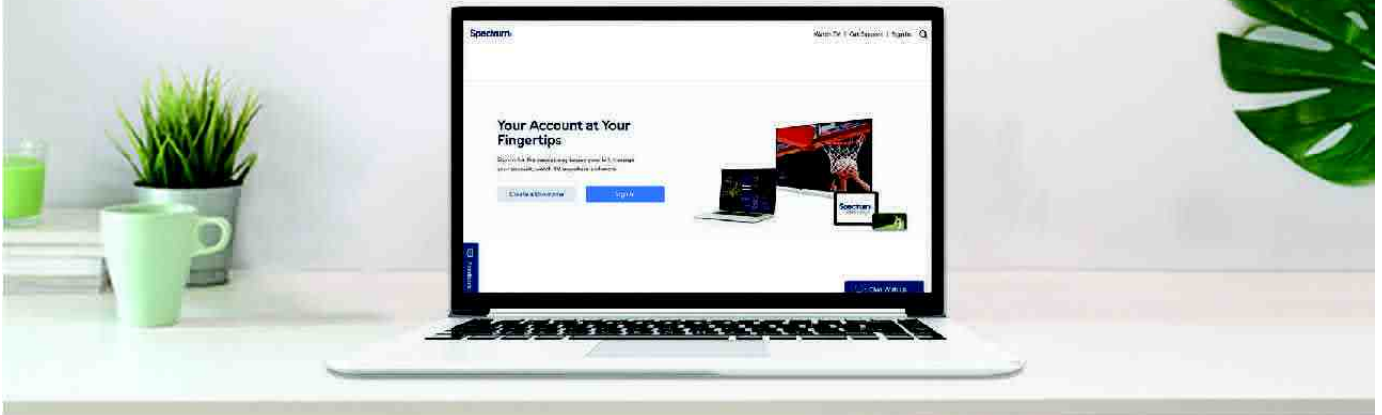




# WELCOME TO SPECTRUM

Get your account ready



Set up your account to get the most out of your Spectrum services.  
We recommend you create a strong password to protect your personal information online.

## 1. Go to Spectrum.net

Select **Create a Username**, which is located on the upper left hand side of the page.

## 2. Select Contact Info

Enter the primary telephone number or email address associated with your account.

## 3. Create a Username & Password

Use your email address or a custom username. Then, create a password and select your security question.



**Download the #1 Rated Support App.\*** My Spectrum App is the most convenient way to manage your account. Pay your bill, troubleshoot your equipment and much more. **Visit your device's app store today.**



Visit [Spectrum.net/welcome](https://www.spectrum.net/welcome) to learn more

\*Based on providers with at least 150,000 reviews in the Apple App Store & Google Play Store as of 12/01/2021. ©2022 Charter Communications.

SABLFPMD



4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652  
8358 1000 NO RP 15 10162022 NNNNNYNN 01 003436 0014

DARWYN ROSARIO  
1008 LANCASTER AVE  
SYRACUSE NY 13210-3030



835810097148473700096578

Account  
Security Code:

DARWYN ROSARIO  
8358 10 097 1484737  
**7602**



#### Have questions about your bill?

Visit us at [Spectrum.net/billing](https://spectrum.net/billing)

Or, call us at 1-855-70-SPECTRUM (1-855-707-7328)

8358 1000 NO RP 15 10162022 NNNNNYNN 01 003436 0014

# YOUR GUIDE TO SPECTRUM



#### Download the Spectrum TV® App

Stream live TV and up to 85,000  
On Demand titles anywhere.



#### Stay safe online

With real-time protection, Security Suite allows  
you to keep your computer safe for **FREE**.  
Visit [Spectrum.net/securitycenter](https://spectrum.net/securitycenter).



#### Watch FREE On Demand

Catch up on new episodes  
and popular movies.



#### Watch TV online

Stream on your laptop or  
desktop computer at  
**SpectrumTV.com**.



#### Don't have WiFi?

Add WiFi service for \$5 a month.  
Power your entire connected home with  
advanced security and parental controls.  
Call **1-877-959-1785**.



Every plan includes nationwide 5G, no contracts, no added taxes or fees.

Visit [SpectrumMobile.com/savingscalculator](https://spectrummobile.com/savingscalculator) to calculate your savings in  
3 easy steps or call 1-877-959-1785 and we'll do it for you.



TV: Spectrum TV App requires Spectrum TV. Account credentials may be required to stream some TV content online. WiFi: Equipment, activation and installation fees may apply. SPECTRUM MOBILE: Spectrum Internet required. Auto-pay required. Taxes and fees included. \*Savings based on 2-line comparison of unlimited plans among major nat'l carriers as of 09/2021: prepaid excl. data usage limits vary by carrier. To access 5G service, 5G compatible phone and 5G service required. Not all 5G capable phones compatible with 5G service. If 5G phone not compatible with 5G service or if 5G service is not available in your area, phone will automatically revert to 4G service. 5G coverage will continue to expand. Speeds may vary. Visit <https://www.spectrum.com/policies/mobile-terms> for full terms and conditions. Services subject to all applicable service terms and conditions, subject to change. Services not available in all areas. Restrictions apply. ©2022 Charter Communications. SABLFPMS



October 15, 2022  
Account Number: **8358 10 097 1484737**  
Security Code: **7602**  
Service At: 1008 LANCASTER AVE  
SYRACUSE NY 13210-3030

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Or, call us at 1-855-70-SPECTRUM (1-855-707-7328)

**Summary**

Service from 10/14/22 through 11/13/22  
details on following pages

Previous Balance	0.00
Payments Received	0.00
<b>Remaining Balance</b>	<b>\$0.00</b>
Spectrum TV™	24.99
Spectrum Internet™	49.99
One-Time Charges	19.99
Taxes, Fees and Charges	1.60
Current Charges	\$96.57
<b>Total Due by 11/01/22</b>	<b>\$96.57</b>

**Welcome to Spectrum!** This bill reflects install & service charges from the date of install through your current billing period. If you made a payment at time of install, this bill may not reflect that payment but your next bill will.



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DARWYN ROSARIO  
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SYRACUSE NY 13210-3030



835810097148473700096578

**NEWS AND INFORMATION**

**IMPORTANT BILLING UPDATE**

At Spectrum, we work hard on your behalf to keep prices as low as possible. We value your business and are committed to providing you with the latest products and technology. Despite our best efforts, rising costs have impacted our pricing.

Due to the rising programming fees charged by the TV Networks we carry, their increases will be passed through to our customers.

Effective with your next statement, the following pricing will change:

- Spectrum TV Essentials will increase by \$5/mo.

**Download the latest version of the My Spectrum App from your device's app store.** The My Spectrum App makes it easier than ever to manage your Spectrum services. A hassle-free experience with one convenient place for handling all your account needs.



October 15, 2022

**DARWYN ROSARIO**

Account Number: 8358 10 097 1484737  
Service At: 1008 LANCASTER AVE  
SYRACUSE NY 13210-3030

<b>Total Due by 11/01/22</b>	<b>\$96.57</b>
<b>Amount you are enclosing</b>	<b>\$</b>

**Please Remit Payment To:**

SPECTRUM  
PO BOX 6030  
CAROL STREAM IL 60197-6030



Account Number: 8358 10 097 1484737  
 Security Code: 7602

DARWYN ROSARIO

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## Charge Details

Previous Balance	0.00
<b>Remaining Balance</b>	<b>\$0.00</b>

Payments received after 10/15/22 will appear on your next bill.

Service from 10/14/22 through 11/13/22

## Spectrum TV™

Spectrum TV Essentials	24.99
More Than 60 Popular Networks	
	<b>\$24.99</b>

Spectrum TV™ Total \$24.99

## Spectrum Internet™

Spectrum Internet	74.99
Promotional Discount	-30.00

Your promotional price will expire on 10/13/24

WiFi Service	5.00
Spectrum Internet Ultra	20.00
Promotional Discount	-20.00

Your promotional price will expire on 10/13/26

\$49.99

Spectrum Internet™ Total \$49.99

## One-Time Charges

Service Activation Charge	10/15	19.99
---------------------------	-------	-------

One-Time Charges Total \$19.99

## Taxes, Fees and Charges

State and Local Sales Tax	1.60
<b>Taxes, Fees and Charges Total</b>	<b>\$1.60</b>

Current Charges \$96.57

Total Due by 11/01/22 \$96.57

## Billing Information

**Tax and Fees** - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit [spectrum.net/taxesandfees](https://spectrum.net/taxesandfees) for more information.

**Terms & Conditions** - Spectrum's detailed standard terms and conditions for service are located at [spectrum.com/policies](https://spectrum.com/policies).

**Programming Changes** - For information on any upcoming programming changes, please consult the Legal Notices published in your local newspaper and on [spectrum.net/programmingnotices](https://spectrum.net/programmingnotices).

**Authorization to Convert your Check to an Electronic Funds**

**Transfer Debit** - If your check is returned, you expressly authorize your bank account to be electronically debited for the amount of the check plus any applicable fees. The use of a check for payment is your acknowledgment and acceptance of this policy and its terms and conditions.

**For NYC DoITT - Cable TV Complaint** - 2 MetroTech Center, 4th Floor, Brooklyn, NY 11201 Phone: 311 or visit their website at: [nyc.gov/complaint](https://nyc.gov/complaint)

**Unresolved inquiries:** New York State Department of Public Service: visit their website at: [www.dps.ny.gov/complaints](https://www.dps.ny.gov/complaints); phone 1-800-342-3377.

**Spectrum Security Center:** Spectrum offers tools and solutions to keep you and your family safe when connected. Learn how to safeguard your information, detect scams and how to identify fraud alerts. Learn more at [Spectrum.net/SecurityCenter](https://Spectrum.net/SecurityCenter).

Continued on the next page....

Local Spectrum Store: 3469 Erie Blvd East, DeWitt NY 13214 Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm or 7991 Brewerton Rd, Cicero NY 13039 Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm

Simplify your life with **Auto Pay!**

Spend less time paying your bill  
and more time doing what you love.

It's Easy - No more checks, stamps or trips to the post office  
 It's Secure - Powerful technology keeps your information safe  
 It's Flexible - Use your checking, savings, debit or credit card  
 It's **FREE** - And helps save time, postage and the environment

Set up easy, automatic bill payments with **Auto Pay!**Visit: [spectrum.net/account](https://spectrum.net/account)

(My Account login required)

## Payment Options

**Pay Online** - Sign in to [Spectrum.net](https://Spectrum.net) to pay or view your bill.

**Pay by Mail** - Detach payment coupon and enclose with your check made payable to Spectrum.

For questions or concerns, please call **1-855-707-7328**.

Account Number: **DARWYN ROSARIO**  
8358 10 097 1484737  
Security Code: **7602**

**Have questions about your bill?**

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**Past Due Fee / Late Fee Reminder** - A late fee will be assessed for past due charges for service.

**Complaint Procedures:** If you disagree with your charges, you need to register a complaint no later than 60 days after the due date on your bill statement.

**Video Closed Captioning Inquiries** - Spectrum provided set-top boxes for video consumption support the ability for the user to enable or disable Closed Captions for customers with hearing impairment.

For immediate closed captioning concerns, call 1-855-707-7328 or email [closedcaptioningsupport@charter.com](mailto:closedcaptioningsupport@charter.com).

To report a complaint on an ongoing closed captioning issue, please send your concerns via US Mail to W. Wesselman, Sr. Director, 2 Digital Place, Simpsonville, SC 29681, send a fax to 1-704-697-4935, call 1-877-276-7432 or email [closedcaptioningissues@charter.com](mailto:closedcaptioningissues@charter.com).





Account:  
Security Code:

Darwyn Rosario  
8358 10 097 1484737  
**7602**

**Have questions about your bill?**

Visit us at [Spectrum.net/billing](https://spectrum.net/billing)

Or, call us at 1-855-70-SPECTRUM (1-855-707-7328)

8358 1000 NO RP 15 10162022 NNNNNYNN 01 003436 0014

