ABSTRACT

Mylovelycat Houz is a small business organization that provide grooming services for cats. However, customer need to book appointment for a grooming session which require them to call the person in charge for an appointment. To ease the process of booking appointment, Mylovelycat Houz Cat Spa Booking System has been developed in this project. This system consist of Customer and Administrator as the actor. This system was developed with the aim for Customer to book and manage appointment in easier way. There are eleven use cases in total and this development has been achieved by building up all the functions. All the packages are provided with details such as description and price for the specified service. Hence, Customer able to book appointment for each grooming packages by filling up the appointment form. Both Customer and Administrator able to delete appointment made directly to the system to cancel appointment. Administrator also able to manage user and grooming packages by create, read, update and delete. These main functions help user to book appointment without having hassle. The development of this project is based on Software Development Life Cycle (SDLC) methodologies. The achievement of this development is building all the function for each use case. Apart from that, the methodology used in this development is Agile which include the process of requirement gathering, analysis, design, coding, testing and maintenance. The development of the system implement HTML, CSS, Bootstrap and MySQL as the database. Sublime Text and WAMPP has been chosen for the tools of the development.