



ELEVATE

Caring For Lawns with a Growth Mindset

Commercial Property Service Guide

Who We Are

After opening in 2009 in Texas with four teams of five lawn care experts and three management positions, Elevate Lawn Care Services, Inc. began serving commercial clients within the first year. Our emphasis on growth soon extended to our business model, and since then, our business has evolved into a multi-state company with 68 percent of clients being commercial real estate. Our headquarters are still based on Dallas, Texas, but we have distribution offices to serve customers across Texas, New Mexico, Arizona, Arkansas, Oklahoma, Missouri, Mississippi, Alabama and Tennessee. Each of the states in our nine-state area has multiple distribution centers, making a total of 48 distribution locations, each with five to 12 teams of lawn care professionals. We have steadily grown without sacrificing or cutting costs in the areas of our quality services and products. Thank you for your interest in Elevate Lawn Care Services. We would be honored to take on the responsibility of keeping your lawn living green and growing clean.

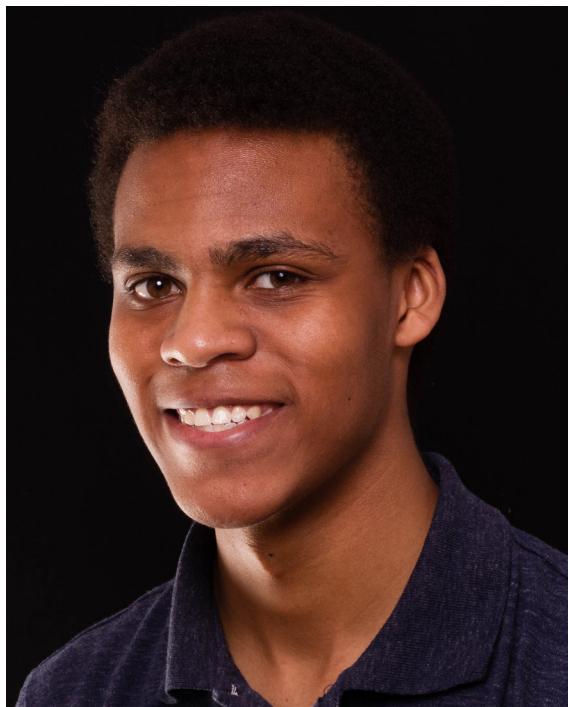




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Our Company Promises

- We promise to make your lawn our priority.
- We promise to clean up after you, mother nature, and ourselves.
- We promise to stay until the job is done.
- We promise to take care of your lawn when it is most convenient for you.
- We promise not to degrade your lawn by maintaining it when it is too wet and not receptive.

Our Employee Guarantee

- We promise that our employees are all insured, background checked before employment, and drug tested twice a year without notice.
- We promise that our employees are polite, kind, gracious and aware that they are being hosted on your property.
- We promise that our employees will be in full uniform every time they are on your property.

Standard Services

Fertilization



Mowing



Custom Lawn Care Solutions

Grub & Pest Control



Watering



Our Process

- **Inspection** - We provide you with lawn analysis at each of your locations looking for how our services can best improve your lawn. Our specialists are licensed and have degrees in the field.
- **Care** - We'll Visit Your Locations every 2-4 Weeks based on your plan to maintain your lawn.
- **Communication** - Our maintenance team will leave you with a summary of work, before and after photos, and how you can best care for the lawn until our next visit.

Additional Services



Flower Planting and Flower Bed Maintenance

A beautiful flower garden can take your location appeal to the next level. Different species of flower flourish at different times and require different treatment based on the area and amount of sunlight available to them. We'll assess your lawn and plant the best flowers to attract customers and that will complement your existing plants, rather than compete with them

Sod Aeration

Aeration removes small cores of soil from your lawn reduces soil compaction and alleviates overcrowded grass. Aerators remove clods of dirt from the turf, allowing roots to spread. We'll aerate your lawn as often as needed based on the time of year and your specific lawn to keep your grass green and healthy year-round.



Pruning and Trimming

Different plants need to be trimmed and pruned at different times of the year based on growth and your lawn. A diseased branch can damage your trees and shrubbery. We'll keep the branches in your trees and bushes from blocking the sunlight your lawn needs to ensure they stay healthy and well-kept through every season.



Turf Plugging

Lawn plugs are a remarkable way to establish lush, healthy turf or renovate a lawn in need. We evaluate your turf's thin and bare spots, and then with specialized tools, we remove sections of soil and insert new lawn plugs every square foot, where needed.



Landscape Design Specific Services:

Mulching , Bark Replacement, Disease management, Roundup, Sod
Planting / Replacement

Rescheduling Policies

Default Schedule Times & Rescheduling

For clients like you, we schedule during building during work and school hours by default so that the residents never see us and come home to a manicured lawn where they can play with their children, pets and family outside in a clean, safe environment.

If clients have a party, company or event during normal work hours and would like us to come on the weekend, that can be arranged by building on our online scheduling service. They can look on website and see available time changes, but will go through you to request the schedule change to verify with other residents of the building.

Inclement Weather

We will not care for your lawn in the rain or if the ground is too wet to use our equipment. In the case of inclement weather, we will reschedule our services at no additional cost or fee to you to take place within 3 days of your initial maintenance time. The weather is not under your control and you should not be responsible for its effects on your lawn care.

You can also add additional maintenance services after storms when work needs to be done prior to the next scheduled appointment.





Phillip Nickelson

Branding Officer at Southwestern Energy in Arkansas and Texas

"I just wanted to express how please I am with your services. Your employees are so nice and helpful in explaining everything to me, leaving detailed information on what I need to know. Our yard is looking better each day, improving our curb appeal and draw to our customers. Thank you for all the help and prompt service. I've already told all my friends and co-workers about you, and will continue to do so."



Steven Rogers

Director of Grounds & Maintenance at Moda Luxury Apartments in Dallas, Texas

"It's nice to finally have a lawn care service company that I don't have to worry about. Thank you for coming in, making the grounds look sharp and clean, and getting the job done without being in the way of our residents. We have received exponentially fewer complaints and maintenance requests from our residents since we began using your company."



Geraldine Ramsey

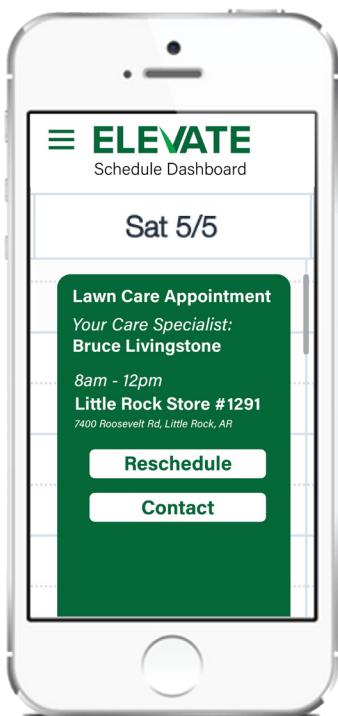
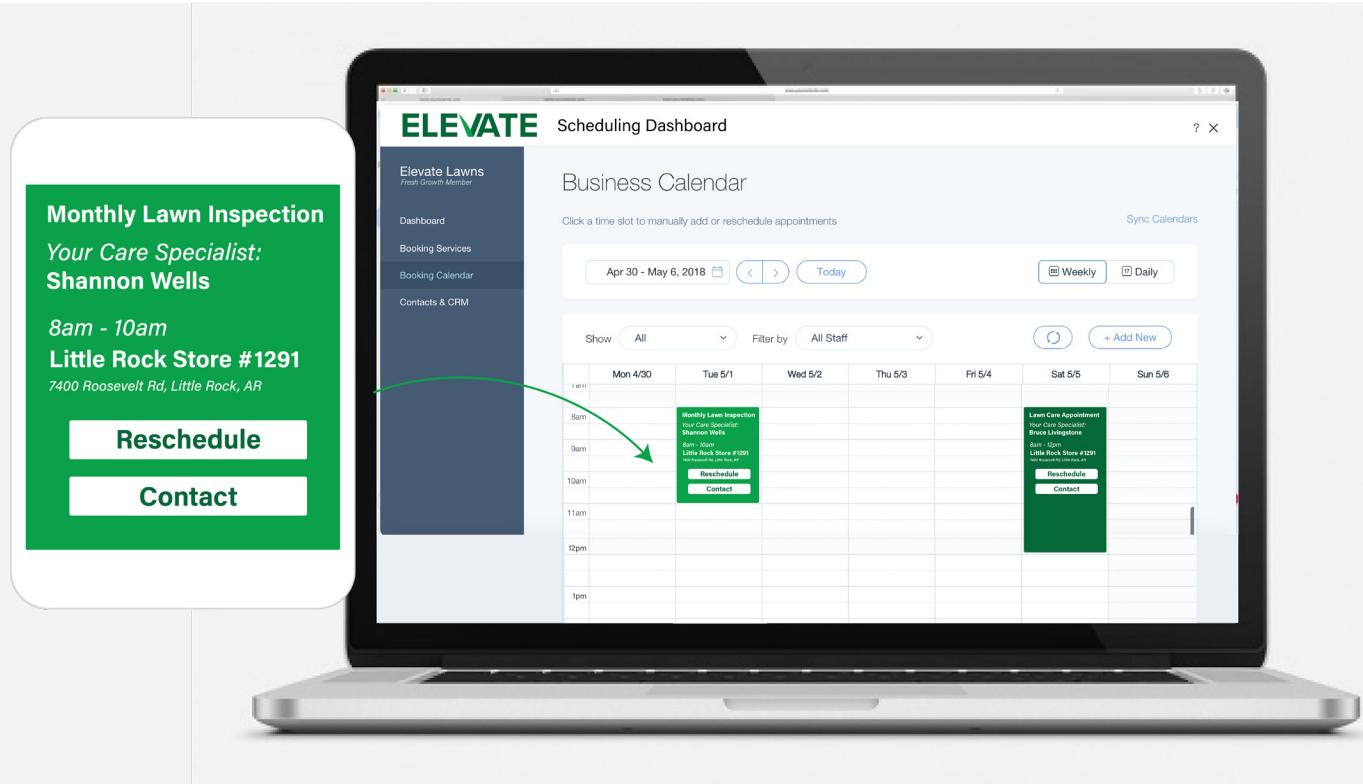
Chief Director of Resident Support at Wellington Farms in Gallatin, Tennessee

"At the beginning of spring, our lawn at the Houston location was a mess. I was seriously planning to rototill the entire yard and start over again. Fortunately, you persuaded me otherwise, and your excellent care of our lawn has resulted in a lush, beautiful lawn."



Scheduling Software

Online Scheduling Dashboard



ElevateMobile™ Features

Reschedule your next lawn maintenance appointment at your convenience

Contact your lawn care specialist with any questions, concerns, or areas that may require special attention

Request and schedule additional services

Review and update your subscription

Pricing Plans

Signature Fresh Plan

\$29.99/location

Monthly Property Analysis
Customized Lawn Care Solutions
Monthly Lawn Maintenance
\$20 Per Additional Service

The Evergreen Plan

\$39.99/location

Bi-Weekly Property Analysis
Customized Lawn Care Solutions
Bi-Weekly Maintenance
Monthly Inspections
4 Additional Services per Month

Complete Care Plan

\$49.99/location

Bi-Weekly Property Analysis
Customized Lawn Care Solutions
Bi-Weekly Maintenance
Bi-Weekly Inspections
Unlimited Additional Services

Included in Regular Lawn Care Maintenance:

Mowing
Watering & Fertilization
Grub & Pest Control
Edging & Weed Pulling

Additional Services:

Landscape Redesign and Renovation
Organic Lawn Aeration
Tree & Shrubbery Maintenance
Sod Planting / Replacement
Mulching
Bark Replacement
Seasonal Flower Planting & Flower Bed Maintenance