Daniel Becher

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Summary

Highly motivated and detail-oriented Software Engineering graduate with a proven track record of leadership, customer service, and technical proficiency gained through diverse work experiences. Eager to apply strong problem-solving skills, adaptability, and collaborative spirit to a challenging role.

Education

Bachelor of Science in Software Engineering | Expected Graduation: May 2025
Arizona State University

Associate's in General Studies | Graduated: Dec 2021
Suffolk County Community College

Work Experience

Shift Supervisor | May 2014 – Present
Starbucks | Commack, NY / Dunn, NC
- Lead and direct teams of 3-8 associates in a fast-paced, customer-focused environment.
- Delegate shift responsibilities, ensuring efficient workflow and timely task completion.
- Cultivate a positive and collaborative team environment, promoting communication and problem-solving.
- Train and mentor new employees, facilitating their integration and development.
- Consistently provide exceptional customer service, addressing needs and resolving issues.

Certified Pharmacy Technician | Sept. 2020 – Jul. 2021
CVS Pharmacy | Smithtown, NY
- Assessed and triaged customer concerns, prioritizing cases based on established protocols and urgency.
- Accurately and efficiently input sensitive patient information and processed insurance claims, ensuring compliance with regulations and optimizing reimbursement.
- Managed and maintained pharmacy stock inventory, ensuring medication accuracy and availability.

Skills

- Languages: Rust, C++, C#, Java, Python, TypeScript, JavaScript, Ruby, HTML, CSS, SQL
- Frameworks: Next.js, Expo, Vite, Tailwind, JUnit, Ruby on Rails, .NET, Entity Framework, Jest
- Developer Tools: Git, Github, GCC, LLVM, Linux, Jetbrains IDE Suite, Homebrew, Microsoft Office
- Libraries: React, React Native, Vue, SQLite, MUI, SDL3, Redux, Redis
- Problem-Solving: Strong analytical and critical thinking abilities.
- Communication: Excellent verbal and written communication skills.
- Teamwork: Proven ability to collaborate effectively in team settings.
- Leadership: Experience in leading and motivating teams.
- Customer Service: Demonstrated commitment to providing exceptional service.