

Daya Nidhi Kumar

Senior Developer in Wipro working as a salesforce Developer with over 4+ years of experience in application development & enhancement, service delivery, and client relationship management in the Life sciences domain delivering software products and Operational Analysis with a Strong interest in Salesforce Technology.

- Customer-focused IT professional with 4.6 years of valuable experience in IT which includes 3 years of experience in salesforce leading organizations and contributing to projects in implementing technology transition and cutting-edge methodologies to enhance end-user productivity.
- Repeated success in the areas of Solutions Delivery & Application Development. Technical strength includes Apex, SOQL.
- An effective analyst, problem-solver, and communicator, able to forge solid relationships with upper-level executive leaders. Excellent motivational skills merged with strong leadership to build and sustain forward growth momentum while motivating peak individual performance from team members.
- Emphasis on introducing key technology solutions to meet the dynamic needs of the business environment.

PROFESSIONAL SUMMARY

- Worked on Profiles, Permission Sets and Automated OWD Sharing Settings.
- Worked on creation of Record Types and assign page layouts as per requirements.
- Worked on Data Migration using Data Loader.
- Experience in the creation of Objects, Users, Page layouts, workflow, Process Builder, Lightning Flow Approval processes, and Reports.
- Experience in writing Apex Triggers, Apex Classes, Visualforce Pages, Batch and Schedule Apex.
- Worked on Lightning Web Component.
- Experience in writing SOQL queries for verification of data.
- Experience in performing Unit Testing and Code Coverage.
- Worked on Custom components, Email templates, Custom settings, and Test Classes.
- Experience in deployment using Change Sets.

Skills

- Apex Triggers, Apex Classes, Asynchronous Apex
 - SOQL, SOSL
 - SQL, PL/SQL Developer, JIRA
 - Strong documentation and communication skills
 - Adept at handling deadlines
 - Workflow Rules, Process Builder, Approval Process, Flow
 - Validation Rules, Quick Actions, Custom Buttons, Custom Labels
 - Reports and Dashboards
 - Data Management
 - Data Loader, Workbench, VS Code
 - JavaScript, HTML, CSS
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Experience

Senior Developer

Wipro
(2022-Present)

Project: **Philips**

- Designed Lwc Component, Flow, Apex Classes/Apex Test Classes, Apex Triggers, Workflows, Process Builders, Flow, Approval Process.
- Created custom objects and relationships between various Custom Objects.
- Designed and developed Validation rules, Workflow rules, and sharing rules.
- Done the Deployment Process through bitbucket and VS code.
- Created Flow to Assign Permission Set on the basis of Profile and Role.
- Created LWC component for the Business requirement.
- Created APEX TEST CLASS

Programmer Analyst

COGNIZANT
(2019 –2022)

Project: **3M &KCI United by Purpose - Life Sciences Domain**

- Designed Apex Classes/Apex Test Classes, Apex Triggers, Workflows, Process Builders, Flows, Approval Processes, and worked with a variety of Custom Fields, Validation Rules, Record Types, Page Layouts.
- Managed production support activities like addressing end-user queries on application functionality, application data, and data update request by users, assignment of issues to team members, issue analysis and providing resolution within the specified SLAs.
- consolidated and analyzed issues behind integration failures to and from Salesforce based on Informatica and Kafka error logs.
- Interacted with other application teams integrated with Salesforce for conflict resolution.

- Always utilized my strong analytical and problem-solving skills in delivering fast and satisfactory resolutions to customers resulting in a trustworthy and reliable relationship that customers can vouch for.

Programmer Analyst (Technical Support Analyst)

COGNIZANT
(2019 –2022)

Project: **Johnson & Johnson - Life Sciences Domain**

- Created custom objects and relationships between various Custom Objects
- Designed and developed Validation rules, Workflow rules and sharing rules.
- Involved in creating Profiles, Permission sets, Users, Sharing rules, Public Groups and Roles.
- Created Record Types and Page layouts as per requirement.
- Used Data Loader for insert, update, and bulk import or export of data from Salesforce.com objects.
- Collaborated with audit clients and action owners to apply root cause analysis and establish effective corrective action plans.
- Deployed the code from Sandbox to Production and was part of release activities.

Achievements

- Received “Certificate of Appreciation” from the Customer.
- Received “The Automation Master Award” for going the extra mile to implement Automation solution for the month of October 2021

Salesforce Certifications

- Salesforce Platform Developer I
- Salesforce Administrator
- Salesforce Associate

Educational Profile

Qualification	Specialization	Percentage	University
B.Tech	Computer Science	73	A.K.U
12th	PCM	73	C.B.S.E
10th		76	C.B.S.E

