

Ibrahim Nader Abouelfetouh

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About

I am a certified Data Analyst with a strong foundation in Python, data manipulation, and statistical analysis. Ibrahim has hands-on experience in working with tools such as Pandas, Power BI, MySQL, Power Query, and Power Pivot. He has completed projects analyzing coffee shop sales and demographic data, showcasing his ability to extract insights from complex datasets. I hold a diploma in Computer and Management Information Systems. Passionate about data-driven decision-making.

Education

El Gazeera Higher Institute

October, 2021 – Aug, 2025

Computer and Management Information System

Integrated Technical Education Cluster – ITEC

September, 2018 – June, 2020

High School Diploma

- Person BTEC International Level 2 Diploma
- Person BTEC Level 3 Extended Diploma

FreeCodeCamp

Certificate of Completion | Data Analysis with Python

- Certified Data Analyst (Python) I am thrilled to present my Certificate of Completion for the Data Analysis with Python course. Throughout this program, I acquired essential skills in data manipulation, visualization, and statistical analysis using Python. This certification reflects my commitment to data-driven decision-making and my ability to extract valuable insights from complex datasets.

Projects

Coffee Shop Sales Analysis:

Repository: https://github.com/dazai456/coffee_shop_sales

Demographic Data Analyzer: FreeCodeCamp

Repository: https://github.com/dazai456/Demographic_Data_Analyzer

Sea Level Predictor: FreeCodeCamp

Repository: <https://github.com/dazai456/Sea-Level-Predictor>

Page View Time Series Visualizer: FreeCodeCamp

Repository: https://github.com/dazai456/page_view_time_series_visualizer

Skills

Language: English, Arabic

Microsoft Office: Proficient in Word and PowerPoint

Technical: Python, Pandas, Power Bi, MySQL, Power Query, Power Pivot

Soft Skills: Persuasion, Openness to Criticism, Time Management, Communication, Teamwork

Work Experience

TBS, HOLDING || Barista

May, 2023 - Jun, 2023

It's was my first try to work in F&B industry. I acquired proficiency in the establishment's standardized recipes for bakery items, sandwiches, and coffee beverages. I honed my skills in operating coffee machinery, mastering milk frothing techniques, and executing payment transactions with precision and efficiency. My experience also encompassed collaborative teamwork, effective communication with colleagues, and the ability to remain flexible and receptive to constructive criticism.

TBS, HOLDING || Supervisor

Jun, 2024 - present

At this period, I learned how to calculate our monthly plan, how to process shift meeting at the beginning of the shift, how to work under stress, how to Efficiently handle customer orders and provided recommendations on coffee selections. Maintained cleanliness and organization of the café space Managed inventory and ordered supplies to ensure consistent stock levels.

Teleperformance || Customer Service Representative

Dec, 2024 – Mar, 2025

I worked as a Customer Service Representative at Teleperformance, where I was responsible for assisting customers with inquiries, resolving issues, and ensuring a positive experience through clear and professional communication. I handled a high volume of calls and messages, maintained accurate records of interactions, and consistently met performance targets such as response time and customer satisfaction. This role strengthened my problem-solving skills, patience, and ability to work effectively under pressure.

Myst || Barista

April, 2024 – Present

I worked as a barista at Myst, a specialty coffee brand, where I gained hands-on experience in preparing high-quality espresso-based and manual brew beverages. I delivered excellent customer service in a fast-paced environment, maintained a clean and organized workspace, and educated customers about different coffee beans and brewing methods. My role also included handling transactions, supporting inventory management, and working closely with the team to ensure a smooth and enjoyable customer experience.