( category ) AS string_field_0
WHERE string_field_0 NOT IN ('Restaurants', 'Food')
GROUP BY category
ORDER BY category_count DESC
LIMIT 10
```

First, we use this code snippet to figure out the top 10 tags that appear most often in Las Vegas.

category	category_count
Fast Food	884
Nightlife	808
American (Traditional)	774
Bars	763
Mexican	758
Sandwiches	655
Pizza	613
American (New)	574
Burgers	531
Chinese	429

(rows: 10, time: 1.1s, 10MB processed, job: job_2873hgzppxsbmys9WMK9DGCnvZm7)

```
%%bq query --n top tags for lasvegas
SELECT
each cat,
ROUND((SUM(total checkins)/COUNT(business id)),2) AS avg checkins per category
 'team-8-bs-770-b.Final Tables.LasVegas Final'
WHERE
 each cat IN ('Fast Food',
  'Nightlife',
 'American (Traditional)',
  'Bars',
  'Mexican',
  'Sandwiches',
  'Pizza',
  'American (NEW)',
  'Burgers',
  'Chinese')
GROUP BY
each cat
HAVING
 AVG(stars) > 3.5
ORDER BY
avg checkins per category DESC
```

- # Next, we are trying to find out which tags, amongst the top 10 most frequently occurring tags, help restaurants perform well in Las Vegas.
- # Our definition for good performance = having the highest number of average checkins per week & higher than avera ge star ratings (3.5).

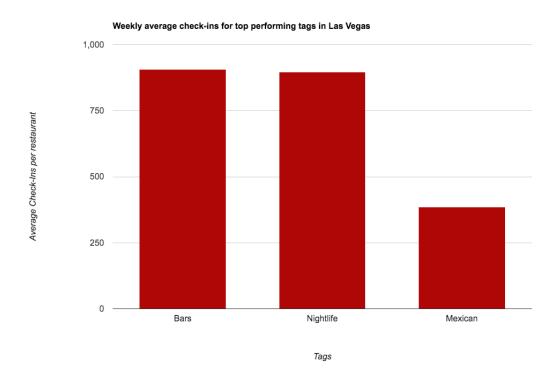
%%chart columns --data top_tags_for_lasvegas

title: 'Weekly average check-ins for top performing tags in Las Vegas'

height: 800 hAxis: title: 'Tags' vAxis:

title: 'Average Check-Ins per restaurant'

legend: 'none' colors: ['af0606']



From the graph above, we can see that in Las Vegas, restaurants that usually perform well are the ones which boast these 3 tags: "Bars", "Nightlife" and "Mexican".

Thus, we recommend a restaurant which would serve Mexican food, have a bar and host nightlife.

Choosing top tags (attributes and cuisines) for Phoenix:

```
%%bq query

SELECT string_field_0 AS category, COUNT(string_field_0) AS category_count
FROM (SELECT
   business_id,
   name,
   SPLIT(categories,";") AS category
   FROM
   `team-8-bs-770-b.Yelp.Yelp_business`
   WHERE city = 'Phoenix' AND categories LIKE '%Restaurants%'),
   UNNEST( category ) AS string_field_0
WHERE string_field_0 NOT IN ('Restaurants', 'Food')
GROUP BY category
ORDER BY category_count DESC
LIMIT 10
```

First, we use this code snippet to figure out the top 10 tags that appear most often in Phoenix.

category	category_count
Mexican	677
Fast Food	585
Sandwiches	561
American (Traditional)	475
Nightlife	435
Bars	418
Pizza	414
Breakfast & Brunch	377
Burgers	367
American (New)	362

(rows: 10, time: 0.6s, 10MB processed, job: job kl3wlFiHWhBattsUs5OrUsyGLWzA)

```
%%bq query --n top tags for phoenix
SELECT
category,
ROUND((SUM(total checkins)/COUNT(business id)),2) AS avg checkins per category
 'team-8-bs-770-b.Categories By City.Phoenix in process2'
WHERE
 category IN ('Mexican',
  'Fast Food',
 'Sandwiches',
  'American (Traditional)',
  'Nightlife',
 'Bars',
  'Pizza',
  'Breakfast & Brunch',
  'Burgers',
  'American (New)')
GROUP BY
category
HAVING
 AVG(stars) > 3.5
ORDER BY
avg checkins per category DESC
```

- # Next, we are trying to find out which tags, amongst the top 10 most frequently occurring tags, help restaurants perform well in Phoenix.
- # Our definition for good performance = having the highest number of average checkins per week & higher than avera ge star ratings (3.5).

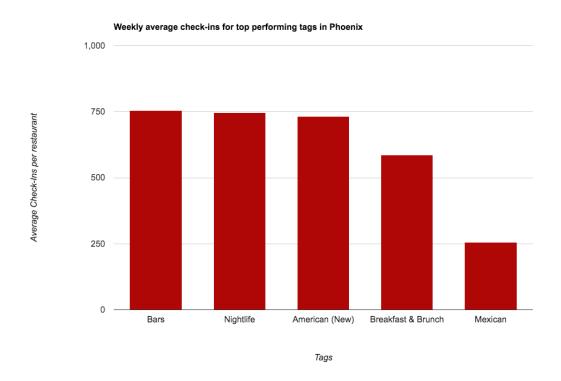
%%chart columns --data top_tags_for_phoenix

title: 'Weekly average check-ins for top performing tags in Phoenix'

height: 800 hAxis: title: 'Tags' vAxis:

title: 'Average Check-Ins per restaurant'

legend: 'none' colors: ['af0606']



From the graph above, we can see that in Phoenix, restaurants that usually perform well are the ones which boast these 5 tags: "Bars", "Nightlife", "American(new)", "Breakfast & Brunch" and "Mexican".

Thus, we recommend a restaurant which would serve either Mexican or American food, have a bar, host nightlife and have an option of serving Breakfast/Brunch.

Choosing top tags (attributes and cuisines) for Scottsdale:

```
%%bq query

SELECT string_field_0 AS category, COUNT(string_field_0) AS category_count
FROM (SELECT
  business_id,
  name,
  SPLIT(categories,";") AS category
FROM
  `team-8-bs-770-b.Yelp.Yelp_business`
  WHERE city = 'Scottsdale' AND categories LIKE '%Restaurants%'),
UNNEST( category ) AS string_field_0
WHERE string_field_0 NOT IN ('Restaurants', 'Food')
GROUP BY category
ORDER BY category_count DESC
LIMIT 10
# First, we use this code snippet to figure out the top 10 tags that appear most often in Scottsdale.
```

category	category_count
Nightlife	342
Bars	331
American (New)	286
Sandwiches	239
American (Traditional)	225
Breakfast & Brunch	190
Italian	169
Pizza	161
Fast Food	152
Mexican	146

(rows: 10, time: 1.6s, 10MB processed, job: job pxRkRzMN5iMax9JE--61Lz2DZUUp)

```
%%bq query --n top tags for scottsdale
SELECT
 each cat,
 ROUND((SUM(total checkins)/COUNT(business id)),2) AS avg checkins per category
 'team-8-bs-770-b.Categories By City.Scottsdale in process2'
WHERE
 each cat IN ('Mexican',
  'Fast Food',
  'Sandwiches',
  'American (Traditional)',
  'Nightlife',
  'Bars',
  'Pizza',
  'Breakfast & Brunch',
  'Italian',
  'American (New)')
GROUP BY
 each cat
HAVING
 AVG(stars) > 3.5
ORDER BY
 avg checkins per category DESC
```

- # Next, we are trying to find out which tags, amongst the top 10 most frequently occurring tags, help restaurants perform well in Scottsdale.
- # Our definition for good performance = having the highest number of average checkins per week & higher than avera ge star ratings (3.5).

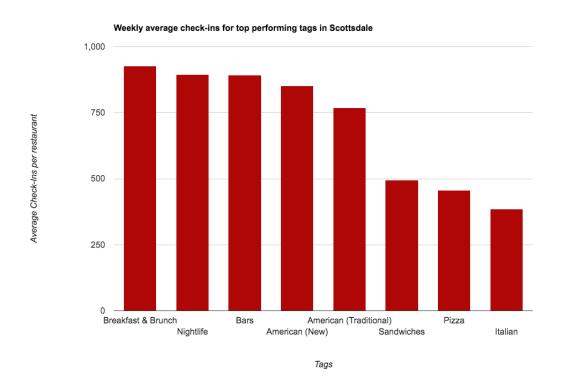
%%chart columns --data top_tags_for_scottsdale

title: 'Weekly average check-ins for top performing tags in Scottsdale'

height: 800 hAxis: title: 'Tags' vAxis:

title: 'Average Check-Ins per restaurant'

legend: 'none' colors: ['af0606']



From the graph above, we can see that in Phoenix, restaurants that usually perform well are the ones which boast these 5 tags: "Breakfast & Brunch", "Nightlife", "Bars", "American(new)", "American (Traditional)", "Sandwiches", "Pizza" and "Italian".

Thus, we recommend a restaurant which would preferably serve American food or alternatively, Italian food, have a bar, host nightlife and most importantly, serve Breakfast/Brunch.

Offering what attributes/services increases average star rating for restaurants round the world?

%%bq query --n star_attribute SELECT 'all false' AS attributes, AVG(stars) AS avg star FROM 'team-8-bs-770-b.attributes new.8 attributes cleaned' WHERE BusinessAcceptsCreditCards = FALSE AND BusinessParking garage = FALSE AND WheelchairAccessible = FALSE AND BikeParking = FALSE AND Alcohol = FALSEAND HappyHour = FALSEAND OutdoorSeating = FALSE UNION ALL SELECT 'BusinessAcceptsCreditCards' AS attributes, AVG(stars) AS avg star FROM 'team-8-bs-770-b.attributes new.8 attributes cleaned' WHERE BusinessAcceptsCreditCards = TRUE UNION ALL SELECT 'BusinessParking garage' AS attributes, AVG(stars) AS avg star FROM 'team-8-bs-770-b.attributes new.8 attributes cleaned' WHERE BusinessParking garage = TRUE UNION ALL SELECT 'Wheelchair Accessible' AS attributes, AVG(stars) AS avg star FROM 'team-8-bs-770-b.attributes new.8 attributes cleaned' WHERE WheelchairAccessible = TRUE UNION ALL SELECT 'BikeParking' AS attributes, AVG(stars) AS avg star FROM 'team-8-bs-770-b.attributes new.8 attributes cleaned' WHERE BikeParking = TRUE UNION ALL SELECT 'Alcohol' AS attributes, AVG(stars) AS avg star FROM 'team-8-bs-770-b.attributes new.8 attributes cleaned' WHERE Alcohol = TRUE UNION ALL SELECT 'HappyHour' AS attributes, AVG(stars) AS avg star FROM 'team-8-bs-770-b.attributes new.8 attributes cleaned'

WHERE HappyHour = TRUE

UNION ALL

SELECT 'OutdoorSeating' AS attributes, AVG(stars) AS avg star

FROM `team-8-bs-770-b.attributes_new.8_attributes_cleaned`

WHERE OutdoorSeating = TRUE

ORDER BY avg_star DESC

The query above selects the star rating for the restaurants where only one attribute/service is provided (TRUE), while others are kept constant at FALSE.

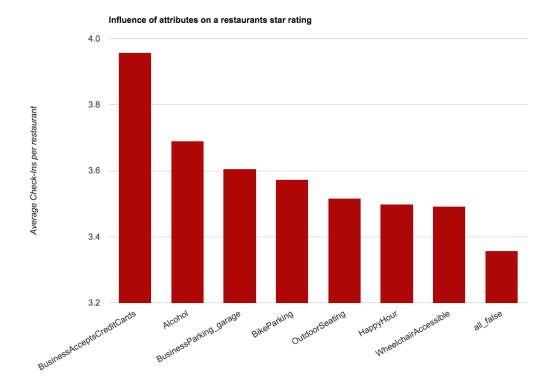
%%chart columns --data star attribute

title: 'Influence of attributes on a restaurants star rating'

height: 800 hAxis: title: vAxis:

title: 'Average Check-Ins per restaurant'

legend: 'none' colors: ['af0606']



Apart from personalized recommendations for each city, we studied eight attributes/services - which when provided - help a restaurant perform better, globally.

We analyzed them to find out the extent to which each attribute contributed to the star ratings.

The results show that the attribute pertaining to businesses accepting credit cards as payment, has the biggest influence on the star rating, followed by their ability to provide "alcohol" and a "parking garage", while the presence of "wheelchair accessibility" almost has no contribution to the star rating.

Most frequently occuring words in reviews

We separated the review words into two groups, those which were in the "bad reviews", the customers who wrote these gave the restaurant 1 or 2 stars and "good reviews" these customers gave 4 or 5 stars.

%%bq query
SELECT count(words) repetition, Description
FROM `team-8-bs-770-b.Saved_queries.ReviewSplit`
, UNNEST(words) as Description
group by Description,stars
having stars=1 or stars=2
order by repetition desc

repetition	Description
1855059	the
1827348	the
1402665	and
1246064	and
1221039	to
1100597	I
986903	to
975064	I
970725	a
961279	was
958589	a
899998	was
719521	
701362	
609810	of
595826	of
506871	for
483133	for
446160	it
439296	it
429597	in
397923	that
388488	in
387349	is
377836	we

(rows: 1685523, time: 0.2s, cached, job: job_B4pfKyNq9Dk4X_Akuhk56GzR9D3a)

%%bq query
SELECT count(words) repetition, Description
FROM `team-8-bs-770-b.Saved_queries.ReviewSplit`
, UNNEST(words) as Description
group by Description,stars
having stars=4 or stars=5
order by repetition desc

repetition	Description
4413477	the
4241636	the
3993442	and
3382928	and
2716909	a
2509029	a
2222617	I
2125090	I
2091703	to
1937153	to
1863690	was
1760504	was
1737129	
1693709	
1606134	is
1549401	of
1532377	of
1310822	is
1127745	for
1113970	in
1105102	for
968487	The
962445	in
943523	with
925157	it

(rows: 3407265, time: 21.4s, 2GB processed, job: job ULOT61hg tkatD5ANb8wWHAFfOvE)

Once this was done we used another software to clean the data, eliminate connectors, to highlight the words which are most commonly used in each type of reviews respectively - the good and the bad. These reults were used to come up with 2 word clouds - one showing the most frequently occurring words in 4-5 star reviews, and the other showing the most frequently occurring words in 1-2 star reviews.