

Microsoft Azure Cognitive Services: QnA Maker

CREATE AN FAQ KNOWLEDGE BASE WITH QNA MAKER



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Overview



Create a knowledge base

Populate a knowledge base with
question-and-answer pairs

Train a knowledge base

Test a knowledge base



Create a Knowledge Base



Demo



Create a QnA Maker account

Create an Azure QnA service



Populate a Knowledge Base



Types of Data Sources for a Knowledge Base



URL

FAQs, support
pages



PDF / DOC

FAQs, product
manuals,
Support guides



Excel

Structured QnA
file

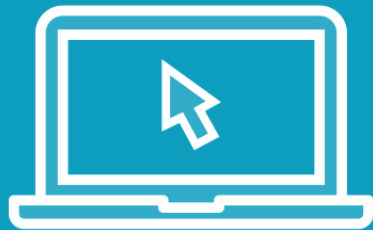


TXT/TSV

Structured QnA
file



Demo



Populate a knowledge base using a URL

Populate a knowledge base using an Excel file

Populate a knowledge base using a text file

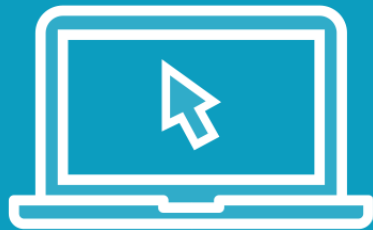
Populate a knowledge base using the QnA Maker portal



Train a Knowledge Base



Demo



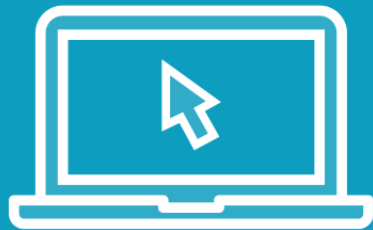
Train a knowledge base using the QnA
Maker portal



Test a Knowledge Base



Demo



Publish a knowledge base

Test a knowledge base using the QnA
Maker portal



Summary



Create a knowledge base

Populate a knowledge base with
question-and-answer pairs

Train a knowledge base

Test a knowledge base

