DAYNA BLACKWELL

2X AWS CERTIFIED CLOUD ENGINEER / DEVELOPER

CONTACT

(810) 360-7882

DAYNAJBLACKWELL@GMAIL.COM

PROFESSIONAL SKILLS

- AWS Cloud Services
- Infrastructure as Code / Terraform
- Production support
- Python, Java, JavaScript / NodeJS
- RESTful APIs (creating and consuming)
- Distributed Microservices
- CentOS / RHEL / Debian Linux
- Linux System Administration
- Docker
- Jira
- Splunk
- Datadog / Application monitoring
- Git
- Github, GItLab, Bitbucket
- Relational / Nonrelational DB
- Agile methodology

EDUCATION

Certificates Of Completion:

AWS Developer Associate 4T139Y7BF2E4QZSG
Issued by Amazon Web Services

AWS Solutions Architect Associate 5JNCJS2BNB411CG5
Issued by Amazon Web Services

Terraform Associate
Issued by Hashicorp

Oracle Cloud Infrastructure Certified Foundations Associate
Issued by Oracle

Object Oriented Programming & Design
Issued by Dakota State University

Front End Development
Issued by freecodecamp

Api's and Microservices
Issued by freecodecamp

AS, Software Development

Dakota State University   GPA: 3.9

EXPERIENCE

LEAD IT TECHNICIAN (OPERATIONS DEPARTMENT)
BEST WESTERN INTERNATIONAL   2022 - CURRENT

- Supporting distributed, microservice based applications located in AWS Cloud.
- Utilize a wide variety of AWS Cloud Services (EC2, Fargate, RDS, Route53, VPCs, S3, CloudWatch, etc).
- Supporting and organizing remediation efforts during Priority events
- Root cause investigation and analysis for degradations and outages of Tier 1 Revenue generating applications.
- Reliability and performance monitoring for Tier 1, critical revenue generating applications.
- Red Hat Linux system administration.
- Identifying gaps and weaknesses in existing applications and monitoring systems.
- Collaborate multi-functionally across many different departments.
- Communicate technical concepts to non-technical stakeholders and Product Owners.
- Obtained knowledge over entire suite of production applications and infrastructure.
- Works closely with the change management team in order to produce problem records for the purpose of introducing beneficial changes into the Best Western application ecosystem.
- Utilizes monitoring, tracing and aggregation tools such as Splunk and Datadog to troubleshoot / analyze incidents

DEVELOPER
FREELANCE DEVELOPMENT   2018 - CURRENT

- Front End development, Back End Development and Full Stack Web Applications
- Implemented and administered a variety of eCommerce solutions in WordPress, Shopify and 3D Cart
- Scripting and automating solutions to repetitive business needs

TECHNICAL CUSTOMER SUPPORT I
THE HILLMAN GROUP (CONTRACT)   FEB 2019 - DEC 2019

- Gave technical support for a variety of proprietary hardware and software systems
- Remotely resolved networking issues on in-field systems
- Dispatched field technicians for service calls from customers when physical intervention was needed
- Responsive to business-to-business inquiries by telephone and email
- Recorded and processed Business-to-Business orders
- Consistently demonstrates a willingness to take on new responsibilities and duties beyond the scope of the job