Poverty Waiting Difficult Confusion Anxiety Stress Dehumanizing Frustrated Tired Disregard Hungry

Stressful

Uncertain

Exasperated

Tougher

Challenge

Frustrating

Outrage

Traumatize

Frustration

Negativity at court

These are the most common negative words found in the journals of volunteers at the Manhattan and Brooklyn courthouses.

Source: https://www.courtwatchnyc.org