

Ibrahim Nader Abouelfetouh

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Age: 20

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Work Experience

I am student at El Gazeera Higher Institute, who is currently working at TBS. Major in Computer and Management Information Systems. I am passionate about technology, Coffee. I am always seeking to develop myself and gain more experience. Looking forward to joining your Team

Work Experience

TBS, HOLDING || Crew member

May, 2023 - July, 2023

It's was my first try to work in F&B industry. I acquired proficiency in the establishment's standardized recipes for bakery items, sandwiches, and coffee beverages. I honed my skills in operating coffee machinery, mastering milk frothing techniques, and executing payment transactions with precision and efficiency. My experience also encompassed collaborative teamwork, effective communication with colleagues, and the ability to remain flexible and receptive to constructive criticism.

TBS, HOLDING || Barista

July, 2023 - Present

After I got promoted as a Barista, I developed my skills in operation, as a Barista worked on my latte art, how to serve multiple orders fast with high quality. I also Trained new staff on coffee knowledge and customer service excellence. for more than 5 months, I was responsible for night shift. At this period, I learned how to calculate our monthly plan, how to process shit meeting at the beginning of the shift, how to work under stress, how to Efficiently handled customer orders and provided recommendations on coffee selections. Maintained cleanliness and organization of the café space Managed inventory and ordered supplies to ensure consistent stock levels.

Education

El Gazeera Higher Institute

October, 2021 - Present

Computer and Management Information System

Integrated Technical Education Cluster – ITEC

September, 2018 – June, 2020

High School Diploma

- Person BTEC International Level 2 Diploma
- Person BTEC Level 3 Extended Diploma

Skills

Language: English, Arabic

Microsoft Office: Proficient in Word, Excel and PowerPoint

Soft Skills: Persuasion, Openness to Criticism, Time Management, Communication, Teamwork