

## **Migration Expert Known Issues**

Product Version: 3.3

Date: December, 2016

ID	Title	Release Notes
238285	SharePoint Online Readiness reports only run on SharePoint 2013 as source with MEWS (Metalogix Extension Web Services)	In this release, we do not support SharePoint Online Readiness for environments like SharePoint 2003, 2007, 2010 and 2016. Also, there is a dependency on MEWS (Metalogix Extension Web Services) for running the analysis where the source is SharePoint 2013.  Workaround: None
239963	Subsites of "App Template" are not being considered for "Subsite Count" report	When we Run Farm/web/site application level analysis and we have subsite of template "App Template", then that subsite is not being considered for the "Subsite Count" report. The details for such site are also not shown in the report details screen.
11934	Migration Expert cannot retrieve site collection properties if the site collection is in read only mode	This happens when:  1. You have a read only site collection in your farm 2. You run a farm analysis  You will notice that Migration Expert will display the error  "Could not retrieve the properties: 'DiskUsed, Primary  Owner, Secondary Owner, Total Webs'" for site collections that are marked as read only in Central Admin.

		Workaround: Do not mark site as read only from Central Admin.
12080	The custom web part report cannot be executed when connecting via the Native Web Service (NWS) adapter	This will only happen if:  1. You have used the Native Web Services to connect to a site or site collection.  2. You run the site analysis
		You will notice that Migration Expert will not populate any data for the custom web part report.
		Workaround: Install MEWS (Metalogix Extension Web Services) on your farm and run the site analysis again.
1896	Migration Expert cannot analyze a MOSS 2007 farm when the Shared Service Provider (SSP) is not configured.	Workaround: Ensure that the Shared Service Provider is configured in the farm.
1545	Migration Expert cannot analyze a MOSS 2007 farm when the Shared Service Provider (SSP) is not configured.	The checked out files report only considers document libraries and picture libraries.
2150	If the site collection count is zero then the site collection doughnut chart displays all 3 colors with no values.	This should only happen in rare circumstances where the SharePoint farm does not have even a single site collection provisioned.
10130	Incorrect Web Template Title and Name are displayed for 'Access Service' sites in the site reports	<ul><li>This happens when:</li><li>1. You have site created using web database templates.</li><li>2. You run a Site analysis</li></ul>
		You will notice that Migration Expert will display the template name as 'Access Service Site' in the site report.
4465	Incorrect count is displayed for the checked out files KPI intermittently	This is a very intermittent issue when the server resources are under stress.
10336	Migration Expert cannot discover calendar views that have their Begin and End attributes set to 'Created'	Workaround: Run the site collection analysis again  This happens when:  1. You have calendar view created with Begin and End attribute is selected as 'Created' column  2. You run a Site analysis

		You will notice that Migration Expert will display the error "'Created' is a duplicate attribute name' and the particular calendar view is not discovered.
4840	Date/Time values are not displayed when a report is exported to Excel	This happens when:  1. You attempt to view a report that has a date/time field such as created date, modified date.  2. Then Click on the Export to Excel button
		The data is exported but by default Excel is not showing the date/time format.
		Workaround: Simply highlight the cells in Excel and format them to include the time component.
1526	German format settings are not reflected in the Detailed Reports	This happens when:  You have configured German regional and Language
		settings at the OS level in the machine from where you are running the Migration Expert console.
		You will notice that in the report details screen the settings will not be reflected for decimal places and grouping of digits.
1937	You get a "Package Migration Expert Error" If you attempt to repair the migration expert install while the console is still running	Workaround: close the Migration Expert console and re run the setup/repair.
1864	The message "Installation completed" is displayed even if the setup kit fails	This is a known issue and we are working with InstallShield support to rectify it.
		<ol> <li>This occurs when:         <ol> <li>You have UAC enabled (User access control)</li> <li>You run the Migration expert setup</li> </ol> </li> <li>You provide invalid credentials for a user that has administrator rights to install the software on the machine.</li> </ol>
		Workaround: Either disable UAC or enter the right credentials for a local administrator account with enough rights to install software.

1602	An Invalid	If you change the ReportConfiguration.xml file and the xml
	ReportConfiguration.xml file will cause reports not to execute correctly	structure is invalid, then Migration Expert will write errors to the log file and the reports will fail to load correctly.
		Workaround: Ensure the ReportConfiguration.xml file has a valid xml structure.
1934	The header control height slightly decreases in size when you navigate from the report details to the analysis screen	This is a minor cosmetic UI issue.
1950	The error panel can be displayed outside the Migration Expert console when the window falls outside the screen resolution	This happens if any of the edges of the console fall outside the boundaries of the screen.  Workaround:  1. Maximize the window 2. Or, ensure that the window is displayed fully inside the screen resolution.
10334	The site analysis scroll bar retains its previous position when user runs new report	<ol> <li>This happens when:         <ol> <li>You run a site analysis for a particular site</li> <li>Then change the position of the scroll bar on the site analysis screen</li> </ol> </li> <li>Subsequently, you run a site analysis for another site.</li> </ol>
		You will notice that on site analysis screen the scroll bar is not reset to its original position.  Workaround: Manually move scroll bar to default position.
11932	The site collection list panel expands when the site collection title is lengthy and without any spaces in it	This is a minor cosmetic UI issue.
12137	The search panel filter values in the Report Detail Screen are not reset	<ol> <li>This will happen when:         <ol> <li>You navigate to a report detail and filter the values via the advanced screen</li> <li>Then select another report and navigate to the report detail screen and filter the values again</li> </ol> </li> <li>You will notice that the values were kept from the first filter action and were not reset.</li> </ol>

1013	There is no progress icon or	This is more noticeable the first time you call up the report
	spinning wheel when you drill	details screen. Subsequent navigation to this screen
	down to the report details screen	happens almost instantaneously.
	The installation guide will not	This happens when:
	open under Windows 8 unless	You are executing the bootstrapper in Windows 8
	you have Adobe Acrobat reader	2. You click on the jumpstart tile
		A dialog will be displayed letting you know that you need Acrobat Reader.
		Workaround: Install Adobe Acrobat Reader.
194292	Author field is not populated in	This is a known issue.
	report details screens using CSOM	
	connection for site analysis	This happens when you navigate to the report detail screen
		of any report having the 'Author' field.