Bhakti Dahal

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EDUCATION

University of Utah, David Eccles School of Business　　　　Salt Lake City, UT
Master of Science, Business Analytics　　　　*December 2023*
- Relevant Courses: Data Mining, Big Data, Data Management, Analytical Decision Model, Data Visualization, Stat & Predictive Modeling

University of Utah　　　　Salt Lake City, UT
Bachelor of Science, Business Management　　　　*May 2019*

SKILLS

Databases/Big Data: SQL Server, MySQL, Excel
Analytics/Visualization/CRM: Tableau, Power BI
Machine Learning: Linear Regression
Programming: R, Python, Java
Languages: English, Nepalese, Hindi

EXPERIENCE

Liberty Mutual Insurance, GRS　　　　Salt Lake City, UT
Workers' Compensation Claims II　　　　*March 2020 – present*
- Investigate workers' compensation claims to determine validity and liability, including conducting interviews and reviewing medical records. Managing claims with continuous production rate of 95% or higher.
- Negotiate settlements and reviewed settlement agreements to ensure compliance with state regulations.
- Facilitate data collection and reporting process for with over 140 files on monthly bases.
- Complete risk analysis and provide the data to the underwriting, and operations.
- Collect financial data for the team, analyze and create dashboard on PowerBi.

Resource Management, INC, PEO　　　　Salt Lake City, UT
Human Resources Generalist,　　　　*October 2018 – March 2020*
- Developed and implemented HR policies and procedures to ensure compliance with labor laws and regulations.
- Conducted HR data analysis using PowerBi and Excel to identify trends and opportunities for improvement in HR practices and processes.
- Developed and maintained employee records and personnel files, including maintaining up-to-date employee data in HR systems for over 80 customer employees.
- Conducted employee satisfaction surveys and analyzed results to identify areas for improvement in HR practices and workplace culture.
- Compiled insights and learnings into a report that was presented to clients

O. C. Tanner　　　　Salt Lake City, UT
Human Resources Intern　　　　*May 2018 – September 2018*
- Analyzed work injuries cost and created proper safety training programs to reduce cost approximately by 5%
- Provided advice and guidance to managers and employees on HR policies, procedures, and regulations.
- Provided support in the recruitment and hiring process, including job postings, resume review, and candidate interviewing.

PROJECTS

Database, DoorDash　　　　*August 2022 – October 2022*
- Reverse Engineered primary database for DoorDash using Oracle SQL. D
- Demonstrating interaction between customers, restaurants, and Dashers. This addressed how the restaurant to customer relationship works within the database and what the Dasher to restaurant to customer relationship entails.

ACTIVITIES / INTERESTS

- Liberty Mutual Torchbearer,
- Best Friend Animal Society