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| Plan | |
| Verify how the organization has determined external and internal issues relevant to its purpose and strategic direction |  |
| Verify the sequence and interaction of of the processes. |  |
| Determining the  scope of the quality  management  system |  |
| Quality  Management  System and its  processes |  |
| Organizational  roles,  responsibilities and  authorities |  |
| Quality Policy |  |
| Actions to address  risks and  opportunities |  |
| Resources |  |
| People and Infrastructure |  |

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| Do | |
| Operational planning and control |  |
| Customer communication |  |
| Design and  Development |  |
| Review of requirements related to products and services |  |
| Design and  development  planning |  |
| Monitoring,  measurement, analysis |  |
| Customer Satisfaction |  |

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| check | |
| Analysis and evaluation |  |
| Internal Audits |  |
| Management Review |  |
| Internal issues |  |
| External issues |  |

|  |  |
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| Act | |
| Continual improvement |  |
| Breakdown maintenance |  |
| Change log |  |