### **VICTOR IHETU**

#### IT Infrastructure Lead

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Results-driven Cloud Infrastructure Manager and DevOps Team Lead with over 6 years of experience in building, managing, and optimizing scalable cloud environments. Demonstrated expertise in leading cross-functional teams, driving cloud migration strategies, and implementing automation solutions that enhance operational efficiency. Adept at strategic planning, cloud-native solution implementation, and optimizing CI/CD pipelines to accelerate deployment processes. Proven track record in achieving high availability, cost-effective cloud solutions, and ensuring adherence to industry best practices.

## **SKILLS**

- Cloud Platforms: Azure, AWS
- Infrastructure as Code: Terraform, ARM, Azure DevOps
- Containerization: Docker, Kubernetes, OpenShift
- CI/CD Automation: Jenkins, GitLab CI/CD, Azure DevOps
- Team Leadership: Cross-functional Team Management, Agile Methodologies
- Monitoring & Logging: Prometheus, Grafana, Azure Monitor, Veeam One
- Configuration Management: Ansible, Red Hat IDM
- Process Optimization: Power Automate, Power BI
- Strategic Planning: Cloud Migration, Budgeting, Risk Management
- Business Acumen: Project Management, Stakeholder Engagement, Cost Reduction

#### PROFESSIONAL EXPERIENCE

# **Cloud Administrator / DevOps Team Lead**

Sterling Bank Plc - Lagos, Nigeria | August 2023 - Present

- Led the migration of legacy systems to modern cloud infrastructure, enhancing scalability and reducing operational costs by 25%.
- Designed and implemented Azure infrastructure solutions, including virtual networks, virtual machines, storage accounts, and Azure Kubernetes Service (AKS), enabling scalable and highly available applications.
- Automated deployment processes using Azure DevOps CI/CD, Terraform, and ARM templates, reducing deployment time by 25% and ensuring consistent infrastructure configuration across environments.
- Orchestrated containerized applications using Kubernetes, managing clusters, and enabling seamless deployment, scaling, and self-healing.
- Collaborated with development and DevOps teams to enhance deployment strategies, including automated rollback processes and scaling policies.
- Automated OpenShift and infrastructure tasks using Ansible playbooks and terraform, reducing manual intervention and streamlining workflows.

- Managed role-based access control (RBAC) across OpenShift clusters to ensure security and governance of resources.
- Configured and managed monitoring solutions using Azure Monitor, Azure Log Analytics, Veeam One, Grafana, and Prometheus, ensuring optimal performance and reliability.
- Conducted security assessments and implemented security controls using Azure Security Center, Azure Policy, and Azure Sentinel to ensure compliance with industry standards.
- Implemented and managed backup and recovery strategies, maintaining data integrity and compliance with industry standards.
- Administered over 100 Linux/Unix servers, resulting in a 20% improvement in system performance and reliability.
- Developed and maintained automated monitoring and alerting systems using Zabbix and Prometheus, reducing system downtime by 30%.
- Administered Red Hat Linux (RHEL 9) virtual machines hosting the OpenShift platform, ensuring security compliance and optimizing system performance.
- Managed OpenShift 4.15 environments to ensure high availability and optimal performance of applications deployed across clusters.
- Configured monitoring solutions using Prometheus and Grafana, integrated with ELK Stack, to monitor cluster health and application performance.
- Led initiatives to migrate traditional workloads to cloud-native applications running on OpenShift, reducing costs, and improving operational agility.

# Power Platform Administrator / DevOps Engineer

Sterling Bank Plc – Lagos, Nigeria | March 2023 – September 2023

- Designed and implemented Power Platform solutions that improved operational efficiency by automating workflows, custom applications, and reporting.
- Administered Power Platform environments, ensuring performance, scalability, and security, while implementing role-based permissions and data loss prevention policies.
- Created comprehensive SharePoint governance policies, reducing security incidents by 30%.
- Led the deployment and maintenance of SharePoint solutions to improve collaboration and streamline business processes.
- Automated business processes with Power Automate, significantly reducing manual tasks across various departments.
- Collaborated with cross-functional teams to drive process improvements and deliver data-driven solutions using Power BI.

# IT & Infrastructure Engineer / Process Automation Lead

VFD Group / Abbey Mortgage Bank Plc - Lagos, Nigeria | November 2021 - February 2023

- Lead the design, deployment, and maintenance of scalable infrastructure systems (on-premises) to support organizational growth.
- Develop infrastructure roadmaps, aligning with business goals and emerging technologies to enhance operational capabilities.
- Define and implement disaster recovery strategies, ensuring minimal downtime and data integrity during unforeseen events.
- Setup, configured and managed both on-premises and cloud infrastructure, ensuring operational efficiency across the organization.

- Optimized local computing and network systems, ensuring seamless connectivity and application availability for all staff.
- Administered email and network accounts, supported hardware and software infrastructure setup, and maintained robust security practices.
- Led backup management and disaster recovery strategies to ensure data integrity and operational continuity.
- Managed IT software such as Microsoft Office 365 administration, Azure administration, and Active Directory management, enhancing user productivity and system security.

### **Supply Data Specialist**

RENDA Limited - Lagos, Nigeria | April 2021 - October 2021

- Collected, cleaned, and analyzed company partner database using Microsoft Excel, uncovering actionable insights and trends to support strategic decision-making.
- Conducted statistical analysis, including hypothesis testing and regression analysis, to identify relationships and patterns in data and provide actionable recommendations to stakeholders.
- Created interactive dashboards and data visualizations using Excel and PowerBi libraries to communicate findings and key performance indicators (KPIs) to senior management.
- Collaborated with cross-functional teams to understand business requirements, define key metrics, and deliver data-driven solutions to address business challenges.
- Led implementation of effective supply chain planning systems through data insights

### **EDUCATION**

Bachelor of Science in Chemistry | University of Benin | Edo, Nigeria | September 2017

# **KEY ACHIEVEMENTS**

- Storage Backup Infrastructure Veeam Backup and Replication/VeeamOne.
- Hyper Converged Infrastructure HCI
- Power Platform Automation
- SharePoint Migration (On-Premises to Online)
- OpenShift Containerization Kubernetes
- Systems Automation Ansible
- Infrastructure as Code deployment terraform.

# **CERTIFICATIONS**

• Microsoft Azure Fundamentals | 2023

# **REFERENCES**

Available upon request.