

Dear participant,

Thanks for attending the Call Centre SMT workshop, we hope you did gain knowledge enough to better equip you with client, customer and social communication especially over the phone in your future endeavors. Knowledge is Power!

As you may have been informed, the 1st diet 2023 Professional Certification in customer service by the WAACSP comes up in June, by attending this workshop, you have yet a 20% discount coupon for the course.

The 'BCCS by WAACSP' is now becoming Africa's CS most recognized certification as organizations have attested to the program, its impact and see holders of the certificate as thoroughly trained and certified customer service professional [CCSP].

It is also being gradually accepted in UK, Canada and Australia as some of past recipients who have travelled abroad have equally used it to access jobs and WAACSP have also given confirmation, references and attestation as to the authenticity and confirmation of the bearer and holder of the BCCS certificate.

From 2020 covid19 era, the BCCS program has witnessed steady growth in participation across West Africans so also the value as currency values depreciates. Participants in 2020 paid N15,000, in 2021, N18,000 in 2022, N26,000 - as ECOWAS currency plummets, so is the effect of products and services despite its steady cost in US dollars. Consider attending this course this session so as not to fall short when you eventually elect to.

This certification will help you:

- Access local, regional and international jobs.
- Grow your career.
- Access membership of WAACSP.
- Support international engagement, studies and leverages.

[Read here for details of the 1st diet 2023](#)

Your 20% discount offer gives you a payment offer of N25,600 as against the program fee of N32,000.

Your discount/coupon code is:

BCCS-SMT-20%-OFF

HOW TO USE THE COUPON:

1. Click the payment link 📌📄
<https://portal.employeme.ng/trainings/45>
2. Select 'full payment' on payment type and click on 'proceed to checkout'
3. Fill in your billing details and input your coupon code upon clicking the 'have a coupon? Click here' link.
4. Upon inputting your coupon code your payable minus the 20% deductible from the coupon will display.
5. Proceed to make payment via the payment option listed.

Should you elect to make bank transfer, kindly send payment to:
EmployMe E-Learning | Access Bank | 0106070151

For other trainings by EmployMe E-Learning visit 📌📄

<https://elearning.employeme.ng/career-certifications-and-training-programs-to-improve-you-in-2023/>

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Enjoy and improve your career standing.
Thanks