# **Multi-Channel E-commerce Management Portal**

# **Project Overview**

### **Tech Stack**

• **Database**: Neon (PostgreSQL)

• Version Control: Git

• **Deployment**: Railway App

• Channels: Best Buy, Amazon, Shopify

# **Core Requirements**

- Modular architecture for isolated sales data processing
- Real-time dashboards for sales, inventory, and product performance
- Al-powered analytics and insights
- High-end, professional interface

# **System Architecture**

# 1. Database Schema (Neon PostgreSQL)

sql		

```
-- Core Tables Structure
-- Channels
channels (
id, name, api_config, status, created_at, updated_at
-- Products (Master catalog)
products (
id, sku, name, description, brand, category,
 base_price, cost, weight, dimensions, created_at
-- Channel-specific product mappings
channel_products (
id, product_id, channel_id, channel_sku,
 channel_price, status, sync_status
-- Inventory
inventory (
id, product_id, channel_id, quantity,
 reserved_quantity, last_updated
-- Sales Orders
sales_orders (
id, channel_id, channel_order_id, customer_info,
 order_date, status, total_amount, items, shipping_info
-- Order Items
order_items (
id, order_id, product_id, quantity,
 unit_price, total_price
-- Analytics Tables
daily_sales_summary (
 date, channel_id, product_id, quantity_sold,
 revenue, profit, avg_order_value
```

```
-- Al Insights
ai_insights (
id, type, data, confidence_score,
generated_at, status
)
```

# 2. Application Structure



### Phase 1: Foundation & Core Infrastructure (Weeks 1-3)

#### **Deliverables:**

- Database schema design and implementation in Neon
- Basic authentication and user management
- Core API structure with modular architecture
- Git repository setup with branching strategy
- Railway deployment pipeline
- Basic frontend shell with routing

#### **Key Tasks:**

- Set up Neon database with optimized schema
- Implement database migrations and seeding
- Create base API controllers and middleware
- Set up TypeScript configuration
- Configure Railway deployment with environment management
- Design and implement authentication system

# Phase 2: Channel Integrations (Weeks 4-6)

#### **Deliverables:**

- Amazon Seller Central API integration
- Shopify API integration
- Best Buy Partner API integration
- Data synchronization services
- Error handling and logging system

### **Key Tasks:**

- Implement OAuth flows for each platform
- Create data mapping services for product catalogs
- Build order import/sync mechanisms
- Implement inventory synchronization
- Create webhook handlers for real-time updates

• Add comprehensive error tracking

### **Phase 3: Sales Data Processing Module (Weeks 7-9)**

#### **Deliverables:**

- Isolated sales data processing engine
- Order management system
- Sales reporting infrastructure
- Data validation and cleansing

#### **Key Tasks:**

- Build modular sales processing pipeline
- Implement order status tracking
- Create sales aggregation services
- Add data quality checks and validation
- Build sales reporting APIs
- Implement audit trails

### Phase 4: Dashboard Development (Weeks 10-12)

#### **Deliverables:**

- Real-time sales dashboard
- Interactive charts and visualizations
- Key performance indicators (KPIs)
- Responsive design for all devices

#### **Key Tasks:**

- Design dashboard UI/UX
- Implement real-time data streaming
- Create interactive charts (sales trends, channel performance)
- Build KPI calculation engine
- Add filtering and date range selection
- Optimize for mobile and tablet views

# **Phase 5: Inventory Management (Weeks 13-15)**

#### **Deliverables:**

- Multi-channel inventory tracking
- Low stock alerts and automation
- Inventory forecasting
- Reorder point calculations

### **Key Tasks:**

- Build inventory tracking across all channels
- Implement automated stock level monitoring
- Create forecasting algorithms
- Add inventory movement history
- Build reorder notifications
- Implement bulk inventory updates

### **Phase 6: Product Performance Analytics (Weeks 16-18)**

#### **Deliverables:**

- Product performance metrics
- Profitability analysis
- Sales velocity tracking
- Channel-specific performance comparison

### **Key Tasks:**

- Calculate product ROI and margins
- Track sales velocity and trends
- Compare performance across channels
- Identify top and underperforming products
- Build performance prediction models
- Create automated performance reports

# Phase 7: Al Analytics Engine (Weeks 19-22)

#### **Deliverables:**

Predictive analytics for sales forecasting

- Automated insights and recommendations
- Market trend analysis
- Pricing optimization suggestions

### **Key Tasks:**

- Implement machine learning models for sales prediction
- Build recommendation engine
- Create automated insight generation
- Add natural language report generation
- Implement anomaly detection
- Build Al-powered pricing recommendations

### Phase 8: Advanced Features & Optimization (Weeks 23-25)

#### **Deliverables:**

- Performance optimization
- Advanced reporting suite
- API rate limiting and caching
- Comprehensive testing suite

### **Key Tasks:**

- Optimize database queries and indexing
- Implement Redis caching layer
- Add comprehensive unit and integration tests
- Build automated backup systems
- Create performance monitoring
- Implement advanced security features

# Phase 9: Testing & Deployment (Weeks 26-28)

#### **Deliverables:**

- Full system testing
- Production deployment
- User training materials

Documentation

### **Key Tasks:**

- Conduct end-to-end testing
- Performance and load testing
- Security penetration testing
- Deploy to production environment
- Create user documentation
- Conduct user acceptance testing

# **Technical Specifications**

### **Frontend Technology Stack**

- **Framework**: React 18 with TypeScript
- UI Library: Material-UI or Chakra UI for professional appearance
- Charts: Recharts or Chart.js for data visualization
- State Management: Zustand or Redux Toolkit
- Real-time: WebSocket connections for live updates

# **Backend Technology Stack**

- **Runtime**: Node.js with TypeScript
- Framework: Express.js or Fastify
- ORM: Prisma with Neon PostgreSQL
- **Authentication**: JWT with refresh tokens
- Queue: Bull Queue with Redis
- Monitoring: Winston logging with Sentry

## **DevOps & Infrastructure**

- CI/CD: GitHub Actions with Railway deployment
- Monitoring: Application performance monitoring
- Backup: Automated database backups
- Scaling: Horizontal scaling capabilities on Railway

# **Key Features by Module**

#### Sales Dashboard

- Real-time sales metrics across all channels
- Revenue trends and comparisons
- Order volume tracking
- Customer acquisition metrics
- Geographic sales distribution

### **Inventory Management**

- Real-time stock levels across channels
- Automated reorder notifications
- Inventory movement tracking
- ABC analysis for inventory prioritization
- Stockout prevention algorithms

#### **Product Performance**

- Individual product profitability
- Sales velocity and trend analysis
- Channel-specific performance metrics
- Competitor price monitoring
- Product lifecycle tracking

# **Al Analytics**

- Sales forecasting with 95% accuracy targets
- Automated anomaly detection
- Personalized business insights
- Predictive inventory management
- Dynamic pricing recommendations

### **Success Metrics**

• **System Performance**: <2s page load times, 99.9% uptime

- **Data Accuracy**: Real-time sync with <5min delay
- User Experience: Intuitive interface with <3 clicks to key data
- Business Impact: 20% improvement in decision-making speed

This comprehensive plan provides a solid foundation for your high-end business management portal. Each phase builds upon the previous one while maintaining the modular architecture you requested for sales data processing.