

Douglas Boyce
11221 W 67th Street
Shawnee, KS 66203
(913) 636-2293
dboyce77@yahoo.com

Summary of Qualifications:

Full-stack or Front-End Developer position where my knowledge and skills can be best used to create web content which is engaging, and informative to users. Working closely with other developers, and support personnel to ensure content is error-free, and results-driven to implement web content.

Technical Skills

Adobe Animate	JavaScript	AICC	SCORM	LMS
HTML 5	QA procedures	Captivate	CSS 3	Angular JS
Authorware	Photoshop	Actionscript	Graphic Design	TypeScript

Employment Experiences:

JC Penney **Lenexa, KS**

Customer Service Representative, August 2018

- Provide world-Class customer service to JC Penney customers.
- Assist customers with order placement, order retrieval, and order information.
- Assist customers with rewards earned while shopping with JC Penney.
- Elevate inbound calls to higher escalation when necessary.

City of Shawnee, Shawnee, KS

IT Application Intern, June 2018 – August 2018

- Developed IT Applications for Internal stakeholders at the City of Shawnee
- Worked closely with department stakeholder and support personnel to ensure web application is error-free and provides the necessary information to the users.
- Knowledgeable with web development, graphic design, SQL, reporting requirements, testing procedure, development environments, and integrated design.

nFocus Solutions, Leavenworth, KS

Training Content Developer, 2017 – 2018

- Created and Developed IMI Projects for the Training Management Doctrine Directorate (TMDD) US Army.
- Worked with subject matter experts and support personnel to develop engaging content for active learners.
- Knowledgeable with web development, graphic design, learning management systems, and deployment of training development products.
- Previously held a SECRET clearance

Serrano ITS, Leavenworth, KS

Multimedia Developer 2014 - 2017

- Created E-Learning content for the Combined Arms Center, Ft. Leavenworth, KS
- Extensive experience creating courseware across multiple authoring environments
- Strong advocate of User Interface design that engages the student

SAIC, Inc. Leavenworth, KS

SharePoint Developer 2011

- Leveraged MOSS capabilities to complete a contract for the US Army's CAC-CDID Command
- Created SharePoint custom lists, views and reports for the command.

VCom3D, Inc., Leavenworth, KS

Multimedia Developer 2011 - 2014

- Created E-Learning content for the Combined Arms Center, Ft. Leavenworth, KS
- Extensive experience creating courseware across multiple authoring environments
- Strong advocate of User Interface design that engages the student

Cubic Applications, Inc., Leavenworth, KS

SCORM Engineer III 2008 - 2011

- Created E-Learning content for the Combined Arms Center, Ft. Leavenworth, KS
- Extensive experience creating courseware across multiple authoring environments
- Strong advocate of User Interface design that engages the student
- Previously held a SECRET clearance

Education:

University of North Florida

Bachelor of Science – Information Science

Florida Community College at Jacksonville

Associate degree – Interactive Media

Associate degree – Data Processing

Johnson County Community College

Completed several professional related courses through the Center for Business and Technology

Centriq Training

Completed Angular Js with Typescript class

Enrolled in JavaScript class

KU Coding Bootcamp

Currently enrolled in the Kansas University Coding Bootcamp