



Installation Guide

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Technical Support

Migration Expert is a free product and support is not included. For more on support for Migration Expert, please see [our policy on Migration Expert](#).

The level of technical support provided for paid products depends upon the support package that you have purchased. Contact us to discuss your support requirements.

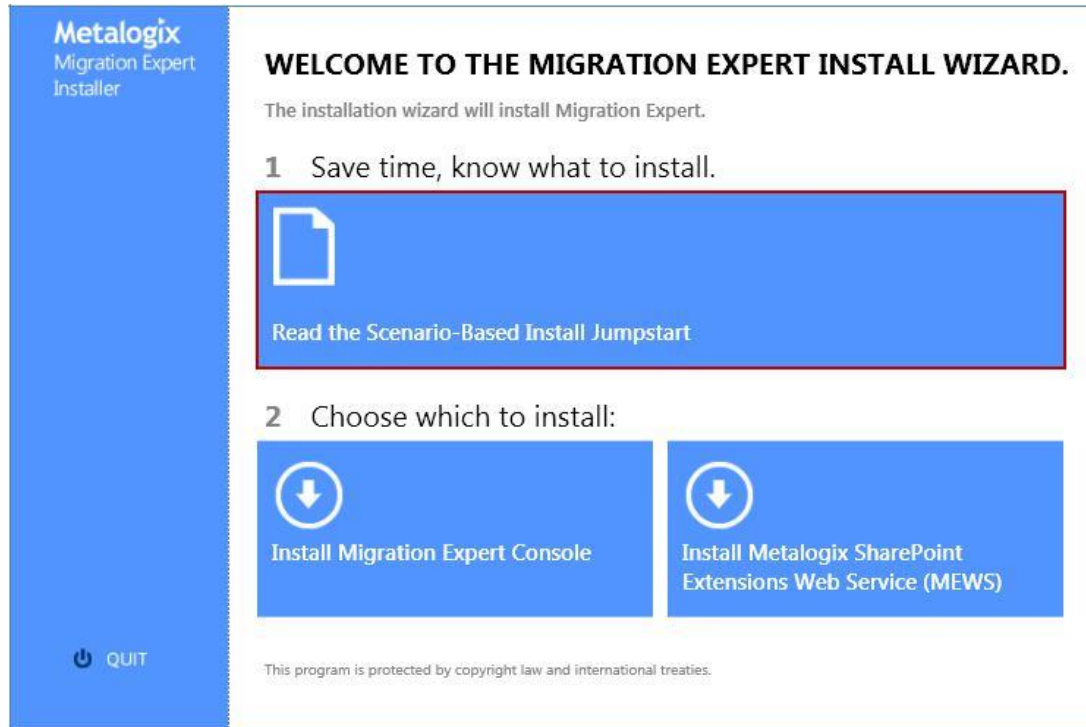
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Installation Scenarios

There are various installation scenarios for Migration Expert. Your specific scenario will determine whether you need to install the Metalogix SharePoint Extensions Web Service (MEWS). See the [Scenario-Based Install Jumpstart](#), available in the Migration Expert installer, for more details.



Running the Migration Expert Configuration Wizard

The Migration Expert Wizard will assist you in installing Migration Expert on your computer. Based on the installation option you choose, you can either run the Migration Expert Console installation, or the installation of Metalogix SharePoint Extensions Web Service (MEWS). Please note that you must install MEWS in order to have full functionality of farm analysis, without MEWS you will only be able to fully analyze site collections.

Installing Metalogix Migration Expert

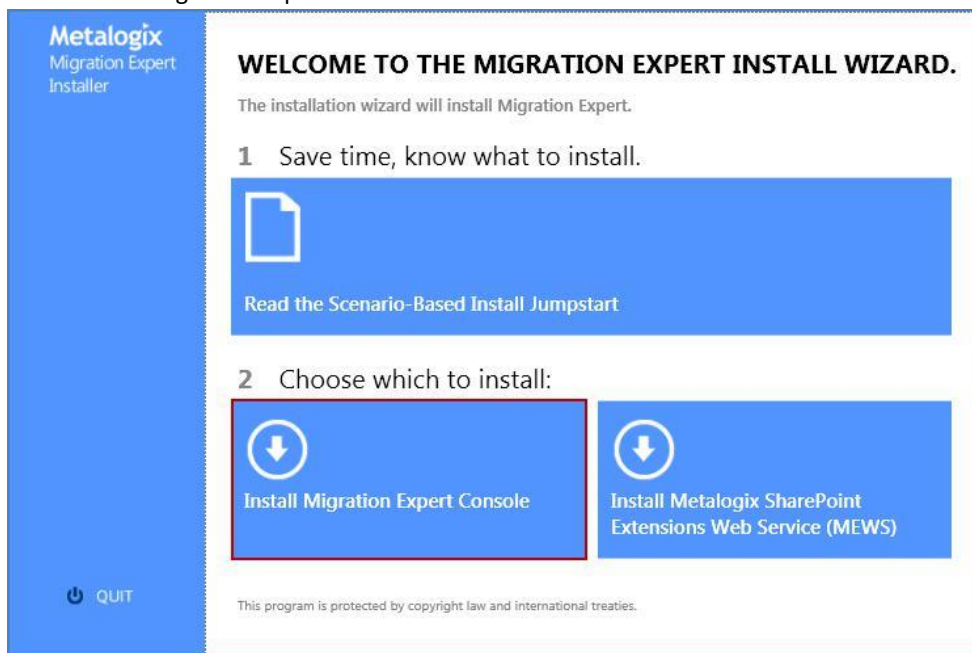
To install Migration Expert files:

1. From the directory where you extracted the installer, run **Metalogix Migration Expert** to start the setup process.
2. At the welcome screen select whether you would like to view install guide or whether you would like to begin installing Migration Expert Console, or Metalogix Expert Extensions Web Service (MEWS).

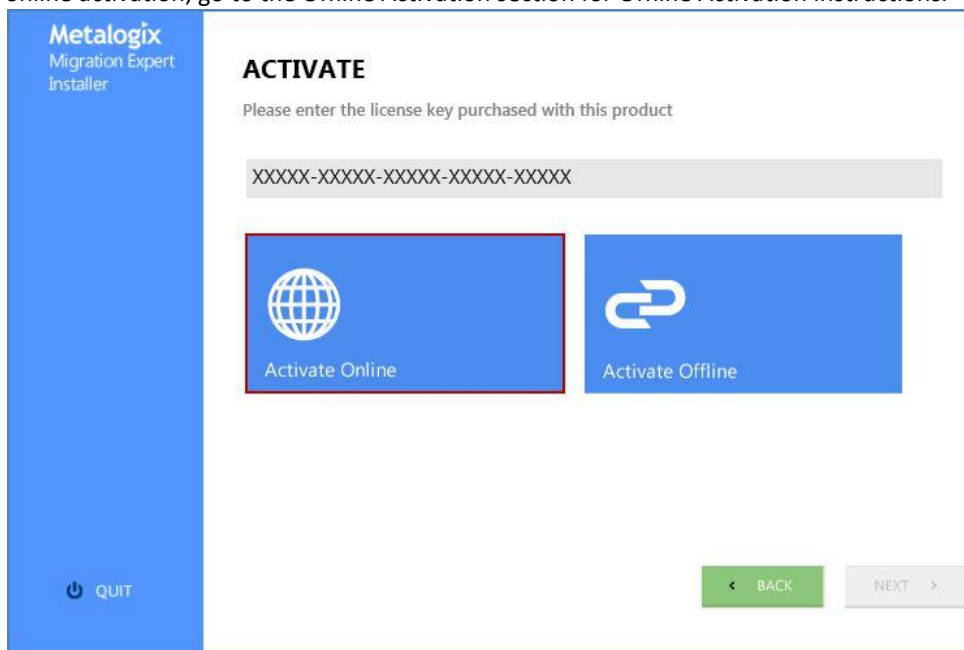
Installing Migration Expert Console

Follow these steps to successfully install Migration Expert Console:

1. Select Install Migration Expert Console on the first screen of the install wizard.

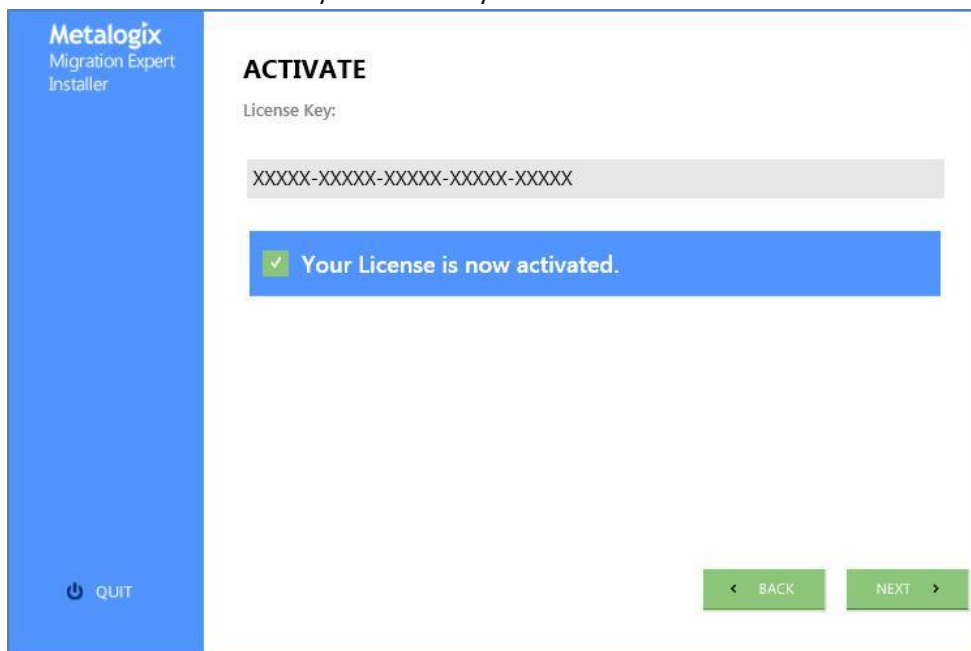


2. Enter a valid license key, and select whether you would like to activate it online or offline. Go to step 3 for online activation, go to the Offline Activation section for Offline Activation instructions.



3. Select Activate Online and then click **Next**.

4. You will be notified whether your license key has been activated. Click **Next**.



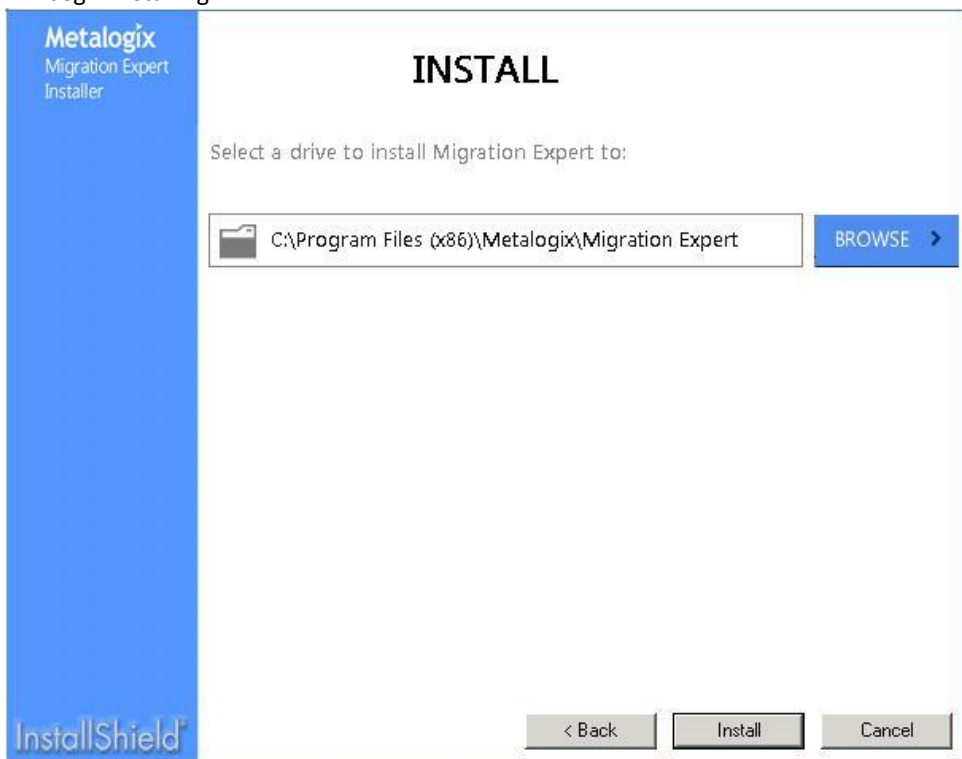
5. On the Install Shield Wizard welcome page, Click **Next**.



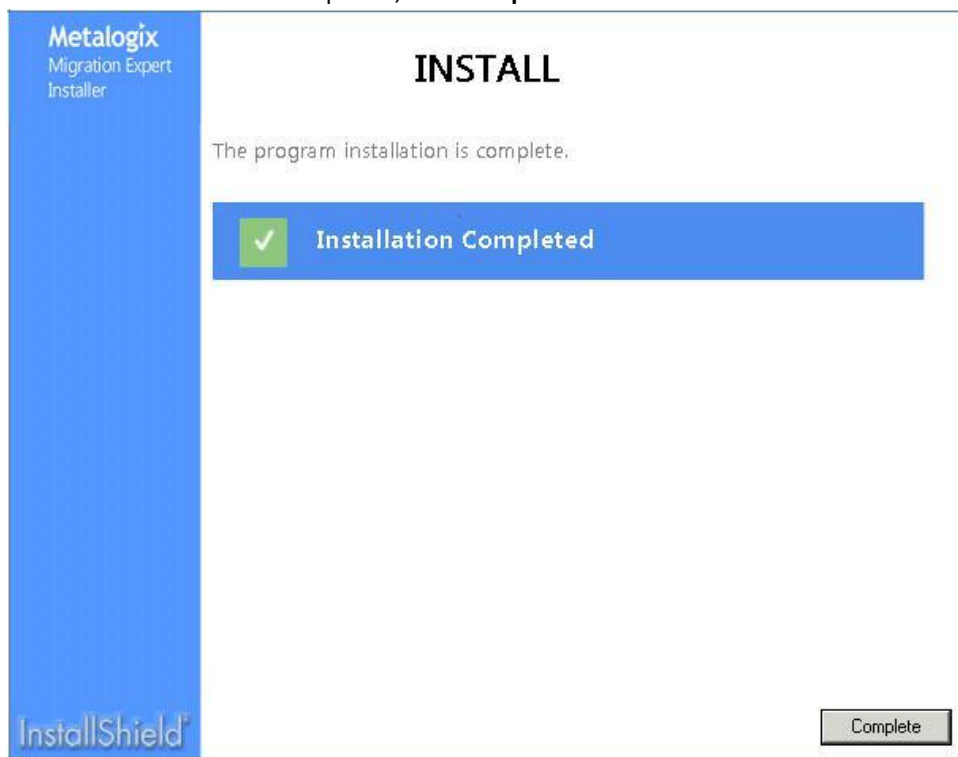
6. Accept the terms in the license agreement and click **Next**.



7. Select the drive on which you would like to install Metalogix Expert. Click **Install**. At this point the program will begin installing.



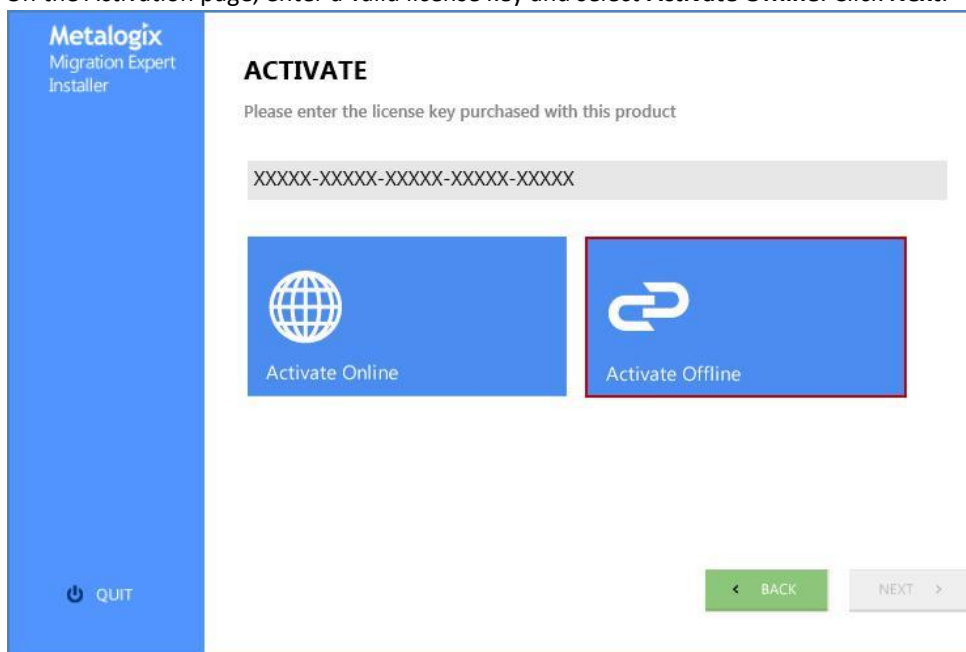
8. Once the installation has completed, click **Complete**.



Offline Activation

To activate the product offline, follow these steps:

1. On the Activation page, enter a valid license key and select **Activate Offline**. Click **Next**.



2. Select whether you would like to copy the activation key to your clipboard or save the key to a file.

The screenshot shows the 'ACTIVATE' screen of the Metalogix Migration Expert Installer. On the left is a blue sidebar with the Metalogix logo and 'Migration Expert Installer' text, and a 'QUIT' button at the bottom. The main area has a title 'ACTIVATE' and instructions: 'To activate your license offline, follow these steps:'. Step 1 shows two buttons: 'COPY KEY TO CLIPBOARD >' and 'SAVE KEY TO FILE >', separated by 'OR'. Step 2 says 'Submit the data to Metalogix.com/OfflineActivation for an activation key file.' Step 3 says 'Select "Browse" to locate the file.' and shows a text input field followed by a 'BROWSE >' button. At the bottom right are '< BACK' and 'ACTIVATE >' buttons.

3. Go to [Metalogix.com/Offline Activation](https://Metalogix.com/OfflineActivation) by clicking on the link provided on the above screen. Paste the activation data, or upload the file you saved. Click **Activate**.

The screenshot shows the 'Offline Activation' web page. It has a title 'Offline Activation' and a paragraph explaining its purpose: 'This page serves for activating license keys in an offline mode. Use it in cases you do not have Internet connection available on the server where you have installed the Metalogix product. The activation process consists of two simple steps. First, paste the Activation Request string you have generated in the Offline Activation Wizard in the product setup or management tool into the 'Activation text' box. If you do not have the Activation request string, but you have generated an Activation file, upload it. Click 'Activate'. Complete the form now to activate your license key.' Below this are two sections: 'Enter activation data' with an 'Activation text' label and a text input field containing '3xEoP1MkxyHj7GgPGKY' and 'gZ2qG/c='; and 'Upload activation data' with an 'Activation file' label, a file input field, and a 'Browse...' button. At the bottom is an 'Activate' button.

4. Download the activation text file.

Activation Successful.

Copy the Activation Response text into the clipboard or download it as a file. You will have to enter this text (or file) in the Offline Activation Wizard in the product setup or management tool in order to validate your license key.
Complete the form now to activate your license key.

Activation text

```
p2Ev+bx3XYOKpoyX5Ssz8y96I9ABE
9XNCGlkgVhAx7NuiH2lWIBpBKyto
wQt2pleIwj/QzGnjknNyp6gxfiCz
BiMF0YPWkVLuUzS7Hiyd12qS3MFw
o55qHdomuMMJWMqhBvXAlE5dA24Z
```

[Download file](#)

5. Upload the file into the wizard. Click **Activate**.

Metalogix
Migration Expert
Installer

ACTIVATE

To activate your license offline, follow these steps:

1

COPY KEY TO CLIPBOARD >

 OR

SAVE KEY TO FILE >

2

Submit the data to Metalogix.com/OfflineActivation for an activation key file.

3

Select "Browse" to locate the file.

C:\Users\SPSAdmin\Desktop\j.dat

BROWSE >

QUIT

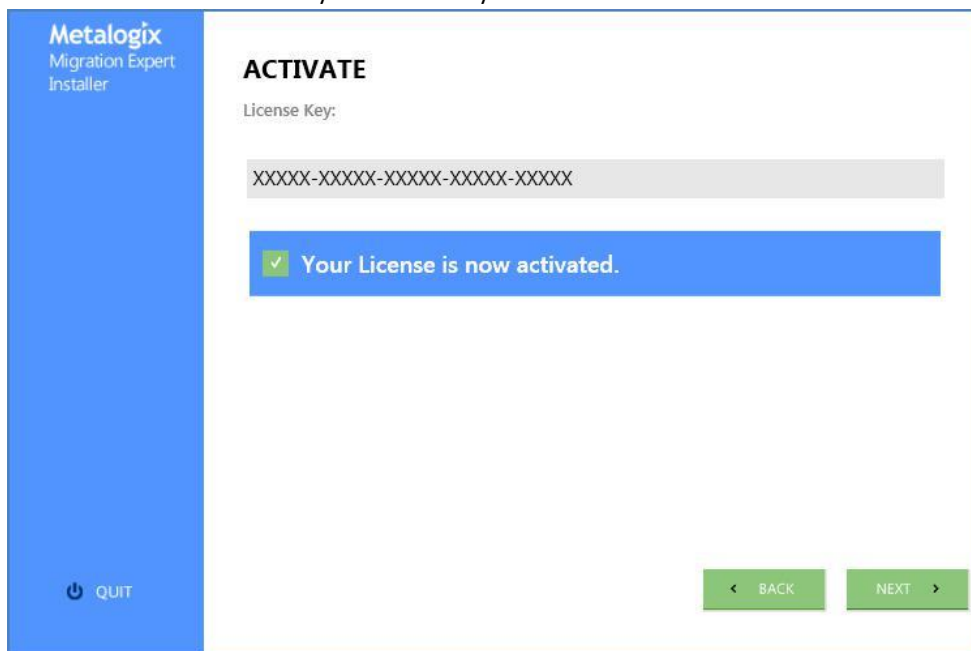
< BACK

ACTIVATE >

Metalogix

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6. You will be notified whether your license key has been activated. Click **Next**.



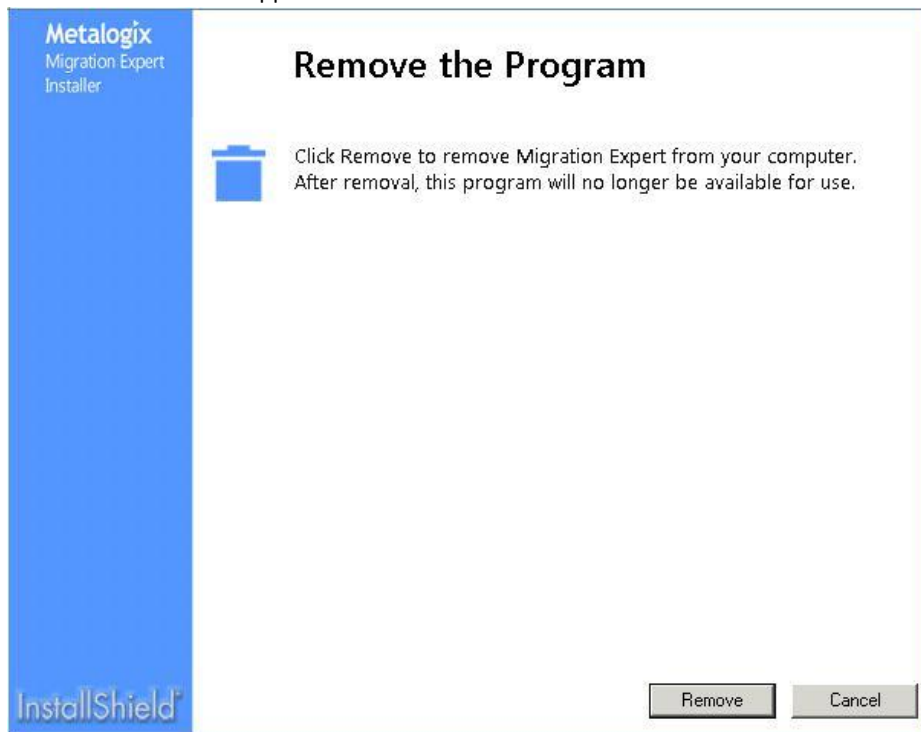
7. Offline activation is completed. Continue with installation.

Uninstalling Migration Expert Console

In order to uninstall Migration Expert follow these steps:

1. Start the uninstall application using one of the following methods:
 - (Windows Server 2008) In Control Panel, under Programs, open Programs and Features.
 - (Windows Server 2012) In Control Panel, under Programs, open Programs and Features.
2. Select Migration Expert in the list of programs, and select **uninstall**.

3. An uninstall wizard will appear. Select **Remove**.



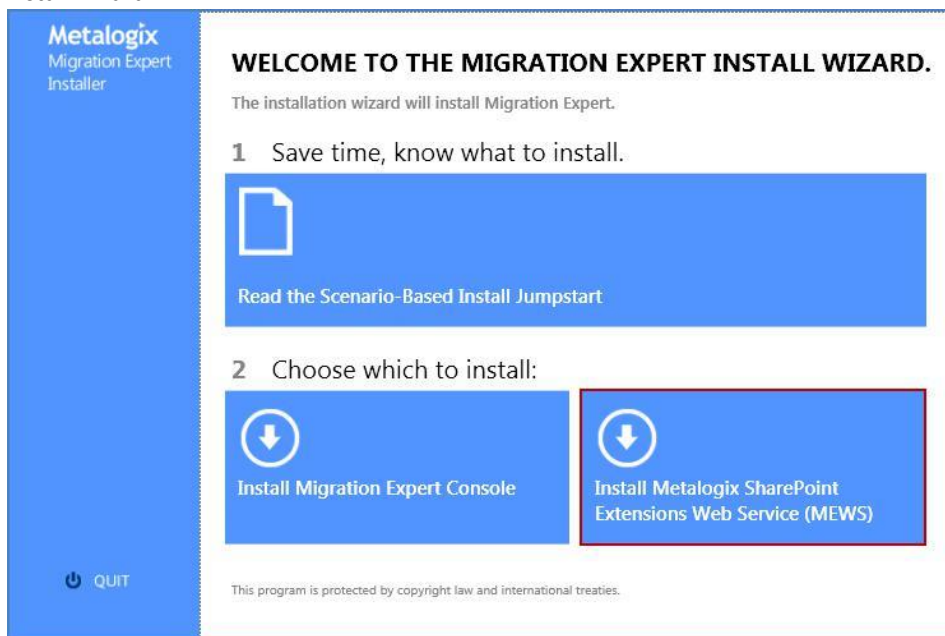
4. Once uninstall has completed, click **Complete**.



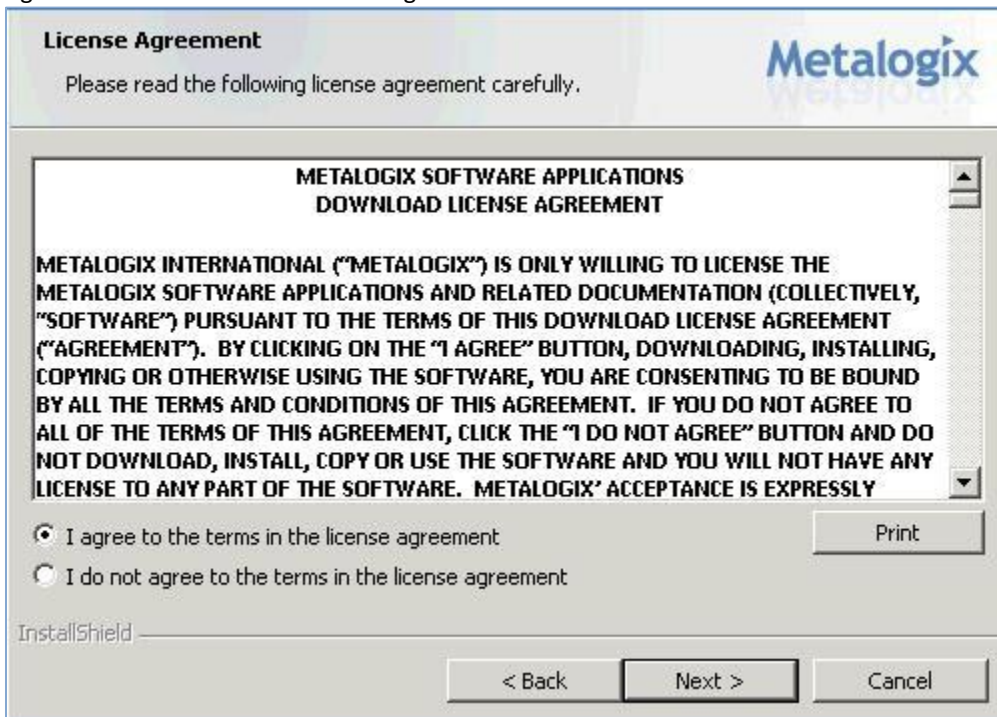
Installing Migration Expert SharePoint WSPs

Follow these steps to successfully install Migration Expert SharePoint WSPs:

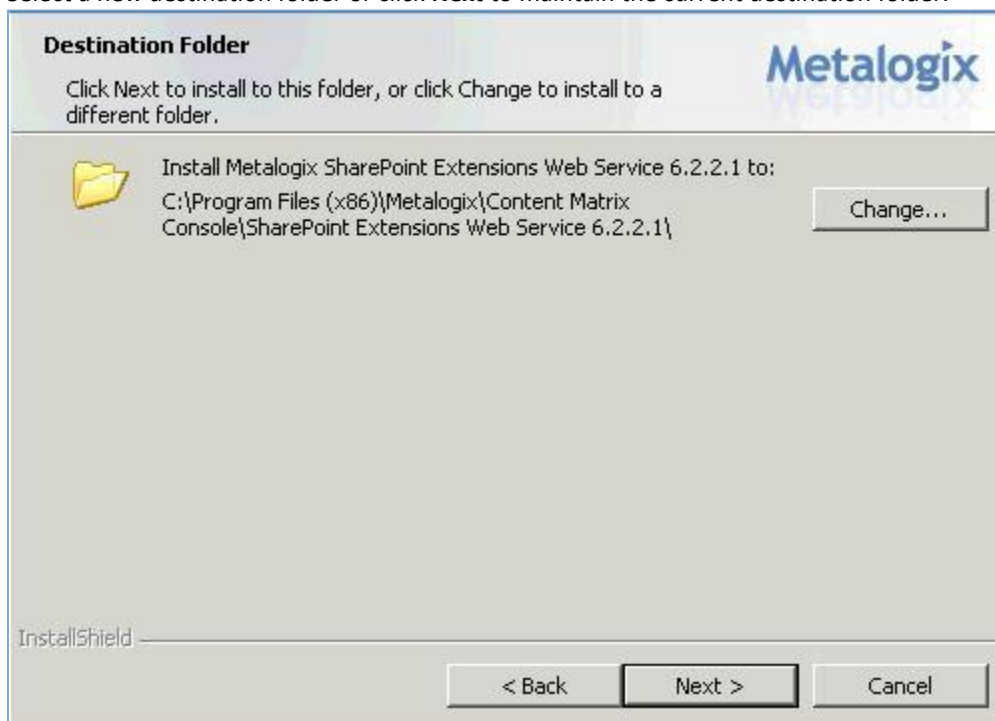
1. Select Install Metalogix SharePoint Extensions Web Service (MEWS) on the first screen of the install wizard.



2. Click **Next** on the welcome screen.
3. Agree with the terms of the license agreement and click **Next**.



4. Select a new destination folder or click **Next** to maintain the current destination folder.



5. Click **Install** to begin the installation.
6. Once the installation has completed, click **Finish**.

Uninstalling Migration Expert SharePoint WSPs

In order to uninstall Metalogix SharePoint Extensions Web Service (MEWS) follow these steps:

5. Start the uninstall application using one of the following methods:
 - (Windows Server 2008) In Control Panel, under Programs, open Programs and Features.
 - (Windows Server 2012) In Control Panel, under Programs, open Programs and Features.
6. Select Metalogix SharePoint Extensions Web Service (MEWS) in the list of programs, and select **uninstall**.