Capability Analysis for Data from a Low Discrimination Gauge



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Session # LSS-182 Lean & Six Sigma World Conference





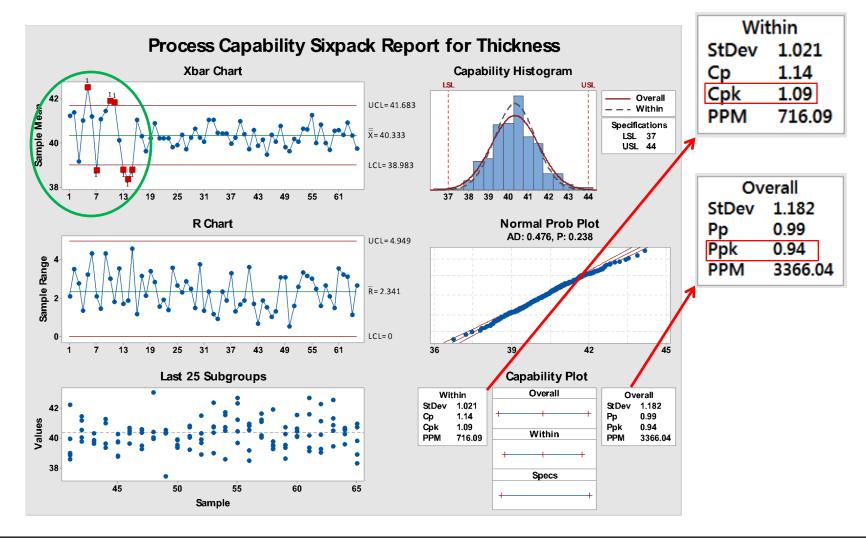
Learning Objectives



- 1. Quick overview of Normal Capability Analysis
- 2. Non-Normal (NN) Capability Analysis
- 3. Determine what makes data Non-Normal
- 4. Assess the weaknesses of Normality tests
- 5. How to deal with data coming from a measurement system with low discrimination

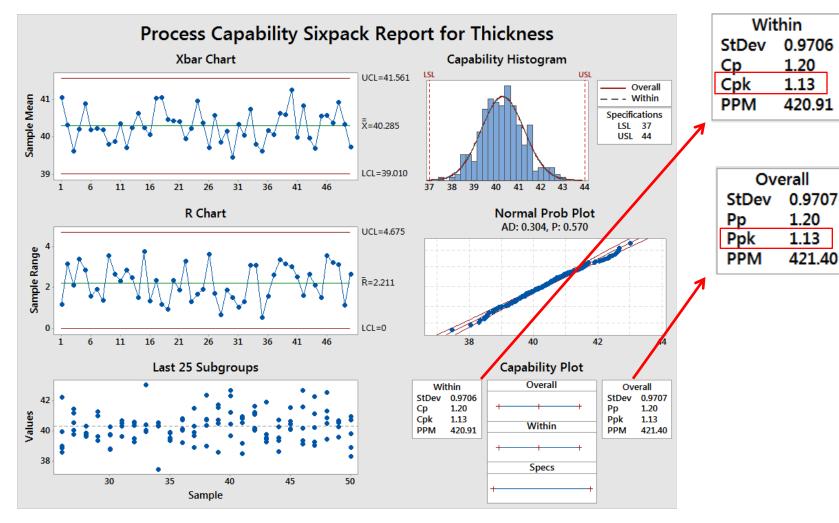
Is the Data Stable Over Time?





Is the Data Stable Over Time?





What to do when Data are not Normal?



- 1. Use a transformation (Johnson, Box-Cox)
- 2. Find a Non-Normal (NN) distribution to model the data
- 3. Use a nonparametric method
- 4. Options above do not apply or are not feasible, ask yourself why is the data not normal?

Why are the Data not Normal?



Case I. Nature of the beast – process near a boundary, naturally produces data that are skewed.

Case II. Mixture of distributions or a few outliers – process may not be in statistical control.

Why are the Data not Normal?



Case III. Large sample sizes – power of normality tests detects small departures from "perfect" normality.

Case IV. The gauge has low discrimination.

What is Low Discrimination?

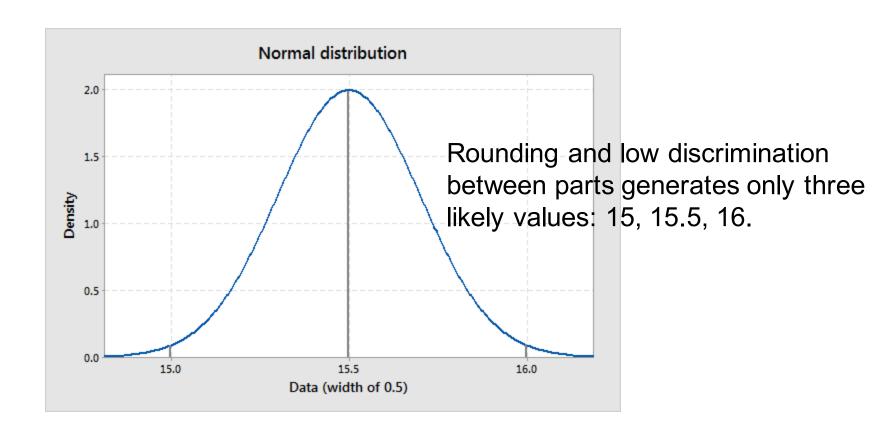


A gauge with low discrimination is one that can not differentiate between parts that are different due to:

- 1. The gauge not having enough decimal places to distinguish parts from each other. It could be the gauge, or the variation of the process is so small no gauge will be good enough.
- 2. Digital gauge rounds to the nearest integer, or for simplicity the operator collects the data by dropping several decimal places.

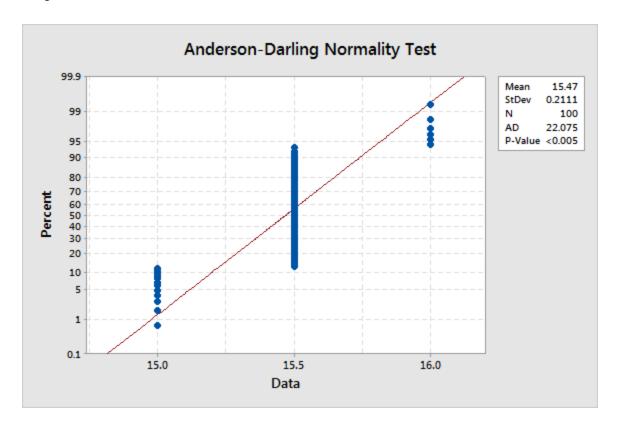


► Low discrimination of the measurement system.



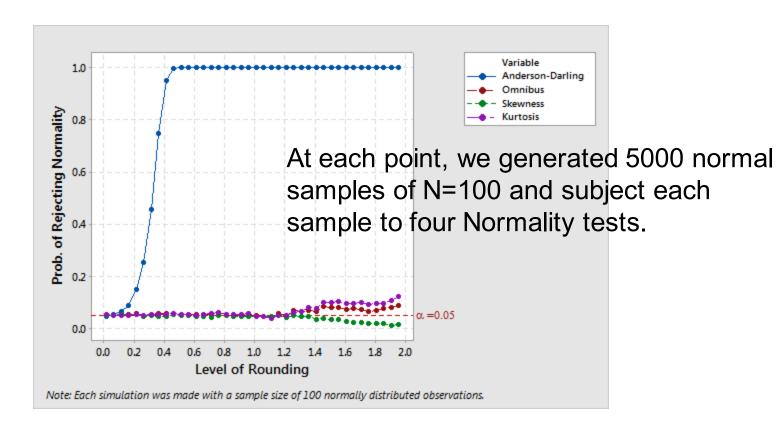


► Ties lead to the Anderson-Darling (AD) test failing normality.



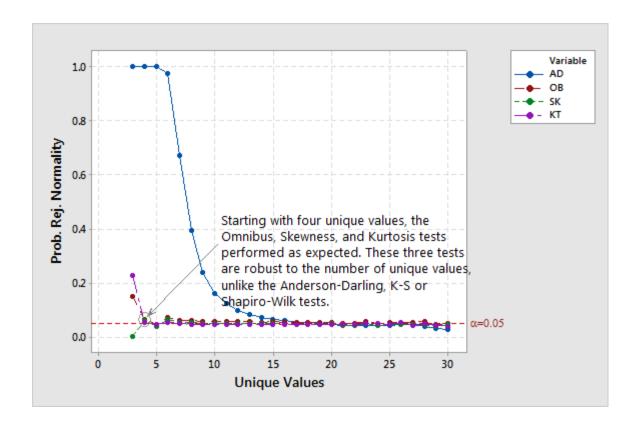


► For heavily rounded datasets the Skewness (SK), Kurtosis (KT), Omnibus (OB) tests may be preferred.



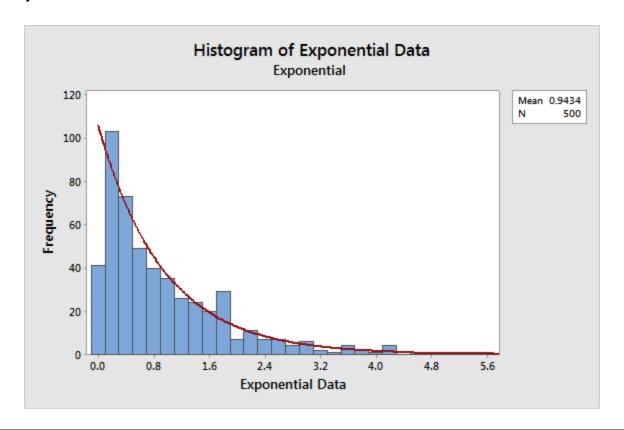


► For practitioners it is easier to visualize and think about the x-axis as the number of distinct categories or values.



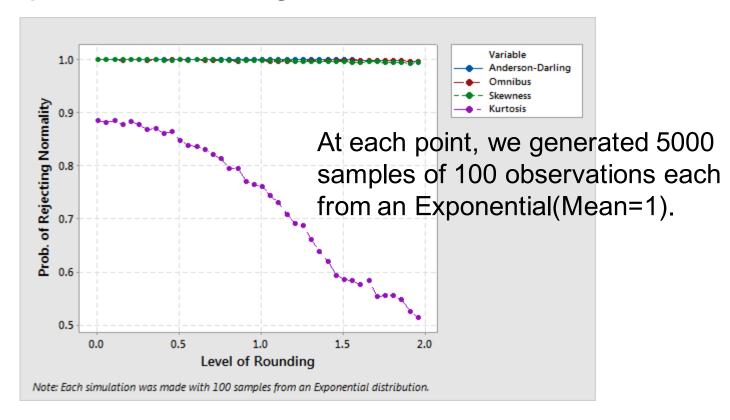


► Let's consider now a highly skewed distribution, namely the exponential distribution.



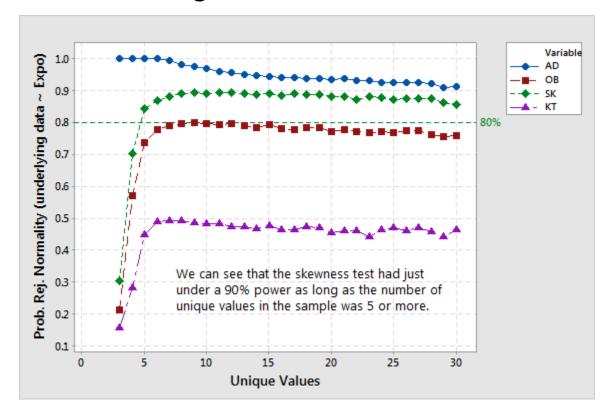


► The AD seems to perform as well as the OB and SK tests, but its detection of non-normal data comes as a consequence of rounding.



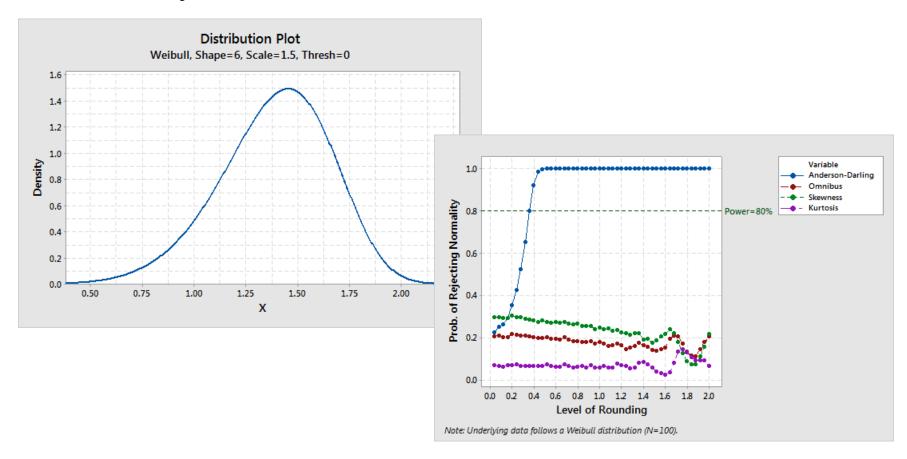


➤ Once again, as a simple rule of thumb we can confidently identify the data is not normal if the number of distinct values is four or higher.



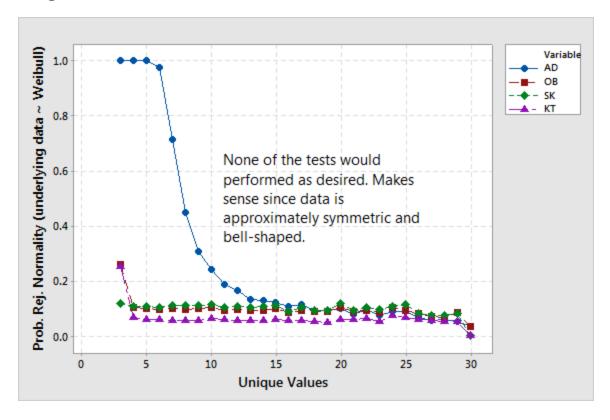


➤ What if the data is not severely skewed but still not normally distributed?





➤ Finally, any kind of rounding would render the tests ineffective. The false detection from the AD test is due to rounding.



What Normality Test to Use?



- Skewness fails to reject normality at the expected α level when the data are normal.
- Skewness has good power and is less sensitive to the degree of rounding.
- ► The Omnibus and Skewness tests have similar behavior.

Capability with Rounded Data



- ► There a few approaches to estimate the capability of a process:
 - 1. Classic approach
 - Adjust the estimates considering the bias induced by the measurement system
 - Handle the data as being interval-censored

Classic Capability Estimates



► The rounded data, denoted *Y**, is assumed to be normally distributed:

$$\hat{\mu} = \frac{1}{n} \sum_{i=1}^{n} Y_i^* \qquad \hat{\sigma} = \sqrt{\frac{\sum_{i=1}^{n} (Y_i^* - \bar{Y})^2}{n-1}}$$

Proceed to estimate Cpk as usual.

Adjust the Standard Deviation



➤ Sheppard [5] describes the bias in the estimation of the standard deviation when the data is rounded.

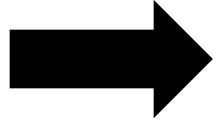
$$\hat{\sigma} = \sqrt{\frac{\sum_{i=1}^{n} (Y_i^* - \bar{Y})^2}{n-1} - \frac{w^2}{12}}$$

where w is the width (incremental unit) of the measurement system.

Estimates from Interval-Censored Data

➤ Suppose we don't know the exact value that corresponds to the true measurement but we know the interval in which it must be.

Observed Values		
5.1		
5.1		
5.0		
5.2		
5.1		
5.0		



Start	End	Frequency
4.95	5.05	2
5.05	5.15	3
5.15	5.25	1

Estimates from Interval-Censored Data

► We get the following estimates:

```
Variable Start: Start End: End
Frequency: Frequency

Censoring Information Count
Interval censored value 6
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Estimation Method: Maximum Likelihood (MLE)

Distribution: Normal

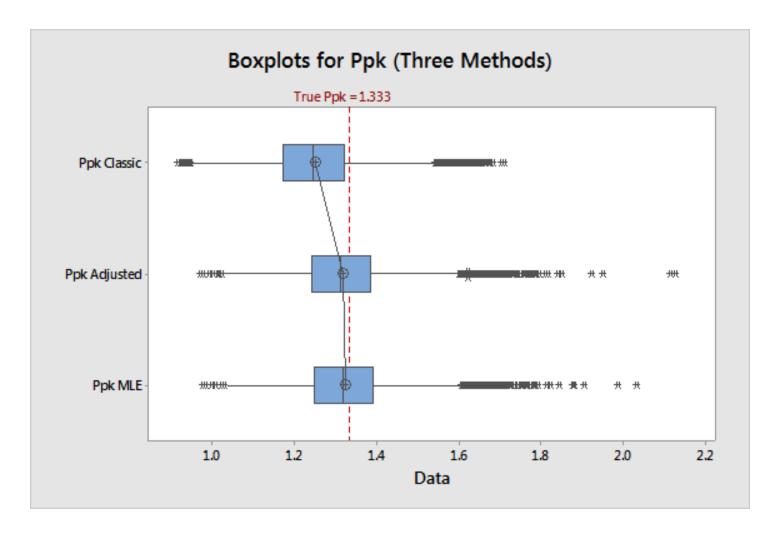
Parameter Estimates

		Standard	95.0% No	rmal CI
Parameter	Estimate	Error	Lower	Upper
Mean	5.08345	0.0278668	5.02883	5.13807
StDev	0.0619204	0.0218490	0.0310086	0.123648



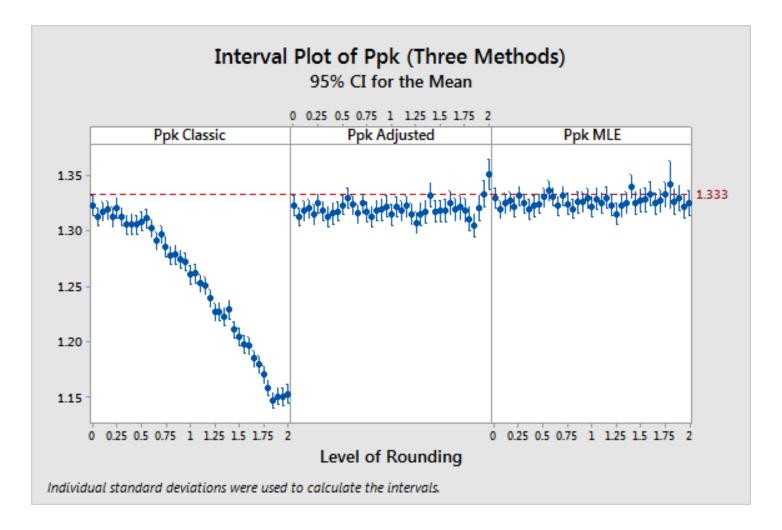
Capability with Rounded Data





Capability with Rounded Data







- ► The ultimate goal of a capability analysis is to estimate the defective level of a process.
- ➤ When the interest of an analysis is on the estimation of defects, the distribution assumption will be an important one.
- ► Another important assumption is ensuring the process is stable and in control.



- ➤ Of the two assumptions, normality is the one typically violated in practice.
- ► Non-normal (NN) capability analysis requires:
 - Using a transformation
 - Finding an alternative distribution that fits the data
 - Using a nonparametric approach which requires a large sample size



- ➤ Classic normality tests (AD, KS, SW) typically reject normality when the data is heavily-rounded regardless of the underlying distribution.
- ➤ When using a gauge with low discrimination, use different tests to check for normality, e.g. Skewness or the Omnibus test.



- ► If no evidence exists of the rounded data not being normal, assume normality.
- ► Utilize interval-censoring (MLE) to estimate the mean and standard deviation.

References



- 1. Juran, J.M., Godfrey, A.M. "Juran's Quality Handbook". 5th edition, McGraw-Hill. New York, 1999.
- 2. Kane, V.E. (1986) "Process Capability Indices". *Journal of Quality Technology*, 18, 41-52.
- 3. McComack, D.W., Harris, I.R., Hurwitz, A.M., and Spagon, P.D. (2000) "Capability Indices for Non-normal data", *Quality Engineering*. 12(4), 489-495.
- 4. Schneeweiss, H., Komlos, J., and Ahmad, A.S. (2006) "Symmetric and Assymetric Rounding." Working paper.
- 5. Sheppard, W.F. (1898). "On the calculation of the most probable values of frequency constants for data arranged according to equidistant division of a scale." *Proceedings of the London Mathematical Society.* 29, 231-258.
- 6. Tricker, A.R. (1984) "Effects of Rounding on the Moments of a Probability Distribution." *Journal of the Royal Statistical Society. Series D (The Statistician).* 33(4), 381-390.

ADDITIONAL SLIDES





A medical device manufacturer builds a blood glucose measurement apparatus for diabetics to use at home. The reading has to be truncated so that it is easy for the customer to read and understand. They measure a standard solution on 100 devices to set a baseline. The specs are [99, 136].

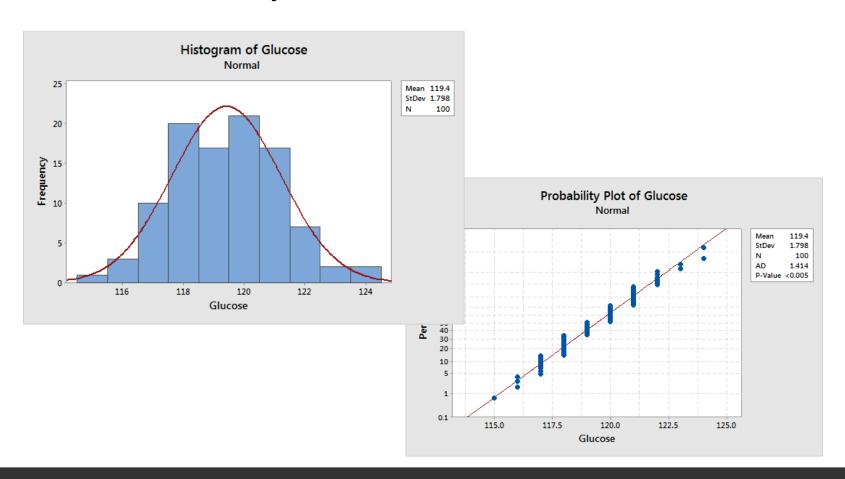
Data



122 121 119 119 123 116 119 120 119 121 118 120 118 120 117 116 120 118 121 120 117 118 119 120 118 118 120 119 120 123 120 117 119 121 120 121 118 117 119 118 120 120 120 122 118 120 117 119 121 117 121 118 117 118 122 119 120 120 120 118 122 119 121 118 118 119 118 121 119 120 116 122 120 117 124 117 120 121 120 115 124 121 118 119 118 121 119 118 122 121 117 118 122 121 121 121 121 119 118 119



► Classic Normality tests fail.





➤ Try an alternative normality test instead, such as the Skewness test.

Total number of observations in Glucose = 100

Data Display



► Convert the data to the following format.

Start	End	Frequency
114.5	115.5	1
115.5	116.5	3
116.5	117.5	10
117.5	118.5	20
118.5	119.5	17
119.5	120.5	21
120.5	121.5	17
121.5	122.5	7
122.5	123.5	2
123.5	124.5	2



➤ Treat the data as interval-censored and analyze it with Parametric Distribution Analysis to get the estimates of ½ and ?

Parametric Distribution	Analysis-Arbitrary Censoring	X
C1 Glucose C3 Start	Start variables:	F <u>M</u> ode
C4 End C5 Frequency	Start	Estimate
les Trequency	E <u>n</u> d variables:	<u>T</u> est
	End	
	Frequency columns (optional):	Results
	Frequency 4	Options
		Storage
	By variable:	
l'	Assumed distribution: Normal	▼
Select		
		<u>O</u> K
Help		Cancel



➤ Finally, with the estimates of 119.41 for the mean and 1.766 for the standard deviation proceed to estimate Ppk as usual.

$$Ppk = min\left[\frac{USL - \hat{\mu}}{3\hat{\sigma}}, \frac{\hat{\mu} - LSL}{3\hat{\sigma}}\right] = 3.13$$