**Nick DeJesus**

1. Bradstreet Avenue ❖ Roslindale, Massachusetts 02131 ❖ (617) 910-8710 ❖ [ndejesus1227@gmail.com](mailto:ndejesus1227@gmail.com)

https://github.com/ndejesus1227

Skills

* HTML, CSS, Jquery, JavaScript, Angular, Object Oriented Programming, REST, APIs
* Customer service at any level
* Excellent communication skills
* Ability to learn quickly and adapt to the needs of the business
* Multi-tasking

Professional Experience

**Sapient Nitro** – Boston, MA February 2013-Present

*IT Local Support*

* Provide solutions to IT related problems to various groups of employees
* Experience with Active Directory/Cisco CM Console
* Organized and kept track of IT Assets
* Internal Angular Project

**Boston College –** Boston, MA September 2012 – December 2012

*IT Consultant*

* Provide Solutions to IT related problems to professors and administrative staff
* Troubleshoot computer and A/V equipment
* Ordered special IT equipment related to users needs

**Fidelity –** Boston, MA January 2012 – June 2012

*Tier II Desktop Technician*

* Provide solutions to IT related problems to various groups of employees
* Troubleshoot Desktops and laptops to help maintain business continuity
* Implement and maintain VOIP phone service
* Experience with LAN connections and punch down tools

Education

* ***Year Up* -** Boston, MA September 2011-June 2012

* + Technical Certificate, Information Technology
  + Dual enrollment at Cambridge College
  + Earned 18 College credits towards B.S., Business Management
  + Certificate: Cisco IT Essentials
* ***ITT Technical Institute* -** Norwood, MA September 2008-October 2010

* + Associate in Applied Science – Computer Networking Systems
  + ***General Assembly***
    - HTML/CSS/Jquery
    - JavaScript

Personal Projects

* Checkers
  + SVG
  + JavaScript
  + Object Oriented Programming