

Dax Axis Tangco

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Experience

Technical Support Engineer

Spreedly

Feb 2023 -

North Carolina, USA

- Handled Triage tickets, Receiver tickets, Migration tickets, Export tickets, and Import Tickets
- Handled investigations in customer's queries in terms of gateway, payment method, or transaction
- Escalated properly to the teams responsible for the incidents of specific events

Web / Mobile App Developer

Volenday

Aug 2022 - Feb 2023

Manila, Philippines

- Developed AHAmatic Website
- Developed an Android application for employees
- Used NextJS to develop the website and Flutter for the Mobile Application

Junior Web Developer

Fil-Global Immigration Services

July 2022 - Aug 2022

Manila, Philippines

- In charge of the maintenance of the website of the company.
- Assisting website inquiries of the client and admin website.
- Maintained the Mobile Application written in React Native

Certification

CompTIA Certification

Security+ (Sec+)

(Preparing)

CompTIA

- Assess the security posture of an enterprise environment and recommend and implement appropriate security solutions.
- Monitor and secure hybrid environments, including cloud, mobile, Internet of Things (IoT), and operational technology.
- Operate with an awareness of applicable regulations and policies, including principles of governance, risk, and compliance.
- Identify, analyze, and respond to security events and incidents.

Harvard's CS50 (Audit)

Introduction to Cybersecurity

November 2023

Harvard CS50

- **Coursework:** Securing Accounts, Securing Data, Securing Systems, Securing Software, Preserving Privacy
- Proficient in cybersecurity for personal and professional applications, focusing on threat recognition, privacy protection, and risk-reward analysis. Experienced in addressing real-world security challenges.

Google Certification

Cybersecurity Professional

October 2023

Coursera

- **Coursework:** Foundation of Cybersecurity, Manage Security Risks, Network Security Linux, SQL, Detection and Response, Assets, Threats, and Vulnerabilities, and Automate Cybersecurity Tasks with Python
- Prepared for entry-level cybersecurity roles with practical, hands-on assessments. Proficient in beginner-level Python, Linux, SQL, SIEM tools, and IDS. Skilled in identifying and mitigating common cybersecurity risks, threats, and vulnerabilities.

Education

De La Salle University

Bachelor of Science in Computer Engineering

Manila, Philippines

- **2nd Honors Dean's Lister, 1st Honors Dean's Lister**
- **School Involvements:** Google Developer Students Club - Chief Technology Officer, University Student Government Executive - Creatives, Engineering College Government - Chairperson, La Salle Computer Society - Junior Officer
- **Relevant Coursework:** Computer Fundamentals and Programming, Intelligent Engineering System, Computer and Network Security, Computer Architecture and Organization, Computer Systems Administration

Technical Skills

Programming Languages: Python, Bash, SQL, PHP, Typescript, Javascript, C

Operating Systems: Linux, Windows, MacOS

Databases: MongoDB, MySQL, XAMPP

Tools: Git, Github, Splunk, Chronicle, Zendesk, Jira, Postman, PHPMyAdmin