



Shared Savings Program ACO

SPOTLIGHT NEWSLETTER

December 23, 2015 / ISSUE 50

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PROGRAM ANNOUNCEMENTS

ACTION REQUIRED: Set Up/Test EIDM Accounts and Roles

In order to participate in quality reporting for performance year 2015, you must have Enterprise Identity Management (EIDM) accounts and roles for access to the Group Practice Reporting Option Web Interface (GPRO WI). CMS has transitioned from IACS to EIDM, therefore Individuals Authorized Access to the CMS Computer Services (IACS) accounts cannot be created or used. The audio recording for the December 22, 2015 GPRO WI Q&A Session which covered questions related to EIDM and GPRO WI reporting is available on the SSP ACO Portlet.

NOTE: EIDM accounts are **NOT** the same as EUA accounts. EUA accounts provide the user with a CMS ID that is needed to access the [SSP ACO Portlet](#) and the [Health Plan Management System](#) (HPMS). Users do not need a CMS ID (EUA) to set up their EIDM account and roles for quality reporting.

- **NEW For 2012, 2013, and 2014 starters:** Please attempt logging using your IACS accounts created for previous quality reporting through the GPRO WI. If your passwords expired or accounts were inactive, then you will need to work with the QualityNet help desk (qnetsupport@hcqis.org) to resolve issues and/or set up a new EIDM account.
- **For 2015 starters:** You need to set up an EIDM account and necessary roles.
- ACOs must have their EIDM accounts and roles established before January 2016 to be ready for quality reporting. **ACOs**

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who do not completely and accurately report all quality measures will not be eligible to share in savings, if earned.

Now Available Updated Financial & Quality Resources on the Shared Savings Program Website

Shared Savings and Losses and Assignment Methodology Specifications

We posted an updated version of the “Shared Savings and Losses and Assignment Methodology Specifications” document on our [Financial and Beneficiary Assignment webpage](#). This latest version reflects program operations based on the 2015 Final Rule and offers clarifying details on select sections and tables in response to your feedback. The document includes a revision history that lists the major changes and enhancements to this version. Some highlights include the addition/expansion of information on:

- New performance-based risk track 3
- Revised assignment criteria
- Options for minimum sharing rate and minimum loss rate for two-sided models
- Calculation of rebased benchmark for second and subsequent agreement periods
- Changes to repayment mechanism requirements
- Calculation of adjusted benchmark based on participant list changes

2016 and 2017 Quality Benchmarks

The Shared Savings Program 2016 and 2017 reporting year quality measure benchmarks are now available on our [Quality webpage](#) under *Supplemental Documents*. The benchmark document describes the methods for calculating the quality performance benchmarks for Accountable Care Organizations that are participating in the Shared Savings Program and presents the benchmarks for the 34 quality measures for the 2016 and 2017 quality reporting years and measure set changes finalized in the 2016 Physician Fee Schedule Rule. This document also reviews the quality performance thresholds and scoring including the calculation of quality improvement bonus points, as described in the Shared Savings Program regulations. These benchmarks will apply to Shared Savings Program ACOs’ in their second or third performance years of their initial 3-year agreement period, or in their second agreement periods during the 2016 or 2017 reporting period.

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Countersigned Data Use Agreements for Program Year 2014 and 2015 Starters:

Your Data Use Agreement (DUA) and DUA Amendment was countersigned by CMS on December 15, 2015 in the [Health Plan Management System](#) (HPMS). HPMS did not send a confirmation e-mail informing you that CMS countersigned the DUA.

You can view your countersigned documents in HPMS. Follow this path from the homepage: ACO Management > ACO Electronic Signature Management > PY 2016 > View Agreement Materials.

2015 Quality Reporting News and Updates

All Shared Savings Program ACOs participating in the 2015 performance year are required to report data on quality measures for the 2015 quality reporting period (in 2016). You must satisfactorily quality report to ensure compliance with program requirements, eligibility for earning shared savings, and that eligible professionals (EPs) within ACO participant TINs avoid the 2017 PQRS payment adjustment and the 2017 Value Modifier automatic downward adjustment.

There are two valuable resources available to help you with EIDM accounts:

1. 2015 Quality Reporting Guide: EIDM Account and Role Set-up. This guide provides an overview of EIDM accounts and roles and provides step-by-step instructions with screen shots on how to register and create EIDM accounts, setting-up the ACO Security Official (SO) role, and setting-up the Web Interface Submitter Role. The guide is available on the [SSP ACO Portlet](#). **NOTE: The PQRS Submitter Role is NOT the same as the Web Interface Submitter Role. Please be sure to request and approve the Web Interface Submitter Role for users who need to access the GPRO WI.**
2. The audio recording of the EIDM live demonstration, held on November 5, 2015. Access the recording on the [SSP ACO Portlet](#) Events Calendar; search by webinar date.

Ready to Quality Report?

You must have an EIDM account and roles to access the GPRO Web Interface to quality report for performance year 2015. **Note:** You can **NOT** use your CMS ID (also referred to as your EUA account) for quality reporting via the SSP ACO Portlet.

If you need help setting up your EIDM account, contact your CMS coordinator immediately.

ATTENTION: If you have questions or need assistance with an EIDM account, please contact the QualityNet help Desk. Due to large call volume, you may experience longer wait times when calling the QualityNet help desk (866-288-8912). **We urge you to send an email to gnetsupport@hcqis.org and to keep your incident ticket number for future reference to your issue. If you have contacted the QualityNet help desk about EIDM and are still awaiting resolution, we ask that you provide**

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your CMS Coordinator with your incident ticket number. We will escalate your issues to assist in setting up for quality reporting.

IMPORTANT DATES for PERFORMANCE YEAR 2015 QUALITY REPORTING

Date	Topic
1/4/2016 - 1/8/2016	Patient ranking file will be made available in GPRO Web Interface and in your MFT mailbox
1/11/2016 - 1/15/2016	Access training version of GPRO Web Interface
1/18/2016 - 3/11/2016	Web Interface submission period
1/22/2016 – 1/24/2016	Scheduled outage for system maintenance - GPRO Web Interface will not be available
2/19/2016 – 2/21/2016	Scheduled outage for system maintenance - GPRO Web Interface will not be available
3/28/2016 - 4/22/2016	Access 2015 Submission reports

RESOURCES and REFERENCE MATERIALS

Quality reporting resources are available on the following websites:

- [SSP ACO Portlet](#)
- [Shared Savings Program website](#)
- [GPRO Web Interface website](#)

NEW: The [PQRS GPRO Web Interface User Guide](#) is available on the [PQRS portal homepage](#) in the User Guide section. This document provides information on how to access the Web Interface, how to set the accessibility preferences, and how to customize the Web Interface and system related information about how to report the measures.

NEW: The [2015 GPRO Web Interface Question and Answer document](#) is available on the [GPRO Web Interface website](#). This document provides answers to commonly asked questions about

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measures reported through the GPRO Web Interface, sampling and assignment for the measures and use of the GPRO Web Interface (system features).

NEW: The December 22, 2015 - GPRO Web Interface Question and Answer Session webinar audio recording is available on the SSP ACO Portlet. This webinar covered questions related to EIDM and GPRO WI reporting.

A series of **support calls** will be held just prior to and during the data submission period. During these support calls, ACOs and PQRS GPROs will have the opportunity to ask questions and receive answers about the GPRO WI, the GPRO WI reported measures and specifications, and supporting documents for the 2015 reporting period. The December 22, 2015 GPRO WI Q&A Session recording is available on the SSP ACO Portlet.

- Issue 45 of the ACO Spotlight includes the full upcoming support call webinar schedule, as well as past quality reporting webinars that may be useful as you prepare to report. Check back to the Spotlight regularly for details on webinar events in the Webinar Announcements section below and on the [SSP ACO Portlet](#) Events Calendar. Search the calendar by webinar date.
- **Note:** A representative from your ACO must attend all quality technical assistance calls and relay information from these calls to others within your organization.

WEBINAR ANNOUNCEMENTS

Looking for details or materials for past or upcoming webinars? Go to the Events Calendar on the [SSP ACO Portlet](#) and use the "Start/End Date" search option to locate a webinar by date. You can also click on the webinar date within one of the calendars displayed.

CCLF User Group – CCLF Overview

Wednesday, January 6, 2016

Audience: 2016 Starters (All other ACOs are welcome)

CMS will provide detailed information on the data contained in Claim and Claim Line Feeds (CCLFs) and the relationship between the data fields. You will have the opportunity to ask questions and receive answers from subject matter experts. This presentation is for ACOs with 2016 start dates, but all other ACOs are welcome to attend. ACOs more experienced with CCLFs may find this event repetitive, and may wish to resume participation in the User Group during the February 2016 session.

Topic: Claim and Claim Line Feed Overview

Date: Wednesday, January 6, 2016

Time: 1:30 pm – 3:00 pm ET

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To register and join the webinar, click on the following link or copy/paste it into your web browser:

<http://event.on24.com/wcc/r/1106864/F7CF3D776610EFD5742DEBE59B627B79>

Teleconference: 1-857-232-0156

Conference Code: 271840

You will be required to register before entering the event. Please aim to register in advance to ensure that you do not miss the beginning of the session.

ACO Learning System: Lessons from ACOs Achieving Shared Savings

Thursday, January 7, 2016

Audience: All ACOs

This webinar will highlight a few of the Shared Savings Program ACOs that started in 2014 and achieved shared savings payments for their first performance year: Premier Patient Healthcare, Scottsdale Health Partners, and Seton Accountable Care Organization Inc. These ACOs will present their strategies for achieving cost savings and improving quality of care, how they have addressed challenges they encountered, and reflect on the lessons learned along the way. A question and answer session will follow the ACO presentations.

Topic: Lessons from ACOs Achieving Shared Savings

Date: Thursday, January 7, 2016

Time: 2:30 p.m. - 4:00 p.m. EST

Join the event by computer or telephone. Please use only 1 of the 2 options shown below.

Option 1: To register and join the webinar, click on the following link or copy/paste it into your web browser:

<http://event.on24.com/wcc/r/1103593/B86571866EC53EF41CB64281FAABE0E3>

You will be required to register before entering the event. Please aim to register in advance so that you don't miss the beginning of the session.

Note: Audio for this event will be streamed through your PC speakers or headphones. This is the default option. If you are unable to listen to the audio broadcast stream through a computer connected to the Internet, please join the teleconference by telephone using the details below:

Option 2: To join the event by telephone only

US Toll: 1-857-232-0156

Access Code: 271840

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WEBSITE ANNOUNCEMENTS

**See the page 1 article for more detail on these updated resources:*

Shared Savings and Losses and Assignment Methodology Specifications

We've posted an updated version of the "Shared Savings and Losses and Assignment Methodology Specifications" document on our [Financial and Beneficiary Assignment webpage](#).

2016 and 2017 Quality Benchmarks

The Shared Savings Program 2016 and 2017 reporting year quality measure benchmarks are now available on our [Quality webpage](#) under *Supplemental Documents*.

SSP ACO PORTLET ANNOUNCEMENTS

You can find the resources below on the [SSP ACO Portlet](#) by browsing the Events Calendar or the Announcements section. Use the "Start/End Date" search option or one of the calendars displayed to locate events by date in the Events Calendar. Go to the Announcements section to find a variety of other resources. Search by topic Category or use the Start/End Date to see results by published date.

2016 Shared Savings Program Data and Report Schedule

We have posted the 2016 Data and Report Schedule on the [SSP ACO Portlet](#) under the Resources tab. The Data and Report Schedule identifies the reports CMS will deliver to you throughout the year, by month and specific ACO cohort (e.g. 2016 renewals/Tracks 1 and 2). We post this document every year to help you plan ahead and have time to complete the tasks related to the reports.

If we make any changes to the schedule, we'll notify you either by email or through the ACO Spotlight. The 2015 schedule will be available until the end of the month. If you have any questions about the 2016 schedule, please send an email to the Shared Savings Program mailbox: SharedSavingsProgram@cms.hhs.gov.

December 22, 2015: GPRO Web Interface Question and Answer Session. A link to the [audio recording](#) of this webinar is available on the SSP ACO Portlet on the Events Calendar. Search by webinar date.

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December 17, 2015: Kick-off Call for 2016 ACO Starters. A link to the [audio recording](#) of this webinar is available on the SSP ACO Portlet on the Events Calendar. Search by webinar date.

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December 10, 2015: LSW: Engaging Office Managers in ACOs. The slide presentation, [audio recording link](#), and transcript from this webinar are available on the SSP ACO Portlet on the Events Calendar. Search by webinar date. This is an audio link. You must be registered for this webinar to access the recording. You may [visit this page](#) to register; or if applicable, click on the link on that page, “Already Registered?”

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HAVE YOU HEARD

Contact Information for ACOs

To help you navigate your questions regarding the Shared Savings Program ACO.

Contact Information	Type of Inquiry
SharedSavingsProgram@cms.hhs.gov <i>Be sure to specify your ACO ID (Axxxx) in the Subject line or text of the email.</i>	All program and policy inquiries from Shared Savings Program ACOs.
ACO@cms.hhs.gov	All program-related inquiries <i>from external parties</i> (i.e., non-ACOs).
HPMS@cms.hhs.gov	All technical inquiries related to HPMS that do not involve password resets.
HPMS_access@cms.hhs.gov	All inquiries related to User issues with accessing HPMS.
QualityNet help desk: gnetsupport@hcqis.org Phone: 866-288-8912, TTY: 1-877-715-6222 Fax: 888-329-7377 Hours: Monday – Friday 7 am – 7 pm CT <i>Be sure to note your incident number (provided by the help desk) for future reference.</i>	All inquiries related to quality reporting, including quality sampling and measures specifications, use of the Web Interface, and EIDM accounts.
ACOCAHPS@hcqis.org	All inquiries related to technical assistance, comments or questions on the CAHPS survey for ACOs.
1-800-562-1963 CMS IT Service Desk@cms.hhs.gov	All inquiries related to password resets for your 4 character CMS User ID.
ACO Information Center: 1-888-734-6433 (select Option 2) TTY/TDD 1-888-734-6563; APOSD@cms.hhs.gov Hours: Monday – Friday, 8:30 a.m. – 7:30 p.m. ET	All technical inquiries related to MFT, CCLFs and the SSP ACO Portlet.
<i>The ACO Spotlight newsletter is a weekly publication by CMS for ACOs participating in the Shared Savings Program. It is distributed by email only to ACO contacts listed CMS' Health Plan Management System. This newsletter is not intended for public release.</i>	