OLOMU DAVIS OGHENEMIREN

Entry Level Software Developer

Contact

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SUMMARY

I am a young professional with vast experience in technical support seeking to maintain a full-time position as a software developer that offers professional challenges utilizing interpersonal skills, excellent time management, and problem-solving skills.

EDUCATION

2023-2024 **MSC Computer Science**

University Of Hertfordshire Hatfield, United Kingdom.

TECHNICAL SKILLS

- Windows OS.
- Technical Support.
- HTML5, CSS.
- C#, .NET, ASP.NET, WinForms.
- MS SQL Server, Transact SQL, ADO.NET, Entity Framework.
- Version Control (GitHub).
- Microsoft Visual Studio.
- Microsoft Azure.

EXPERIENCE

2017 – 2023 **IT Support Personnel**

GIG Mobility, FCT Abuja, Abuja

Responsibilities:

- Responded to faults in both LAN and Wi-Fi networks to rapidly restore connectivity and prevent unnecessary downtimes.
- Installed and configured computer software and hardware including printers, PCs, and OS.
- Troubleshoot, repaired, and maintained PCs and Printers (LaserJet, Inkjet, and Thermal Printers).
- Installed, Configured, and Maintained network devices (Patch panel, Routers,

Switches, Wireless devices, cabling, etc.).
- Activated proprietary app accounts for clients interested in new services.
- Collaborated with supervisors and software developers to escalate and address customer inquiries or technical issues.
- Technical support for proprietary software and hardware.
- Database Management; Installed, Configured, Troubleshoot, and Updated MS SQL Server.
- Performed routine updates for local Web Server (Microsoft Internet Information Service).

TRAINING & CERTIFICATIONS

Computer Warehouse Group Academy, Lagos
CWG Systems Certificate (2015)

IC3 GS5
Digital Literacy (2021)

Microsoft Technology Associate
Windows Operating System Fundamentals (2021)

Microsoft Technology Associate
Database Fundamentals (2021)

REFERENCES
Available on request.