Moise Dore

(267)-721-7269

Moisedore@gmail.com

Qualifications

Experience working with diverse populations and teams	Secret security clearance
Fluent in Arabic	Excellent communication skills
Leadership experience	Strong analytical skills

Technical Competencies

Familiar with C++, HTML, and Python

Technical Support, Troubleshooting and, Helpdesk experience

Experience using API calls, and connecting to APIs

Education

B.S Kutztown University, Kutztown, PA   **Dec 2020**

Major: Computer science: IT

GPA: 3.5/4.00

Deans List   **2017-2019**

Cyberschool of excellence, Fort Gordon, GA   **Dec 2016**

Certificate of completion in: Information Technology

RELATED EXPERIENCE

United states army - PA National Guard

U.S. Army Signal Support Systems Specialist(25U/25B)   **2015-Present**

- Responsible for working with battlefield signal support systems and terminal devices.
- Responsible for working with battlefield signal support systems and terminal devices.
- Perform signal support functions and technical assistance for computer systems
- Provide technical assistance and training for local area networks
- Maintenance of networks, hardware, and software
- Maintain radio and data distribution systems.
- Ensured proper installation of cables, operating systems, and software

Dell Boomi - Chesterbrook PA

Software Solutions Consultant (Intern)   **May 2019 - August 2019**

Competed in annual Dell Boomi Hackathon July 2019 where my team and I created an automated process to access transcriptions of recorded zoom meetings and analyzed text using multiple API calls.

Completed multiple integration projects using both Boomi's Flow and Atomsphere platforms to analyze data and create a unique UI experience to view real-time data within Dell Boomi LMS.

- Provided technical direction and assistance to interns and other coworkers regarding their integration needs.
- Planned, designed, implemented, and documented integration processes varying in levels of complexity.
- Displayed initiative, self-motivation, and delivered high-quality work while meeting all-time requirements

WORK EXPERIENCE

HMSHost Restaurants Philadelphia INTL Airport

Supervisor   **Feb 2017- Present**

- Maintain high standards of customer service during high volume, fast-paced operations.
- Manage currency and credit transactions quickly and accurately.

Take the initiative and find extra tasks when scheduled duties are complete.