



# savad bin rasheed

## Salesforce Certified Developer

Highly skilled Salesforce developer with 8 years of IT experience with 5 years of experience in designing and developing custom solutions on the Salesforce CRM platform. Expertise in Apex programming, Visualforce, Lightning Components, and integrating Salesforce with third-party systems. Proven track record of delivering high-quality projects on time and within budget. Strong communication and problem-solving skills with the ability to work collaboratively in a team environment. Salesforce Certified Platform Developer I.

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## WORK EXPERIENCE

### Salesforce Tech Lead

EY GDS Kochi

03/2022 - Present

*Achievements/Tasks*

Working for large electronic manufacturing client for their Salesforce CRM app development (experience and sales cloud customizations).

Authored multiple apex classes, batches and triggers for automating different business scenarios and creating custom classes, pages and LWC components.

Proficiency in data loading tools like Salesforce inspector, workbench, Integrations.

Experience in Git and changeset deployment

Proven ability to learn quickly and adapt to new situations.

Demonstrated respect, friendliness and willingness to help wherever needed.

### Senior Salesforce Developer

IQVIA Kochi

04/2020 - 03/2022,

Experience in salesforce CRM App development and implementation for Pharma clients in multiple countries.

Have thorough configuration experience in a multi country Org environment with OWD, 50+ Profiles, 1000+ users. Authored multiple vf pages, apex classes, batches and triggers for automating different business scenarios and creating custom pages and components.

Experience in Rest API integration, Apex Callout to fetch the details from external system to salesforce

### Salesforce Developer

TCS Kochi

02/2016 - 04/2020

*Achievements/Tasks*

FSL Implementation for an Australian based Telecommunication giant

Took ownership of the Maintenance Plans module, the Reports module, and a Proof-Of-Concept idea

POC was a timer application which came in handy as an important tool for the technicians using the FSL mobile app - the timer sent out notifications and email alerts to respective authorities when in danger; also worked like a stopwatch.

Had scheduled 12+ batches of Maintenance Plans for the client store outlets, which are spread across Australia.

## SKILLS

Salesforce

Apex

LWC

visual force

HTML

JS

SOQL

Sales cloud

Experience cloud

SQL

FSL

## EDUCATION

### BTECH Computer Science

Govt Eng College, Kannur University

07/2011 - 05/2015

## VOLUNTEERING

Amrita College Kannur (08/2015 - 01/2016)

Programming Teacher

## LANGUAGES

English

Full Professional Proficiency

Arabic

Limited Working Proficiency

## CERTIFICATES

Platform Developer

I (07/2020 - Present)

Salesforce developer certification

Salesforce Certified Associate (05/2023 - Present)

Salesforce associate certification

App Builder (08/2023)

## INTERESTS

Technology