Software Requirements Specification

for

LaunchPad A Crowd Funding Web Application

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Chapter 1

Introduction

LaunchPad is an innovative crowdfunding platform designed to connect creators with potential backers, providing a user-friendly space to bring ideas to life. In an era where funding for creative projects can be challenging to secure, LaunchPad aims to empower individuals and organizations by facilitating direct access to financial support from interested supporters.

Built using the MERN stack—MongoDB, Express.js, React, and Node.js—LaunchPad will offer a robust and scalable platform to manage diverse projects, from artistic endeavors to entrepreneurial ventures. The platform will provide creators with tools to effectively showcase their ideas and engage with backers, while ensuring a transparent and secure environment for funding.

By fostering a vibrant community of creators and supporters, LaunchPad seeks to transform the crowdfunding landscape, making it accessible and rewarding for all. This document outlines the requirements and specifications necessary to realize this vision.

1.1 Purpose

LaunchPad aims to facilitate the process of raising funds for creative, entrepreneurial, and social projects by connecting creators with potential backers. It will allow creators to post project ideas and set funding goals, while backers will be able to pledge financial support.

1.2 Intended Audience

This document is intended for the following key audiences:

- **Developers:** Responsible for designing and implementing the system in accordance with the detailed requirements outlined herein.
- **Project Managers:** Tasked with overseeing and monitoring the project's development, ensuring alignment with the defined scope and timeline.
- Stakeholders (Business Owners, Investors, etc.): Aimed at providing insights into how the system will fulfill business needs and drive value creation.
- Quality Assurance (QA) Teams: Charged with defining test cases and ensuring that the final product meets all specified requirements and quality standards.

1.3 Intended Use

LaunchPad will be utilized by the following user groups:

- **Project Creators:** Users or organizations seeking to raise funds for their projects. Creators will be able to create campaigns, set funding goals, offer rewards to backers, and provide updates on the project's progress. They will also have access to metrics regarding their campaign's performance and manage received funds once a project is successfully funded.
- Backers: Individuals or organizations interested in supporting projects. Backers will browse campaigns, pledge funds, and select rewards based on their pledge level. They will also be able to track the progress of the projects they have supported and interact with creators through comments and updates.
- Administrators: Platform administrators responsible for monitoring the system, reviewing project submissions, managing user accounts, and ensuring compliance with the platform's policies. They will have access to tools for resolving disputes, handling reports of misconduct, and managing payments.

1.4 Product Scope

LaunchPad is designed as a comprehensive crowdfunding platform that connects creators seeking funding with backers interested in supporting projects. The platform will offer a variety of features, including:

- **Project Creation:** Users can easily create and submit projects, including detailed descriptions, funding goals, timelines, and reward tiers for backers.
- Pledge Management: Backers can browse through various projects, pledge funds, and choose rewards based on their contribution levels.
- All-or-Nothing Funding Model: Projects will only receive funds if they meet or exceed their funding goals by the campaign's end date, ensuring a commitment to project feasibility.
- User Authentication: Secure registration and login processes for creators and backers, ensuring data protection and privacy.
- Payment Integration: The platform will support various payment methods for seamless transactions, including local and international options.
- Project Updates and Communication: Creators can keep backers informed through updates, and backers can interact with creators through comments.
- Analytics and Reporting: Creators will have access to insights about their projects, including funding progress and backer demographics.
- Search and Filter Options: Users can easily find projects of interest through categories, tags, and search functionality.
- Mobile Responsiveness: The platform will be optimized for mobile devices to enhance accessibility for all users.

1.5 Risk Definition

The following key risks have been identified for LaunchPad:

- Legal Risks: Compliance with crowdfunding regulations to avoid legal repercussions.
- Payment Processing Risks: Ensuring secure and reliable transactions to protect both creators and backers.
- Security Risks: Protecting user data and preventing fraud to maintain trust in the platform.
- Market Risks: Attracting enough users to sustain the platform's growth and viability.
- Operational Risks: Maintaining performance and reliability during periods of high user traffic to ensure a seamless user experience.

Chapter 2

Overall Description

2.1 User Classes and Characteristics

- Creators: Individuals or organizations looking to raise funds for their projects. They are typically passionate about their ideas and seek financial support. They may have varying levels of technical proficiency but will need an intuitive platform for project creation and management.
- Backers: Individuals who support projects by pledging funds. They range from casual supporters to serious investors. They are generally interested in discovering innovative ideas and want to ensure their contributions are secure and meaningful.
- Administrators: Platform staff responsible for managing and overseeing the system. They need access to administrative tools for monitoring projects, handling user issues, and ensuring compliance with platform policies.

2.2 User Needs

- **Creators:** Need a straightforward process for creating and launching projects, tools for tracking funding progress, and effective communication channels with backers.
- Backers: Need an easy way to browse and search for projects, secure payment options, and clear information about project goals, timelines, and risks. They also want updates and the ability to engage with creators.
- Administrators: Need robust tools for managing user accounts, reviewing project submissions, handling disputes, and generating reports on platform performance.

2.3 Operating Environment

LaunchPad will operate as a web-based platform accessible via modern web browsers (e.g., Chrome, Firefox, Safari) on both desktop and mobile devices. The platform will be hosted on secure servers to ensure data protection and system reliability. Users will require an internet connection to access the platform.

2.4 Constraints

- Budgetary Constraints: Development and operational costs must be managed to ensure sustainability.
- Regulatory Constraints: Compliance with local and international regulations regarding crowdfunding, financial transactions, and data protection must be adhered to.
- **Technical Constraints:** The platform must be compatible with various devices and operating systems, and performance should be optimized to handle multiple users simultaneously.
- Time Constraints: Development milestones must be met to ensure timely launch and market entry.

2.5 Assumptions

- Users will have basic internet access and familiarity with online platforms.
- Creators will be motivated to provide accurate and honest information about their projects.
- Backers will seek secure payment methods and value transparency in project management.
- The platform will attract a sufficient number of users (both creators and backers) to be sustainable and successful.
- The necessary technology and infrastructure will be available for the development and hosting of the platform.

Chapter 3

Requirements

3.1 Functional Requirements

3.1.1 User Registration and Authentication

- Users (Creators and Backers) should be able to create accounts using email or social media authentication (e.g., Google, Facebook).
- The system must support password recovery and user verification via email.

3.1.2 Project Creation

- Creators should be able to submit new projects with necessary details such as title, description, funding goal, deadline, and reward tiers.
- The system must allow the upload of images and videos to enhance project presentations.

3.1.3 Project Management

- Creators should have access to a dashboard to manage their projects, including the ability to edit project details and track funding progress.
- The platform should allow creators to post updates and communicate with backers.

3.1.4 Pledge Management

- Backers should be able to browse, search, and filter projects based on categories, funding status, and deadlines.
- Backers must be able to pledge funds to projects and select reward tiers.
- The system must handle payment processing securely through integrated payment gateways (e.g., Stripe, PayPal).

3.1.5 User Interaction

- Backers should be able to comment on projects and ask questions to creators.
- The platform must provide notification systems to inform users of updates, comments, and funding milestones.

3.1.6 Admin Dashboard

- Administrators must have a separate dashboard to monitor project submissions, manage user accounts, and address disputes or reports of misconduct.
- The admin interface should allow for generating reports on platform usage and project performance.

3.1.7 Analytics and Reporting

• The system should provide creators with analytics regarding their projects, such as funding progress, backer demographics, and engagement metrics.

3.2 Non-Functional Requirements

3.2.1 Performance

- The platform should load within 3 seconds under normal traffic conditions.
- The system must support at least 1000 concurrent users without performance degradation.

3.2.2 Scalability

• The architecture must be scalable to accommodate increased user activity and additional features in the future.

3.2.3 Security

- All user data must be encrypted during transmission (using HTTPS) and storage (using appropriate encryption methods).
- The platform should implement secure authentication methods (e.g., JWT for token-based authentication).

3.2.4 Usability

- The user interface should be intuitive and easy to navigate, with clear instructions for all processes (e.g., project creation, pledging).
- The platform must be responsive and functional on various devices, including desktops, tablets, and smartphones.

3.2.5 Maintainability

- The codebase should be well-documented to facilitate future updates and maintenance.
- The system should allow for modular development, making it easier to implement new features without affecting existing functionality.

3.2.6 Compliance

• The platform must comply with local and international regulations regarding data protection (e.g., GDPR) and financial transactions.

Appendices

Appendix A: Glossary of Terms

- Crowdfunding: A method of raising money for a project by collecting small contributions from a large number of people, typically via the internet.
- Backer: An individual who contributes funds to a project on a crowdfunding platform.
- Creator: An individual or organization that submits a project for funding on a crowdfunding platform.
- Pledge: A commitment made by a backer to contribute a specified amount of money to a project.
- All-or-Nothing Funding: A crowdfunding model where funds are only collected if the project meets its funding goal by the deadline.
- MERN Stack: A JavaScript-based technology stack that includes MongoDB, Express.js, React, and Node.js, used for building web applications.

Appendix B: References

- Crowdfunding Basics: A Guide for Beginners https://www.investopedia.com/terms/c/crowdfunding.asp
- MERN Stack: A Complete Guide https://www.mongodb.com/resources/languages/mern-stack
- User Experience Design Principles https://www.uxdesigninstitute.com/blog/ux-design-principles/