William Davis

Based in Boxford, MA, USA   Website: https://liamdavis.dev

Phone #: 978-882-2595   Email: wil@liamdavis.dev

Skills

- **Web Development/Design:** JavaScript, HTML5/CSS3, React.js, Node.js, and REST APIs.
- **Office Work and Customer Service:** Google Suite, CRM, invoicing, editing, and writing. Empathetic and attentive customer service. Remote work.
- **I excel at** self-organization, self-motivation, and attention to detail.
- **I thrive in** fast-paced environments that require effective communication, problem-solving, and self-teaching skills in order to get the job done.

Experience

better.bike (E-Bike Start-up)   South Deerfield, MA

Remote Customer Service   November 2019 - Present

- Editing customer data in company databases (CRM and Google Sheets/Docs)
- Drafting invoices and other essential documents
- Corresponding with customers and team-members via email, video-chat, and telephone
- Working completely remotely

City Compost, Inc.   Gardner, MA

Customer Service & Sales   July 2018 - August 2019

- Remotely handled customer data via Google Drive and a custom CRM
- Tabled at events and educated potential customers on composting while selling service

Education

freeCodeCamp   November 2019 - Present

Certifications: Responsive Web Design, JavaScript Data Structures and Algorithms

University of Massachusetts Amherst   Graduated January 2020

Degree: Bachelor's of Science

References

Kevin (Owner, better.bike) - 413-230-5304

Andrew (Owner, Deepening Roots Farm) - 413-537-9915