

# DAVON WILSON

## IT support Technician

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(631) 671-0019

Passionate and tech-savvy aspiring IT Support Technician with an Associate's degree in Information Technology, complemented by a strong foundation in scripting and web development. I'm a quick learner with a natural ability to troubleshoot software issues and provide practical solutions. Im enthusiastic about technology and eager to bring my dedication and technical skills to help maintain and improve IT systems. Known for my attention to detail and proactive approach, I'm ready to contribute to a dynamic team and support efficient IT operations.

Authorized to work in the US for any employer

## Work Experience

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### Freelance Web Developer

New York, NY November 2023 to  
Present

Completed Coding Projects for clients online. Troubleshoot issues with their software.

### Meter Service Technician

National Grid - Brooklyn, NY November  
2021 to August 2023

Serviced gas meters and customers for the National Grid Corporation

### Cashier

Lidl - West Babylon, NY  
December 2015 to October 2021

Handled purchases at Lidl Company. Helped customers with their inquiries.

### Amazon Warehouse Associate

Amazon

Performed duties around the warehouse. Packed the trailers with customers packages.

## Projects

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## **Jolix: AI Writing Assistant**

I developed and maintained an AI-driven writing platform, ensuring it connected seamlessly to a database while staying secure, stable, and easy to use. When issues came up, I stepped in, improving response times, optimizing data handling, and fine-tuning the user interface. This hands-on experience troubleshooting and refining complex systems has prepared me to offer top-notch technical support.

## **Blissy Ecommerce**

I built a dynamic e-commerce platform called Blissly, making sure it delivered a responsive, user-friendly experience. To keep everything in sync, I integrated state management so the shopping cart and user sessions worked smoothly without any hiccups. I set up a fully functional cart that let customers add, update, or remove items in real time, and I connected the site to a backend database so product details were always accurate and up to date. Throughout the process, I followed modern best practices to ensure everything looked great and worked seamlessly across different devices and browsers.

## Education

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### **Associates in Information Technology**

Nassau Community College - Garden City, NY  
December 2019 - 3.55 Gpa

### **High School Diploma**

North Babylon High School - North Babylon, NY  
June 2010

### **Coding Bootcamp certification in Web Programming**

Coding Temple November 2023 to May 2024

## Skills

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- SQL
- Microsoft Office
- MAC
- Windows
- Linux
- System administration
- Technical Support
- Software Trouble shooting
- Scripting

- Hardware
- Python
- Html
- Css
- Javascript

