



ALWAYS CONTACT SECURITY DURING AN EMERGENCY		IF NEEDED DIAL 9-1-1	
Radio Channel SECURITY (1)		399 LONGWOOD RD	
Emergency Phone 610.388.5222		KENNETT SQUARE, PA 19348	
Internal Extension x5222		EAST MARLBOROUGH TOWNSHIP	
After Hours 610.613.0155			
Business Gate.....610.388.5476	East Marlborough Police.....610.444.5075		
Director.....610.388.5443	Emergency Management Agency610.344.6160		
Facilities.....610.388.5234	Longwood Fire Company.....610.388.6880		
Human Resources610.388.5273	NRC (Chemical/Oil Spill).....800.424.8802		
Horticulture.....610.388.5250	Occupational Health610.444.6412		
IPM Coordinator610.388.5427	PA Game Commission.....610.926.3136		
Night Gardener610.299.1588	PA State Police610.268.2022		
Operational Services.....610.388.5308	Poison Control Center800.722.7112		
Public Safety/Security610.388.5301	PECO800.841.4141		
Snow Operations484.883.0060	PennDOT800.34976.23		
EMERGENCY CONTACT NUMBERS		GARDEN EVACUATION	

Medical Emergencies

Should you be in the area when a **non-life threatening** emergency occurs, please call Longwood Security at **610-388-5222**, (or internal extension 5222 if near a Longwood phone), or the After Hours Line at 610-613-0155 to report the information.

Should you be in the area when a **life threatening** emergency occurs, please Dial 911, and give the following emergency address, for Longwood Gardens:

399 Longwood Rd, Kennett Square, PA 19348; adding: East Marlborough Township

Then dial the Longwood Security at 610-388-5222, (or internal extension 5222 if near a Longwood phone), or After Hours Line at 610-613-0155 to report the information.

Collect information to share with Security: name of injured, age, description of emergency and what resources might be needed (A.E.D., medical kit or oxygen). Please be familiar with the locations around the Garden so you can accurately describe your exact location to Security.

Longwood has an Emergency Response Team that will respond to the crisis. Please only take action to the level of your training and comfort. You can always help with crowd control, give family support or help gather resources.

Lost Child

In the case of a lost child, please call Longwood Security. Obtain a detailed description of the child including what he or she is wearing and the location that he or she was last seen to report to Security. Stay with the parent or guardian and stay in contact with Security until a staff member arrives.

Crisis Communications

Only the Marketing Department is authorized to speak on Longwood's behalf. Be prepared to answer guest questions minimally but honestly. Any media questions should go to Patricia Evans, Communications Manager, at 610-388-5442.