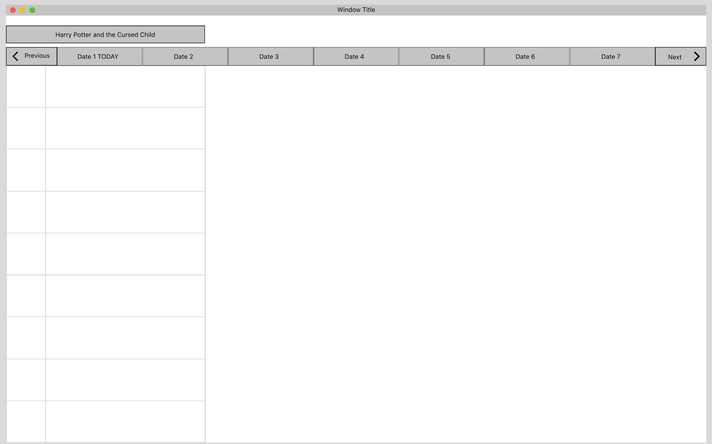
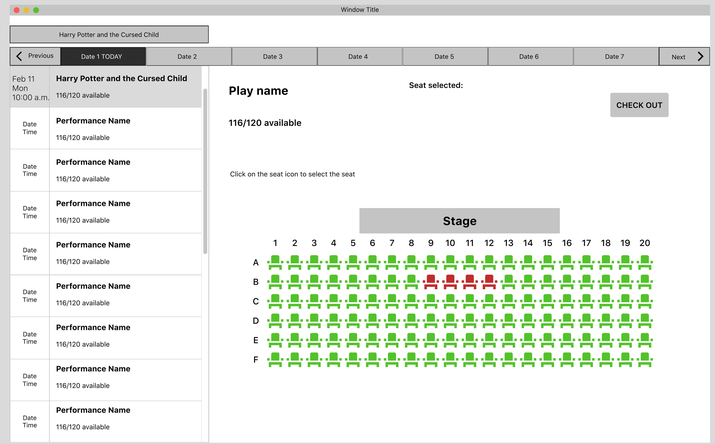
Homepage



Sarah types in the name of the play that the customer wants to watch in the search bar located at the top left corner.

After entering the name of the play, Sarah presses "enter" on her keyboard to generate the search.

Search Result



A list of the performances shows up on the left part of the split view. Each item on the list shows the date, time, name of the performance and seat availability.

Sarah then clicks on the performance to see its details on the right side of the split view. The background of the selected performance will be highlighted in a different colour.

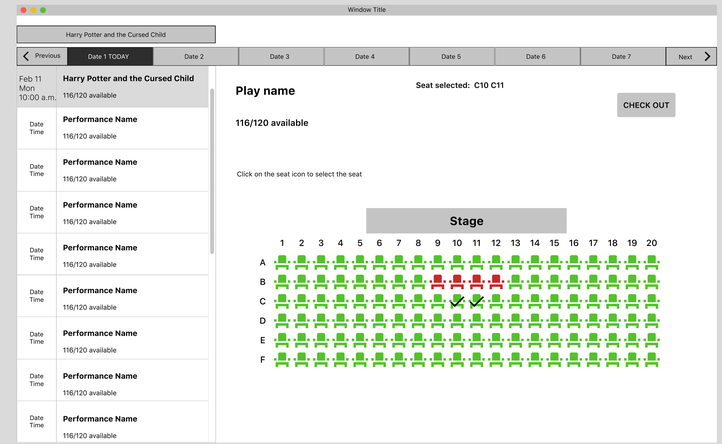
Tabs showing 7 dates are located on top of the split view for the user to view the list of different dates. Two arrow buttons are provided to switch to next or previous week.

On the top of the detail section of the spit view, more information about the performance is shown, such as the name, available seats, selected seat numbers and a check out button to initiated the sale.

At the bottom of the detail section, there is a seat map of 120 seats (20 columns, 6 rows) in the theatre. Green seat icons mean available seats, red means sold seats.

Sarah moves her mouse to click on the seats the customer wants to buy, in this case: C10 C11.

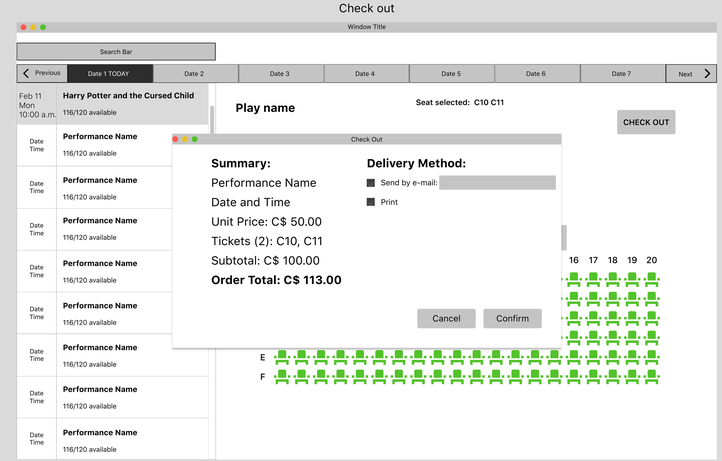
Seat Selection



The selected seat icons will be ticked. And the selected seat numbers will be indicated on the top of the detail section.

Sarah clicks on the check out button to initiate the sale.

Check out



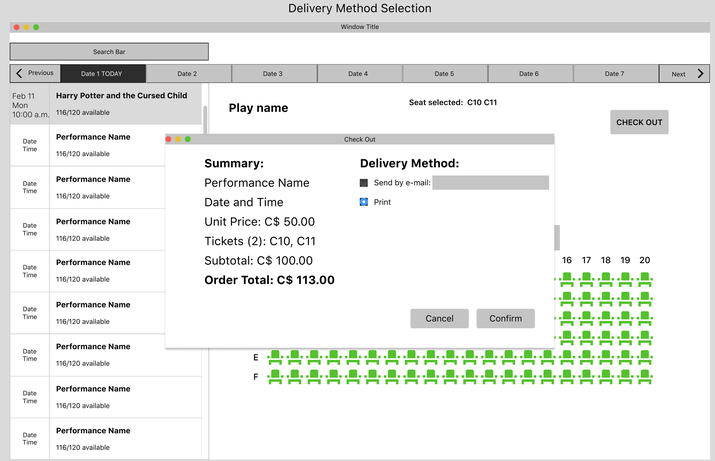
After clicking on the check out button, a check out window will pop up. There is a summary of the order including the name of the performance, date, time, unit price and the total price of the order.

Two delivery methods are offered here, Sarah has to select one by checking the radio button. If she wants to print the ticket directly, then check "print", otherwise check "send by email" and enter the customer's e-mail address in the place holder.

Two buttons are placed at the bottom right corner for her to cancel the operation (cancel) or proceed (confirm).

Sarah checks the radio button before "Print" to select the delivery method.

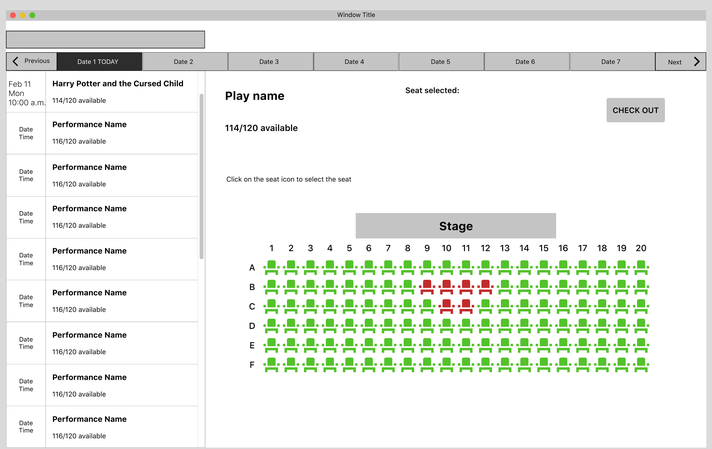
Delivery Method Selection



The "print" option is selected.

Sarah clicks on the "confirm" button to confirm the sale and print the ticket.

Ticket Sold



After clicking on the "confirm" button, the pop-up window is closed. The tickets will be printed out. The status of the performance is updated. Seats C10 C11 changed to red, which means they are sold. The available ticket number of this play becomes 114.