# Davissen Moorgan

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PROFILE A bilingual professional with high level of quantitative and analytical skills developed over studies and at work. An open-minded candidate who is able to work in a fast moving environment and with good communication skills.

EDUCATION

June 2016 - New York Design And Code Academy, Manhattan, New York, USA

August 2016 Web Development Intensive

2011-2014 **University of Manchester, Manchester, United Kingdom**

*BA (Hons) International Business Finance and Economics*

Classification: Second Class, Division One

2008-2010 **Royal College of Port-Louis, Port Louis, Mauritius**

A level: Accounting (A), Economics (A), Mathematics (A\*)

AS level: French (A), General Studies (A)

2003-2007 **Bell Village State Secondary School, Port Louis, Mauritius**

Undertook 8 GCSEs including English, Additional Mathematics and Computer Studies with grades from A to C

WORK EXPERIENCE

Feb 2015 - **Barclays Bank Mauritius Ltd Mauritius**

Jan 2016 **Graduate Corporate Onshore**

**Commercial Service Advisor**

* Built and maintained effective relationships with customers, demonstrating a commitment to excellence and high level customer service
* Attended to client queries and acted as the first point of contact for all their day to day banking requirements and communicated solutions in a confident, professional and knowledgeable manner to customers. In so doing, liaised with relevant internals stakeholders in order to resolve queries
* Performed due diligence checks on all client instructions and forwarded client instructions to the relevant internal stakeholders for processing. In so doing attended to internal queries and requested additional information to clients if required
* Negotiated treasury quotes for clients in order to meet their operational banking needs
* Attended to client meetings and provided support to relationship managers for a seamless client on boarding process
* Engaged with the Corporate Credit department and negotiated extensions of credit line for clients if required and feasible
* Provided support to Relationship Managers in achieving their Portfolio Objectives

**Head of Business Banking Executive Assistant / Trade Finance Analyst**

* Supported the Head of Trade Finance and Head of Business Banking in the implementation and the Execution of Corporate Strategy
* Acted as a support to the Trade Finance team and Business Banking Team
* Participated in team activities as per the Corporate Banking agenda
* Took part in activities that support Barclay’s contribution to the wider community’s needs. In so doing participated in fund raising activities for the Fraternité Mauricienne des Malades et Handicapés (FMMH) NGO
* Senior Writer for the Monthly Corporate Onshore Newsletter

**Concurrent Training as part of the Barclays Pan-African Graduate Programme**

Modules: Emotional Intelligence, Working with Uncertainty and Ambiguity, Barclays Strategy, Project Management, Business Strategy, Ethics, Working with Change, Barclays Measure of Success, Personal Brand, Barclays Brand, Introduction to Customer Service and Operational Risk Management

July 2013- **British American Insurance Co (Mtius) LTD Mauritius**

August 2013 **Intern Finance Department**

* Acted as a support for the Finance Operations team
* Helped the Finance team complete their one year running asset tagging project
* Prepared weekly reports of the progress of the asset tagging project to the Chief Financial Officer

Feb 2011- **Barclays Bank Mauritius Ltd Mauritius**

May 2011 **Intern Accounts Opening Department**

* Worked with the account opening team in migrating data onto a new client information platform
* Acted as a support for the Accounts Opening team

ADDITIONAL SKILLS AND ACHIEVEMENTS

IT Proficient in the use of Microsoft office, including excel to create and analyse complex data sets.

Proficient In Photoshop and Illustrator

Basic HTML and CSS

Driving Holder of a Mauritius driving license and an international driving permit.

Languages Fluent English

Fluent French

Fluent Creole (Mauritius)

Basic level Spanish (Level A1/A2 of the Common European Framework)

Hobbies Soccer, Badminton, Mountain Trekking, Photography.

References available upon request.