# **TENG** Kok Wai (Walter)

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#### **WORK EXPERIENCE**

## Al Singapore — Al Apprentice

FEB 23 - NOV 23 (EXPECTED)

- Part of a comprehensive nine-month apprentice program, including a two-month deep-skilling phase covering important concepts in ML, MLOps, Deep Learning, NLP, and Computer Vision, followed by a seven-month real-world project phase
- Collaborated on an NLP 100E4R project for medical professionals, reducing time spent on medical notes
- Delivered the Al Minimum Viable Model (MVM) within specified timelines
- Designed and implemented a highly configurable end-to-end pipeline, streamlining data ingestion, preprocessing for various datasets, and enabling trackable model experiments for improved MVM performance.
- Mentored junior apprentices in natural language processing algorithms and state-of-the-art transformer architectures

## Doctor Anywhere Pte Ltd — Software Engineer

SEP 21 - DEC 22

- Managed and maintained multiple microservices in Java for over 30 insurance partnership integrations across 5 countries as part of the company's regional expansion plan
- Developed integration with new partners in Southeast Asia region, which added 240K active insurance members to the company's customer base
- Collaborated with product managers to introduce standardised onboarding processes and requirements gathering, which led to a 25% time reduction for new insurance integration
- Deployed a new admin panel for regional operational teams to improve member provisioning workflows
- Led a team of 3 on backend code refactoring to reduce on-call issues and bugs by over 30%

### **SKILLS**

- Python (numpy, pandas, scikit-learn)
- PyTorch
- Java
- JavaScript
- Node.JS
- React.JS
- Typescript
- SQL
- AWS
- Docker
- Kubernetes

#### **CERTIFICATION**

- AWS Certified Developer -Associate
- Microsoft Azure Fundamentals
   (AZ-900, AI-900, DP-900)
- Terraform Associate
- Scrum Foundation
  Professional

#### **VOLUNTEER EXPERIENCE**

CL-ITE Mentorship Program
 2019: Guided graduating
 students on starting an IT
 career through workshops
 and experience sharing

# CrimsonLogic Pte Ltd — Senior Product Engineer

JUL 18 - SEP 21

- Graduate of Global Technology Associate Program (GTAP); a 20-month fast-track graduate program with job rotations and mentoring
- Worked and collaborated with remote team members to deliver product features on time in different business domains such as Judiciary and Digital Government
- Developed and maintained product features in legacy versions to support over 3 production-ready teams in the Caribbean and Middle Eastern regions.
- Provided product support to ensure smooth project deliveries and fulfill urgent change requests. Delivered project phase 1 in under 1.5 months.
- Guided juniors to on-board quickly to team practices and provided pointers to clear impediments for them to accomplish their tasks timely

### **EDUCATION**

## Singapore Management University (SMU), Singapore

JAN 23 - DEC 24 (EXPECTED, PART-TIME)

- Master of IT in Business (Artificial Intelligence)

## Nanyang Technological University (NTU), Singapore

AUG 14 - MAY 18

- Bachelor of Engineering (Electrical and Electronics Engineering)

### **University of Surrey**, United Kingdom

SEP 16 - JAN 17 (SEMESTER EXCHANGE PROGRAM)

#### **PROJECTS**

### **Side Projects**

- Developed an end-to-end <u>conversational chatbot</u> powered by an instruction-tuned open-source Large Language Model (LLM) and deployed it on an user-friendly website compliant with Progressive Web App (PWA) and SEO standards.
- Developed personal website, <u>walterteng.com</u> with Gatsby, React.js adhering to web standards. Improved usability with <u>theme switcher</u>
- Developed Chrome extensions like <u>Glimpse</u>, <u>Sharemaster</u> using JavaScript to enhance personal productivity with over 500 total daily users

## **LANGUAGES**

- English (Fluent)
- Mandarin (Fluent)