Assignment 6 - Term Assignment Level - 4000

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1 Abstract

With the need for quick response times for medical emergencies becoming more prevalent, data scientists have turned to analyzing EMS response times and predictors associated. And because this affects the health and safety of all, there is a large amount of data available that tracks the times from when 911 is dialed to when EMS teams arrive at the hospital with the patient. Analyzing the factors that affect the individual response windows is crucial, and could cut down overall EMS response time drastically as a result of learning what has commonly slowed these recorded times in the past. In addition, specifically looking into how busier days of the year, including holidays, might affect the response time could give insight as to how EMS teams should plan ahead in order to ensure that they deliver the fastest response time possible. The hypothesis of "Busier days of the year (such as Christmas, New Years, etc.) have longer 911 response times" is formed off of the logic that there will be significantly more traffic on these days, which would theoretically interfere with the travel time of the EMS vehicle.

The dataset I will be using to conduct this research is comprised of EMS response times, split into windows, with the corresponding dates. This data was collected for the entirety of New York City, split into their respective boroughs. I will be focusing specifically on the boroughs of Manhattan and Brooklyn, as to assess any drastic impact busier areas of New York might have on the response times. These boroughs are also popular with tourists, which makes this analysis even more important to conduct, and share with EMS response teams.

2 Data Description

The dataset I chose pertains to EMS Response times in the city of New York. I was interested in this data because of the many implications this research has towards human health and safety. The data is categorized by borough, and contains different windows to split up the overall response time. The First Activation refers to the time it takes the first unit to be on their way to the location of the incident. First On Scene tells the time it takes the first unit to arrive on scene. And First Hospital Arrival refers to the time it takes the first unit to arrive at the hospital. The response time ends when someone is First On Scene. Furthermore, the dataset also records the days of the calls, which are very important for the analysis that I am conducting on the data.

The data is sourced from the New York City Fire Department. Most of the data types contained in the dataset are either numeric or characters. The numeric types correspond mainly to the recorded seconds for the different response windows. Additionally, the file EMS_incident_dispatch_data_description_final.xlsx provides documentation for the dataset and describes each variable in depth (FDNY, 2022).

3 Exploratory Data Analytics

For the dataset training_final.RDS I performed a lot of clean up for invalid entries, as well as excluding some of the data that was not relevant to my analysis.

I began by going through the entire dataset and analyzing the graphs produced in the original file for loading the data. The following bar chart was produced from this file, and displays the EMS incidents by year with the year displayed on the x-axis and number of incidents on the y-axis.

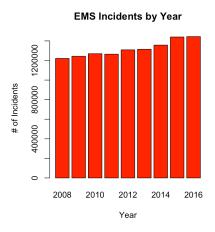


Figure 1: Bar chart of the EMS incidents by year

The second graph I found interesting was very relevant to my hypothesis. It displays the year on the x-axis and number of calls on the y-axis. It is split up by month and year, and you can see that the calls spike in particular months.

The next thing I focused on was cleaning the data. I went through every column I would be dealing with in my analysis, and replaced the NA values that were there previously. For the dates, I replaced the NA values with the current day and time. Since the day that replaced those values is not a special day, it shouldn't impact the results negatively. I then split the data by two boroughs, Manhattan and Brooklyn, assigning them to their own respective data frames. Going through each data frame, I deleted the columns that did not relate to my hypothesis, or had data types incapable of being converted to numeric. And with the remaining variables, I converted all of the values to be of type numeric.

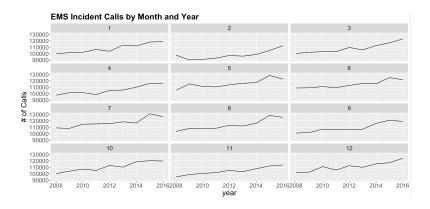


Figure 2: EMS Incident Calls by Month and Year

4 Analysis

To begin the analysis, I will take a look at more of the graphs produced initially in the training_data_load.RDS file. The plot shown below displays the EMS incidents by year with the year on the x-axis and the number of incidents on the y-axis. It is clear to see that as the years go on, there is a steady increase in EMS incidents, not only calls. The number of cases starts at 1,250,000 and ends close to 1,500,000 - this is almost a 250,000 case increase in 8 years. With this steady increase, the analysis of this data becomes even more prevalent.

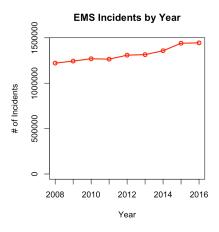


Figure 3: Scatterplot of the EMS incidents by year

The next plot displays a more detailed look at how many incidents are recorded by month, and these multiple line plots are being generated by year as well. The number of cases spike in the summer, but are more subdued in January and late fall, before spiking back up in December. This graph supports the hypothesis I previously stated, seeing as there are major holidays in both July and December that could elicit more cases, and thus, give a slower response time. And again, as the years go on, the number of incidents naturally increase.

The plot shown below shows the EMS incident dispositions next to a count of the incidents on the y-axis, while year is displayed on the x-axis. The incidents range from the patient being gone on arrival or being pronounced dead to the patient being treated and transported to the hospital. This gives a clear visual of the range in these cases, and shows that EMS incidents don't always have a response time, since some cases are cancelled, or unfounded. Additionally, the response time might not be valid if the

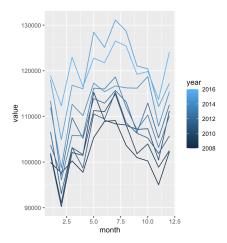


Figure 4: Graph of the EMS incidents by month and year

patient is gone upon the arrival of the EMS team.

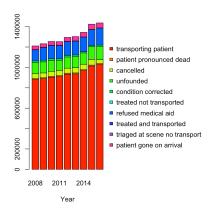


Figure 5: Bar chart of EMS incident dispositions

Previously mentioned, I did a lot of data cleaning in order to run the models without having any problems. Originally, I replaced the invalid entries and then attempted to complete the analysis with all the variables in the dataset. I quickly ran into many different errors associated with data typing. Thus, going back to the original data, I cleaned out a lot of the columns that wouldn't help me prove or disprove the hypothesis, such as:

- Initial/Final Severity Level Code This is a very useful variable to be used in analysis, but this project exclusively focuses on the dates and times within this dataset, thus, it would not help to use this as a predictor or the predicted.
- Valid Incident Response Time Indicator Indicates whether or not the calculations for Incident Response Seconds are valid or not. This variable is of data type "char", and is either a "Y" or "N". It was not completely necessary for the analysis, and cannot be directly converted to a numeric data type.
- Initial/Final Call Type This variable is of type "Class 'labelled' num". It was not recognized as numeric in the models, and after failing to convert the type to numeric manually, I decided to exclude those two variables from the datasets.

The revised datasets only contain seventeen columns, and the dates were converted into numeric data types. As previously mentioned, the invalid entries in those variables were replaced with the current date and time. Additionally, the numeric value of the date is the number of seconds from an arbitrarily chosen date (1970 in this case) to the date previously held there.

A source of bias was introduced when I replaced the numeric invalid entries with 0s. I only remembered this mistake once I was finished modeling the data, but introducing 0's into the response window variables would indicate that they have a faster response than other entries, which is not the case. A better approach would have been to replace the invalid entries with the average, or base the value on similar rows throughout the dataset. This is an area that can be improved upon for future analysis.

5 Model Development and Application of model(s)

5.1 Random Forest

For the first model, I chose to implement Random Forest for regression in order to take a closer look at what factors influence the prediction of a variable. Using this model I can also look into the importance of each predictor, and thus measure how much impact two variables have on each other. After splitting the data into two distinctive data frames, I analyzed them separately by running the model twice. Starting with the data for Manhattan, the first model I devised has the predicted value as incident_dt, which refers to the date of the incident. The predictors I chose were the following: dispatch_response_seconds_qy, incident_response_seconds_qy, incident_travel_tm_seconds_qy. All of the predictors refer to different windows of the response time, and therefore are good for supporting my hypothesis because this format gives a date influenced by factors of time. The output of this first model is shown below.

Figure 6: Output snippet of model1

Then, I went on to measure the importance of the model and obtained the following results. The measure of %IncMSE for incident_response_seconds_qy was 50.18370, ranking highest of the three predictors, and its correpsonding IncNodePurity measure was 1.121038e+19. incident_travel_tm_seconds_qy had an %IncMSE of 49.60215 and IncNodePurity of 1.129314e+19 - the highest measure of IncNodePurity. And lastly, dispatch_response_seconds_qy has a %IncMSE measure of 47.50405, with IncNodePurity being 8.735956e+18.

I first used the built in varImpPlot() to visualize the results, but then graphed the %IncMSE measures in a more visually appealing way.

Notice in both of these graphs dispatch_response_seconds_qy ranks below the other two predictors, ranking it last in variable importance for this prediction model. Furthermore, since the measure of %IncMSE is the more reliable measure of variable importance and incident_response_seconds_qy ranks first in both graphs, this is the most influential variable for incident_dt in the model.

The results of this model indicate that the prediction of incident_dt is not independent of response window incident_response_seconds_qy. The more influence a variable of of the response time has over predicting the date of the incident, and vice versa, the more support is given to the hypothesis. Backing the relationship between the date and the corresponding times is the first step of validating a pattern between the two variables.

The procedure for implementing the second predictive model was quite similar. Still working with the data for Manhattan, the second model has the predicted value as incident_response_seconds_qy,

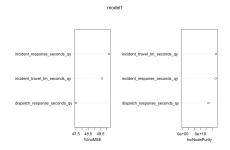


Figure 7: Using built in varImpPlot() to measure importance

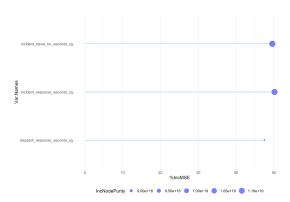


Figure 8: Taking a closer look at the %IncMSE measures for the variable importance of model1

which refers to the overall time from the start of the incident to when the first unit arrives on scene. The predictors I chose were the following: incident_dt, first_on_scene_dt, incident_close_dt. All of the predictors refer to different dates corresponding to the response time windows. Similar to the first run, this model's results will support my hypothesis because this format gives an overall response time influenced by the recorded date(s) of the incident. The output of this second predictive model is shown below.

Figure 9: Output snippet of model2

Again, I then went on to measure the importance of the model and obtained the following results. The measure of %IncMSE for incident_dt was 10.56838, ranking highest of the three predictors, and its correpsonding IncNodePurity measure was 1072317400. first_on_scene_dt had an %IncMSE of 10.29545 and IncNodePurity of 1110545453 - the highest measure of IncNodePurity. And lastly, incident_close_dt has a %IncMSE measure of 10.29643, with IncNodePurity being 1081665543.

The graph using built in varImpPlot() to visualize the results is shown below, as well as the second graph to focus on showing the %IncMSE measures clearly.

In the graphs above, using %IncMSE as the more reliable measure of variable importance once again, we have that incident_dt is the most influential variable for predicting incident_response_seconds_qy in the model.

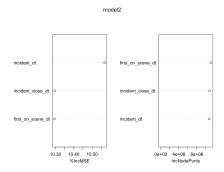


Figure 10: Using built in varImpPlot() to measure importance

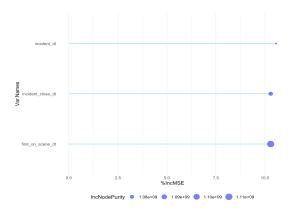


Figure 11: Taking a closer look at the % IncMSE measures for the variable importance of model 2

Next, I move on to analyze the data for the borough of Brooklyn. I used the same predictive models in order to compare the results between the two boroughs. The output for the two predictive models is shown below:

Figure 12: Output snippet of model1 for the Brooklyn borough

```
Call:
randomForest(formula = incident_response_seconds_qy ~ incident_dt +
rtance = TRUE)
Type of random forest: regression
Number of trees: 580
No. of variables tried at each split: 1

Mean of squared residuals: 262301.3
% Var explained: -30.74
```

Figure 13: Output snippet of model2 for the Brooklyn borough

The outputs between the two boroughs for each model are very similar, and I have also graphed the importance of the variables for measures %IncMSE and IncNodePurity shown below.

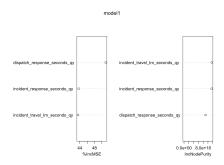


Figure 14: Using built in varImpPlot() to measure importance

By analyzing the graphs, it is clear that the boroughs have differing results for variable importance for the first model. With Manhattan, we have that incident_response_seconds_qy and incident_dt are the most influential variables for the predictors associated with models 1 and 2, respectively. While for the Brooklyn borough, dispatch_response_seconds_qy ranked highest in %IncMSE for model 1. And for model 2, the same results followed, with incident_dt ranking as the most influential variable in the model.

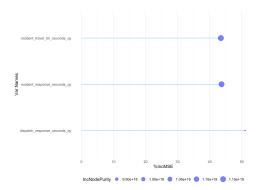


Figure 15: Taking a closer look at the %IncMSE measures for the variable importance of model1 for borough Brooklyn

5.2 KNN Regression

For the second model, I implemented KNN Regression to have more results regarding what factors influence the prediction of variables for the response windows, and their corresponding date(s). Using this model I further investigate the importance of each predictor, and the error rate for how accurate the predicted values of the variable are. I once again ran the model twice, once for each borough, and began with the Manhattan data frame first. The first step of my implementation was to check the variances of the related features of the dataset using the function var(). The output of the variances for select columns is shown below:

```
> var(randManhattanDF[,3])
[1] 141169.6
> var(randManhattanDF[,1])
[1] 295124.4
> var(randManhattanDF[,2])
[1] 491705.1
```

Figure 16: Output for the variances of Dispatch Response Seconds (1), Incident Response Seconds (2), and Incident Travel TM Seconds (3)

Now, the group of variables to be standardized as predictors are as follows: incident_dt, first_assign_dt, first_act_dt, first_on_scene_dt, first_to_hosp_dt, incident_close_dt. Thus, only this subset of the variables is to be standardized, excluding the variable that is going to be predicted - incident_response_seconds_qy. Similar to model 2 of the Random Forest data model, I am using the different dates given to predict the total response time variable. Once again, I examined the variance of the columns after the standardization, which was uniformly "1" for every column previously checked.

Then, the test set and train set are formed by obtaining a sample of the Manhattan data frame, and standardizing that sample within the already standardized Manhattan data frame, then taking another standardization excluding the sample.

Next, the predicted Incident Response Seconds is captured in the call to knnreg() in order to perform the regression on the model. The formula for the model is as shown:

 $trainIncidentRS \sim incident_dt + first_assign_dt + first_act_dt + first_on_scene_dt + first_to_hosp_dt + incident_close_dt$

using the trainData set as the data given to the function, with a k value of 10. Then, the predicted values can be found by using the predict() function and passing in the predicted Incident Response Seconds and testData. The output displaying these predicted values is shown below:

The error for this first run of KNN regression is found by taking the mean of the following difference:

Figure 17: Plot of the predicted values for the Manhattan borough's Incident Response Seconds

testIncidentRS - predictedValues

The obtained error from this calculation is "10.88472"

Running the model a second time for the Brooklyn borough dataset, we have the following predicted values displayed below:

Figure 18: Plot of the predicted values for the Brooklyn borough's Incident Response Seconds

One thing to notice is that running this borough through KNN regression with the identical model as before gives a significantly lower error of "2.019571".

In order to test the regression further, I implemented another predictive model for both boroughs in order to compare the results. This second model has the predicted value as incident_dt, referring to the date of the incident. The predictors I chose were the following: dispatch_response_seconds_qy, incident_response_seconds_qy, incident_travel_tm_seconds_qy. The implementation follows the same steps as previously described, except this model only has three predictors, instead of six, and so the formula passed in to the knnreg() function is the following:

 $\label{eq:trainIncidentDate} trainIncidentDate \sim dispatch_response_seconds_qy + incident_response_seconds_qy + incident_travel$

The predicted values for the Incident Date are shown in the output below:

The obtained error from this calculation is "-502784.6"

Similarly, when run again for the Brooklyn borough, we obtain the following predicted values for Incident Date:

The obtained error for this run-through is "-3748254".

```
    producted/volume
    producted/volume
```

Figure 19: Plot of the predicted values for the Manhattan borough's Incident Date

Figure 20: Plot of the predicted values for the Brooklyn borough's Incident Date

5.3 Optimization

I made a necessary change to the amount of data that was being used in order to optimize the implementation. With the full dataset, the implementation was not efficient, and even threw some errors pertaining to vector memory being exhausted. In order to fix this, after splitting the two boroughs into their respective data frames, I created a new dataset from each that only contained a sample of the original values. This sample was chosen randomly with the only criteria being that the number of rows taken be capped at 10,000. This gave an adequate amount of data to be used and analyzed, giving an accurate result, while still allowing for the most efficient implementation possible. I created these samples at the forefront of each data model. The following line of code was used to take a subset of the data:

randManhattanDF < - manhattanDF[sample(nrow(manhattanDF), size=10000),]

5.4 Results

The predictive models that I formulated for the Random Forest algorithm results indicated that the predicted variables were not independent of the predictors. Thus, for example with model 1, the Incident Date is dependent on the predictor incident_travel_tm_seconds_qy. And for model 2, the Incident Response Seconds is dependent upon incident_dt. This dependency shows that there is a correlation between the variables of the response time and the variables of those corresponding date(s). This correlation implies that one may influence the other. And if a variable of time influences what day is chosen in a predictive model, we have that a slower response time would be more likely to predict a day that had heavier traffic patterns. While I did not analyze traffic patterns and have no verification for this, the dependency between variables implies that the hypothesis is correct, since traffic patterns are already proven to be heavier on busier days of the year such as Christmas, New Years, 4th of July, etc. The same results follow with the expanded models I ran with the KNN regression algorithm. KNN's predicted values show a close fit to the actual values, validating the dependency between the variables once more.

6 Conclusions and Discussion

The goal of my analysis was to assess how busier days of the year affect 911 response times and, furthermore, to possibly address whether busier days correlate to slower response times. What I have definitively shown through this analysis is that the date and time variables do affect each other, since they have shown through their predictive models to have a strong dependency between them. As previously stated, a slower response time would be more likely to predict a day that had heavier traffic patterns. And the dependency between variables implies that the hypothesis is correct, since traffic patterns are already proven to be heavier on busier days of the year such as holidays, days with parades, etc. Upon first looking at the data, I predicted that the variables associated with time would have an impact on the response time variables, thus, this result was what I was expecting.

I chose to implement the models Random Forest and KNN regression models in order to investigate what factors influence the prediction of these time and date variables. With Random Forest, I looked into the importance of each predictor, and thus, measured how much impact each set of variables had on each other. Similarly, for KNN regression, I looked into more results for importance of each predictor, along with the error rate for how accurate the predicted values of the variable are.

As I went through the project, I focused more on the dependency and importance of predictors and variable to be predicted than I had originally thought I would. From this, I was able to establish a clear correlation between certain variables, which ended up aiding my project more than the route I would have taken otherwise.

If I were to continue this analysis, I would aim to establish a more clear result that proves the hypothesis. Part of why I was not able to accomplish this with the current project is due to my own inexperience. However, I did aim to accomplish as much as I could with my current skill set.

NOTE* The page requirements are met - I initially wrote the document in Google Docs, then copied it in to Latex.

7 References

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