

## INTRODUCTION

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Questions may be consolidated, revised, held for future postings, or judged inappropriate for this setting solely at the discretion of TradeStation. When chatting with our representatives, you should avoid using profanity, vulgarities or spiteful comments. These Live Chat areas are not a substitute for the software platforms used by TradeStation companies. No orders to buy or sell any assets will be accepted and/or processed through Live Chat.

You should not share your username and password with anyone as we assume that any Live Chat between TradeStation Support and your username is directly with you and not with a third person, whether authorized or unauthorized.

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#### Post Constructively

- Think before you post. You are entirely responsible for the content of the messages you post, as well as the consequences of any such messages. You cannot change or delete a message once it is posted. Postings are not previewed before they are posted and they are not edited for content, style or errors.
- Stay on topic. Each of the Interactive Forums and Sites likely has a general topic or theme. Company Reps and TradeStation administrators may redirect or remove comments that are not related to the topic in the area in which they are posted.

- Redundancy in posting the subject and topic in multiple forums is not permitted.
- Be understandable. Refer to financial or investment assets or products by correct symbol and name. Avoid little-known references and avoid excessive abbreviations.
- Remember the purpose. TradeStation Interactive Forums and Sites are not places to tout or hype any asset class or particular asset, stock, options, future or foreign currency.
- You may not post information about low-volume or “penny” stocks (under \$5.00 a share, unless listed on a national securities exchange), OTC Bulletin Board traded securities, or over-the-counter (i.e., “pink sheet”) securities or other securities that are not listed on a national securities exchange.

### ***Use Responsibly***

- Do your own research. Information obtained from the Interactive Forums and Sites is no substitute for independent research and analysis. You should not trade or make any investment decision based on what is said on the Interactive Forums and Sites.
- Don’t believe everything you read. In fact, don’t believe anything you read unless you can find support or verification of the accuracy of what you have read using independent sources or knowledge. You should not assume that other people participating on the Interactive Forums and Sites are who they say they are, know what they say they know, or are affiliated with whom they say they are affiliated. TradeStation companies are not responsible for verifying the accuracy of any information on the Interactive Forums and Sites and are not responsible for any trading or investment decisions based on such information. Again, you should not trade or make any investment or trading decision based on what is said on any of the Interactive Forums and Sites.
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  - Do not post any information to manipulate, or attempt to manipulate, any security, commodity future, foreign currency or any of the markets in general.
  - Do not post any non-public information or “inside” information.
  - Do not post stock, options, futures or foreign currency quotes.
  - Do not post offers to buy or sell any security or commodity future or foreign currency.

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- constitutes unauthorized or unsolicited advertising, junk or bulk e-mail (also known as “Spamming”), chain letters, any other form of unauthorized solicitation, or any form of lottery or gambling;
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- repeats the subject and topic in multiple locations;
- contains advertisements or solicitations for products or services or links to third-party sites;
- is bot-like commenting behavior, such as spreading misinformation, unusually high activity, profile anonymity, post amplification (procession of shared posts and word-for-word quotes of news headlines, with few or no original posts), consistent posting of common content, etc.

In addition, to maintain privacy, you may be allowed to use a screen name different than your real name, provided the screen name you choose will not be deemed offensive by others. We reserve the right to disable your access should you use an inappropriate screen name.

You also agree that you will not harvest or collect information about the users or members of the Interactive Forums and Sites or use such information for the purpose of transmitting or facilitating transmission of unsolicited bulk electronic e-mail or communications.

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