



BlueCross® BlueShield®

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Member ID

**M0G543727452653**

MyHealthToolkitWNY.com





**BlueCross of New York BlueShield**

**MyHealthNowNY.com**

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**Members: Call Customer Service for claims filing information.**

**Providers: File claims with the local BlueCross and/or BlueShield Plan where member received services. When Medicare is primary, file Medicare claims directly with Medicare. Preauthorization required for all hospital inpatient admissions. Report emergency admissions within 24 hours. MRI/MRA/PET/CT will require authorization to ensure benefit payment.**

**BlueCross BlueShield of Western New York, a Division of HealthNow New York Inc, provides administrative services only and does not assume any financial risk for claims.**

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**Customer Service: 855-263-0680  
PPO Network Provider Information:  
800-810-2583**

**Provider Service: 800-868-2510  
Precertification: 888-376-6544  
Mental Health and Substance Abuse  
Precertification: 800-868-1032  
CVS Caremark\*: 877-304-1101  
\*Contracts separately with group.**

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