Dawn A. Delatte 123 memroy lane . Austin, TX 78704 . Cell 555.5555 . dawndelatte[at]gmail.com

EDUCATION

The Iron Yard Academy, Austin TX January 2015- April 2015

User Interface Design

12 week immersive coding and design course

Belhaven University, Jackson MS 2006-2008

Visual Arts

Louisiana Tech University, Ruston LA 2005-2006

Studio Arts and Psychology

PROFESSIONAL EXPERIENCE

January 2012- December 2014

Mandala Trading Inc.

Retail Manager/Shipping and Receiving Manager

August 2011- January 2012

Antigua Gifts Inc. - Co Star and Maya Star

Retail Sales Associate

- * Providing excellent customer service to men and women
- * Processing sales and returns
- * Maintaining presentable atmosphere while creating unique merchandise displays
- * Receiving merchandise and monitoring inventory

- * Maintaining personal sales records
- * Clienteling

July 2010-August 2011

Austin Promotional Solutions Inc.- Screen Printing and Design

Receptionist/ Production Assistant

- * Customer Service and Consultation
- * Answering Multi-line phones and directing calls
- * Processing billing and payments
- * Placing orders; managing and organizing merchandise
- * Invoicing and entering data using Quickbooks
- * Shipping and Receiving inventory
- * Assisting screen printers in production ("catching", "folding", cleaning stations, etc.)

January 2008-June 2010

Swell Mix Inc. -Studio Chane Screen Printing and Design

Manager, Buyer, and Screen Printer

- * Customer Service and Consultation
- * Processing payroll
- * Managing wholesale accounts
- * Placing orders; managing and organizing merchandise

- * Key Holder
- * Managing inventory stock, sales records and account ledgers
- * Scheduling and assigning print projects to co-workers
- * Screen Printing and assisting screen printers in production

January 2006-December 2008

Swell Mix Inc. -Swell-O-Phonic Boutique & Skate Shop and Wilai Boutique

Manager, Buyer, Retail Sales Associate for men and women

- * Providing excellent customer service to adults and children
- * Maintaining presentable atmosphere while creating unique merchandise displays
- * Managing wholesale accounts
- * Attending trade shows for seasonal buying
- * Key Holder
- * Managing inventory stock, sales records, and account ledgers
- * Organizing and hosting art gallery and music events, birthday parties, and in store promotional events

EXTRA-CURRICULAR ACTIVITIES

May 2007

John M. Perkins Foundation for Reconciliation and Development in Jackson MS

After school care for 1st through 5th graders

May 2006- December 2007

Rainbow Whole Foods member day

Volunteering customer service and special orders

SKILLS

Microsoft Word and Excel, Ouickbooks, Social Media, Highly Adaptable, Interpersonal, Attention to

detail, and Positive.

References available upon request