

Dashboard Request

Hi There,

Please assist me in creating a detailed and interactive Call Center Dashboard. I want the dashboard to provide a clear summary of the overall call performance, agent activities, and customer behavior. It should include key call metrics, show how each agent is performing, and allow me to filter or select an agent to view specific insights like their success rate, abandoned calls, products discussed, and customer locations.

I also want to be able to track monthly call trends and easily identify key reasons why calls were unsuccessful. The goal is to have a simple, professional, and visually appealing dashboard that can help me and my team make better decisions.

Thanks.