

Story #1:	Add new booking	Priority	
		Effort	
As a	Business owner		
I want	To add new bookings into the system		
So that	I can add bookings on customers' behalf		
Acceptance criteria	<p>Criterion 1:</p> <p>Given that the owner enters an existing customer's username</p> <p>And the owner enters a valid time slot</p> <p>When the owner submits the request</p> <p>Then ensure that a booking is made for that customer</p> <p>Criterion 2:</p> <p>Given that the owner enters an existing customer's username</p> <p>And the owner enters an invalid time slot</p> <p>When the owner submits the request</p> <p>Then ensure that the owner is informed that the time slot was invalid</p> <p>And prompt the owner to re-enter the time slot</p> <p>Criterion 3:</p> <p>Given that the owner enters an existing customer's username</p> <p>And the owner enters an already allocated time slot</p> <p>When the owner submits the request</p> <p>Then ask the owner if they want to overwrite the existing booking</p> <p>And if they say 'yes', overwrite the old booking details with the new details</p> <p>Criterion 4:</p> <p>Given that the owner does not enter an existing customer's username</p> <p>When the owner enters the username</p> <p>Then alert the owner that that user does not exist</p> <p>And prompt the owner to re-enter the username</p>		

Story #1:	Add new employee	Priority	
		Effort	
As a	Business owner		
I want	To add new employees to the system		
So that	I can manage shift schedules		
Acceptance criteria	<p>Criterion 1:</p> <p>Given that the owner enters a non-existing employee name</p> <p>When the owner submits the request</p> <p>Then ensure that a new employee is created in the system</p> <p>Criterion 2:</p> <p>Given that the owner enters an already used employee name</p> <p>When the owner submits the request</p> <p>Then ensure that the owner is informed that the employee already exists</p>		

Story #1:	Add working times	Priority	
		Effort	
As a	Business owner		
I want	To add working times for the next month		
So that	I can organise my employee roster a month in advance		
Acceptance criteria	Criterion 1:		
	Given that the owner selects an unallocated time slot		
	When the owner selects the time and employee		
	Then ensure that a new shift is created in the system		
	Criterion 2:		
	Given that the owner selects an already allocated time slot		
	When the owner selects the time and employee		
	Then ask the owner if they want to overwrite the existing shift		
	And if the owner says 'yes' then overwrite the old shift details with the new details		
	Criterion 2:		
	Given that the owner selects a time slot outside the current month		
	When the owner selects the time and employee		
	Then inform the owner that the time slot must be within the current month		
	And prompt the owner to re-enter the time slot		

Story #1:	Customer Registration	Priority	
		Effort	
As a	Customer		
I want	To register for an account with the system		
So that	I can keep track of my booking information		
Acceptance criteria	Criterion 1:		
	Given that the customer enters a unique and valid username		
	And that the customer enters a valid password		
	When the customer submits the registration		
	Then ensure that an account is created in the system		
	Criterion 2:		
	Given that the customer enters a unique and valid username		
	And that the customer enters an invalid password		
	When the customer submits the registration		
	Then ensure that an account is not created in the system		
And that the customer is prompted to enter a valid password			
Criterion 3:			
Given that the customer enters a non-unique username			
When the customer submits the registration			
Then ensure that an account is not created in the system			
And that the customer is informed that the username was taken			
And that the customer is prompted to enter a unique username			
Criterion 4:			
Given that the customer enters an invalid username			
When the customer submits the registration			
Then ensure that an account is not created in the system			
And that the customer is informed that the username was invalid			
And that the customer is prompted to enter a unique username			

Story #1:	User Login	Priority	
		Effort	
As a	Registered user		
I want	To login to my account		
So that	See all my information and make bookings		
Acceptance criteria	Criterion 1:		
	Given that the customer enters a valid username		
	And that the customer enters the correct password		
	When the customer submits the login form		
	Then ensure that the user is taken to the main menu		
	And that the user can only see information they have permission for		
	Criterion 2:		
	Given that the customer enters a valid username		
	And that the customer enters an incorrect password		
	When the customer submits the login form		
Then ensure that the user is not given access to the system			
And that the user is prompted to re-enter the password			
Criterion 3:			
Given that the user enters an invalid username			
When the customer submits the registration			
Then ensure that the user is not given access to the system			
And that the customer is informed that the username was invalid			
And that the customer is prompted to re-enter the username			

Story #1:	View booking times	Priority	
		Effort	
As a	Registered user		
I want	To view available booking times		
So that	I can plan my booking		
Acceptance criteria	<p>Criterion 1:</p> <p>Given that the customer enters a valid date</p> <p>And that the date is today or later</p> <p>When the customer submits the request</p> <p>Then ensure that the user is shown all available times for the date entered</p> <p>Criterion 2:</p> <p>Given that the customer enters a valid date</p> <p>But the date is in the past</p> <p>When the customer submits the request</p> <p>Then ensure that the user is told that they must enter a future date</p> <p>And the user is prompted to re-enter the date</p> <p>Criterion 3:</p> <p>Given that the user enters an invalid date</p> <p>When the customer submits the request</p> <p>Then ensure that the user is told that the format was invalid</p> <p>And that the customer is shown the correct date format</p> <p>And that the customer is prompted to re-enter the date</p>		

Story #1:	View summary of bookings	Priority	
		Effort	
As a	Business owner		
I want	To view a summary of bookings for the current week		
So that	I can monitor demand and what times and days are busiest		
Acceptance criteria	<p>Criterion 1:</p> <p>Given that the owner is logged in</p> <p>When the owner submits the request</p> <p>Then ensure that the owner is shown time slots for the current week</p> <p>Including if they have been booked</p> <p>And who the employee and customer are for the booking</p>		

Story #1:	View workers' availability	Priority	
		Effort	
As a	Business owner		
I want	To view all workers' availability for the next 7 days		
So that	I can plan my roster		
Acceptance criteria	<p>Criterion 1:</p> <p>Given that the owner is logged in</p> <p>When the owner submits the request</p> <p>Then ensure that the owner is shown a list of all their employees</p> <p>And all the times each is available to work for the ne</p>		

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		Effort	
As a	Business owner		
I want	To add new employees to the system		
So that	I can manage shift schedules		
Acceptance criteria	<p>Criterion 1:</p> <p>Given that the owner enters a non-existing employee name</p> <p>When the owner submits the request</p> <p>Then ensure that a new employee is created in the system</p> <p>Criterion 2:</p> <p>Given that the owner enters an already used employee name</p> <p>When the owner submits the request</p> <p>Then ensure that the owner is informed that the employee already exists</p>		

Story #1:	Add service	Priority	
		Effort	
As a	Business owner		
I want	To add new services into the system		
So that	My customers can select their desired service when booking		
Acceptance criteria	Criterion 1:		
	Given that the owner enters an existing service's name		
	When the owner submits the request		
	Then ensure that a new service is not made		
	And the owner is informed that the name is already in use		
	Criterion 2:		
	Given that the owner enters an invalid name		
	Or the owner enters an invalid duration		
	When the owner submits the request		
	Then ensure that the owner is informed which field was invalid		
	Criterion 3:		
	Given that the owner enters a valid name and time slot		
	When the owner submits the request		
	Then ensure that the new service is created		
	And the owner is informed that the operation was successful		

Story #1:	Add working times	Priority	
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As a	Business owner		
I want	To add working times for the next month		
So that	I can organise my employee roster a month in advance		
Acceptance criteria	Criterion 1:		
	Given that the owner selects an unallocated time slot		
	When the owner selects the time and employee		
	Then ensure that a new shift is created in the system		
	Criterion 2:		
	Given that the owner selects an already allocated time slot		
	When the owner selects the time and employee		
	Then ask the owner if they want to overwrite the existing shift		
	And if the owner says 'yes' then overwrite the old shift details with the new details		
	Criterion 2:		
	Given that the owner selects a time slot outside the current month		
	When the owner selects the time and employee		
	Then inform the owner that the time slot must be within the current month		
	And prompt the owner to re-enter the time slot		

Story #1:	Change Styles	Priority	
		Effort	
As a	Business owner		
I want	Change the visual style of the application		
So that	I can make it match the design of my business		
Acceptance criteria	<p>Criterion 1:</p> <p>Given that the owner is logged in</p> <p>When the owner submits the request</p> <p>Then ensure that the design of the application changes to match what they entered</p>		

Story #1:	Create business	Priority	
		Effort	
As a	Admin User		
I want	To create a new business in the system		
So that	A new customer can manage their business digitally		
Acceptance criteria	<p>Criterion 1:</p> <p>Given that the user enters a unique and valid business name</p> <p>And that the user enters a valid password</p> <p>When the customer submits the registration</p> <p>Then ensure that a new business is created in the system</p> <p>And the owner is created in the system</p> <p>Criterion 2:</p> <p>Given that the user enters a unique and valid business name</p> <p>And that the user enters an invalid password</p> <p>When the customer submits the registration</p> <p>Then ensure that a neither a business nor owner is created in the system</p> <p>And that the user is prompted to enter a valid password</p> <p>Criterion 3:</p> <p>Given that the user enters a non-unique business name</p> <p>When the user submits the registration</p> <p>Then ensure that neither a business nor owner is created in the system</p> <p>And that the user is informed that the business name was taken</p> <p>Criterion 4:</p> <p>Given that the user enters an invalid username</p> <p>When the user submits the registration</p> <p>Then ensure that neither a business nor owner is created in the system</p> <p>And that the user is informed that the username was invalid</p> <p>And that the user is prompted to enter a valid username</p>		

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Acceptance criteria	Criterion 1:		
	Given that the customer enters a unique and valid username		
	And that the customer enters a valid password		
	When the customer submits the registration		
	Then ensure that an account is created in the system		
	Criterion 2:		
	Given that the customer enters a unique and valid username		
	And that the customer enters an invalid password		
	When the customer submits the registration		
	Then ensure that an account is not created in the system		
And that the customer is prompted to enter a valid password			
Criterion 3:			
Given that the customer enters a non-unique username			
When the customer submits the registration			
Then ensure that an account is not created in the system			
And that the customer is informed that the username was taken			
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	Given that the customer enters a valid username		
	And that the customer enters the correct password		
	When the customer submits the login form		
	Then ensure that the user is taken to the main menu		
	And that the user can only see information they have permission for		
	Criterion 2:		
	Given that the customer enters a valid username		
	And that the customer enters an incorrect password		
	When the customer submits the login form		
Then ensure that the user is not given access to the system			
And that the user is prompted to re-enter the password			
Criterion 3:			
Given that the user enters an invalid username			
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	Criterion 2:		
	Given that the customer enters a valid date		
	But the date is in the past		
	When the customer submits the request		
	Then ensure that the user is told that they must enter a future date		
And the user is prompted to re-enter the date			
Criterion 3:			
Given that the user enters an invalid date			
When the customer submits the request			
Then ensure that the user is told that the format was invalid			
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