Microsoft Azure Cognitive Services: QnA Maker

CREATE AN FAQ KNOWLEDGE BASE WITH QNA MAKER

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Overview

Create a knowledge base

Populate a knowledge base with question-and-answer pairs

Train a knowledge base

Test a knowledge base

Create a Knowledge Base

Demo

Create a QnA Maker account

Create an Azure QnA service

Populate a Knowledge Base

Types of Data Sources for a Knowledge Base

URL

FAQs, support pages

PDF / DOC

FAQs, product manuals, Support guides

Excel

Structured QnA file

TXT/TSV

Structured QnA file

Demo

Populate a knowledge base using a URL

Populate a knowledge base using an Excel file

Populate a knowledge base using a text file

Populate a knowledge base using the QnA Maker portal

Train a Knowledge Base

Demo

Train a knowledge base using the QnA Maker portal

Test a Knowledge Base

Demo

Publish a knowledge base

Test a knowledge base using the QnA Maker portal

Summary

- Create a knowledge base
- Populate a knowledge base with question-and-answer pairs
- Train a knowledge base
- Test a knowledge base