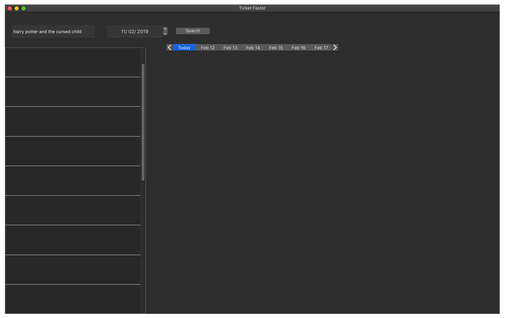
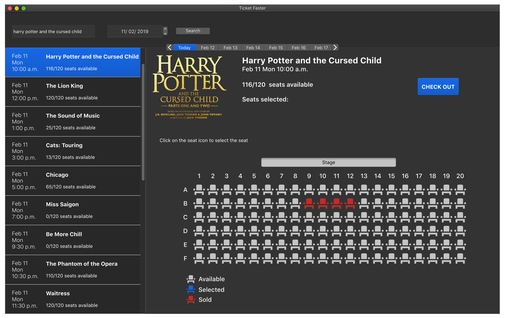
Homepage



Sarah types in the name of the play that the customer wants to watch in the search bar located at the top left corner. Then she selects the date using the date selector.

Sarah clicks on the search button next to the date selector to start the search.

Search Result



A list of the performances shows up on the left part of the split view. Each item on the list shows the date, time, name of the performance and seat availability.

Sarah then clicks on the performance to see its details on the right side of the split view. The background of the selected performance will be highlighted in a different colour.

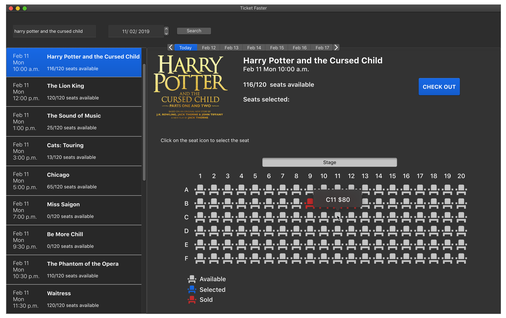
Tabs showing 7 dates are located on top of the split view for the user to view the list of different dates. The selected date is highlighted in a different colour. Two arrow buttons are provided to switch to next or previous week

On the top of the detail section of the spit view, more information about the performance is shown, such as the name, available seats, selected seat numbers and a check out button to initiated the sale.

At the bottom of the detail section, there is a seat map of 120 seats (20 columns, 6 rows) in the theatre. Annotations are added to tell the seat status.

Sarah moves the mouse and the cursor hovers over the seat icon she wants to select for the customer.

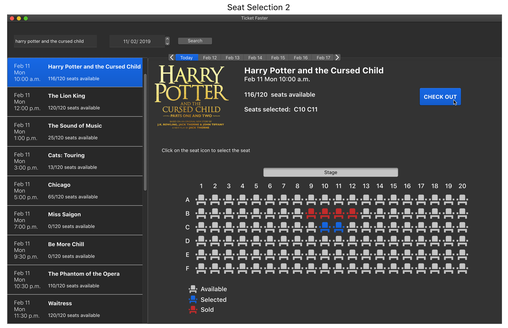
Seat Selection 1



When the cursor hovers over the seat icon, a pop-over shows up indicating the seat number and the unit price of the seat.

Sarah clicks on the seat icons to select the seats.

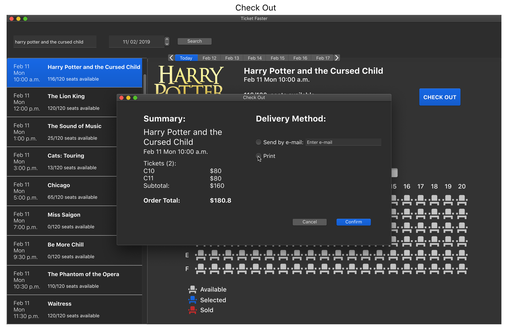
Seat Selection 2



Seat C10 and C11 are selected, and their colour changes to blue.

Sarah clicks on the check out button to initiate the sale.

Check Out



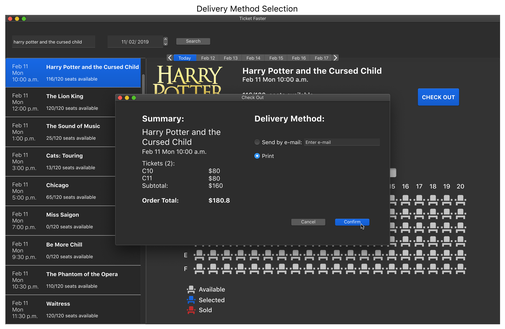
After clicking on the check out button, a check out window will pop up. There is a summary of the order including the name of the performance, date, time, unit price and the total price of the order.

Two delivery methods are offered here, Sarah has to select one by checking the radio button. If she wants to print the ticket directly, then check "print", otherwise check send by email and enter the customer's e-mail address in the place holder.

Two buttons are placed at the bottom right corner for her to cancel the operation (cancel) or proceed (confirm).

Sarah checks the radio button before "Print" to select the delivery method.

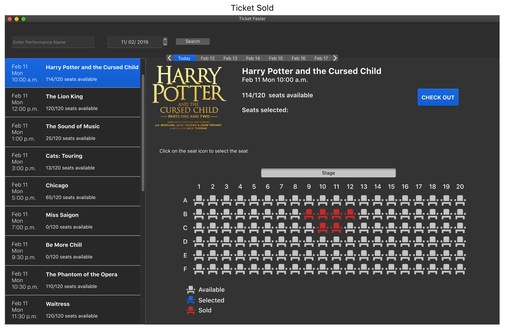
Delivery Method Selection



The "print" option is selected.

Sarah clicks on the "confirm" button to confirm the sale and print the ticket.

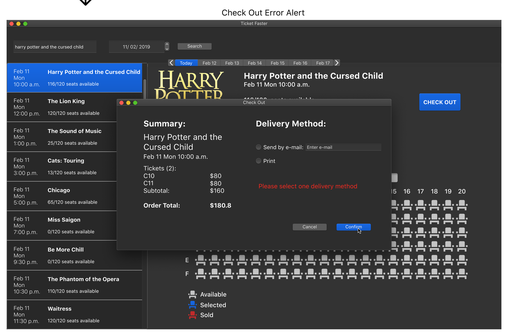
Ticket Sold



After clicking on "confirm" button, the pop-up window is closed. The tickets will be printed out. The status of the performance is updated. Seats C10 C11 changed to red, which means they are sold. The available ticket number of this play becomes 114.

Sarah corrects the error by selecting the delivery method.

Check Out Error Alert



If the user forgot to check the radio button but clicked the confirm button directly, the window will not be closed, a red alert will apear, asking the user to select one delivery method in order to proceed.