

Cybersecurity Professional Program Linux Security

# Networking and System Management

LNX-04-L4 Service Debugging

## \* Lab Objective

Understand how to troubleshoot service errors by identifying their cause.



#### **Lab Mission**

Install the Apache and Nginx services, and resolve a port conflict.



### **Lab Duration**

20-30 minutes



- Knowledge of networking, listening ports, and commands.
- Knowledge of Linux commands and configuration files.

## Resources

- Environment & Tools
  - o VirtualBox
    - Debian
  - Nginx
  - o Apache

#### **Lab Task**

In the following scenario, the Nginx service does not operate. Your task is to troubleshoot and solve the issue.

1 Open the terminal and use the command **su** – to switch to the root user.

```
john@debian: ~ x

File Edit View Search Terminal Help

john@debian: ~$ su -

Password:
root@debian: ~#
```

2 Use the command service apache2 start to turn on the Apache2 service. Verify that it is active using the command service apache2 status.

```
john@debian:~

File Edit View Search Terminal Help

root@debian:~# service apache2 start

root@debian:~# service apache2 status

apache2.service - The Apache HTTP Server

Loaded: loaded (/lib/systemd/system/apache2.service;

lines 1-2...skipping...

apache2.service - The Apache HTTP Server

Loaded: loaded (/lib/systemd/system/apache2.service;
Active: active (running) since Tue 2020-09-29 08:10:
```

3 Use the command apt install nginx -y to install the Nginx service. Nginx is a web server, similar to Apache2.

```
john@debian:~ x

File Edit View Search Terminal Help

root@debian:~# apt install nginx -y
Reading package lists... Done
Building dependency tree
Reading state information... Done
The following packages were automatically installed and are no longer required:
   cpp-8 hyphen-en-us libasan5 libc-dev-bin
   libgcc-8-dev libisl19 libmpx2
```

4 Use the command **service nginx start** to start the **Nginx** service. Note the message that appears.

```
john@debian: ~ x
File Edit View Search Terminal Help
root@debian: ~# service nginx start
Job for nginx.service failed because the control process exited with error code.
See "systemctl status nginx.service" and "journalctl -xe" for details.
root@debian: ~#
```

Use the command **systemctl status nginx.service** as suggested in the output. Note that a message states that port 80 is already in use.

```
john@debian:~

File Edit View Search Terminal Help

root@debian:~# systemctl status nginx.service

nginx.service - A high performance web server and a reverse proxy server

Loaded: loaded (/lib/systemd/system/nginx.service; enabled; vendor preset: enabled)

Active: failed (Result: exit-code) since Tue 2020-09-29 08:24:26 EDT; 36s ago

Docs: man:nginx(8)

Process: 4783 ExecStartPre=/usr/sbin/nginx -t -q -g daemon on; master_process on; (code=exited, status=0/SUCCE

Process: 4784 ExecStart=/usr/sbin/nginx -g daemon on; master_process on; (code=exited, status=1/FAILURE)

Sep 29 08:24:25 debian nginx[4784]: nginx: [emerg] bind() to 0.0.0.0:80 failed (98: Address already in use)

Sep 29 08:24:25 debian nginx[4784]: nginx: [emerg] bind() to 0.0.0.0:80 failed (98: Address already in use)

Sep 29 08:24:26 debian nginx[4784]: nginx: [emerg] bind() to 0.0.0.0:80 failed (98: Address already in use)

Sep 29 08:24:26 debian nginx[4784]: nginx: [emerg] bind() to 0.0.0:80 failed (98: Address already in use)

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Sep 29 08:24:26 debian nginx[4784]: nginx: [emerg] bind() to 0.0:80 failed (98: Address already in use)

Sep 29 08:24:26 debian systemd[1]: nginx.service: Control process exited, code=exited, status=1/FAILURE

Sep 29 08:24:26 debian systemd[1]: nginx.service: Failed with result 'exit-code'.

Sep
```

6 Check which service is listening on port 80 using **Isof -i :80**.

```
john@debian: ~
File Edit View Search Terminal Help
root@debian:~# lsof -i :80
COMMAND PID
                              TYPE DEVICE SIZE/OFF NODE NAME
apache2 3825
                         4u IPv6 38564
                                               0t0 TCP *:http (LISTEN)
                 root
apache2 3826 www-data
                         4u IPv6
                                    38564
                                               OtO TCP *:http (LISTEN)
apache2 3827 www-data
                         4u
                             IPv6 38564
                                               0t0 TCP *:http (LISTEN)
root@debian:~#
```

7 Use the command nano /etc/nginx/sites-enabled/default to open the nginx configuration file.

```
john@debian: ~ x
File Edit View Search Terminal Help
root@debian: ~# nano /etc/nginx/sites-enabled/default
```

Scroll down until you see **server** {..., and change port 80 to 8080. Save the file and exit it.

```
john@debian: ~
File Edit View Search Terminal Help
  GNU nano 3.2
                      /etc/nginx/sites-enabled/default
                                                               Modified
 Please see /usr/share/doc/nginx-doc/examples/ for more detailed exa$
server {
        listen 8080 default server;
        listen [::] 8080 default_server;
^G Get Help
              ^0 Write Out
                             ^W Where Is
                                            ^K Cut Text
              ^R Read File
  Exit
                                Replace
                                               Uncut Text
```

**9** Use the command **service nginx start** to start the nginx service. Verify that it is active using the command **service nginx status**.

```
john@debian:~

File Edit View Search Terminal Help
root@debian:~# service nginx start
root@debian:~# service nginx status
• nginx.service - A high performance web server and a reverse proxy se
   Loaded: loaded (/lib/systemd/system/nginx.service; enabled; vendor
lines 1-2...skipping...
• nginx.service - A high performance web server and a reverse proxy se
   Loaded: loaded (/lib/systemd/system/nginx.service; enabled; vendor
   Active: active (running) since Tue 2020-09-29 08:33:27 EDT; 58s ago
lines 1-3...skipping...
```

10 Verify that the Apache2 service is still active using the command service apache2 status.

11 Use the command **Isof -i :80** to verify that Apache is listening to port 80.

```
john@debian: ~
File Edit View Search Terminal Help
root@debian:~# lsof -i :80
COMMAND PID
                USER
                       FD
                            TYPE DEVICE SIZE/OFF NODE NAME
apache2 3825
                        4u IPv6 38564
                root
                                             0t0 TCP *:http (LISTEN)
apache2 3826 www-data
                      4u IPv6 38564
                                             0t0 TCP *:http (LISTEN)
apache2 3827 www-data
                      4u IPv6 38564
                                             OtO TCP *:http (LISTEN)
root@debian:~#
```

12 Use the command **Isof -i :8080** to verify that nginx is listening to port 8080.

```
john@debian: ~
File Edit View Search Terminal Help
root@debian:~# lsof -i :8080
COMMAND PID
         PID USER FD TYPE DEVICE SIZE/OFF A
4852 root 6u IPv4 45432 0t0
4852 root 7u IPv6 45433 0t0
4853 www-data 6u IPv4 45432 0t0
4853 www-data 7u IPv6 45433 0t0
4854 www-data 6u IPv4 45432 0t0
4854 www-data 7u IPv6 45433 0t0
4855 www-data 6u IPv4 45432 0t0
                      USER FD
                                       TYPE DEVICE SIZE/OFF NODE NAME
nginx
                                                              0t0 TCP *:http-alt (LISTEN)
nginx
                                                               0t0 TCP *:http-alt (LISTEN)
                                                                      TCP *:http-alt (LISTEN)
nginx
                                                                      TCP *:http-alt (LISTEN)
nginx
nginx
                                                              0t0 TCP *:http-alt (LISTEN)
                                                               0t0 TCP *:http-alt (LISTEN)
nginx
nginx
                                                               0t0 TCP *:http-alt (LISTEN)
nginx 4855 www-data 7u IPv6 45433
                                                               0t0 TCP *:http-alt (LISTEN)
root@debian:~#
```