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Bill Cycle Date: 12/07/14 - 01/06/15
Account: 133317474

Visit us online at: www.att.com

# **U-verse Statement**

Bill-At-A-Glance	
Previous Balance	\$273.63
Payment - Thank You!	\$273.63CR
Adjustments	\$0.00
Balance	\$0.00
New Charges	\$145.14
Total Amount Due	\$145.14

Amount Due in Full by Jan 28, 2015

# Service Summary

Service	Page	Total
<b>Account Charges</b>	1	\$16.71
U-verse TV	2	\$62.43
<b>⊕</b> U-verse Internet	2	\$66.00
Total New Charges		\$145.14

# How to Contact Us:

For Ordering, Billing, or Support: Call 800-288-2020 For TTY: Call 800-651-5111 For Online Billing and Account Support: Visit att.com/bill

For Important Information about your bill, please see the **News You Can Use** section (Page 2).

Return bottom portion with your check in the enclosed envelope. Payments may take 7 days to post.

DUE BY: Jan 28, 2015 \$145.14





With **U-verse Free On Demand**, you get anytime access to some of TV's most popular programs! To access, press **On Demand** on your U-verse remote control, scroll to

Free Shows and start browsing!

Have questions? Call 877.402.8293

# **Payments & Adjustments**

Item

Total Payments & Adjustments	273.63CI
Total Payments	273.63CF
<ol><li>Credit Card Payment posted 12/29</li></ol>	140.70CF
<ol> <li>Credit Card Payment posted 12/13</li> </ol>	132.93CF
No. <u>Description</u>	

# **Account Charges**

Monthly Charges - Jan 7 thru Feb 6	
1. High Speed Internet Equipment Fee	7.00

Other Charges and Credits
One-Time Charges

Total Surcharges and Other Fees

2.	01/08	Late Payment Charge 11/30/2014	9.00
Surc	harges	and Other Fees	
3.	MI Loca	al Video Facilities Fee	0.05
4.	MI Loca	al Video Service Franchise Fee	0.24

0.29

AT&T U-verse(SM) Services provided by AT&T Michigan.



Account Number **133317474-6** 

DOUG BENNETT 880 VILLAGE GREEN LN APT 3075 WATERFORD MI 48328-2445

Please include account number on your check.

Make checks payable to: AT&T PO BOX 5014 CAROL STREAM, IL 60197-5014





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Other Charges and Credits - Continued	
Government Fees and Taxes	
5. MI State Sales Tax	0.42
<b>Total Other Charges &amp; Credits</b>	9.71
<b>Total Account Charges</b>	16.71

# U-verse TV

Monthly Charges - Jan 7 thru Feb 6	
1. AT&T U-verse TV U-family	62.00
2. HBO/Cinemax	26.00
3. HD Technology Fee	10.00
Total Monthly Charges	98.00

## **Other Charges and Credits**

Plan	Char	iges
Rem	oved	02/06

4. AT&T U-verse TV U-family (Bundle Discount with \$100 Reward Card) (Expires 02/06/2015)

This promotional offer is a \$43.00 discount per month. This promotion expires on 02/06. You are credited the discount amount from 01/07 - 02/05.

# **Surcharges and Other Fees**

5. Broadcast TV Surcharge	1.99
6. MI Local Video Facilities Fee	0.63
7. MI Local Video Service Franchise Fee	3.09
8. Regulatory Video Cost Recovery Charge	80.0
Total Surcharges and Other Fees	5.79
Government Fees and Taxes	
9. MI State Sales Tax	0.21

<b>Total Other Charges &amp; Credits</b>	35.57CR

Total U-verse TV	62.43

# **U-verse Internet**

AT&T High Speed Internet Max Turbo - provides speed and reliability; and includes built-in wireless home networking capability, access to the entire national AT&T Wi-Fi network, 11 email accounts, photo storage, AT&T Security Suite powered by McAfee®, pop-up blocker, and parental controls.

#### Monthly Charges - Jan 7 thru Feb 6

1. AT&T U-verse Internet Max Turbo 66.00

Total U-verse Internet 66.00

### **News You Can Use**

#### **CHAT WITH US ONLINE!**

Do you have billing inquires or questions about your AT&T products and services? It's easy to chat with AT&T. Visit att.com and log into your U-verse account to select the "click to chat" option. Our chat online representatives are here to help you! Hours 5:00 AM until 11:00 PM CT, Monday - Sunday.

#### **ANYTIME IS STORY TIME WITH TUMBLEBOOKS**

Tumblebooks takes books and adds animation, sound, music and narration to produce an electronic picture book you can read to your little one or have read to you. Choose from over 190 titles, now including books in Spanish and French - all for the low price of \$5 per month! Tune to Ch. 345 or press GO INTERACTIVE on your remote to get started. Go to att.com/tumblebooks or call 870.402.8295 for more information.

## **RENT WHEN YOU'RE READY**

Get Hollywood hits anytime with U-verse® Movies Press the On Demand button to access thousands of titles at your fingertips. This month, enjoy:

- Marvel's Guardians of the Galaxy (PG-13) Available Now
- Teenage Mutant Ninja Turtles (PG-13) Available Now
- Dawn of the Planet of the Apes (PG-13) Available Now

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**Bill Cycle Date:** 12/07/14 - 01/06/15

**Account:** 133317474

Visit us online at: www.att.com

E-mail: U-verseClosedCaptioning@att.com.

# **Important Information**

#### **LATE PAYMENT FEE**

A Late Payment Charge of \$9.00 will be assessed if payment is not received on or before the due date.

#### **HOW TO READ YOUR BILL**

See a sample bill online at www.att.com/uversecentral in the Support section, tune to U-verse TV channel 411 to view the Billing video, or refer to your AT&T U-verse Feature Guide.

#### **ELECTRONIC CHECK CONVERSION**

Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn from your account as soon as the same day your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in the terms and conditions of your AT&T Service Agreement. Returned checks may be presented electronically. If you want to save time and stamps, sign up for auto payment at www.att.com/stoppaper using your checking account. It's easy, secure, and convenient!

#### **CUSTOMER SUPPORT**

AT&T speaks many languages. English 1-800-288-2020; Spanish 1-800-870-5855; Cantonese 1-800-281-2288; Mandarin 1-888-333-2828; Korean 1-800-300-6657; Vietnamese 1-800-300-5315; Tagalog 1-800-956-8084; Russian 1-888-882-4839; Polish 1-800-417-1588; All other languages 1-800-203-8600; Disabilities and Aging 1-800-772-3140.

#### **LEGAL NOTIFICATION**

For information on upcoming U-verse TV programming changes please consult the Legal Notices published in USA Today on the first and third Tuesday of each month or our website att.com/U-verseprogrammingchanges.

#### **U-VERSE CLOSED CAPTIONING TECHNICAL SUPPORT:**

Telephone: 866-912-8216 Fax: 866-750-6606

E-mail: closedcaphelp@att.com.

# CLOSED CAPTIONING ISSUES:

Mailing Address: AT&T Closed Captioning, ATTN: Ms. Strohl,

1010 Pine St., 6-E-22, St. Louis, MO 63101 Telephone: 314-235-3333

Fax: 314-335-5735