Dawood Rizwan
Full Stack Web Developer

Dynamic Full Stack Web Developer with a knack for blending creativity and technical finesse. Specializing in crafting captivating user experiences, from sleek front-end designs to powerful back-end functionality. Dedicated to bringing ideas to life in the digital realm, transforming visions into impactful realities.

Contact Details:

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📍 Erikslundsplan 9, 60216, Norrköping, Sweden

Links:

Linkedin

GitHub

Portfolio

Skills & Tools:

- HTML/CSS
- Microsoft Azure
- JavaScript
- Git/GitHub
- SQL Database
- ASP.NET Core, MVC, Razor Page
- Entity Framework
- C#
- LINQ Queries
- RESTful API
- React.Js
- Bootstrap
- Visual Studio 2022
- Visual Studio Code

Languages:

- Urdu (Native)
- English (Fluent)
- Swedish (Working Knowledge)

WORKING EXPERIENCE:

WEB APPLICATION DEVELOPER, Lexicon, Sweden
June 2023 – May 2024

- Proficient in C#, HTML, CSS, and JavaScript, leveraging Bootstrap for dynamic front-end development.
- Skilled in crafting scalable architectures with MVC and ASP.NET Core, utilizing Visual Studio, Visual Studio Code, and Git for project management.
- Expertise in SQL and Azure database management for robust data solutions.
- Experienced in collaborative coding with GitHub, ensuring version control and team collaboration.
- Skillful in Test-Driven Development methodologies, utilizing xUnit and NUnit for code reliability.
- Adept at integrating APIs and leveraging Azure services like Queue-Trigger and Azure Table for backend solutions.
- Well-versed in Agile methodologies and the Software Development Life Cycle (SDLC) for adaptive project management.
- Committed to staying updated on emerging trends in web development, seeking continuous skill enhancement and innovation.

GROUP LEADER, Instabox, Sweden
November 2022 – April 2023

- Spearheaded a transformative period as Group Leader at Instabox, orchestrating team productivity enhancements and process optimizations.
- Galvanized team members towards a unified vision of efficiency and excellence, fostering a culture of innovation and collaboration.'
- Implemented strategic initiatives that resulted in notable increases in productivity and streamlined operations.
- Championed a proactive approach to problem-solving, identifying bottlenecks and implementing targeted solutions to drive continuous improvement.
- Spearheaded a proactive problem-solving strategy, adeptly pinpointing bottlenecks and driving focused solutions to foster steady progress and optimization within operations.
- Cultivated a supportive and empowering environment, nurturing individual talents and fostering a sense of ownership and accountability.
- Leveraged strong communication and interpersonal skills to build rapport across diverse teams and stakeholders, facilitating seamless collaboration and alignment toward common goals.
- Left an indelible mark on the organization, leaving behind a legacy of enhanced efficiency, effectiveness, and team cohesion.

Education:

- **Full Stack Web Developer** (Lexicon)
  June 2023 – May 2024

- **Complete Web Development**
  (Udemy) March 2023 – May 2023

- **Masters in Business Administration**
  (Al-Khair University, Pakistan) March 2009 – December 2011

CUSTOMER SERVICE SPECIALIST, Ufone, Pakistan
June 2009 – July 2016

- Achieving and maintaining a high customer satisfaction rating of over 90% through prompt and effective issue resolution.
- Exceeding service level agreement (SLA) targets by consistently responding to customer inquiries within established timeframes.
- Successfully reducing average handling time (AHT) for customer interactions by implementing efficient problem-solving techniques.
- Managed a diverse portfolio of customer inquiries, including technical troubleshooting, service activations, and billing concerns.
- Cultivated strong relationships with customers, ensuring their needs were met and exceeded, resulting in enhanced loyalty and retention rates.
- Played a pivotal role in promoting telecommunications offerings, contributing to increased sales and revenue generation for the company.

ACCOMPLISHED PROJECTS:

Time Reporting February 2024 - May 2024

I completed a dynamic web project focused on tracking a consultant's weekly and monthly working hours. We integrated several APIs, including one for retrieving data on public holidays in Sweden and another for accessing a list of countries worldwide. The project was built using Asp.Net Core, JavaScript, and Bootstrap. Additionally, we incorporated Azure Functions and deployed the project on Azure.

News Website October 2023 - January 2024

Completed a comprehensive News Website project, incorporating user subscriptions, weekly newsletters, and Azure integration for enhanced functionality. Utilizing Entity Framework for efficient database management and implemented responsive design technologies to optimize user experience.